

# Vision Optique

5158 Buffalo Speedway  
Houston TX 77005

## OFFICE POLICY

**All co-pays and payments are due at the time of service.**

**Fees paid for eye examination, contact lens evaluation, medical services and purchase of glasses and/or contact lenses are non-refundable.**

### GLASSES

Payment on the purchase of glasses are to be made in **FULL** on the day of purchase.

You can return to the office within 60 days after your glasses have been dispensed for a re-check with the doctor at no charge if you are experiencing any problems such as blurred vision, headaches, or any other discomfort. **After 60 days, there is a \$65 fee.**

If you are having problems with a pair of glasses ordered from another optical, the doctor can recheck your prescription at no charge within 60 days from your exam date. However, there will be a **fee of \$25** to evaluate glasses that were ordered online.

### Manufacturer Warranty on Glasses and/or Lenses

**Frames** that have a manufacturer's warranty can be replaced one time within one year of purchase upon approval from the manufacture for defects. Some restrictions apply. **A Shipping and handling fee of \$25 will apply.**

**Lenses** – Premium lenses can be replaced under a manufacturer's warranty one time within one year of purchase upon approval from the manufacture for defects. Some restrictions apply. **A \$25 warranty fee will apply.**

### CONTACTS

Payment on the purchase of contact lenses are to be made in **FULL** at the time of order.

All contact lens follow-up visits or finalization of contact lens prescriptions have to be done within 1 month of the Contact Lens Exam, unless otherwise instructed by the doctor.

**Failure to show for follow-up visits will incur an office visit charge of \$30.**

**ORDERS FOR GLASSES AND/OR CONTACT LENSES ARE FINAL!**

By signing below, I hereby state that I have read, understood, and will abide by the above office policies.

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**Patient or Patient's Legal Representative**

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**Date**

Rev.02/2016