

March 20, 2020

*To our valued patients and community,*

In light of the COVID-19 pandemic, Armstrong Optometry will be canceling all routine eye exams and in-store services until further notice. The health and safety of our patients, staff and community are our top priority.

It is important for us to still be here for support and **we will continue to provide emergency eye care services** that have been scheduled by phone and that our optometrists can handle either in-person or via remote telehealth consultation. We are not able to see anyone in-person who is experiencing flu-like symptoms, has known exposure to COVID-19 or has traveled outside the country within the last fourteen days (or been in contact with anyone who has).

**For the next week or until advised otherwise:**

We will have staff available from 9 am to 12 pm, Monday to Friday to answer your questions via phone and email. Eye emergencies will be assessed and managed as required.

**PHONE: 250-546-2020 EMAIL: [info@armstrongoptometry.com](mailto:info@armstrongoptometry.com)**

**Emergency symptoms can include (but are not limited to) the following:**

- Red painful eye
- Injury to the eye or foreign body in the eye
- New flashes of light or new floaters
- Sudden double vision
- Sudden change in vision or sudden loss of vision
- Primary eyeglasses are broken

**If you are experiencing any of these symptoms, or are unsure, please contact us.**

Re-orders for contact lenses can be made via phone or email and directly delivered to your home. Please contact our office for information and updates on current glasses orders.

Please note that in an effort to practice social distancing, we will not be doing any routine eyewear fittings, adjustments or repairs at this time. If your vision is seriously affected from damaged glasses, please call us and we will work to find a solution.

Let's work together to help care for each other. We are all in this together! We look forward to seeing you as soon as conditions are safe for all.

Wishing you and your loved ones good health,

*The team at Armstrong Optometry*