

★★★★★ by William Koehler on 2023-10-25

Just great

NPS:

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★★★★★ by Melanie Gunzenhauser on 2023-10-24

Because of a concern with my vision I called in at 9am they were able to squeeze me in at 12:15 on the same day. Their promptness and thoroughness gave me peace of mind.

NPS:

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★★★★★ by Jay Duffey on 2023-10-21

Excellent well trained staff

NPS:

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★★★★★ by Antonio Huertas on 2023-10-20

Great experience, updated equipment, quick visit and all around friendly office. Highly recommend.

NPS:

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★★★★★ by Steven Minder on 2023-10-18

Very professional once again, I have been to several over the years but by far the best

NPS:

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★★★★★ by Jane Winters on 2023-10-17

Right on time and very professional. They answered all my questions

NPS:

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★★★★★ by Anon on 2023-10-17

Good service

NPS:

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★★★★★ by Henrietta Daniels on 2023-10-14

Thank you for your continued excellent services and Support. Henrietta Daniels

NPS:

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★★★★★ by Anon on 2023-10-13

My eyesight changed over the summer and needed an appointment. I have to wait 3-4 months to see someone?

NPS:

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★★★★★ by Carson Osborne on 2023-10-06

Love this practice

NPS:

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★★★★★ by Carolyn Reisinger on 2023-09-30

Taken care of in a t timely fashion

NPS:

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★★★★★ by Lisa Urban on 2023-09-29

Great customer service, quality care for my eyes

NPS:

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★★★★★ by Robin Thomas on 2023-09-29

Everyone was friendly and understanding. I appreciate the personal care provided by Dombrowski Eye Associates.

NPS:

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★★★★★ by Sandra Provost on 2023-09-29

Everyone in the office is so friendly and helpful. The doctors and the staff are very knowledgeable.

NPS:

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★★★★★ by Anon on 2023-09-27

2nd visit and I'm hooked on this office! It's just like going to my old eye doctor a long time ago. They explain everything to me about my eyes and that's priceless to me!

NPS:

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★☆☆☆☆ by Jody Bowers on 2023-09-22

Courteous, professional made me feel comfortable and that I could ask questions.
Very respectful

NPS:

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★★★★★ by Anon on 2023-09-21

The exam was very thorough, everything was explained well and my concerns were listened to and addressed.

NPS:

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★★★★★ by Dennis Roberts on 2023-09-14

A great experience as always

NPS:

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★★★★★ by Kelly Kerner on 2023-09-13

Excellent at what they do as well as friendly and helpful.

NPS:

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★★★★★ by Partrice Martin on 2023-09-13

From Fran at the front desk, Jackie asking the questions, taking the pictures, and giving the tests, to Dr, Dombrowski himself, this was by far the best experience I ever had getting an eye exam. Did I mention that they have a great selection of eyeglasses?

NPS:

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★★★★★ by Donna Killian on 2023-09-13

I love Dr Wolaniuk. She gets me. My most recent appt had me on edge a little and she could tell. She patiently talked me through my options. The office staff took care of my referral and even got me a quick appt. The only thing that bugs me a little is having to go back a second time for my Diabetes exam. I wish it could all be taken care of in one visit.

NPS:

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★★★★★ by Anon on 2023-09-13

Always great care, with clear explanations, and friendly service!

NPS:

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★★★★★ by Anon on 2023-09-10

The entire staff at Domrowksi Eye Associates are very professional, courteous, kind and understanding of a persons needs and issues.

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★★★★★ by Charles Gallaway on 2023-09-07

Very professional and pleasant.

NPS:

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★★★★★ by William Mamary on 2023-09-06

Extremely professional. Explained all details on all of the test that were performed. I would definitely recommend Dombrowski Eye Associates.

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★★★★★ by Judith Gerber on 2023-09-01

Very fine service. Very thorough.

NPS:

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★★★★★ by Helena Tuleya-Payne on 2023-09-01

Dr. Dombrowski and his staff are professional , thorough and responsive. I feel my vision needs are well served.

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★★★★★ by Susan Doman on 2023-08-27

Very pleasant

NPS:

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★★★★★ by Anon on 2023-08-25

Dr.W was great and communicated my questions effectively. The initial lady testing was also excellent and personable.

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★★★★★ by Dawn Flaharty on 2023-08-23

good, efficient, friendly, professional, all describe staff.

NPS:

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★★★★★ by Anon on 2023-08-23

Friendly, competent, efficient, willing to answer questions and explain all recommended treatments/procedures

NPS:

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★★★★★ by Cheryl Bell on 2023-08-19

Dr. Dombrowski and his staff are always professional, thorough, and kind. They explain what they are going to do and why. Questions are welcomed and answered graciously.

NPS:

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★★★★★ by William Curtin on 2023-08-15

I had my annual eye exam. Everything went smoothly from check-in, to Jackie patiently taking me through the testing stations, Dr. D reviewing all of the tests, performing my slit lamp examination and refraction, discussing my retinal images, and finally adjusting my prescription. From there Chris help me find the glasses that were right for me. A very comprehensive process. I also liked the informational media playing in the waiting room- always learn something from this.

NPS:

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★★★★★ by Steven Bridgeman on 2023-08-10

Really appreciate the clear communication from Dr W. It is very evident that she really cares. Wouldn't go anywhere else.

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★★★★★ by Joseph Crissman on 2023-08-09

It's great to have so much confidence in these folks. Dana, Jackie and Dr. Dombrowski did everything possible - scheduling with sense of urgency, intake and

records accuracy, and careful diagnosis, explanation and encouragement. Thank you for such great care!

NPS:

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★★★★★ by Henrietta Daniels on 2023-08-07

To my team at Dombrowski Eye Associates Thank you for your continued support and excellent care. I couldn't have found a better Eye group than you. Keep up the good work.

NPS:

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★★★★★ by Anon on 2023-08-04

You're very efficient and personable

NPS:

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★★★★★ by Robert Jones on 2023-08-03

Great eye doctor

NPS:

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★★★★★ by Hazel Keating on 2023-07-29

I was very impressed with the experience

NPS:

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★★★★★ by Donna Stadel on 2023-07-27

Excellent experience.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by John Sonefelt on 2023-07-26

My Appt was for my Annual Exam. It was excellent as always! The staff was courteous, professional and very knowledgeable. The Appt was very thorough and provided answers to my questions. Dr. Dombrowski was very thorough and explained current and future situations and revised in detail imaging. I would highly recommend!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Michael Keller on 2023-07-25

Other than the minor misunderstanding at the very beginning, everything went smoothly. Dr. Dombrowski came across as both concerned and willing to take the time to inform me about my condition and how it will be corrected.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sharon Davis on 2023-07-22

Professional and friendly staff. Quality exam with state of the art equipment. Dr. Dombrowski is the best!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Olivia Albani on 2023-07-22

Waiting area is very clean. Staff is friendly and professional. They gave me same day appointment since I had a problem with my eye, and wasn't just trying to get an appointment to get glasses. Sarah, who took my vitals and info was friendly, professional and answered many of my questions since it was the first time I was there. Dr. Dombrowski was very professional and friendly. He examined both my eyes and was able to take care of my problem. I am new to the area so I am glad I now have a good Eye Dr. I can depend on for all related problems and eye exams for both my husband and myself. Thank you Dr. Dombrowski , Sarah and staff.

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★★★★★ by Anon on 2023-07-22

Professional from time you arrive to when you leave.

NPS:

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★★★★★ by Amy Shea on 2023-07-18

Always treated with utmost professionalism and kindness by all the staff. Dr Dombrowski was very helpful in finding me a very competent surgeon to meet my medical needs.

NPS:

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★★★★★ by Anon on 2023-06-24

Been going here for 25 years! Very pleased. From contacts to lasik surgery guidance and now the journey ahead with cataracts, I trust the care of my precious sight with them.

NPS:

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★★★★★ by Stephen Adams on 2023-06-23

Everyone was very professional. Their eye diagnosis equipment is state of the art.

NPS:

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★★★★★ by Gail Miller on 2023-06-23

Needed to see one of the docs on an urgent basis and they fit me in on the day I called. Excellent care!

NPS:

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★★★★★ by Denise Lim on 2023-06-21

I just moved to Lancaster last summer and was due for my annual eye exam. I had a really positive experience! Reception was warm upon check-in, the technician walked me through all the tests I needed to get done before seeing the doctor, and I felt the optometrist took her time to explain the various test results and any issues she noticed with my eyes. It was really informative and I would definitely recommend others visit!

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★★★★★ by Anon on 2023-06-16

All the latest technical machines for providing an in depth eye exam without dilation. Courteous service.

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★★★★★ by Suzanne Hyson on 2023-06-16

Wonderful,as always Friendly,caring ,professional.Entire staff The Best!!

NPS:

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★★★★★ by Anon on 2023-06-14

Very knowledgeable did not have a long wait...

NPS:

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★★★★★ by Donna Knepp on 2023-06-13

I have always had a pleasant and friendly experience. Everyone is very professional and answer any questions I have. Very thorough in everything.

NPS:

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★★★★★ by Susan Groff on 2023-06-13

I have been going here for over 20 years and my experiences here was great. The staff is friendly and professional. I have nothing bad to say and would highly recommend them for children and adults as well.

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★★★★★ by Charles Brown on 2023-06-08

An excellent and informative visit.

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★★★★★ by Cheri Work on 2023-06-07

Excellent! Timely and friendly.

NPS:

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★★★★★ by Tracey Broderick on 2023-06-07

Everyone was very professional and friendly. It's hard to find that kind of customer service today. Dr. Dombrowski was very patient and personable.

NPS:

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★★★★★ by Frederick Schober on 2023-06-06

Dombrowski Eye associates is very thorough and I feel very comfortable with their level of expertise. I have been to other eye doctors however I do put them at the top of the list

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★★★★★ by Beverly Casey on 2023-05-31

Very professional and very nice. Love coming to this office.

NPS:

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★★★★★ by Scott Ruhl on 2023-05-30

Everyone very personable

NPS:

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★★★★★ by Anon on 2023-05-27

Dr. Drombrowski takes time to answer questions and does not rush you through an appointment. He takes time to explain results of the examination. Entire staff are friendly and professional. Highly recommend this practice.

NPS:

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★★★★★ by Francis Haefner on 2023-05-26

Very pleased with the attention and professionalism displayed by all. Appreciate the medical knowledge and application!

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★★★★★ by Joell Ketcham on 2023-05-25

Wonderful practice!! Knowledgeable doctors and staff. Very helpful and cheerful staff!!

NPS:

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★★★★★ by Sharon Watson on 2023-05-19

All of my visits to Dombrowski Eye Associates have always been great. Every staff member is very professional, caring and have great attitudes!!!

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★★★★★ by Craig Sylves on 2023-05-17

Excellent eye care. Great doctors and staff

NPS:

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★★★★★ by Roxanna Strine on 2023-05-16

It was a pleasant experience but why do I have to come back in 2 days I live in york and it would be better to do this all In one day

NPS:

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★★★★★ by Joan Lewis on 2023-05-07

As Always, I was extremely impressed by the care I received from the doctor and his staff. This was a follow-up appointment as the doctor found something that ;he wanted to see again. He has a terrific amount of frames to select from.

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★★★★★ by Peter Soulidis on 2023-05-04

I had a great experience. I plan returning next year for my yearly exam.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2023-05-04

After 48 years my eye care specialist retired and as a contact lens wearer I thought it would be difficult to find excellent eye care again. I did find that excellent eye care with Dombrowski Eye Associates! I am beyond pleased with their expertise and the perfect vision I now enjoy. The office location is perfect for me and I have to mention the office staff is also very professional and pleasant .

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anthony Plastino on 2023-05-03

I have been a patient for many years and the care is always great!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Taylor Kittleman on 2023-04-29

Dr. Dombrowski and staff provide excellent service, our entire family is well cared for at his practice. We highly recommend!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2023-04-29

I was seen on time and as always, everyone was pleasant. Dr. Dombrowski was very thorough and explained everything well.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cheryl Broomell on 2023-04-28

Thank you for taking such good care of my eyes!

NPS: N/A

★★★★★ by Gordon Grant Shultz on 2023-04-26

Appointment Was on time, technician was very cordial, and all went well with Dr. Dombrowski.

NPS:

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★★★★★ by Anon on 2023-04-26

Excellent. As always.

NPS:

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★★★★★ by Lynda Tinsley on 2023-04-25

Professional and kind. I recommend Dombrowski Eye Associates.

NPS:

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★☆☆☆☆ by Anon on 2023-04-22

The exam is ok but they price gouge if you buy glasses from them. They have quoted me \$900 for glasses with insurance and then I leave and go elsewhere and it's \$200 without insurance. They avoid giving out paperwork so that you have to buy contacts and glasses through them. My last appointment they were on time but usually they are at least 45 minutes late.

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★★★★★ by Anon on 2023-04-21

The staff is very courteous and friendly and Dr. Dombrowski is very knowledgeable and very through.

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★★★★★ by Boro Lojpur on 2023-04-21

Very professional care

NPS:

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★★★★★ by Anita Bunting on 2023-04-19

Thought I got a thorough exam and staff were friendly and helpful. Only negative - If I knew the progressive lens were so expensive, I wouldn't have gotten them.

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★★★★★ by Adam Green on 2023-04-19

Waited for a bit and they seem to really like to push contacts and glasses from them on you. Also they do things not covered by my insurance without asking first, I would appreciate the option. All-in-all a really good eye doctor just wish they handled somethings differently

NPS:

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★★★★★ by Celines Huertas on 2023-04-18

Very good visit. Pleasant staff and the Dr was very informative and friendly.

NPS:

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★★★★★ by Frank Miller on 2023-04-17

A very short wait to see the doctor. Staff was very helpful and considerate while running eye tests. Dr. Dombrowski explained everything well in clear language. There was no sitting around and waiting for employees to run there tests.

NPS:

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★★★★★ by Jessica Tweedy on 2023-04-12

Excellent!

NPS:

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★★★★★ by Vanessa Torres on 2023-03-31

Nice service

NPS:

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★★★★★ by Courtney Riegen on 2023-03-30

I've been a patient with Dombrowski Eye Associates for the past 5 years and never have had a horrible visit. Both physicians on staff are knowledgeable, trustworthy, kind and personable. Every staff member is kind and caring. Everyone is compassionate and takes their time with their patients. If you're looking for an eye doctor who cares about their patients and staff, look no further. Dr. Dombrowski and Dr. Wolaniuk will take care of your eye health and treat you like family!

NPS:

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★★★★★ by Eileen Arndt on 2023-03-28

I appreciate so much the time that is taken each time I am at your office. The girls are so friendly and Mr. Dombrowski listens well to what I say. This team is the greatest.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Neely on 2023-03-23

Each step they walk you through is professionally done you are not rushed through

NPS:

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★★★★★ by Harriet Cummings on 2023-03-17

Courteous and attentive to details

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amanda Dicely on 2023-03-17

The practice was clean and everyone was friendly. The Dr. Listened to my concerns and helped me form a plan that I felt comfortable with. Very thorough examination.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Matthew Martinez on 2023-03-12

Excellent all around

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2023-03-11

Dr. Dombrowski does not knock on door prior to entering. I feel like that is something that he needs to implement in his practice. Also, your office needs to be updated. And your frame selection needs to be updated as well. With that being said, I appreciated your punctuality and efficiency in moving the appointment along.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gary Hostetter on 2023-03-11

Very professional exam of eyes and relief of no change during last year.

NPS:

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★★★★★ by Donna Blake on 2023-03-08

I finally feel someone cares about the quality of my sight for me

NPS:

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★★★★★ by Kristen Smith on 2023-03-08

Friendly staff!

NPS:

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★★★★★ by John Yakubowski on 2023-03-04

I always feel that I receive excellent care from well trained staff and the expertise of a great doctor whom I trust with my eye health. From the time you walk in the staff are attentive to you, the customer/patient. Very clean facility and now decorated with personal touches by all employees displaying their lifestyles.

NPS:

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★★★★★ by James Lichner on 2023-03-03

Always Very Well Pleased,Entire Staff Makes You Feel Welcome

NPS:

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★★★★★ by Madeline Mercado on 2023-02-28

Like always , everyone so friendly , respectful and a clean office .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dorothy Holt on 2023-02-24

Thorough examination by knowledgable and friendly staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Southward on 2023-02-24

Excellent service and quality work

NPS:

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★★★★★ by Sally Ream on 2023-02-23

Had a wonderful experience ! Starting with Jackie checking me in ,prior to Dr Wolanuik's very thorough eye exam-took her time, along with being a very kind person, and ending with Theresa helping me select the right frames. Thank you !

NPS:

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★★★★★ by Donald Forry on 2023-02-22

Entire staff is professional. Treated me with courtesy and respect, and was pleased with the quality of the services as well. Dr Wolaniuk was excellent and personable. She answered all my questions thoroughly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robin Thomas on 2023-02-17

Dr. Dombrowski has been observing a nevus (freckle) on my right retina for many years. When I noticed some flickering/flashing light in my peripheral vision, I called the office. They gave me an appointment right away. He saw some changes in my eye, and referred me for further evaluation immediately. Fortunately, we caught this change early, and I recently completed plaque radiation treatment at Johns Hopkins Wilmer Eye Institute for ocular melanoma. My prognosis is good due to the early detection of the issue.

NPS:

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★★★★★ by Patricia Schmidt on 2023-02-15

Dr. Wolaniuk and the staff were amazingly thorough!! Explained everything and made sure I had all options for eye correction!

NPS:

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★★★★★ by Richard Graham on 2023-02-15

Awesome great service and they take their time and treat the patients good

NPS:

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★★★★★ by Anon on 2023-02-14

As always outstanding care. Everyone was attentive, caring and treated me like I was very important.

NPS:

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★★★★★ by Patricia Vogel on 2023-02-11

Excellent, efficient exam with special attention to my concerns. They are the best!

NPS:

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★★★★★ by Joseph Crissman on 2023-02-09

Oh my goodness everyone was so pleasant and thorough. Dr. Wolaniuk is very detailed and focused on detecting eye problems at their onset and providing care when it becomes necessary. I'm so sorry that I didn't keep track of their names but your admission, preparation assistant and opticians were so kind and helpful. Thank you for wonderful care!

NPS:

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★★★★★ by Lynn Bender on 2023-02-08

Very friendly people to deal with.

NPS:

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★★★★★ by Patricia Yontosh on 2023-02-08

Always a good experience

NPS:

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★★★★★ by Lori Murray on 2023-02-08

CHRISTINE IS VERY HELPFUL WITH CHOOSING FRAMES. WAITED A LITTLE LONGER THAN I WANTED TO BE EXAMINED. OVERALL VIST WAS VERY GOOD.

NPS:

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★★★★★ by Margaret Platt (Lipe) on 2023-02-07

GREAT Service! I have been going to Dombrowski Eye Associates for about 15+ years and would never go anywhere else! The staff are nice and know what they are doing. You don't get that much these days, so it is wonderful to go into an office and be treated like they care. Thank You Dr. Dombrowski and Staff for great service!

NPS:

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★★★★★ by Ronald Schaefer on 2023-02-07

Friendly quality service

NPS:

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★★★★★ by Peggy Young on 2023-02-04

Very friendly and knowledgeable staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melissa Snyder on 2023-02-03

Long time patient. They are always very thorough with exams and always very pleasant. It's a great patient experience.

NPS:

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★★★☆☆ by Sherry Kreider on 2023-02-02

I wore my contacts way too long and I expected to be scolded. I did not expect to be treated the way I was. An adult conversation explaining why I can not overwear contacts would have been sufficient. After being a customer for nearly 20 years I thought I deserved more respect. Not rudeness. I was in no way trying to cause any problems or be disrespectful by overwearing the lenses. I never once thought about the fact that it could come back on your office if I would have an eye problem. We are self pay so I stretched them too long. But customer kindness should always be

appropriate. The only thing that salvaged the appointment was the lady that helped me pick out my glasses. She was kind and helpful! But if I can find a good recommendation for another eye doctor I plan to switch. I do not think an eye doctor appointment has to be that stressful of an ordeal. The equipment is wonderful and up to date but apparently old fashioned kindness is too old fashioned for the doctor I had.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★☆☆ by Sherry Kreider on 2023-02-02

I wore my contacts much longer than I should have so I expected to be scolded. I was not expecting to be treated the way I was! I was not trying to cause a problem or be in any way disrespectful by choosing to wear my contacts too long. An adult conversation about the danger of overwearing lenses would have been sufficient. I am not a child. After being a patient for nearly 20 years I thought I deserved more respect than that. If it wasn't such a hassle switching records I would consider finding a different office. But I certainly will be asking for the other doctor next visit. The wonderful lady that helped me pick out glasses was the only thing that salvaged the visit! She was helpful and kind! They have professional and up to date equipment but apparently old fashioned customer kindness is too out of date for the one doctor at least.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Richard Miller on 2023-02-02

The staff and doctor made my visit very enjoyable

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2023-02-01

Staff was friendly and helpful

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by James Fannin Jr on 2023-01-31

Once again another fantastic eye exam at Dombrowski Eye Associates! Over the past several years I have been treated so wonderfully there!

NPS:

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★★★★★ by Anon on 2023-01-28

The staff and Dr Dombrowski were very professional and kind to me. In short, they extended the gift of empathy and compassion to me, as I had a bit of a mental break down in their office during my recent appointment. They went above and beyond to address not only my eye care needs, but also listened to me share some burdens I carry in regard to a chronic illness of one of my loved ones. I felt truly cared for!

NPS:

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★★★★★ by Morgan Williams on 2023-01-26

Thank you for going above and beyond to secure more contacts so my daughter would have enough for study abroad!!

NPS:

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★★★★★ by Michele Ruhl on 2023-01-25

Dr. Dombrowski and his staff provided excellent care during my appointment.

NPS:

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★★★★★ by Robert Moen on 2023-01-24

Everyone was nice and professional.

NPS:

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★★★★★ by Robin Verigood on 2023-01-20

My eye exam was very thorough and the staff at Dombrowski Eye Associates is too-notch!

NPS:

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★★★★★ by Anon on 2023-01-20

The staff are very helpful, caring and professional. Dr. Dombrowski is very detailed and thorough in his examinations and caring about his patients' well being and is meticulous in providing proper treatment to promote greater vision and eye health.

NPS:

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★★★★★ by Anon on 2023-01-18

I have been going to Dombrowski Eye Associates for several years and have always received 5 star care. Office and medical staff are very helpful and friendly.

NPS:

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★★★★★ by Jameson Shirk on 2023-01-17

You can tell as a patient/customer when an eye doctor office/business genuinely cares about you. I brought my son here and we both had a great experience and I walked out feeling confident in the new prescription and plan going forward for my young son. We also felt cared about, which is very important in my opinion.

NPS:

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★☆☆☆☆ by Anon on 2023-01-12

The office coordinators were helpful, but I felt rushed, disregarded and not cared for by Dr. Dombrowski. He made me feel like I was just a number and any question I had

was wasting his time. I was not given much of a choice in my care because of this. I will definitely not return and will relay this experience to any family or friends that ask about finding an eye doctor in the future.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jeffrey Nicklaus on 2023-01-11

Dr Dombrowski provided fantastic service and addressed my vision concerns to 100%

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tina Dansereau on 2023-01-11

The front desk people are helpful and very friendly. your staff is very well trained.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Craig Sylves on 2023-01-11

They are the best which is why I have been going there for 30 years

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Stephen Wiley on 2023-01-09

Professional, polite, timely and efficient

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2023-01-06

Friendly staff. Grateful for encouragement from the doctor.

NPS:

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★★★★★ by Thomas Ulmer on 2023-01-06

The prep and exam were great. After paying in full, I contacted my Medicare carrier, UPMC, to obtain a reimbursement form. UPMC was surprised that Dombrowski did not submit the clsim directly using the submission information on the reverse of my UPMC card. The UPMC agent stated that she would contact Dombrowski's office to discuss how they can submit future claims.

NPS:

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★★★★★ by William Neely on 2023-01-06

They take there time to do it right

NPS:

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★★★★★ by Kristine Frey on 2023-01-05

Dr Wolaniuk is outstanding in her knowledge, professionalism and care for the patient.

NPS:

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★★★★★ by Diane Mowery on 2023-01-04

Best place for eye exam and glasses. Everyone is very friendly and helpful. Dr. Dombrowski is the best. Thank you.

NPS:

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★★★★★ by Anon on 2022-12-24

Longer than normal wait time

NPS:

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★★★★★ by Robin Thomas on 2022-12-23

I called with a health concern, and they saw me the next day.

NPS:

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★★★★★ by Anon on 2022-12-22

As always great service by Christina.

NPS:

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★★★★★ by Anon on 2022-12-21

All employees provided excellent customer service and were pleasant.

NPS:

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★★★★★ by Kathy Mancino on 2022-12-16

Friendly. Spent time explaining things.

NPS:

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★★★★★ by Lisa Roberts on 2022-12-16

Dr Dombrowski was very nice, professional, and thorough. He explained everything to me very well and gave me time to ask questions. I especially enjoyed his staff! They were really friendly and nice! I really like that they did a lot of the checking the day beforehand so it wasn't waiting for me to fill out when I got there. The best part was

finding frames- Teresa was SO much FUN, and she really made the whole process so much easier to find frames that fit me right and were a good style and color too!! I've never had a better experience getting glasses!!

NPS:

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★★★★★ by Ruthann Briggs on 2022-12-16

They were great.

NPS:

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★★★★★ by Anon on 2022-12-13

Super friendly staff, took their time with my daughter.

NPS:

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★★★★★ by Eric Conrad on 2022-12-13

Excellent service and sophisticated technology.

NPS:

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★★★★★ by Anon on 2022-12-13

After a bad experience at another eye doctor, I called Dombrowski for an appointment. I had an excellent experience. The staff are very kind and knowledgeable. I wish I would have started with them from the very beginning.

NPS:

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★★★★★ by William Corning on 2022-12-09

Staff were very professional and made me feel at ease.

NPS:

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★★★★★ by Paul Withey on 2022-12-09

Excellent doctor and service. Would recommend

NPS:

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★★★★★ by Anon on 2022-12-09

Very friendly staff. Prompt service

NPS:

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★★★★★ by Anon on 2022-12-09

Very friendly staff. Prompt service

NPS:

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★★★★★ by Carole Muisse on 2022-12-07

Very friendly; Dr. Wolaniuk listens and answers any questions I may have.

NPS:

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★★★★★ by P Kevin Wenger on 2022-12-07

Friendly, and informative help in selecting new frames

NPS:

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★★★★★ by Glenn Wise on 2022-12-04

Timely and professional service

NPS:

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★★★★★ by Anon on 2022-12-02

All of the staff is professional but personable. Dr. Dombrowski is thorough and patient.

NPS:

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★★★★★ by Norma Presler on 2022-12-02

Great staff all the way through. Help desk & greeting; testing & exams, doctor & updated lenses. Have been coming here for over a decade & every visit is great. Staff is always courteous, helpful & pleasant.

NPS:

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★☆☆☆☆ by Anon on 2022-11-30

Prescribed something that made my eye go from barely in pain to completely insufferable pain that was stopping me from sleeping. Call to ask them about it and they refuse to answer any questions over the phone and require another paid visit to fix the issue they created. When I get to the visit I tell the doctor they made my eye worse and she replied "that's not possible and I'd like you to leave" Cant imagine why people like this would work in the health industry. You do not deserve to be taking care of anyone.

NPS:

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★★★★★ by Isabel Pesci on 2022-11-30

Very kind, patient, thorough, professional with my 100 year old mother. They keep a close eye on her eyes!

NPS:

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★★★★★ by Adam Ditmer on 2022-11-29

Thorough, friendly and knowledgeable. I would highly recommend!

NPS:

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★★★★★ by Anon on 2022-11-23

New contacts with no issues. Excellent professional service.

NPS:

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★★★★★ by Anon on 2022-11-22

All the staff were kind and courteous. Dr Dombrowski is very thorough and patiently answered all my questions.

NPS:

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★★★★★ by Dean Harris on 2022-11-22

My second visit since being recommended to Dr. Dombrowski by a co-worker, and the experience was first-rate. Friendly staff, professional exam, very satisfied.

NPS:

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★★★★★ by Eileen Arndt on 2022-11-21

Thankful to have caring people who are in charge of my eye sight

NPS:

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★★★★★ by Mildred Zeamer on 2022-11-19

Always welcomed into Dr. Dombrowski's practice by warm and friendly staff. Always helpful, meticulous, helpful and professional.

NPS:

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★★★★★ by Karen Mastriana on 2022-11-17

Very pleasant employees and a wonderful atmosphere

NPS:

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★★★★★ by David Maberry on 2022-11-16

Fast service. All of staff was friendly and helpful

NPS:

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★★★★★ by Sharon Watson on 2022-11-15

I received great service at my appointment Monday and always have from the time I checked in until the process of picking a pair of frames. I would highly recommend Dombrowski Eye Associates to family and friends and thank you for such terrific service!!!!

NPS:

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★★★★★ by Lonita Zimmerman on 2022-11-12

Everyone is SUPER nice, especially the front desk ladies. However I waited for a very long time for the eye doctor to come into the room. Maybe that's typical of eye doctors everywhere but it was frustrating. I would rather have my appointment time made later than have to wait for so long.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Erika Maust-Neiderer on 2022-11-09

Very friendly and thorough eye exam

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2022-11-05

Everyone is pleasant and they explain what they are doing.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patricia Hughes on 2022-11-02

Dr. Dombrowski was very thorough and took the time to address my vision concerns. The staff was professional and friendly. A very cohesive team!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Trudy Lapp on 2022-11-01

Everything Was Extremely well done!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patricia White on 2022-10-30

They fit me into the schedule because I had eye pain, inflammation and sensitivity to light.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine MacLachlan on 2022-10-27

Excellent service, knowledgeable and helpful staff!!! Thank you!!

NPS:

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★★★★★ by James Hyson on 2022-10-27

Great people.

NPS:

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★★★★★ by Jeffery Miller on 2022-10-27

They got me an appointment as fast as they could. Once I was there the process was fast and easy, but yet took the time to answer any questions that I had and not with an easy answer. They explained everything I asked and made sure I understood the answer before moving on to any other questions I may have had.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jeanette Rice on 2022-10-27

Excellent!

NPS:

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★★★★★ by Jennifer Weber on 2022-10-26

They were very thorough with my exam. Dr. D made sure to go over all of his findings with me and had the folks at the front desk contact another doctor's office for me.

NPS:

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★★★★★ by Kelly Amoro on 2022-10-21

Excellent, innovative care. Stylish frame selection. Friendly and knowledgeable staff. THANK YOU!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Antonio Huertas on 2022-10-19

Best Optometrist in Lancaster and all of the staff members are friendly and knowledgeable. They make you feel comfortable and happy to be there. Highly recommend

NPS:

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★★★★★ by Linda Duffey on 2022-10-19

Very efficient and nice staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Craig Sylves on 2022-10-02

Always helpful including an emergency visit.

NPS:

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★★★★★ by Anon on 2022-10-01

My visit was fine. I would request that you not send this notification early on a Saturday morning when people may still be sleeping. I did not appreciate this text waking me up on my only day to sleep in

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wendy Stewart on 2022-09-29

Very pleased with my experience with Dr Wolaniuk. She's very personable and takes her time explaining things.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Franz Braun on 2022-09-28

Have been going there for years always pleasant and very professional

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Catherine Fisher on 2022-09-23

I came in for a second opinion and I'm very happy!!! Thanks

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Neal Roth on 2022-09-23

I have been coming to Dombroski for over 20-years and have always been very happy with everything.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2022-09-23

Husband and wife team. Husband can be gruff and not seem empathetic. I switched to the wife and like her much better. 4 stars cuz if I had to see the husband, I would've left by now. I will say he's been there forever so maybe we just didn't click.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by James Kendig on 2022-09-22

Front desk, assistant, and Doctor we're all very courteous, helpful, knowledgeable, and professional

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by John Sonfelt on 2022-09-21

After 20 years, the experience was excellent! Prompt, courteous, professional and extremely knowledgeable. Leading edge technology! In my opinion, The Best!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Walter Thomas on 2022-09-17

My overall experience is exceptional every visit. The staff is always professional and courteous. Dr. Dombrowski always takes the time to listen and answer questions. The care I receive at DEA is always phenomenal!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Arthur Lumsden on 2022-09-16

Excellent!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Melissa Ries on 2022-09-15

I've been going to this office for many years and always have a great experience with the doctors, staff, and optician. Chris spend a lot of time with me to choose some great glasses that actually fit (for me, great-fitting glasses are hard to find), and were just my style.

NPS:

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★★★★★ by Donna Knepp on 2022-09-14

Always a friendly and professional atmosphere. Answered ant questions I had. Very helpful when I was deciding on new frames.

NPS:

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★★★★★ by Shannon Kelly on 2022-09-14

Everybody was very nice from the front desk, support staff and MD. They took their time and didn't seem rushed. They were very helpful with picking out glasses and contacts. They were even helpful with explaining insurance coverage.

NPS:

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★★★★★ by P Kevin Wenger on 2022-09-13

Quality Service and friendly help

NPS:

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★★★★★ by Sharon Hines on 2022-09-13

Great service and everyone was friendly yet professional! Highly recommend this office for eye exams and eyewear!

NPS:

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★★★★★ by Gordon Grant Shultz on 2022-09-09

Always helpful with good suggestions. I appreciate the concern that Dr Dombrowski has for my eye issues.

NPS:

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★★★★★ by Josephine Bentley on 2022-09-09

I was very pleased with your service. Everyone was very nice.

NPS:

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★★★★★ by Gary Hostetter on 2022-09-09

checked eye for tears and indicated Brod as a expert, have appt with Philip Scharper with this practice, trust he will be able to help me.

NPS:

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★★★★★ by John Frey on 2022-09-09

Friendly staff - thorough exam

NPS:

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★★★★★ by Donald Dagen on 2022-09-07

Everyone I met in the office was cordial. Efficient. It felt like they cared about their job and my vision needs.

NPS:

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★★★★★ by Anon on 2022-09-07

Long wait for Dr. Not impressed with personality. A bit cocky in approach with patients.

NPS:

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★★★★★ by Anon on 2022-08-31

The staff were all super nice and very helpful.

NPS:

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★★★★★ by Kara Housman on 2022-08-31

Love this practice

NPS:

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★★★★★ by Nelson Bradford on 2022-08-31

The staff and Doctor Dombrowski were so kind and caring with my husband who has Alzheimer's. The appointment took over an hour and a half but they remained so patient with him .

NPS:

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★★★★★ by Judy Mae Myers-Moore on 2022-08-24

I was very impressed by my experience at Dombrowski Eye Associates. I especially loved the fact that I did not need to have my eyes dilated. All of the people I interacted with were professional, knowledgeable, and very nice. I felt comfortable and in good hands. I have had Medicare for 5 years, yet did not know that they would cover my exam until Dr. Dombrowski explained it to me. Now I will be able to have an annual exam instead of every two years as is covered by my eye insurance. I am so happy I did my research and chose Dombrowski Eye Associates!

NPS:

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★★★★★ by Anon on 2022-08-23

Prompt, polite and thorough

NPS:

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★★★★★ by Anon on 2022-08-20

Courteous office staff. No long waits to see the doctor, who is very personable, knowledgeable and efficient.

NPS:

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★★★★★ by Brian Manley on 2022-08-18

I really like there practice, very professional, and feel really confident in everyone's abilities. My family has been going to Dr. Dombrowski since he opened and can't see us going anywhere else.

NPS:

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★★★★★ by William Curtin on 2022-08-13

Very comprehensive exam.

NPS:

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★★★★★ by Carolyn Miller on 2022-08-13

Everyone is so friendly and very helpful. Pleasant office

NPS:

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★★★★★ by Joyce Elder on 2022-08-09

Was patient and stuck with me to solve eye issue.

NPS:

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★★★★★ by Anon on 2022-08-09

Pleasant staff. Timely with appoint, no long wait.

NPS:

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★★★★★ by Tammy Mills on 2022-08-09

I love Dr. Dombrowski ! My husband and I have been coming here for quite some time. I've also referred my grown children and their spouses to Dr. Dombrowski as well. Very knowledgeable and always listens to any concerns.

NPS:

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★★★★★ by Cassidy Price on 2022-08-05

We moved to this practice as our prior practice closed their optical department. This was a new patient visit for my daughter. The staff and Dr. Dombrowski were great! (welcoming, friendly, knowledgeable, and organized). From the scheduling, exam, eye glass selection etc. it made for a pleasant and very thorough visit. :)

NPS:

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★★★★★ by Susan Orth on 2022-08-05

I am always treated professionally and each person takes their time and does not make me feel rushed or just a number to get finished.

NPS:

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★★★★★ by Robert Mitchell on 2022-08-05

Appointment was right on time. Staff and Dr are very courteous. Doctor takes time to answer all questions.

NPS:

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★★★★★ by Henrietta Daniels on 2022-08-04

I thank you for the continued excellent job that the entire staff do to make each visit a joy. Your professionalism, kindness and smiles makes my day. Thank you again, Henrietta Daniels

NPS:

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★★★★★ by Franz Braun on 2022-08-04

Have been going there for years. Always a pleasant experience,

NPS:

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★★★★★ by Anon on 2022-07-29

Diana the front desk is amazing. She tried so hard to get my son in prior to his appointment. However, he was always out of town. She's so polite and kind and is an asset to your company

NPS:

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★★★★★ by Christopher Cope on 2022-07-29

Everything was great from staff to Dr.

NPS:

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★★★★★ by Mary Jo Moczulski on 2022-07-27

Everyone was welcoming and professional. They were helpful and took time to explain each step of the process. I highly recommend the practice.

NPS:

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★★★★★ by Rhonda Slaymaker on 2022-07-27

My visit here from start to finish was the best I've ever experienced in all my many years of seeing eye practices. The staff were all very friendly, personable and professional. The Doctor took her time and listened to my concerns. She was very knowledgeable, understanding and thorough. This practice was recommended to me by a family member and I will definitely pass on that recommendation as well.

NPS:

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★★★★★ by Teresa Reisinger on 2022-07-21

They always make me feel like a family member!

NPS:

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★★★★★ by Carole Muisse on 2022-07-20

I appreciate the care and concern of my eyes by Dr. Wol aniuk. I would recommend Dombrowski Eye Associates to anyone looking for a good eye doctor. Office staff is very friendly as well.

NPS:

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★★★★★ by James LaPorte on 2022-07-14

Very efficient and thorough visit. Very competent staff.

NPS:

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★★★★★ by Doris Kenneff on 2022-07-11

Very quick and efficient when ordering my contacts.

NPS:

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★★★★★ by William Bentson on 2022-07-09

Always great service.

NPS:

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★★★★★ by Partrice Martin on 2022-07-04

This was my first visit with Dombrowski Eye Associates, but definitely won't be the last. The minute I walked in the door until the minute I walked out, I was treated like they valued me being there. AND, the Doctor besides giving me the most thorough exam I ever had, explained everything to me.

NPS:

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★★★★★ by Colleen Wiegand on 2022-07-01

Everyone in the office is always so friendly and helpful. Dr Dombrowski is thorough and very personable making you feel comfortable throughout the exam process. The guidance provided when selecting frames is a great help to me especially since I can't see a thing without my glasses on. The ladies are honest which is crucial when selecting frames that you are going to wear daily.

NPS:

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★★★★★ by Mark Newsome on 2022-06-30

This was my first visit to DEA. The entire staff was extremely professional and considerate. I was very pleased with my experience.

NPS:

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★★★★★ by Patricia Bear on 2022-06-30

It was wonderful. She took a lot of time with me. Actually everyone took time with me and helped me to understand what was going on with my eyes. I would recommend them to anyone who asks where to go for their eyes.

NPS:

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★★★★★ by Jody Bowers on 2022-06-29

Overall the staff and Dr D take the time to answer questions etc. They do not make me feel like I'm being rushed or that I'm just a "patient"

NPS:

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★★★★★ by Dale Kreider on 2022-06-29

Everyone is professional and very helpful. They have a great selection of frames.

NPS:

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★★★★★ by Tory Bray on 2022-06-24

From the check in to check out everyone was professional and helpful. I am very thankful for the Optomap as an alternative to having my eyes dilated. I have a complex prescription and Dr. Dombrowski was very informative with possible surgery as an option. So thankful my insurance was accepted and kept my cost to a minimum.

NPS:

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★★★★★ by Mary Kay Mulcahy on 2022-06-22

As always the staff are courteous and the waiting room is comfortable. There wasn't a long wait for my appointment either. It's a welcoming atmosphere.

NPS:

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★★★★★ by Karen Gerth on 2022-06-22

I trust them with my eyes! No drops. I can see when leave!

NPS:

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★★★★★ by Linda Duffey on 2022-06-17

Great staff

NPS:

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★★★★★ by Carol Doutrich on 2022-06-17

Very pleased with their service. Everyone was very pleasant, great atmosphere.

NPS:

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★★★★★ by William Mamary on 2022-06-16

The staff at Dombrowski Eye Associates, Are respectful and helpful in every manner.

NPS:

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★★★★★ by John Carpenter on 2022-06-15

Wait time was almost 30 minutes beyond scheduled appointment. Otherwise everything was fine.

NPS:

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★★★★★ by Richard Bauer on 2022-06-11

Everyone was great!

NPS:

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★★★★★ by Anon on 2022-06-08

All the staff are personable and professional. Dr..Dombrowski and the support staff make sure that their patients get an accurate assessment of overall eye health and prescription of lenses.

NPS:

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★★★★★ by Robin Thomas on 2022-06-07

Everyone is friendly and professional. I feel that I receive excellent care and am not rushed as things are thoroughly explained. Selecting new eyewear is also relaxed.

NPS:

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★★★★★ by Randy Doan on 2022-06-03

This was my first visit to Dombrowski Eye Associates and it was pleasant from start to finish. They were able to accommodate an appointment for me quite quickly after I learned my previous doctor stopped taking my insurance. My experience with Dr. Dombrowski was very pleasant as well. He was very thorough and explained a lot about my eyes that I have never heard before. I highly recommend!

NPS:

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★★★★★ by Beth Smith on 2022-06-02

I always get professional, timely service from everyone at Dombrowski Eye Assoc. This time I had some issues and they called the specialist and sent me right over. I'm so happy with my decision to use Dombrowski.

NPS:

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★★★★★ by Lori Landis on 2022-06-02

Very wonderful experience

NPS:

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★★★★★ by Anon on 2022-06-01

The tech and provider were both very friendly and answered all of my questions thoroughly. The office is very clean, and everyone wore a medical mask (which is much appreciated!).

NPS:

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★★★★★ by Beverly Casey on 2022-06-01

My appointment was right on time and very professional.

NPS:

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★★★★★ by Charles Brown on 2022-05-26

Professional, helpful and efficient!

NPS:

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★★★★★ by Anon on 2022-05-25

Excellent care all around. The technology they use for eye exams is amazing.

NPS:

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★★★★★ by Tanya Sangrey on 2022-05-24

Very professional and helpful.

NPS:

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★★★★★ by Anon on 2022-05-21

Everyone is pleasant and knowledgable.

NPS:

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★★★★★ by Eugene Grove on 2022-05-19

Best Optometrist and with the best staff

NPS:

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★★★★★ by William Bentson on 2022-05-18

Very helpful and friendly staff.

NPS:

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★★★★★ by Joan Lewis on 2022-05-13

As always, the professional help and guidance from Dr. Dombroski and all others who assist in testing for my appointment is exceptional and so appreciated.

NPS:

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★★★★★ by Cynthia Skalla on 2022-05-11

The employees at Dombrowski were more than polite and professional. My visit and exam were not rushed and I was given all the time I needed to ask questions and have them answered.

NPS:

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★★★★★ by Ashley Wozniak on 2022-05-08

Christine is simply the best at finding flattering glasses that best fit your face. The entire team is always so patient and helpful. 10/10 recommend.

NPS:

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★★★★★ by Ruthann Crawford-Fisher on 2022-05-07

I never wait long, everyone is courteous and engaged, and my questions are always answered thoroughly.

NPS:

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★★★★★ by Mary Steffy on 2022-05-06

Dr. Dombrowski is kind, very professional and my eyes have improved under his expertise.

NPS:

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★★★★★ by Anon on 2022-05-03

Office staff and provider are always very kind and efficient!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bridget Bradley on 2022-04-26

As usual, my experience with Dr. Dombroski and every single person on his staff was excellent. I came in for a follow up visit but had a new issue with my left eye requiring some additional attention.. From start to finish I received excellent care and left the office much relieved and confident that I could take a planned trip without worries. My thanks and gratitude to the very competent, professional and caring folks at Dombroski Eye Associates!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Amy Shea on 2022-04-26

All the staff and doctors are attentive to patient needs and provide professional services in a caring, respectful manner. I felt Heard- and valued as a person. My exam was thorough and my medical issues were addressed and treated with a plan including prescribing medication and a timely follow up appointment was put in place.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by LuAnn Rittenhouse on 2022-04-24

As I'm still waiting on my glasses since March 4th. Another week goes by with no glasses. I can not see small print which effects my banking, reading books, GPS directions and even filling this review out. I cannot read it. I wanted to cancel but was told I'd be paying 40% of cost for your mistake. I understand it is apparently the lab but it's a direct reflection on your company. At this point I want compensated for my inconvenience. Whether the lab pays or Dombrowski pays a portion. This is absolutely unexceptionable.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2022-04-22

As always the staff and Dr Dombrowski are excellent

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Shannon Keely on 2022-04-21

I love dr Wolaniuk. She is so easy to talk to and has a great personality. And she is very professional and knowledgeable too.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Robert Gamble on 2022-04-20

pleased with the equipment and service. high tech. easy on the eyes.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by William Bentson on 2022-04-19

Great and efficient service. Always caring and respectful of my needs.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Michael Moran on 2022-04-19

I had a problem that needed immediate attention. I received an appointment within an hour of my phone call. As always, I was treated kindly and professionally. Thank you!
Dr. Michael Moran

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Frank Miller on 2022-04-15

everyone was friendly, caring and considerate

NPS:

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★★★★★ by Michael Bender on 2022-04-15

Everybody was friendly and very thorough from the start to finish.

NPS:

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★★★★★ by James Hyson on 2022-04-14

Great

NPS:

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★★★★★ by Phyllis Gregor on 2022-04-13

Clean efficient,office,friendly staff, informative caring doctor

NPS:

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★★★★★ by Anon on 2022-04-13

Always a friendly and professional experience.

NPS:

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★★★☆☆ by Christina Shepherd on 2022-04-13

My appointment was a pleasant experience with no doubt that my eyes were well taken care of. I was taken back to know the amount that I owed and what my insurance was covering after it was done as opposed to before.

NPS:

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★★★★★ by Anon on 2022-04-12

For a first visit very pleased. Reminded me of the eye doctor I used to see when I was in elementary school til the time he retired right after I got married. Someone you could actually have a conversation with and would listen to your concerns and try to help. Didn't feel like going thru a drive thru to get a burger and fries! Think I just found my new eye doctor! Only reason it's not a 5 star is that it was just the 1st visit.

NPS:

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★★★★★ by Milimirka Lojpur on 2022-04-01

All good

NPS:

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★★★★★ by Barry Strayer on 2022-03-30

I keep coming back to Dombrowski Eye Assoc., even though I have moved to York County, because of the great service...from the front door to the check out desk. It's the professionalism from every employee, not just from the doctors, that makes the experience exceptional. A quality that is so lacking at most places now days! I believe the phrase is now considered the "NEW Normal"! One thing. I was asked IF I had received a voice message stating that a piece of equipment had malfunctioned that could cause a problem with my check up and to call regarding this. I told you that I hadn't received any message, but then again I don't live with my phone in my hand. It turns out that I had received the message, only it went to spam, as the number you used to call me was not the one I regularly use and not in my phone list. Thank you for trying to save me a trip, but I was already in town running other errands using my time, and gas, efficiently with the NEW Normal gas prices. Keep up the great work and I will be a customer for life.

NPS:

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★★★★★ by Eileen Arndt on 2022-03-26

I am always treated well and I enjoy chatting with the office staff.

NPS:

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★★★★★ by Kimberly Smith on 2022-03-25

I went with a vision problem and feel confident the new solution will help. Thank you.

NPS:

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★★★★★ by Bonita Campbell on 2022-03-25

The doctors and staff are wonderful. Always caring and professional. I always leave with a feeling of well-being.

NPS:

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★★★★★ by P Kevin Wenger on 2022-03-23

I was in to look at Sun Glasses. Kris, the woman helping me was very freindly and helpful. The selection was limited, and was mainly one Brand, so I did not have as many choices

NPS:

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★★★★★ by Cathy Rohm on 2022-03-23

All staff friendly and professional -very thorough on their examination. When exam was done staff helped pick out frames and provided nice guidance-I did not feel rushed and I did take a long time in my selection.

NPS:

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★★★★★ by Diane Ryan on 2022-03-22

Your office is professional and always makes me feel welcome. Dr. Dombrowski is easy to talk to and very honest in his responses. I feel a great deal of trust in his care.

NPS:

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★★★★★★ by Louis DiPerna on 2022-03-18

Thank you so much for seeing me in such short notice.

NPS:

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★★★★★★ by Karen Burrows on 2022-03-17

I love everything about this place from the professionalism of the staff to the beautiful decorations, The caring way they take care of you and slip you in when you need immediate service. They are the best Eye place in Lancaster!

NPS:

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★★★★★★ by Mark Fleckenstein on 2022-03-16

A great people! I didn't like that one test with the flash of bright light.

NPS:

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★★★★★★ by Denise Bowers on 2022-03-10

I've seen Mr. and Mrs. Dombrowski going here for years and they are THE BEST Optometrists around!!! Even the front desk and intake staff are so personable and helpful! Highly recommend!!

NPS:

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★★★★★ by Reagan Read on 2022-03-10

Nice staff and Dr. Will be back.

NPS:

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★★★★★ by John Wilson on 2022-03-08

Exam is thorough and Dr. Dombrowski takes the time to explain things clearly. Entire staff has been helpful.

NPS:

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★★★★★ by Lori Galati on 2022-03-08

While the associates were very friendly and helpful, when it came to purchasing a pair of glasses. I nearly fell off my chair. So pricey! I went somewhere else and purchased my glasses.

NPS:

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★★★★★ by William Bentson on 2022-03-06

They are very efficient and helpful. There was a slight mistake in my contact prescription and they stepped up to correct immediately.

NPS:

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★★★★★ by Deborah Fiedler on 2022-03-05

Everyone is always very efficient and knowledgeable. Dr Wolaniuk always takes the time to answer questions and explain things to me. I never get the feeling that she is in a hurry and needs to move along.

NPS:

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★★★★★ by Gary Hostetter on 2022-03-04

Very professional exam and explanation of eyes and changes over past years.

NPS:

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★★★★★ by John Yakubowski on 2022-03-02

I always feel that i receive a thorough examination.

NPS:

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★★★★★ by Anon on 2022-02-26

Waited a little while for doctor and a little more longer to “check out”; my overall appointment was over 1 1/2 hours

NPS:

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★★★★★ by Kathryn Lutz on 2022-02-24

All staff I interacted with from receptionist to Dr. were pleasant, professional and helpful!!

NPS:

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★★★★★ by Henrietta Daniels on 2022-02-24

Thank you, you always do an excellent job. We all come to work each day with a whole set of things and issues on our mind, including our jobs, but you manage it with a smiling face, professionalism and a kind heart. Thank you again for being there for your patient's Henrietta Daniels

NPS:

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★★★★★ by Mary Sonier on 2022-02-24

Very prompt and professional. The doctor took her time explaining everything and the optical assistance was great, too.

NPS:

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★★★★★ by Susan Landis on 2022-02-23

Always professional, friendly and great staff

NPS:

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★★★★★ by Seth Phillips on 2022-02-23

Great and friendly staff, always willing to answer questions!

NPS:

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★★★★★ by Linda Lichner on 2022-02-22

My family and I have been patients of Dombrowski Eye Associates for years. We have always received excellent care and service.

NPS:

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★★★★★ by Joy Leister on 2022-02-22

The team at Dombroski Eye is always professional and kind. Each person you encounter takes their time and explains and allows time for questions. Chris from Optical has always been more than helpful when choosing frames. She explains the

bill and ensures your glasses will be correct when they arrive. Dr. Dombroski has my complete confidence, he listens and explains, never have I felt rushed. A superior group of people to help you with your eyesight.

NPS:

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★★★★★ by Donald Forry on 2022-02-22

Jackie was awesome

NPS:

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★★★★★ by James Bricker on 2022-02-19

Always a great exam.

NPS:

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★★★★★ by Anon on 2022-02-18

Great staff and great care provided by Dr. Dombrowski!

NPS:

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★★★★★ by Kathleen Rothenberger on 2022-02-17

Complete professionalism. Pleasant experience.

NPS:

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★★★★★ by Linda Riva on 2022-02-16

Always a great visit!

NPS:

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★★★★★ by Joseph Crissman on 2022-02-09

I felt very comfortable with the thorough examination Dr. Wolaniuk and her associates provided. They sincerely care about their patients. Very professional and compassionate care.

NPS:

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★★★★★ by William Bentson on 2022-02-05

Great service and friendly people.

NPS:

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★★★★★ by Margaret Wolpert on 2022-02-04

Very helpful staff and professionals.

NPS:

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★★★★★ by Nathan Landis on 2022-02-02

Friendly staff, Very Clean Facility.

NPS:

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★★★★★ by Karen Burrows on 2022-02-01

Clean, professional, friendly staff and fabulous doctor. I highly recommend this place for your eye care

NPS:

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★★★★★ by Carolyn Witwer on 2022-01-22

Excellent as always!

NPS:

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★★★★★ by Bonita Campbell on 2022-01-21

Excellent care, friendly staff.

NPS:

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★★★★★ by Anon on 2022-01-19

Wonderful experience all around!

NPS:

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★★★★★ by Mary Emelio on 2022-01-19

They are very friendly, professional, and very knowledgeable...I feel my eye health is in great hands... I will not go anywhere else...

NPS:

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★★★★★ by Geisa Hernandez on 2022-01-19

Excellent attendance very professional I love this place very good quality on glasses

NPS:

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★★★★★ by Edgar Derr on 2022-01-18

I couldn't ask for a better eye care professional, than Dombrowski Eye Associates! As professional as they are, they still make you feel like family. Knowledgeable and caring about your vision health, thank you Dr. Dombrowski and all of your associates for taking care of my peepers!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Diane Mowery on 2022-01-14

Always a great place to have a complete eye exam. Very friendly. Thank you

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2022-01-14

Got the wrong shipment of contact lenses. It was rectified really quickly with no problems.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Michael DeStefano on 2022-01-14

MY VISIT WENT EXTREMELY WELL.i HIGHLY RECOMMEND DOMBROWSKI EYE ASSOCIATES

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Henrietta Daniels on 2022-01-13

As always my visit was simply a pleasure

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gary Gregory on 2022-01-13

They returned my call very quickly

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Michael Farnish on 2022-01-11

New patient. Excellent

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2022-01-08

I like that they have all of the new testing equipment and are very thorough. Everything is explained well and understandable.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by C. Victor Schreck on 2022-01-07

Excellent Eye Care and an excellent Staff.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kathleen Rothenberger on 2022-01-06

Efficient, supportive and inclusive in their findings.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2022-01-06

The doctor was very professional while at the same time communicated well. The doctor explained each procedure and was patient as she attempted various solutions to improve vision. I felt as though she was doing her best to improve my vision issues and was concerned that I understood what she was doing.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joseph McGuire on 2022-01-05

Great visit

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wayne Murray on 2022-01-04

Great service by friendly staff and doctor

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mark Haines on 2021-12-24

The supporting staff and Dr. Dombrowski were fantastic! This was my initial visit ever to an Eye Doctor much later in my life after realizing recently that I greatly needed corrective lenses. All of the staff there were very pleasant and they answered all of my questions. After all of my examinations the lady I worked with was very helpful in picking out some frames and ensuring the ones I got would fit comfortably. An overall great experience and I'm excited to get my first set of glasses in a few weeks.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Helena Tuleya-Payne on 2021-12-22

Efficient and excellent care from Dr. Dombrowski and the optician.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Michael Marinaro on 2021-12-22

Longtime patient. Always provided with quality care by Dr. Dennis Dombrowski. The staff is very caring, and Sue has an excellent eye for perfect eyewear selections. I highly recommend Dombrowski Eye Associates! Michael M

NPS:

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★★★★★ by Anon on 2021-12-22

My first exam with Dombrowski. Most thorough exam I've ever had! Everyone was great.

NPS:

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★★★★★ by P Kevin Wenger on 2021-12-22

Great professional service and care by Dr Dombrowski

NPS:

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★★★★★ by Anon on 2021-12-15

Always professional and complete with the examination. Friendly staff.

NPS:

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★★★★★ by Terry Jack on 2021-12-10

Staff was very friendly

NPS:

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★★★★★ by Anon on 2021-12-10

Everyone was very friendly and professional.

NPS:

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★★★★★ by Anon on 2021-12-08

Have been a patient with Dombrowski Eye Associates for many years and they have always made you welcomed with individual attention to your examine.

NPS:

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★★★★★ by Edward Grzybicki on 2021-12-08

Everyone was friendly and knowledgeable. It was a great experience.

NPS:

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★★★★★ by Courtney Riegen on 2021-12-01

I have been seeing Dombrowski Eye Associates for the past 3-4 years. Every single staff member is amazing and goes above and beyond! I saw Dr. Wolaniuk for the first time and she was absolutely wonderful! She was very personable, knowledgeable, caring and understanding. Dr. Dombrowski is awesome as well! I would recommend my friends and family going to their office for care.

NPS:

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★★★★★ by Brittany Jones on 2021-12-01

Amazing! The doctor spent at least an hour with me, she was very thorough and knowledgeable about everything. She really took her time with me and I greatly appreciate that!

NPS:

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★★★★★ by Anon on 2021-12-01

Caring staff who take the time to listen

NPS:

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★★★★★ by John Smith on 2021-12-01

I was attended to promptly and everyone was courteous and eager to respond to my needs.

NPS:

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★★★★★ by Eileen Arndt on 2021-11-26

The employees are kind and considerate every time.

NPS:

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★★★★★ by Glenn Wise on 2021-11-24

Impressive service and done in a timely fashion.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2021-11-24

Staff and Dr. Dombrowski were professional yet personable. A good combination !

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Wendy Hess on 2021-11-23

Good experience! Very professional,

NPS:

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★★★★★ by Brian Hickey on 2021-11-23

Very honest

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jamin Fritz on 2021-11-23

The entire staff is kind, professional and attentive. The office is very clean. Highly recommended!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dean Harris on 2021-11-19

A wonderful experience. Friendly, Professional, and Efficient.

NPS:

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★★★★★ by Anon on 2021-11-18

Everyone is very pleasant and they explain what they are doing.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2021-11-17

Always professional, friendly and helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lewis Waltman on 2021-11-16

Jackie was friendly and professional as always, and Dr. Goerl was pleasant, efficient, and demonstrated competence with my charts and my medical history. I felt very comfortable with her.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Otto on 2021-11-16

I had to wait longer than normal

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Harvey on 2021-11-12

The "on-boarding" process was smooth. The reception area was clean, comfortable and relaxing. The eye exam went smoothly. I love that my eyes did not need to be dilated. I only wish each step of the exam had been explained to me so I knew why I was looking into various machines.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Annie Claire Campbell on 2021-11-11

My yearly visit with Dr. Debra Dombrowski is always an excellent experience. She is a very caring person and will always go the extra mile for you. The facilities are topnotch with the latest technologies available. I totally trust them with my eye care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jennifer Walker on 2021-11-10

everyone is very kind.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elaine Pennella on 2021-11-03

The entire staff were amazing and of course, that includes Dr.Dombrowski.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Phillip Coolman on 2021-11-02

Dr. Dombrowski is great. He spent a lot of time with me. He explained what he was seeing. The young lady who worked with me was very professional, attentive and personable. Like the Dr. She spent a lot of time with me. The staff was very helpful in making an appointment for me at a retina specialist. I've worked with this office for years. Will not go anywhere else.

NPS:

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★★★★★ by Suzi Smith on 2021-10-27

PLeasant caring people

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Graham on 2021-10-27

Always on time. Explain everything they are doing and take care of all your needs

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Landis on 2021-10-27

Wonderful staff and Dr. D is the best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dana Nonnenmocher on 2021-10-23

Thorough examination and review of same with patients. Clinical competency at all levels shines through. Professionally managed, organized, no long waits. Attractive, well maintained facility. A bit pricey but you get what you pay for

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lee Martin on 2021-10-19

I really like how they do things there. Very professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Anon on 2021-10-16

i am extremely upset. i normally really like the female doctor and tolerate the rest of the staff for her sake. however, this visit, i had the male doctor and i was displeased. the staff is often cold and uninviting. they seemed visibly annoyed that i didn't call first to do the screening even though when i dialed that number 3 separate times, my phone said it was a disconnected number. so i had to enter the building without the screening even though i tried to follow the rules. on to the actual visit itself: the male doctor spent a total of exactly 5 whole minutes physically assessing my eyes after the tech was finished. then after that low effort exam, the follow up employee who deals with billing and purchasing eyeglasses pressured me into purchasing glasses there even though i had firmly stated i did not want to buy them there. i then had to specifically ask for my prescription to be printed even though they are legally required to print it for every patient. i left feeling really frustrated and taken advantage of. i would not recommend this place to anyone!

NPS:

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★★★★★ by Anon on 2021-10-15

Doctor & Staff explained things well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Virginia Gleason on 2021-10-14

Very pleased with the care my husband and I receive from all the doctors. A special shout out to Christine who always helps us pick out the perfect frames and makes sure they are fitted properly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cynthia Conner on 2021-10-13

Expert care with Dr. Dombrowski!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Duffey on 2021-10-05

Everyone is helpful and cheerful

NPS:

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★★★★★ by Robert Mitchell on 2021-10-05

All staff and the doctor are very polite, helpful and professional. There was no wait for service and all questions were answered.

NPS:

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★★★★★ by James Gooden on 2021-10-05

I feel confident with them taking care of my eye needs

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Franz Braun on 2021-10-01

Have been a patient for years and was always treated with kindness. Have no complaints at all.

NPS:

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★★★★★ by Jeannette Cross on 2021-10-01

Attentive, caring, well trained staff. Dr. W is terrific. She takes the time to answer my questions in clear understandable terms. I highly recommend this practice.

NPS:

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★★★★★ by Anon on 2021-09-30

They take COVID precautions seriously

NPS:

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★★★★★ by Asyah Khatoon on 2021-09-29

Very professional, kind and knowledgeable. I would highly recommend this practice for everyone.

NPS:

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★★★★★ by Norma Presler on 2021-09-28

Very friendly, efficient, helpful & knowledgeable. If you're looking for a new eye care professional, I highly recommend them.

NPS:

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★★★★★ by Timothy Elser on 2021-09-22

Very friendly and professional staff. Take time to explain everything.

NPS:

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★★★★★ by Kathy Mancino on 2021-09-22

Care was thorough and compassionate

NPS:

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★★★★★ by Theresa Graybill on 2021-09-18

Very efficient and friendly, as always!

NPS:

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★★★★★ by Deborah Dentler on 2021-09-16

Everyone is very friendly and helpful.

NPS:

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★★★★★ by Donna Knepp on 2021-09-15

The office is friendly and professional. The eye examination is very thorough and informative. All my questions were answered and information was given to me for treating my eyes affected by my extreme allergies. The selection for my new frames

was not rushed. I was helped in deciding which frames looked best. I have been going here for many years and have always been satisfied.

NPS:

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★☆☆☆☆ by Barbara Melhorn on 2021-09-10

Very professional and knowledgeable. I would definitely recommend.

NPS:

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★★★★★ by James Doyle on 2021-09-04

Appreciate being taken the same morning I called because of the painful condition.

NPS:

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★★★★★ by Anon on 2021-09-03

The wait was not as long as I've experienced before but it was still over a half hour before I was seen by the doctor. The staff including Dr. Dombrowski are very friendly and professional. Insurance was an issue as there was some confusion with my coverage but it was found to be in my favor as it should've been, which wasted more time at checkout but it was fine. Dr. Dombrowski is just great he's warm and efficient. I've recommended friends and family to his office.

NPS:

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★★★★★ by Henrietta Daniels on 2021-08-31

My experience at Dombroski Eye Associates has always been excellent and continue to be the same. I'm truly impressed with the you and your team. Thank you

NPS:

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★★★★★ by Kara Housman on 2021-08-31

Love Dombroski's

NPS:

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★★★★★ by Gwen Ober on 2021-08-30

Dr. Wolaniuk is always very cheerful and friendly. It was really nice that she remembered to ask me about the eye drops that she suggested for me last year. I appreciate her thoroughness and care.

NPS:

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★★★★★ by Thomas Casey on 2021-08-28

Excellent service, Jackie and Christine are very professional and people persons.

NPS:

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★★★★★ by Beth Brandt on 2021-08-26

The lady at the front desk was so kind. Jackie was amazing. Dr. W is such a perfectionist. She makes sure your Rx is on target.

NPS:

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★★★★★ by Anon on 2021-08-25

Staff is respectful, efficient, and knowledgeable. They got my respect. They are always helpful in picking out new frames and lens and adjust to individual likes and dislikes.

NPS:

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★★★★★ by Steven Minder on 2021-08-24

I was very pleased with my visit. Dr. Debra was awesome. She took the extra time to answer my concerns. I would recommend anyone looking for a professional eye care facility.

NPS:

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★★★★★ by Carol Leed on 2021-08-21

I appreciate the Covid mitigation efforts practiced. Everyone was polite and responsive to my questions. Good experience!

NPS:

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★★★★★ by Thomas Dommel on 2021-08-21

Great service

NPS:

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★★★★★ by Leon Shoffler on 2021-08-21

Very helpful and friendly; Dr. D very patient and knowledgeable

NPS:

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★★★★★ by Harold Blackwell on 2021-08-20

Excellent customer service and very professional

NPS:

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★★★★★ by Barbara Tibbs on 2021-08-19

Friendly, professional and efficient staff. Very thorough exam. I came away feeling confident that my new glasses will improve my vision.

NPS:

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★★★☆☆ by Anon on 2021-08-19

Didn't seem to care about the unique situation I was in. Was all "Black and White" to the lady I spoke with.

NPS:

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★★★★★ by Joseph Smith on 2021-08-18

Dr. And staff pleasant and informative

NPS:

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★★★★★ by Judith Gerber on 2021-08-17

Dr.Dombrowski and his staff were very thorough and caring. I have been seeing DrDombrowski for years and feel very confident in his ability.

NPS:

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★★★★★ by Robert White on 2021-08-17

friendly and open to your ideas and info on your situation.

NPS:

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★★★★★ by Theresa Holton on 2021-08-14

Always friendly atmosphere and everyone does a top notch job!

NPS:

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★★★★★ by Anon on 2021-08-13

The office staff is very courteous and professional. The Drs. Are excellent. The office is equipped with up- to-date machines that insure every part of my eye is checked out.

NPS:

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★★★★★ by Donna Stadel on 2021-08-12

Excellent staff and service!

NPS:

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★★★★★ by Carson Osborne on 2021-08-12

Awesome staff

NPS:

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★★★★★ by Anon on 2021-08-11

Very comprehensive exam with Dr. Dombrowski and staff.

NPS:

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★★★★★ by Anon on 2021-08-11

Great service, in and out in no time!

NPS:

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★★★★★ by Randall White on 2021-08-06

Very professional. Explained things in detail so I could comprehend what was being said and done.

NPS:

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★★★★★ by Dawn Flaharty on 2021-08-06

Always friendly and professional. They give a good exam.

NPS:

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★★★★★ by Helena Tuleya-Payne on 2021-08-05

Very professional and informative as always.

NPS:

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★★★★★ by Vickie Pesci-Hall on 2021-08-05

Courteous and fair from receptionists to Dr

NPS:

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★★★★★ by Pamela Gingrich on 2021-08-01

I have been going to Dombrowski Eye Associates from the beginning of their practice. I have complete trust in their services and have always felt their entire attention to me during my appointments. I particularly appreciate Christine's assistance in helping me choose the best glasses for my face.

NPS:

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★★★★★ by Constance Knapp on 2021-07-30

any concerns/questions were perfectly explained.....thank YOU !!

NPS:

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★★★★★ by Cynthia Pickell on 2021-07-29

Excellent

NPS:

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★★★★★ by Anon on 2021-07-27

I appreciate the professionalism by every staff member. The COVID precautions creates a safe environment. The training of the staff is up to date

NPS:

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★★★★★ by Anon on 2021-07-23

Very friendly

NPS:

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★★★★★ by John Sonefelt on 2021-07-23

Dr. Dombrowski is a first class professional in his field! He is very down to earth and relates well. He has all the up to imagery to determine and track underlying issues for future issues. The staff is friendly and professional! And the office environment is comfortable. I've been a patient for 20+ years and I'm pretty picky! I always leave knowing my eyes and vision are in good hands!

NPS:

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★★★★★ by Jeff Peters on 2021-07-21

Great experience as always!

NPS:

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★★★★★ by Anon on 2021-07-21

Appointment ran on time, unhurried, thorough and so convenient for ordering new frames and lenses.

NPS:

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★★★★★ by Douglas Campbell on 2021-07-16

Your practice is a shining example of how things should be done. Thank you!9

NPS:

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★★★★★ by Ann Smith on 2021-07-16

Dombrowski Eye Associates is always professional and works well with their clients. They show concern for your comfort and safety. They use the latest equipment, that as a client you have up the dated technology, to preform a quality eye exam.

NPS:

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★★★★★ by P Kevin Wenger on 2021-07-14

Dombrowski Eye Associates is always top notch for my eye care needs. They are not the cheapest Vision Provider, but they are one of the best when it comes to quality

and competence in Vision needs. I really dont want to trust my eye care needs to the cheapest provider.

NPS:

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★★★★★ by Edward Novakoski on 2021-07-13

As always, Dr. Dombrowski and his crew were professional and great to work with!

NPS:

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★★★★★ by Glen Trezise on 2021-06-27

Nice people, thorough exam. Also went in recently for an adjustment of my glasses and the results were amazing. These folks know what they're doing.

NPS:

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★★★★★ by Anon on 2021-06-25

I appreciated the masking and safety features still being taken. These features included temperature and oxygen checks taken after calling the office to alert them that one is ready to enter. I noticed all equipment being cleaned after use as well as signs to signal that rooms were sanitized for next user. The staff and Dr. Dombroski are very professional. I trust them with my eyes and eye care.

NPS:

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★★★★★ by Rene Boyer on 2021-06-22

Very helpful with all my questions. very good doctor's.

NPS:

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★★★★★ by Anon on 2021-06-18

I am very blessed to have Dr Dombrowski as my eye Dr. I have gone to him for many years and had very positive experience's. He is very thorough in checking your eyes out. His staff does a well job as well.

NPS:

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★★★★★ by E Larry Cramer on 2021-06-17

Very knowledgeable and caring.

NPS:

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★★★★★ by Steven Bridgeman on 2021-06-16

Everyone I interacted with was professional, competent and pleasant. Was especially impressed with Dr. Wolaniuk's knowledge and thorough explanations. It is clear that she cares!

NPS:

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★★★★★ by Bonita Campbell on 2021-06-15

I'm always somewhat nervous going into an area w/o knowing who is or is not vaccinated. Dr Dombrowski's office followed the CDC guidelines n I left feeling that I was very protected.

NPS:

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★★★★★ by Kevin Vazquez on 2021-06-10

My 9 year old son has Down Syndrome and I love the way they take the time to find the frame that fits him the best! They are very patient with him and makes getting glasses a breeze!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lori Taylor on 2021-06-08

Dr. Dombrowski is an excellent doctor. I very much liked this office.

NPS:

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★★★★★ by Robin Thomas on 2021-06-04

Everyone is very friendly and helpful. Sarah performed all the initial measurements and imaging, Dr. Dombrowski is great and takes time to answer questions as always, and Christine is helpful and patient in choosing new frames. I enjoy coming here.

NPS:

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★★★★★ by Carolyn Reisinger on 2021-06-02

lost a contac very helpful getting replacement

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jody Bowers on 2021-06-02

I have been going here for years and it's great. The doctors are wonderful and knowledgeable. Very up to date with technology and a great selection of frames . This place is #1 in my book !!

NPS:

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★★★★★ by Dale Kreider on 2021-05-28

Everyone was pleasant and professional. Very thorough exzm.

NPS:

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★★★★★ by Maribelle Spickler on 2021-05-26

Excellent Caring with Professionalism. Excellent Service!!! I will recommend it to everyone 100%. I am Grateful and Happy to have them! Thank you so much!!!

NPS:

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★★★★★ by Anon on 2021-05-26

As always, thank you!

NPS:

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★★★☆☆ by Tracy Roland on 2021-05-25

Glasses are way too expensive. Had to go elsewhere.

NPS:

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★★★★★ by Robert Stewart on 2021-05-21

We don't need masks though.

NPS:

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★★★★★ by Joseph Dilorio on 2021-05-21

As always, thorough, professional, courteous and friendly. I've been a patient for years and will continue to be for years to come.

NPS:

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★★★★★ by Joseph Skarbowski on 2021-05-21

Very professional and friendly staff. I felt my exam was thorough especially because of the technology they use. Doctor Wolaniuk explained what she observed and I left with a very good understanding of my eyes' health. As this was my first visit there, I left with a highly positive first impression.

NPS:

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★★★★★ by Lisa Haefner on 2021-05-20

Took too long to be waited on. Arrived w my wife and she was taken in at 2:45 pm, but my :45 pm appt. came and went. Finally, asked to see someone and started late...barely getting done before close. Staff otherwise very nice and the eye doctor was very nice. She was very pleasant and engaging.

NPS:

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★★★★★ by Kevin Lutz on 2021-05-20

I Love Dombrowski eye Assoc., I always base a pleasant experience there.

NPS:

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★★★★★ by Lisa Haefner on 2021-05-19

Staff was awesome and my experience was pleasant!

NPS:

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★★★★★ by David Bronson on 2021-05-19

Efficient, friendly and professional. State of the art equipment.

NPS:

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★★★★★ by Ruthann Crawford-Fisher on 2021-05-18

I appreciated the safety protocols put in place since the start of the pandemic, they did not lengthen my visit time, even though the office is restricted on occupancy. Despite feeling under the weather, the doctor prioritized my needs hearing my concerns and offering me a high quality solution.

NPS:

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★★★★★ by Eileen Arndt on 2021-05-07

I appreciate the care that I am given each time I am there.

NPS:

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★★★★★ by Anon on 2021-05-05

All the latest technology including retinal photo as opposed to dilation of eyes.

NPS:

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★★★★★ by Alexander Mathew on 2021-05-05

Great first experience for my teenage son. The doctor was polite and attentive as he was a little nervous heading into a new place and about having to get eyes checked hoping nothing is wrong. Good first visit and he is looking forward to his new glasses and contacts.

NPS:

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★★★☆☆ by Julio Medina on 2021-05-04

Went in for an eye exam only that my insurance covers 100%. They have a hidden fee of \$39.00 which they neglect to tell you about during your phone screening and the whole time you are there. . They will tell you at check out that your insurance

doesn't cover this fee and you are responsible for it. This is a SCAM they are running there.

NPS:

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★★★★★ by Frank Miller on 2021-04-30

Staff was friendly and helpful and Dr. D answered my question and did a good job explaining my options. It was a very positive experience.

NPS:

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★★★★★ by Shirley Costrello on 2021-04-23

Everyone was very nice and helpful. Had protective measures in place, which made me feel safer. The lady that help me pick a part of glasses, was very helpful. I'm excited to get my new glasses. Thank you all for your serve.

NPS:

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★★★★★ by Anon on 2021-04-21

Very friendly, but professional personnel. Will go out of their way to make you feel comfortable and give you the best service possibel

NPS:

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★★★★★ by Charles Ukwe on 2021-04-16

I was pleased with the professionalism of the staff, kind and courteous. I was also impressed by the state of the art equipment at the Dombrowski Eye Associates compared to what is obtainable in Rome Italy where I have been for a while. I was happy with the thoroughness of the examination I had with the ophtalmologist and her patience in explaining things to me.

NPS:

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★★★★★ by Philip Atkins on 2021-04-16

Everyone is very friendly and professional.

NPS:

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★★★★★ by Kathryn Lutz on 2021-04-14

I just switched eye doctors and am so happy I did. This is top notch office. From initial phone call everyone was pleasant, helpful and informative!!

NPS:

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★★★★★ by Anastashia Groff on 2021-04-13

Jackie was great. The lovely young ladies from doing the screening and check in process, everyone was welcoming. Dr. Dombrowski was very detailed in explaining what my scans meant.

NPS:

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★★★★★ by Ashlee Jones on 2021-04-13

Dr. Dombroski takes great care to make sure I am comfortable in my contacts and is able to fit me in the most affordable, yet comfortable pair for my horrible Rx. I've been seeing him since I was 12, I'm 31 now and can't imagine going anywhere else.

NPS:

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★★★★★ by Bruce Campbell on 2021-04-10

Everything was great.. Thank you very much...!!!

NPS:

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★★★★★ by Anon on 2021-04-07

Professional and courteous staff. Thorough eye exam. Dr. Wolaniuk was very thorough and took time to explain everything.

NPS:

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★★★★★ by Lyndon Girvin on 2021-04-01

The staff is always pleasant even under these trying Covid times. At no time did I feel rushed or hurried. Dr. W took her time to thoroughly explain my situation and made the scheduling arrangements with a specialist to help forward my treatment.

NPS:

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★★★★★ by Joseph Burkland on 2021-03-30

Excellent service, friendly staff and caring doctors. Combined with the modern technology of their equipment it makes for an excellent total eye care and eye health program. Would recommend Dombrowski to anyone.

NPS:

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★★★★★ by Jeanne Moran on 2021-03-30

The entire staff, from the front desk to the doctors and everyone in between, are gentle, caring, and professional. I recommend Dombrowski Eye to everyone.

NPS:

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★★★★★ by Sher Brown on 2021-03-28

Very friendly and helpful

NPS:

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★★★★★ by Susan Landis on 2021-03-26

Had a potential eye emergency and they fit me in with Dr I requested. Staff is so courteous and Dr. Dombrowski is the best! I travel from another county to continue to see him, that should speak volumes.

NPS:

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★★★★★ by Eileen Arndt on 2021-03-24

They are a great company

NPS:

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★★★★★ by Amanda Swanger on 2021-03-23

Very patient, kind, and extremely knowledgeable .

NPS:

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★★★★★ by Anon on 2021-03-16

Get selection of frames Dr. Dennis Dombrowski is the best Been coming here for 20 plus years

NPS:

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★★★★★ by Anon on 2021-03-16

Good COVID protocols No wait Great selection of frames

NPS:

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★★★★★ by Melvin Contreras on 2021-03-11

Very good

NPS:

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★★★★★ by Shirley Bender on 2021-03-10

Everyone was so friendly and helpful. They answered all my questions promptly.

NPS:

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★★★★★ by William Bledsoe on 2021-03-10

Everything went fine the staff were friendly and helpful.

NPS:

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★★★★★ by Melinda Fineberg on 2021-03-10

Dr. Dombrowski is the best in eye care. Not only is he thorough, kind, and reassuring, his staff is as well. Due to my eye history, it is imperative that I receive top quality eye care. He continues to provide this year after year. I am greatly appreciative to the entire practice!

NPS:

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★★★★★ by Lisa Miller on 2021-03-09

Entire staff is professional and friendly. Takes Covid precautions and safety measures seriously. Wonderful experience.

NPS:

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★★★★★ by Anon on 2021-03-07

Dr. Dombrowski and his staff are always prompt, professional and willing to answer any questions.

NPS:

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★★★★★ by Kelly Withum on 2021-03-04

Dombroski Eye Assoc. not only is friendly, great customer service but high level of professionalism. As a first time client, I was amazed at the thoroughness of the examination. Choosing frames was fun and not a laborious task.

NPS:

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★★★☆☆ by Anon on 2021-03-02

I have been to this office a couple times before and had overall good experiences with the techs, not necessarily with Dr Dombrowski though. This time I left feeling very unappreciated and frustrated. If I would go back I would ask for a doc other than Dr Dombrowski. My most recent visit went well to start, I was checked in quickly and seen promptly by the tech, but then the experience turned. After the techs took the imaging, I waited in the small patient room with NO updates about what was going on for 45 mins until Dr Dombrowski came in to see me. And when he finally did come in, his apology felt forced ONLY because I said something about being frustrated by the wait time. It felt like the typical arrogance of doctors being on their own schedule and not valuing their patient's time. I actually had to walk out of the patient room and go ask a tech where the doc was because I had been waiting. When the doc finally came in he said it was an emergency phone call but once a tech went in to get him after the almost 45 min delay he conveniently was able to end to call to come out to me. What started as a routine annual appt turned into nearly 2 hours at the office. I tried to fit this appt in during my work lunch but due to the possibility of a delay like this I would not go to see this doc again. Though the doc seems to know a lot about eyes and eye health, I also felt he didn't explain what he was looking at with the imagining that the techs took before he came into the patient room. It just felt cold and distant like I was just a number to him. I would like to know what he's looking for in the eye images and what my imagining is showing other than him just saying 'it looks good'. As my eye doc I would prefer he help educate me at least a little bit so I understand what he's looking for. The techs were great. I would not recommend seeing Dr Dombrowski himself. If I go back I read good reviews about the other docs there and would schedule with one of them.

NPS:

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★★★★★ by Deborah Fiedler on 2021-02-26

First time with new doctor and she was great!

NPS:

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★★★★★ by Lewis Waltman on 2021-02-24

Heidi did a very nice job. Friendly and professional, she made selection and measuring quick and painless. She offered to let us go while she was dealing with the insurance.

NPS:

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★★★★★ by P Craig Lenhard on 2021-02-20

Over all I felt the examination was very thorough. My only complaint was the paper work. I had called for an appointment and most if not all of the required pre-screening questions were answered over the phone. I was also sent a patient web portal with the same questions to answer which I did but the portal had issues of not showing many of the health questions. Upon arrival I was given the same questionnaire to fill out a third time. I did however let them know about the portal issue. From the time I got there, had the exam and ordered glasses it took about an hour. Staff was friendly and there were no groups of people waiting to be seen. Covid pre-screening, masks and distancing were being practiced.

NPS:

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★★★★★ by Anon on 2021-02-19

Staff was friendly and technology in office is very impressive. Covid plan was also very clear and well executed!

NPS:

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★★★★★ by Anon on 2021-02-13

Everyone is very pleasant to be around. Doctors are very knowledgeable and friendly.

NPS:

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★★★★★ by Judith Gerber on 2021-02-11

The staff was very pleasant and competent. Dr. Dombrowskii is very concerned and interested in my eye care.

NPS:

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★★★★★ by Rebecca Mathew on 2021-02-10

The optometrists that help me are always so kind and helpful.

NPS:

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★★★★★ by Joan Lewis on 2021-02-09

Dr. Dembroski and all of his employees have provided excellent care of my eyes for over 20 years. Prior to starting with them, I had gone to 4 other eye doctors throughout Lancaster County.

NPS:

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★★★★★ by Carlene Landis on 2021-02-09

very helpful and listen to the issue

NPS:

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★★★★★ by James Devine on 2021-02-09

Service was excellent. Everyone makes you feel welcome Dr Dembroski is the best in this area. So what is not to like. See you all next year. Thank you.

NPS:

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★★★★★ by John Yakubowski on 2021-02-06

I feel like I had a thorough evaluation of my eye health

NPS:

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★★★★★ by Loretta Irvin on 2021-02-05

Very nice and caring.

NPS:

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★★★★★ by Marie Cook on 2021-02-05

All staff are very friendly and helpful.

NPS:

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★★★★★ by Glen Trezise on 2021-01-30

Broke my glasses and Dombrowski fit me in for replacement first thing the next morning. H was caring and efficient.

NPS:

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★★★★★ by Peggy Young on 2021-01-26

Very thorough eye exam and courteous and professional staff.

NPS:

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★★★★★ by Joseph Csoky on 2021-01-22

Outstanding service

NPS:

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★★★★★ by Geisa Hernandez on 2021-01-19

Very professional, very very nice people. I love this place

NPS:

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★★★★★ by Anon on 2021-01-17

Good visit. Very efficient.

NPS:

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★★★★★ by John Weierbach on 2021-01-16

I had my yearly eye exam this week at Dombrowski Eye Associates. I am always so impressed by the team and how they take their time to get things right over the years. I was impressed by their infection control and the measures they have taken during Covid. Being a health care provider myself I love their boutique type of practice with personal care and a lot of time devoted to my diagnostics and my eye exam. Dr Dombrowski and Dr. Wolaniuk run a first class operation. Dr. Wolaniuk spent a lot of time evaluating me and then referring me to a surgeon who could further look at a small problem for him to evaluate. She even got him on her cell phone for us to talk with directly. That further showed me how much she cared and wanted the best for me. Diane at the front desk set up my evaluation with that surgeon and called me promptly the next morning. I am very fortunate to have my precious eyes in the care

of these professionals. I would recommend them , as I have to my team at work and family and friends, in a heartbeat. I mean why wouldn't you want the best for your eyesight? Thanks to the entire team! John Weierbach DMD

NPS:

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★★★★★ by James Liounis on 2021-01-15

Always have a great experience with every visit! The office is pleasing to the eyes, and the doctors and staff are very friendly and professional, with never feeling that you are being herded through! The consultations over testing are very thorough and they are very resourceful getting information for coverage!

NPS:

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★★★★★ by Anon on 2021-01-14

Very informative. I didn't wait hours on end like I have in other eye offices. Covid procedures are also on point.

NPS:

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★★★★★ by Michael DeStefano on 2021-01-13

Very good experience. I felt safe and secure. People were polite and professional. I liked the idea of updating my information over the telephone in advance. At all times I was given the opportunity ask questions. g

NPS:

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★★★★★ by Joseph Good on 2021-01-12

Friendly and helpful staff. Pleased with the whole process. Everyone was very knowledgeable and addressed my questions and concerns.

NPS:

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★★★★★ by Robert Kloepfer on 2021-01-12

Dombroski Eye Associates is awesome!!! As per their recommendation I had Visian implants and Lasik surgery done roughly 5 years ago. Hands down it was the absolute best decision of my life. Since then it has changed my life forever in the best way possible! If you want the best Dombrowski Eye Associates is the place to go!

NPS:

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★★★★★ by Anon on 2021-01-12

Doctor was very thorough, and staff was pleasant and professional to work with.

NPS:

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★★★★★ by James Cluck on 2021-01-06

Organized, using latest technology, personable, and thoroughly following Covid protocols.

NPS:

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★★★★★ by Kara Housman on 2021-01-04

Always excellent customer service

NPS:

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★★★★★ by Paul Emert on 2020-12-19

Appointment was handle in a safe and professional.

NPS:

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★★★★★ by P Kevin Wenger on 2020-12-16

Dr Dombrowski is very thorough and takes his time to care for my vision needs. I always feel that I am well taken care of

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by P Kevin Wenger on 2020-12-16

Dr Dombrowski is very thorough and takes his time to care for my vision needs

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2020-12-16

Best eye care there can be!

NPS:

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★★★★★ by Anon on 2020-12-15

Everyone is friendly and professional. The office has been set up to be safe during the pandemic.

NPS:

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★★★★★ by Anon on 2020-12-15

When I visited the office last week for a routine exam, I did not see anyone sanitize the equipment used before or after I used the equipment. With COVID protocols being what they are right now, I would expect to see more diligence around this process especially since eyes are coming in close proximity to the equipment where others are putting their faces. Everyone in the office was pleasant and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by George Mathew on 2020-12-15

Nice and friendly staff. Good service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Sieglitz on 2020-12-12

COVID-19 protocol in effect at all times. Everyone I met was courteous, knowledgeable, and professional!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rose Rineer on 2020-12-10

All staff are very respectful and provide professional customer satisfaction.

NPS:

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★★★★★ by Mary Campbell on 2020-12-09

Excellent examination and customer service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paul Withey on 2020-12-07

Great office and eye service. Would highly recommend.

NPS:

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★★★★★ by John Parker on 2020-12-04

As usual everyone is very good at what they do, did notice several new faces.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Geraldine Greany-Hudson on 2020-12-03

Great service. Takes extra steps with COVID precautions.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Anon on 2020-12-03

The staff member sitting at the front desk was not wearing a mask. This is unacceptable at a medical practice absolutely everyone should wear a mask.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Anon on 2020-12-03

The staff member sitting at the front desk was not wearing a mask. This is unacceptable at a medical practice absolutely everyone should wear a mask.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2020-12-02

Everyone I worked with very nice and helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by William McGoldrick on 2020-11-25

This was my first time being seen by Dr. Debra W. She was excellent , as were all the assistants that performed my exams. As always , Chris was awesome and performs her job utilizing her great skill sets. Bill McGoldrick

NPS:

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★★★★★ by Sally Draper on 2020-11-19

All went well. Thank you seeing me. Stay safe.

NPS:

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★★★★★ by Anon on 2020-11-19

I have been coming to Dombroski's for about 20 years. In all that time I've always been treated very well. The staff is always very friendly. On my last visit I was having some mobility issues due to a recent surgery. The staff went out of their way to help me get into the proper position to be tested on the different machines. On this visit I saw a person whom I haven't seen in 20 years. It was like I had just seen this person last week. I don't see myself going anywhere else to have my eye health managed.

NPS:

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★★★★★ by Elias Betancourt on 2020-11-16

My visit was excellent as usual the caretaking is superb my visit was expedited quickly and accurately and very pleasant the team at Dombrowski Eye Associates is simply the best Thank you for all you do and the care that you provide . Eli Betancourt

NPS:

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★★★★★ by Nancy Otto on 2020-11-15

Routine eye exam Safety precautions in place

NPS:

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★★★★★ by Daniel Butler on 2020-11-12

Excellent Doctor and staff. Very clean facility.

NPS:

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★★★★★ by Gloria Stoudt on 2020-11-10

So thankful for Dr. D. taking so much time with my eye care. I needed a little more specialized care, and I was glad that time was taken to address all of my concerns, questions, and I never felt rushed or inconvenienced. Thank you for the positive experience.

NPS:

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★★★★★ by James Fair on 2020-11-06

I always receive excellent eye care. They are professional and caring. More expensive than other firms but worth the extra money.

NPS:

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★★★★★ by Eileen Arndt on 2020-11-06

I always enjoy my visits with your office as everyone treats me so nicely. I depend on your office to keep my vision healthy and you are doing well in that regard.

NPS:

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★★★★★ by Anon on 2020-11-05

Had a great experience with Dombrowski and their interactions with my child. Took their time and were very helpful.

NPS:

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★★★★★ by Heather Woods on 2020-11-04

This was my first visit since the pandemic. The office was clean and the staff ensures all areas are sanitized, patients follow social distancing guidelines and that all patients are safe. I was very impressed.

NPS:

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★★★★★ by Carlene Landis on 2020-11-04

very nice to work with

NPS:

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★★★★★ by Linda Duffey on 2020-10-27

Dr Drombrowski is a great doctor and always explains any question completely.

NPS:

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★★★★★ by James Gooden on 2020-10-27

Excellent care.

NPS:

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★★★★★ by James Kendig on 2020-10-22

Everything was very professional as well as friendly. Covid 19 protocols thorough and handled well - felt safe.

NPS:

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★★★★★ by Joy Leister on 2020-10-20

From the first person who greeted me at the door until the last person helping select my glasses, all were professional and kind. Dr. Dombrowski always helpful and caring.

NPS:

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★★★★★ by Cheri Work on 2020-10-20

Very friendly

NPS:

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★★★★★ by Dana Schmidt on 2020-10-20

The staff is courteous, helpful, and knowledgeable. Dr D is the best! They use a quick and efficient protocol for screening for the virus as you enter the building and the office is clean with lots of sanitizer available.

NPS:

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★★★★★ by Dana Schmidt on 2020-10-20

The staff is courteous, helpful, and knowledgeable. Dr D is the best!

NPS:

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★★★★★ by Mariette Waters on 2020-10-14

Very professional. All Covid precautions in place. Thank you

NPS:

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★★★★★ by Michael Bentley on 2020-10-13

Everyone was professional and made me feel comfortable.

NPS:

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★★★★★ by Edgar Mann on 2020-10-13

The facility was clean and the staff took several precautions to ensure a Covid19 free office. Thanks again.

NPS:

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★★★★★ by Philip Stone on 2020-10-09

After discussing health insurance coverage, Dr. Dombrowski offered a 20% senior citizen discount which I feel was very fair. I have been a longtime patient and have always felt well informed of my eye health and respected by everyone in the office. They have done a great job of making patients safe during this time of a pandemic. I would highly recommend this practice for those looking for an eye doctor.

NPS:

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★★★☆☆ by Edgar Mann on 2020-09-24

Well the lenses might be transparent but they are not. Be warned when they do the optomap service without advising it is not covered by insurance, nor giving an option to refuse the service. This service comes with a \$39 fee which they call a medical exam.

NPS:

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★★★☆☆ by Janell Mann on 2020-09-24

Well the lenses might be transparent but they are not. Be warned when they do the optomap service without advising it is not covered by insurance, nor giving an option to refuse the service. This service comes with a \$39 fee which they call a medical exam.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eileen Arndt on 2020-09-23

The women who work there are all polite and helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kim Morrow on 2020-09-22

I have been searching for several years for a eye care professional, and I think I have finally found a place but I want to continue to be a patient of theirs. Dr Dombrowski was very knowledgeable and the entire staff were professional and welcoming.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Amy Shea on 2020-09-15

All the staff and doctors are very knowledgeable , professional and personable. The examinations are very thorough. I was also impressed with the precautions taken to keep the office sanitized to help prevent exposure to CoVid 19.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jennifer Walker on 2020-09-13

Care was good, everyone was friendly, and most covid protocols were adhered to except front desk staff did not wear masks. I found this really odd. This is a medical facility so I expect the highest level of safety measures for the protection of both patients and staff.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patricia Winters on 2020-09-11

As usual Dombrowski Eye Associates were professional yet personal. Never disappoint.

NPS:

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★★★★★ by Constance Hess on 2020-09-11

Not only do I feel as if I am getting the best care for my eyes but everyone is such a pleasure to work with.

NPS:

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★★★★★ by James Feather on 2020-09-05

I was very impressed by how they are handling Covid precautions. Everybody was very nice and courteous.

NPS:

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★★★★★ by Bonnie Brinkman on 2020-09-05

All went well

NPS:

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★★★☆☆ by Anon on 2020-09-03

Lots of staff but always wait. Doctor rude and rushed. Big money pit.

NPS:

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★☆☆☆☆ by Jamie Carroll on 2020-09-02

Established patient but first time seeing Dr.Dombrowski. Horrible experience with him. The rest of the staff was wonderful. Sat in room for one hour waiting for him then he didn't even apologize for being so late. He was very adamant on changing my contact lens, said mine were old school even though I was not having any problems with them. He refused to give me the same lens I have been doing well with. I absolutely hate the new lens he gave me and I'm having problems with them. Won't ever schedule with him again, might even leave practice due to my experience with him.

NPS:

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★★★★☆ by Anon on 2020-09-02

Skilled and professional staff but long wait time in the exam room to see Dr. D.

NPS:

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★★★★★ by Richard Graham on 2020-08-30

Would pick no other eye Dr in Lancaster.

NPS:

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★★★★☆ by Anon on 2020-08-29

I'm answering for my husband, because he won't conduct the survey. We joined Dombrowski Eye Associates because of the stellar job that Dr. Petcov did in assisting my mother quickly when it was revealed that she had an eye aneurysm. When my husband started to see "floaters," I couldn't recommend anyone better. After my husband saw Dr. Petcov, Dr. P. put my husband's mind at ease letting him know all looked healthy, and that unfortunately as we age, floaters happen. My husband eventually got used to them, but when he went in to get glasses, Dr. Petcov was no longer there, and now he had to see Dr. Dombrowski. Not a problem, as Dr. Dombrowski is a straight shooter. However, we didn't like the fact that Dr. D. didn't agree with some of Dr. P's findings, voiced that concern, and then ultimately ordered up some tests for my husband. My husband showed up yesterday, and when I asked him what the tests were for, he couldn't even answer. No one really gave him

information, and when he showed up, after taking time off work, he was told that he had to come back for part two of "the test because of insurance reasons?" Why couldn't he know that ahead of time? Dr. D. wasn't even in the office, and my husband left feeling very confused...but he agreed to come back. We assume he's being tested for glaucoma, as this was the assumption based on the last exam. Now, he has to take more time off and come back for yet another test. It just wasn't clearly explained, and while the staff is friendly, he felt more like a number than a patient. It would have been nice to have this information up front and clearly explained. Please remember, DEA, we are busy people. Many are essential workers, and it's very difficult to take the time off to plan visits. We just got done paying a huge amount of money for eyeglasses, which I think he could've gotten way less somewhere else. We're just missing Dr. Petcov's clear explanations and bedside manner at this point.

NPS:

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★★★★★ by Jane Winters on 2020-08-28

As always a very pleasant visit

NPS:

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★★★★★ by Anon on 2020-08-27

Dr dombrowski is amazing! He knows his stuff! Don't care much for the one lens fitter though. Kinda pricy. Although the staff is friendly and clean!

NPS:

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★★★★★ by Barbara Burkhart on 2020-08-26

Quality service

NPS:

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★★★★★ by Deborah Polizzi on 2020-08-23

Very patient oriented practice.

NPS:

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★★★★★ by Thomas Casey on 2020-08-23

Excellent Staff, Very patient minded, and answers all your questions. You are treated with respect and kindness. Staff is awesome!

NPS:

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★★★★★ by E Larry Cramer on 2020-08-20

Everyone is friendly, professional, and knowledgeable.

NPS:

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★★★★★ by Terry Lee on 2020-08-18

Excellent care, as always.

NPS:

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★★★☆☆ by Rita Reidenbach on 2020-08-13

Dr Petcov left and I was not satisfied with my eye exam. I just didn't feel it was as thorough as Dr Petcov has do e in the past

NPS:

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★★★★★ by John Lefever on 2020-08-11

Great

NPS:

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★★★★★ by Anna Murray on 2020-08-07

I thought the large sign with your phone number at the door was great for us sight impaired people. You are the first medical office who took my oxygen level. I appreciated that. I think it may help someone who doesn't think they have a Covid or other breathing issue to know that they have an issue. Stay safe I like going to your office. Thank You.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2020-08-07

Staff took extra precautions to insure that all virus precautions were taken. Dr,Dombrowski was very thorough and took time with my examination. He was very positive and encouraging with my diagnosis.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2020-08-07

Staff took extra precautions to insure that all virus precautions were taken. Dr,Dombrowski was very thorough and took time with my examination. He was very positive and encouraging with my diagnosis.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dawn Flaharty on 2020-08-06

Very efficient friendly staff. Seem to be up on latest technology in eye care and health .

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★☆☆ by Anon on 2020-08-04

I waited in an exam room for 50 minutes to see the doctor. Check in was efficient with the tech (on time and about 5-10 minutes). The visit with the doctor itself was under five minutes, so this wait time seems unreasonable (especially after asking patients to arrive 15 minutes early).

NPS:

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★★★★★ by Carole Muise on 2020-07-31

Great. Felt safe and comfortable during my appointment.

NPS:

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★★★★★ by Robert Muise on 2020-07-31

Very professional and at the same time personable. They care about having you there and want you to leave with your eyes healthy. They use the latest technology and review the results with you in a way you can understand.

NPS:

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★★★★★ by Christene Truett on 2020-07-30

Staff was very friendly and helpful.

NPS:

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★★★★★ by Frank Miller on 2020-07-29

social distances were observed and temp taken office was not crowded. All personnel were helpful and professional

NPS:

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★★★★★ by Michael Devine on 2020-07-28

Friendly top notch

NPS:

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★★★★★ by John Sonefelt on 2020-07-25

I've been a patient for 20+ years. Always first class service and leading edge technology for their patients! Never too busy to answer questions or spend the time to make you feel comfortable. I'm pretty picky and fussy, but this group of professionals have figured it out. Friendly, professional and at the top of their game in providing first rate eye care. The Best!

NPS:

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★★★★★ by Carol McDonald on 2020-07-25

I really appreciate the precautions the office took to keep their patients safe.

NPS:

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★★★★★ by Christopher Cope on 2020-07-24

Great as usual.

NPS:

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★★★★★ by Anon on 2020-07-21

Fine job as always.

NPS:

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★★★★★ by Jeff Peters on 2020-07-21

Great experience!

NPS:

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★★★★★ by Susan Reddell on 2020-07-18

Well thought out Covid 19 protocol. Everyone was friendly and helpful, explaining each step of the process.

NPS:

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★★★☆☆ by Edwin Colburn on 2020-07-17

The experience was like amateur hour...I hope the results are useful...not a good experience having your head twisted in different directions. Dave Colburn

NPS:

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★★★★★ by Carlene Landis on 2020-07-17

the office staff was very professional and helpful

NPS:

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★★★★★ by Ruthann Crawford-Fisher on 2020-07-14

I came in for an adjustment, but was still struggling with an eye issue making the adjustment's accuracy questionable. So, rather than just do it and send me away, the staff made sure I saw Dr Dombrowski. So my eye health was prioritized, addressed and my adjustment is certain to ensure the best vision possible. They even adjusted my grandson's glasses and re-educated him on how to care for his new glasses. All this was done with complete compliant with CDC safety protocols.

NPS:

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★★★★★ by Danielle Flaharty on 2020-07-10

The lady I spoke with on the phone was very helpful and resolved my request in a timely manner.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lori Taylor on 2020-07-10

Detailed and professional.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Judy Metzler on 2020-07-03

It's always a pleasure coming to your office. Everyone from Dr Deb to all the office staff treat us like we are their only patients. You take your time with us and don't rush us through just to get to another patient. Thank you one and all.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary Hetrick on 2020-07-03

I needed an emergency appt and was seen within 90 mins

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2020-07-01

The staff is very helpful and friendly

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Janet Bohls on 2020-07-01

Courteous staff. Frame specialist was fantastic in explaining about waiting for the completion of my cataract issue before getting lenses and new frames. Dr. Dombroski answered all my eye concerns.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Linda Cummings on 2020-06-30

I was secure because of the precise regulations that the entire staff followed each day. Each piece of equipment used was cleaned after my use. I was escorted into and from the office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Anon on 2020-06-30

Staff was pleasant and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Mary Jo Moczulski on 2020-06-28

Excellent service. The staff is very professional and are up to date on the latest technology and practices. They are helpful and answer any questions or concerns I may have. I highly recommend Dr Dombrowski and his practice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Anon on 2020-06-27

Excellent experience. Everything explained well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joan Lewis on 2020-06-26

I started with Dombrowski Eye Associates in 1999. Through these years, I have always received outstanding professional care from Dr. Dombrowski and his staff who serve me. They take time in answering all questions I have. This includes for regular thorough examinations and extends through anytime I call the office for some additional information. The time he and each staff member devote to me from checking in until my appointment is completed is indeed a rarity and a true blessing in comparison to the other doctors' offices I go to on a regular basis.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paul Bowman on 2020-06-26

Excellent service. Felt safe with Coronavirus procedures.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dorothy Holt on 2020-06-26

Your office is providing your clients with a safe environment in a very professional atmosphere.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jacob Young on 2020-06-26

Very Knowledgeable and very friendly staff. This was the best experience I have had in years.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jacob Young on 2020-06-26

Very knowledgeable and very friendly staff, best experience I have had in years!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Harry Loshnowsky on 2020-06-25

Very professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Beachler on 2020-06-25

Nice staff, great place

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Morrow on 2020-06-20

Excellent visit. Very safe environment.

NPS:

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★★★★★ by Michael Horner on 2020-06-20

:) excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jodi Bencak on 2020-06-20

Great office staff and doctors. I totally trust these people with my eye care.

NPS:

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★★★★★ by Madeline Mercado on 2020-06-19

Friendly sweet receptionist, clean office and organized, in time appointment

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy McGeehan on 2020-06-16

I've been a patient of Dr. Dombrowski for many years. He and his staff are top notch.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2020-06-16

They did an excellent job with new COVID-19 procedures,.. the staff is extremely nice to work with

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy McGeehan on 2020-06-16

I'm welcomed by the friendly staff. The office is clean and cheery. My exam is thorough. Doctor Dombrowski is excellent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Stewart on 2020-06-12

Very professional, in and out!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2020-06-10

My exam was thorough and all my questions were answered and explained to my understanding. Doctors and staff here are always friendly, knowledgeable and professional. The service is exceptional and I recommend this office to anyone

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Annmarie Dumm on 2020-06-09

Everyone at Dombrowski Eye is very professional and courteous. I enjoy my appointments there. I especially like the ladies who help you choose glasses. They are very patient and helpful with their opinions. I appreciate all the care and precautions you are taking in this time of Covid 19.

NPS:

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★★★★★ by Anon on 2020-06-07

Excellent!!!

NPS:

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★★★★★ by Terrel Hillery- Smaldone on 2020-06-06

Love this practice! Very friendly and professional. I had an eye injury and got in immediately to be seen.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2020-06-06

Everyone is pleasant and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Louis DiPerna on 2020-06-04

The staff shows great concert for everyone's health and safety. Thank you.

NPS:

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★★★★★ by Mandy Stover on 2020-06-04

Everyone is very kind and respects the patient during this time.

NPS:

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★★★★★ by Diane Mowery on 2020-06-03

Cannot say enough good about this group. Everyone is so nice, very knowledgeable and when you ask a question they answer in a way I can understand. Thank you.

NPS:

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★★★★★ by Anon on 2020-06-02

Courteous and professional with a friendly air

NPS:

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★★★★★ by Jody Bowers on 2020-05-29

Every one was very nice and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dale Kreider on 2020-05-27

Everything felt safe from the pre-screening to the exam.

NPS:

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★★★★★ by Michael Moran on 2020-05-27

Easy to schedule an appointment. I was treated in a friendly, professional manner.

NPS:

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★★★★★ by Robin Thomas on 2020-05-24

As always, the care provided by Dombrowski Eye Associates is excellent and thorough. People are very friendly.

NPS:

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★★★★★ by Edward Gailor on 2020-05-22

Great treatment all the time!

NPS:

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★★★★★ by Ruthann Crawford-Fisher on 2020-05-16

I felt very safe knowing the lengths the office went to in order to prioritize my safety. From check in to check out, it was clear the office cares about its patients. Even more impressive is that the typical quality of care was uninterrupted, even by a pandemic.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laura Lane on 2020-05-16

Always a great experience with you guys, thank you for the time and thoroughness in helping me select my frames, the staff was excellent as always.

NPS:

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★★★★★ by Enid Roman on 2020-05-13

It's was great. My first appointment after all this pandemic situation.

NPS:

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★★★★★ by Jodi Bencak on 2020-05-07

Best care ever! Very caring and professional staff who go out of their way to help you. I highly recommend this provider.

NPS:

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★★★★★ by Evagelos Lountzis on 2020-05-06

I was taken right away and the doctors are amazing!

NPS:

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★★★★★ by Randi Grant on 2020-04-29

I needed new glass, since mine broke. They were willing to get me in and get me an exam to get new glass, even with this virus going on. Very nice to me, and was quick to get me in and out.

NPS:

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★★★★★ by Glen Trezise on 2020-04-21

Dr. Dombrowski was thorough and reassuring.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Price on 2020-04-14

So very friendly and helpful! They take such great care of me! I love this company.

NPS:

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★★★★★ by Anon on 2020-04-04

Thank you for reaching out during this time of uncertainty. I very much appreciate the personal manner you always treat us with.

NPS:

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★★★★★ by Paul Bowman on 2020-03-20

Safety from coronavirus was exceptional. Service was great.

NPS:

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★★★★★ by Donna Benson on 2020-03-13

I like the professionalism. Right now with virus concerns, everyone in office focused on keeping all surfaces clean and antiseptic.

NPS:

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★★★★★ by Thomas Ulmer on 2020-03-13

This follow-on visit for floaters was thorough and well explained. It was very reassuring

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eileen Arndt on 2020-03-10

Your people are all courteous and helpful in explaining just what is going to happen and how we should respond. I appreciate your staff and am glad to be a part of your family of patients.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by William Southward on 2020-03-06

Great visit!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Janet Bohls on 2020-02-29

Pleasant experience

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Adam Gregor on 2020-02-27

Friendly staff, thorough exam

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Josephine Bentley on 2020-02-26

I was very satisfied with my visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary Jones on 2020-02-26

Efficient and helpful service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susannah Garrett on 2020-02-25

Excellent service! High tech care.

NPS:

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★★★★★ by Kaydin Huerta on 2020-02-25

Very clean office, friendly staff and a wide selection of frames.

NPS:

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★★★★★ by Diana Ober on 2020-02-25

Everyone is always so kind and helpful!!!

NPS:

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★★★★★ by Philip Atkins on 2020-02-25

My experience with your office was extremely professional and welcoming.

NPS:

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★★★★★ by Daniel Wentzel on 2020-02-08

Dr Dombrowski was friendly but overall I left with a bad taste from my experience. The tech that brought me in and ran initial tests asked to take images of inside my eye that costs thirty nine bucks out of pocket. When I said I didnt want to do it because I had it done last year at my previous eye doc office she let it go. Then Dr Dombrowski came in and I guess the tech didnt communicate why I didnt want the imaging done so the doc said he wanted to perform the imaging, and after mentioning to him why I didnt want the exam he went and did it anyway. It made me uncomfortable and I was not pleased with that experience. Then it just felt like they were just trying to sell me and get me to spend more money when they fit me for new glasses and the doc kept talking about getting new glasses with the unnecessary anti reflective coating which comes with a not inexpensive additional costs and it all just came across very salesy. I saw some glasses I liked but none that I loved which I know is just my preference, but the woman fitting me for glasses jumped at a number of opportunities when I said I liked a pair to ask if I wanted to buy them, again just felt like theyre trying to sell sell sell and add add on fees and expenses all along the way. I left feeling irritated from this sequence of events. I do not intend to buy glasses from them based on this experience.

NPS:

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★★★★★ by Wendy Allshouse on 2020-02-06

Staff and doctors are pleasant , helpful and informative.

NPS:

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★★★★★ by Anon on 2020-02-04

I have always had positive, professional experiences at Dombrowski Eye Associates.

NPS:

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★★★★★ by Taylor Kittleman on 2020-02-04

We are very happy with the care our family receives at Dombrowski Eye Associates. Their personal service and expert medical care gives us confidence that we're well taken care of.

NPS:

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★★★★★ by John Ciccone on 2020-01-31

Very professional and friendly

NPS:

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★★★★★ by Wayne Hoffman on 2020-01-30

I have always been pleased with my visits. Everyone is very patient, pleasant, professional and they listen to any concerns that I may have. They always explain things in clearly so I understand what is happening with my eyes.

NPS:

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★☆☆☆☆ by Francine Rice on 2020-01-21

I was not happy with the service I received. I feel instead if pushing me to have a picture taken of the back of my eyes. I should have had my eyes dilated and had the diabetes test done. I feel the doctor who I always saw at this practice was more informative. I am not a wealthy women and I felt that the main goal was to make as much money as they could. I felt like a consumer not a paring.

NPS:

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★☆☆☆☆ by Nancy Herman on 2020-01-21

Too much upselling on products and services. Very sad that Dr Petcov has left the practice.

NPS:

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★★★★★ by Carlene Landis on 2020-01-20

Very nice people

NPS:

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★★★★★ by Keith Magalski on 2020-01-18

Professional, efficient, knowledgeable, friendly, and courteous.

NPS:

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★★★★★ by Stacey Neal on 2020-01-15

Everyone was very friendly n helpful great first time experience

NPS:

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★★★★★ by Diane Coyle on 2020-01-14

I have been going to Dombrowski Eye Associates for over 20 years! The welcome is always warm and friendly and Dr. Dombrowski is also friendly and professional and takes the time to discuss any concerns that I may have. Great office! Would highly recommend this business to anyone.

NPS:

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★★★★★ by Thomas Ulmer on 2020-01-14

My urgent care issue was addressed immediately despite being a walk-in. The exam was thorough and the results explained well

NPS:

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★★★★★ by John Meyer on 2020-01-08

Everyone at Dombrowski Eye Associates is friendly and professional. Everything is explained well regarding my eye health.

NPS:

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★★★★★ by James Cluck on 2020-01-04

Always a great experience..

NPS:

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★★★★★ by Anon on 2020-01-03

Friendly, helpful staff who are very knowledgeable and provide patient-centric care.

NPS:

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★★★★★ by Robert Colon on 2020-01-02

The service was great and friendly! Dr. Petcov was honest about my eyes and prescription. My other eye Dr's were not as truthful with giving me the prescription I needed.

NPS:

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★★★★★ by Patricia Vogel on 2019-12-19

Love going here for my eyecare. They are always on time efficient and very thorough.

NPS:

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★★★★★ by Henrietta Daniels on 2019-12-19

Always a pleasure. Excellent service, great atmosphere and smiling faces.

NPS:

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★★★★★ by Anon on 2019-12-19

Very professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cathy Richardson on 2019-12-19

Excellent care. Would recommend you to others.

NPS:

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★★★★★ by Loretta Irvin on 2019-12-18

The staff were kind and helpful, and the Dr was lovely and caring when conducting her work.

NPS:

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★★★★★ by C. Victor Schreck on 2019-12-17

Top Notch, Dr. Petcov is very thorough.

NPS:

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★★★★★ by Anon on 2019-12-11

Had part of my exam and then waited in waiting area over 1/2 hour to continue with exam and see doctor.

NPS:

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★★★★★ by Thomas Frantz on 2019-12-10

This is the only eye doctor in the area I would fully trust. They have always given me the most information and the best advice. They stay current and invest in state of the art equipment and knowledge. The interpersonal manner of everyone is always exemplary.

NPS:

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★★★★★ by Anon on 2019-12-07

I did not have to wait. All exams went quickly and any problems current or future were discussed with Dr. Donbrowski.

NPS:

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★★★★★ by Mary Kay Mulcahy on 2019-12-06

The staff are always very welcoming and friendly from the check-in throughout all of the procedures for vision check-up to the final check-out!!

NPS:

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★★★★★ by Cody Howry on 2019-12-06

Wonderful

NPS:

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★★★★★ by Doug Desmond on 2019-12-06

I wouldn't trust my vision with anyone other than Dombrowski Eye.

NPS:

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★★★★★ by Geraldine Greany-Hudson on 2019-12-03

Pleasant and efficient experience. I recommend others use also.

NPS:

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★★★★★ by Anon on 2019-11-26

The staff is pleasant and the doctor explained everything well

NPS:

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★★★★★ by Gary Hostetter on 2019-11-23

Dr and others were helpful with my one eye needing further work by another professional, i felt very secure with the professional advise, further treatment is very welcome for my line of work, thanks again!

NPS:

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★★★★★ by Karen Whited on 2019-11-21

Great service!

NPS:

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★★★★★ by Donna Bashaw on 2019-11-21

Very professional ,explanations are clear and complete. Very satisfied.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Jones on 2019-11-21

Christine is awesome

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Wolfe on 2019-11-20

I have been going to Dombrowski Eye Associates for years and would highly recommend this office if you are looking for an eye doctor. Dr. Dombrowski is thorough, explains any changes in your vision or eye health and takes his time with you. The staff is exceptional, friendly, courteous and helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-11-19

My doctor was fantastic! I am a diabetic, and never before had I visited with a doctor who took the time to break down and explain everything to me. I will say, however, that I was not fond of the woman who "assisted" me with glasses, who then later was the representative to order them for me. She approached me before my appointment to "help" me pick out frames, but was quick to walk away when another employee called her name - without so much of a, "excuse me for a moment." When she was finished chatting with her coworker, she walked back over to me and tried to jump back in, as if she hadn't just rudely walked off. This happened more than once. After my appointment, it was the same woman who was responsible for ordering my frames. Rather than asking me which "extras" I wanted to add to my glasses (Crizal, Digital lenses, etc.), she added them. Never once did she tell me that she was adding them, and had I not thought to ask why the total was so high, she probably wouldn't have.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Nonnenmocher on 2019-11-16

I dread Doctor visits , Except going to Doctor Dombroski and associates. They maintain a very high professional practice with a very calming environment .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-11-16

Everyone there was pleasant and knowledgeable. The Dr. was easy to talk to and shared information about the eye health. No long waiting periods but yet I wasn't rushed. A very good experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Dilorio on 2019-11-15

Prompt professional and courteous, as usual.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Heisey on 2019-11-15

Efficient and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Ruebman on 2019-11-14

Dr. Petrov always reviews the test results with me and gives a great eye examination. He also reviews the past yearly data.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kaye Beachy on 2019-11-13

The visit was very timely and I did not wait long for any services.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mildred Zeamer on 2019-11-12

Sarah, Dr. Dombrowski and Heidi were all very warm, personable, and professional. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Cooley on 2019-11-12

Dr. Petcov is the best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Shipe on 2019-11-08

Very friendly and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jessica Appel on 2019-11-05

The Doctor takes his time with you and explains everything he is seeing and thinking. I had my 7month old along for the appointment and he made sure to tell me when she should go to the eye doctor (which I never would have know if he not said anything) he also worked around me holding her which is so nice. Most people look at you like you Are inconveniencing them by bringing your child. I was also nice to have somebody walk along the process of picking out glasses but not hover or be annoying. I like how from the moment you walk in the door until you leave everybody is very helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharen Spade on 2019-11-05

Dr. Drombrowski is very friendly and professional. He answered all my questions and said to come back if I had any problems with my new eyeglasses. The woman who helped me choose new frames was also very helpful, concerned with my satisfaction.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jacques Blackman on 2019-11-01

Very professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laurie Lefever on 2019-10-31

We appreciate Dr. Petcov's taking the time to explain in detail what he is doing as well as our results of tests so we can understand.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Reel on 2019-10-30

Courteous visit, explained everything, addressed all my concerns and questions.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brenda Sauder on 2019-10-29

I was a few minutes late, so I called ahead and let them know. They were appreciative and I didn't feel put down by the receptionist. At the end of my appointment, the receptionist apologized that the computer was down at the moment and so she'd snail mail me a bill. Very nice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alexis Osborne on 2019-10-29

Awesome - appreciate Dr. Petcovs patience in helping my daughter learn how to put in contacts for the first time. He spent an extra amount of time to make sure she was successful and was super nice about it as well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Frerichs on 2019-10-25

Very professional and helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Cummings on 2019-10-23

Everyone was pleasant and easy-going as well as professional. All of my questions and concerns were answered clearly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joy Leister on 2019-10-22

Each person who examined my eyes and assisted in choosing my new frames was kind and professional. They listened to my concerns about changes to my eyesight and made the necessary changes to my prescription. They have the latest technology to assist them and make the appointment smooth and on time. I give Dombroski Eye Assoc. my highest recommendation.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michele Ober on 2019-10-22

Very thorough exam!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-10-22

Exellant

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Kopp on 2019-10-18

Everyone is so nice and friendly, especially Chris. I love her! She is so helpful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Darel Pfeiff on 2019-10-18

Very friendly and complete. Took time to explain my test results and the over all health of my eyes.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laura Shaida on 2019-10-16

I have seen, in my time at this practice, the doctors Dombrowski and Dr. Petkov and found the three of them to be excellent. My most recent appointment was with Dr. P. He is very personable, very efficient and makes the most of the time. He explained my eye problems in great detail and answered all my questions. I am very satisfied with the practice, and with Dr. P in particular. The only reason I didn't choose #10 as a recommendation is that I would really prefer that they accept my insurance to help pay for my time here. However, I am satisfied enough with the docs that I will continue with the practice even if they don't. Laura Shaida

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Steven Neal on 2019-10-10

Great Doctor and staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-10-08

Everyone was very helpful and friendly. It was a nice experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lori Murray on 2019-10-05

Need more frames available to try. Just my opinion. Otherwise 5 stars

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Daniel Zdilla on 2019-10-03

All the staff are friendly and efficient and Dr. Petcov is one of the most thorough and kind providers I have had!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Shirley Gorner on 2019-09-29

As always Dr. Petcov and Dr. Dombrowski gave me much sought after pain relief. They always take their time to hear your problems and concerns and give detailed explanations and treatment. I am so happy our family joined their team.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Ullmann on 2019-09-27

Excellent on all areas

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-09-27

Very friendly, helpful and accommodating. Had a difficult time with eyes adjusting and staff was patient over a 3 month period!

NPS:

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★★★★★ by Denise Trupe on 2019-09-25

They are always so helpful to get a last minute appointment for an emergency

NPS:

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★★★★★ by Bradford Hohenadel on 2019-09-21

Everything went well till the afternoon of my appointment. I get a phone call telling me the frames I picked and liked would have to be back ordered. No problem I'm thinking. it will only take till the end of the year. And that is only if they don't stop making them all. Last year I had something like this happen. I guess I'll have to stop back and look at different frames again. I feel like there are not enough to choose from sometimes and when you find the one that says yep I'll look good in them your bubble gets popped.

NPS:

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★★★★★ by Edwin Colburn on 2019-09-18

I appreciate the thorough examination of my eyes and the clear explanation of the results of the test.

NPS:

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★★★★★ by James Bricker on 2019-09-17

Always the best.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathleen Cowher on 2019-09-17

Everyone was so pleasant, everything was explained to me in detail as to what test was being done and what the Dr looks for in the result of these tests. The Dr was also very thorough on explaining the results, and making sure I understood the the different things with my eyes, good and bad .Had fun picking out frames with the help of your associate. She also took the time to explain my options in detail so I understood what I was getting, and that I was getting what was right for me

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christen Magalski on 2019-09-17

Dr. Petcov is so great. He is personable, super knowledgable, caring, and extremely thorough. I always appreciate his explanations to what is actually going on with my eyes!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Diane Pawelczyk Simo on 2019-09-14

Amazingly competent and caring doctors and staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Shipe on 2019-09-13

Very knowledgeable and friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia Winters on 2019-09-13

I would not go anywhere else but Dombrowski Eye Associates. Dr. D. Knows how important my eyesight is to me personally. Not seeing my granddaughters beautiful faces, is not an option for me. He gets it. He also is genuinely concerned about my sight as it pertains to my diabetes.

NPS:

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★★★★★ by Anon on 2019-09-12

Best explanations of eye test results and eye health I ever had

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Veitch on 2019-09-11

The staff are wonderful and helpful and Dr, Dennis is so knowledgeable.

NPS:

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★★★★★ by Kelsie Ebeling-Whited on 2019-09-10

The whole staff is always great here!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathy Mancino on 2019-09-10

Dr P awesome. Explains everything.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Sonfelt on 2019-09-10

This practice continues to provide leading edge technology in a very professional, friendly and comfortable atmosphere. Always willing to take the time necessary to listen and respond to patient question and concerns. I have had very good experiences over the last 15 years.

NPS:

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★★★★★ by Anon on 2019-09-06

Wait was far too long; my appointment took 2 hours (I opted to have my eyes dilated with drops - but still took entirely too long)! I will be searching for a new eye doctor. No one apologized for how long the wait was as if my time was unimportant. This is my 2nd year going to this office. The first year did not take this long. The customer service was very good. Seems as though they did that only as a new patient and then you're a number after that.

NPS:

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★★★★★ by Joann Gorner on 2019-09-05

Dr. Petcov is awesome!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Julia Stewart on 2019-09-04

Chris was very helpful with frame selections for my daughter and helped us through the entire process!

NPS:

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★★★★★ by Robert Mitchell on 2019-09-02

As a new patient to Dombrowski Eye Assoc., I was very pleased with my overall experience. My waiting area time was very short, and my time with the technician and the eye doctor was very thorough and productive. Also, the woman who helps with selecting glasses was patient, pleasant and professional. As a new person in Lancaster, I think Ive made a good choice for my new optometrist.

NPS:

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★★★★★ by Sydney Norgaard on 2019-08-31

Great visit!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-08-30

Excellent care and knowledge!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paul Mortensen on 2019-08-30

Got there on time, seen quickly, got checked out and cleared. They even put cleaned, tightened and put new nose pads on as a courtesy. Now a bad thing to say. Everyone was terrific.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ellen Pollock on 2019-08-30

Great customer service from everyone. Consultation with Dr. Petcov was comfortable, professional and respectful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Constance Knapp on 2019-08-23

very, very satisfied....the tech. for my Thurs appoint ..8/23 at 3pm ? super lady !!

NPS:

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★★★★★ by Joan Lewis on 2019-08-22

As always, all whom I met with were friendly and efficient in all they do. I have great confidence in Dr. Dombroski.

NPS:

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★★★★★ by John Vitti on 2019-08-22

Very professional and thorough

NPS:

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★★★★★ by Craig Sylves on 2019-08-20

I have been going to Dombrowski Eye Associates for 20 + years. They do an excellent job and all the staff are very friendly and knowledgeable. I highly recommend them.

NPS:

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★★★★★ by Erica Goulet on 2019-08-20

Dr. Petcov was great, as always. I appreciate how he takes the time to explain everything.

NPS:

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★★★★★ by Monica Kase on 2019-08-17

Dr. Dombrowski is thorough and takes time to explain the test. I feel I am getting a good check up using excellent diagnostic equipment to test the health of my eyes

NPS:

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★★★★★ by Robert Gamble on 2019-08-17

The evaluation for new contacts is good. The cost of the new brand of contacts is very high. That should be looked at since my Eye Med supplement does not kick in until October. Perhaps there could be a split payment for this.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michelle Giacobbi on 2019-08-15

I have never had an eye exam so thorough EVER!! I was very impressed. I appreciated Dr. Petcov spending the time with me explaining my results. I will definitely recommend your practice!

NPS:

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★★★★★ by Wendy Hess on 2019-08-14

Everyone was very freindly and helpful.

NPS:

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★★★★★ by Frank Miller on 2019-08-14

Good experience . Every one was pleasant and helpful. Especially Heidi who helped me choose new glasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Bentley on 2019-08-10

Everyone is always friendly and professional. Dr Petcov is great at explaining everything and making you feel comfortable.

NPS:

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★★★★★ by Carson Osborne on 2019-08-10

It was my sons first time there- they were amazing with him. Dr. P took the extra time to show him the difference between a healthy optic nerve vs a damaged one with pictures! The front desk was awesome, the assistant made the experience fun for a 14 year old and the person helping with the glasses listened closely to my sons wants and found the perfect frame

NPS:

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★★★★★ by Kara Housman on 2019-08-10

Love Dombrowski eye Associates! The entire staff is just awesome and caring

NPS:

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★★★★★ by Carolyn Reisinger on 2019-08-08

very friendly and always take the time to explain results of tests and to answer all questions

NPS:

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★★★★★ by Diana Ober on 2019-08-08

Great customer service, very helpful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Sindall on 2019-08-07

I was seeing flashes of light in my eye. I called for an appointment and within an hour Dombrowski Eye Associates were able to check my eyes. I was given an extremely thorough exam and was explained exactly what was wrong.

NPS:

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★★★★★ by Anon on 2019-08-07

Everyone at the office is pleasant and friendly. Dr. Dombrowski is a great doctor, very professional and personable. I have been going to him for years and would recommend him and his staff to anyone.

NPS:

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★★★★★ by Anon on 2019-08-06

Great staff

NPS: N/A

★★★★★ by Kathleen Waltman on 2019-08-06

Was greeted with smiles and taken directly to the examining room

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melissa Heisey on 2019-08-01

The doctor really took the time to help me figure out what would work best for my eyes!

NPS:

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★★★★★ by Stuti Joshi on 2019-07-30

Great

NPS:

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★★★★★ by Julia Stewart on 2019-07-24

Great experience and nice selection of frames!

NPS:

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★★★★★ by Sylvia Stewart on 2019-07-24

Great place for all your eye related needs!

NPS:

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★★★★★ by Kelly Reel on 2019-07-23

I am always happy with the care I received there. Everyone is helpful and they have a great selection of frames. I love the retinal scanning vs the getting the dilation done.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carlene Landis on 2019-07-19

Very helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tina Hench on 2019-07-17

The staff and Dr Dombrowski are wonderful, kind and very helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marilyn Lantz on 2019-07-16

Dr. Vlad Petcov was wonderful and i am so happy to finally find a good eye doctor to do my yearly diabetes eye exams!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Anon on 2019-07-13

We have been satisfied patients of this practice for many, many years until my most recent visit. A later appointment arriving after me was taken first for pre-screening. My records suddenly lost my major health diagnosis which has a direct correlation to eye health after being on my record for 12 years. Doctor D's comments could be considered shaming or bullying. It felt like the bottom line was more about bringing in income rather an accurate picture of any changes in eye health. Snide comments were made when I mentioned cost as a concern. A week after my appointment I received texts/emails saying I was overdue. Staff was pleasant and accommodating. Dr. Petcov is both thorough and compassionate and helps patients to do what is necessary for their eye health.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Morgenroth on 2019-07-11

Very thorough I was pleased with my visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathleen Waltman on 2019-07-06

Everyone was very pleasant and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia Carpenter on 2019-07-03

Professional and good time management

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-07-03

Excellent care

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Heather Grimm on 2019-07-02

Dr. Petcov is wonderful: patient and thorough. He takes the time to make sure you understand your eye health.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-06-29

Super friendly and accommodating! I had something scratching my eye and they fit me in within an hour! THANK YOU!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Alex on 2019-06-29

Very good experience. Wonderful staff and Doctor was very informative

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bryce Behmer on 2019-06-26

Dr. Dombrowski and his staff were friendly and knowledgeable, and provided a thorough eye exam.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Beachler on 2019-06-25

Very nice staff, knowledgeable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alexa Bowman on 2019-06-25

Everyone is always very helpful and friendly!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Loretta Irvin on 2019-06-20

Was very relaxed and easy going no hassles.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Rupp on 2019-06-18

I really like Dr. Petcov, he explains everything in a very understandable way. Everyone in the office is very nice and friendly. All are very professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Maggie Sieklicki on 2019-06-18

Great experience at Dombrowski Eye Associates!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Henrietta Daniels on 2019-06-15

It is always a pleasure when you are greeted with smiles and professionalism, a great attitude and clean surroundings. I thank all of you for making my appointment enjoyable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Otto on 2019-06-12

Prompt and thorough eye exam for a new condition (floaters)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ronald Eastep on 2019-06-06

From the moment I entered the office I was warmly greeted and cared for. The doctor carefully presented a new eye condition complete with images from the prior year as compared with current. He then proceeded to explain the causes and make recommendations. This is the service and atmosphere of true professionals.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Bonsall on 2019-06-05

A wonderful experience! The staff is kind & knowledgeable. Dr. Petcov & Dana made getting contacts easy and I was super nervous! Thank you !

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-06-04

Great Staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melody Sanders on 2019-05-30

Relaxed and stress free appointment. Staff was friendly and knowledgeable and very informative.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paul Mortensen on 2019-05-30

Everything about my visit was terrific, the receptions, the aids and the doctor were very professional, Dr. Petcov was outstanding, he explained things in plain English but was willing to go into as much detail as I wanted. I wouldn't hesitate to recommend him to anyone.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lynn Beuerle on 2019-05-29

Very professional. Got me in quickly to see the doctor. Was very compassionate about my light sensitivity. And pain in eyes.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Caitlin Murphy on 2019-05-29

Friendly, professional, and helpful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathleen Dilorio on 2019-05-25

Beyond pleased ! State of the art equipment and staff was great. Dr Dombrowski took his time and I never felt rushed. There was also a great selection of glasses. KL Diiorio

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dennis Young on 2019-05-24

Everyone is always pleasant and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robin Thomas on 2019-05-23

Dombrowski Eye Associates use state of the art equipment to examine your eyes, and Dr. Petcov took time to explain the results in detail which I appreciate.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-05-22

Dr. Petcov was friendly, great and thorough. Staff was friendly and helpful.

NPS:

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★★★★★ by Michael Moran on 2019-05-22

Wonderful people and excellent care!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-05-21

The staff is always friendly and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Adams on 2019-05-21

I love going to see the staff at Dombrowski Eye Associates. They are so nice and professional. My experience is always great. I recommend this practice due to the state of the art equipment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-05-16

Great service. Friendly staff. Drs are great.

NPS:

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★★★★★ by Denise Kennedy on 2019-05-11

Always excellent service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Patrick on 2019-05-11

Dr. Petcov came highly recommended and I understand now why. He was very detailed, caring and thorough in his explanation of the results of this my very first full eye check-up.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Rupp on 2019-05-07

Wonderful staff. All very nice and friendly. Especially the doctor. He explained everything that I could understand. Only complaint is that I did not have to wait for my appointment they took me almost immediately and I didn't get to look at the magazines.

NPS:

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★★★★★ by Anon on 2019-05-07

Dr Dombrowski was wonderful, he examined my eyes again and explain fully my options. His staff was very helpful (as usual) in setting up an appointment with a specialist for me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine Dowlin on 2019-05-01

Very professional and thorough!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-04-26

Very thorough provider who listens to his patients

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-04-25

At times when speaking to certain employees if you don't buy there or have the \$ to you are treated differently. Asking for your prescription is like asking for gold. Sometimes we need to shop around to find what we can afford, \$600 for contacts is a-lot of money. Also feel like at times when you come into the office, again with certain staff you do not feel welcome by them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-04-25

Wonderful experience yesterday with all of the staff @ Dombrowski Eye Associates. My young daughter was cared for so well. The staff made everything fun, explained every step of what they were doing. The Dr. made the exam a game and the interaction was just wonderful. My daughter had to pick out frames and they took great care in making sure she tried a variety, chose well and that the frames fit as they should. Highly recommend. I will be making my appointment ASAP!!

NPS:

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★★★★★ by Joseph Dilorio on 2019-04-24

Prompt and professional as always.

NPS:

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★★★★★ by Anon on 2019-04-24

As always I was treated great. Everyone was very professional and attentive.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Fleckenstein on 2019-04-19

I always have great service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Carosella on 2019-04-16

Walked in at 8:30 on a Monday with a problem and no appointment. The staff went out of their way to get me in and resolve my problem. 5 stars and thanks!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by E Larry Cramer on 2019-04-12

Very pleasant, supportive and knowledgeable personnel.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-04-11

Dr. Petcov is very personable and takes time explaining things in detail. We never feel rushed or uninformed. I would recommend him without hesitation.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Harris on 2019-04-03

The only dissatisfier I had was that My appointment was not started till 20 to 25 minutes past my scheduled time. The dissatisfier being that no one came to explain and offer any mention that they were behind schedule and apologize for the inconvenience. I work in healthcare and would have definitely offered an apology. That is the only reason I gave an average rating.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Mummert on 2019-04-02

Pleasant, welcoming from the time you enter office. All information is presented in clear & concise manner. Care is top self!

NPS:

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★★★★★ by Virginia Schmidt on 2019-04-02

Dr. Dombrowski was great. He was thorough in his examination, explaining what he was seeing and was patient and caring. He set up an appointment with a colleague to make sure there wasn't anything he had missed.

NPS:

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★★★★★ by John Fudge on 2019-03-29

Everything went well. It was easy to get an appointment. The exam was very thorough. Everyone were very nice and helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tina McManus on 2019-03-28

Everyone at this office was so nice, friendly and helpful. The Dr took a lot of time explaining everything about my eye health with me and the optician was super helpful finding me the perfect pair of glasses.

NPS:

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★★★★★ by Anon on 2019-03-27

It's always pleasant in your office. The staff is well mannered and knowledgeable.

NPS:

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★★★★★ by Anon on 2019-03-26

I love the employees and doctors of Dombrowski Eye Associates! Every time I go there for my yearly appointment they are always very patient, friendly, and remember me even though it's been a year since I've seen them! They are incredibly helpful and cater to my needs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Szczepkowski on 2019-03-24

I travel 1.5 hours to see Dr. Dombrowski because this is the best eye health care in the region. He is thorough, professional, and very helpful in addressing my eye care needs.

NPS: N/A

★★★★★ by Anon on 2019-03-20

Excellent and visually informed condition of my eyes. Doctor answered all of my questions.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Beverly Piscitelli on 2019-03-19

My appointment went well. Excellent and professional service. Dr. Petcov very knowledgeable and insightful. Explains conditions very well; I articulate and personable. To all staff, Thank you for your services .

NPS:

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★★★★☆ by Deborah Dattisman on 2019-03-15

Satisfied, really enjoyed doctor explaining things not just moving me station to station without why being done and what the results

NPS:

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★★★★★ by Debra Hefflefinger on 2019-03-15

Dr. Petcov is wonderful. He takes the time to explain things so you understand them, and truly listens to you. He never makes you feel like just a number.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Shannon Kelly on 2019-03-14

The office is beautiful and the staff is very kind and helpful. Dr. Wolaniuk was so nice and took her time and explained everything very clearly. They have a large selection of glasses with a lot of styles to chose from. Overall great experience, I highly recommend this office!

NPS:

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★★★★★ by Kairi Figueroa on 2019-03-12

Great Practice!!

NPS:

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★★★★★ by Lisa Zimmerman on 2019-03-12

I have always had a good experience here. The front line staff is very friendly and the docs are friendly as well. I would recommend to anyone.

NPS:

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★★★★★ by Edwin Colburn on 2019-03-09

I appreciate the help to correctly adjusted my glasses...I was upset that when I first got my glasses the individual did not bother to check to see they fit correctly...too bad because they did not...I had trouble with the glasses until recently and they are fine...I appreciate the help I received at my last visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jane Witwer on 2019-03-06

I had a thorough exam with all my questions answered with easy to understand explanations. The staff is so friendly and the atmosphere is warm and inviting.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Madeline Mercado on 2019-03-05

Great serice; always on time; friendly staff, clean office and good throu exams.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★☆☆ by Anon on 2019-03-05

Initially, I left a message for an appointment. After one week, I did not get a call back. I called again and it went to voicemail. I did not leave a second message. Instead, I requested an appointment online. I received an email back at 8:26 in the morning saying that the appointment I requested for a few days in the future could not be honored and my appointment had been changed to 8:30 that same morning. I called and finally got thru, told them I could not make that appointment time. I was rescheduled. The office staff are adequate but not friendly in any way. I did not see a smile on anyone in the office. When spending \$850 in an hour in their practice, one would believe there would be some sort of friendliness. It feels like no one wants to be there. The only reason I gave them a 2 instead of a 0 is that I have had good experiences ther le in the past, but I am not sure I will give them another chance.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2019-03-05

I needed to be seen over the weekend and wasn't sure if it was an ER emergency or could I be seen at the office. Called them and Dr Petcov met me in their office to check my vision problem. He is a very personable helpful doctor and put my mind at ease that my problem was not serious.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2019-03-02

My son and I love going here. Wonderful staffs. Thank you

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eileen Hasselbach on 2019-02-27

Overall good experience. Nice staff, very helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Donna Knepp on 2019-02-26

Everyone is always pleasant and professional. I never feel rushed. Everything is explained clearly. Any questions I have are answered

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Henrietta Daniels on 2019-02-20

One of my favorite places to visit. Everyone is always friendly and professional, most of all they get the job done in a fashionable time and correctly. It is always a pleasure.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gwen Ober on 2019-02-19

Dr. Petcov is awesome - very friendly, very thorough, explains everything in detail and really seems to care about your issue or non-issue. My prescription did not change this year, and I was impressed that he did not pressure me to upgrade my frames anyway.

NPS:

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★★★★★ by Melinda Fineberg on 2019-02-19

We love Dr. Petcov, as well as all of the staff at Dombrowski Eye Associates. They are outstanding.

NPS:

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★★★★★ by Diana Ober on 2019-02-19

Always a pleasure, everyone is so kind and knowledgeable

NPS:

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★★★☆☆ by Anon on 2019-02-17

Staff unfriendly and frames for glasses are over priced

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paul Bowman on 2019-02-14

Stamp was very professional and well organized and courteous

NPS:

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★★★★★ by Marie Kinch on 2019-02-14

I enjoy talking with Dr. Vlad Petcov whenever I have an appointment. He is cordial. Even better, he takes as much time as needed to explain, while using images from the computer, what's going on/not going on with my eyes.

NPS:

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★★★★★ by Chet Beiler on 2019-02-09

Dr. Dombrowski is super knowledgeable and keeps great records. He has tracked my vision for many years, and it's important to know the history of any patient. This kind of insight (no pun intended) is rarely found with the upstarts where the client gets "drive through" care.

NPS:

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★★★★★ by Dale Kreider on 2019-02-08

Everyone was very helpful. Dr. Dombrowski and his team gave me a very thorough exam.

NPS:

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★★★★★ by Anon on 2019-02-07

Dr. petkov is amazing! So knowledgeable & nice!! Office staff did not get my appointment right & were less helpful, but checkout was ok.

NPS:

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★★★★★ by Dennis Monroe on 2019-02-02

The inspector did a good job. He found that I need cataract surgery and had a problem with my eye brows. It was good.

NPS:

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★★★★★ by Anon on 2019-02-01

Very helpful and thorough eye exam. Explaining all findings.

NPS:

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★★★★★ by Wayne Hoffman on 2019-02-01

Everyone was very friendly and professional. I have always been pleased with the service provided.

NPS:

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★★★★★ by Sandra Zercher on 2019-01-30

Very nice visit every one was pleasant and smiling. It makes you wanted come back when you are treated with respect and kindness. Thank You, Sandy Zercher

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-01-29

Professional and patient sensitive staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Madelyn Delutis on 2019-01-29

Dr. Petcov was phenomenal with my 9 year old daughter during an assessment for contacts. He was patient and kind and relatable, putting her at ease through a process that was very new to her.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Henrietta Daniels on 2019-01-27

I enjoy the atmosphere and the professionalism demonstrated doing my appointment. Always a pleasure visiting the office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Yakubowski on 2019-01-26

Always feel I have an excellent examination and good explanation of what tests have been done.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Seibert on 2019-01-25

Enjoy the courtesy and professional treatment I receive from Dr. Dombrowski and especially the staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Beverly Piscitelli on 2019-01-24

As usual, Thank you for the great service.. Dr. Petcov was excellent in helping me to understand my pink eye diagnosis and gave me eye drops to treat the condition.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Antonio Huertas on 2019-01-24

Dr. Dombrowski is a true professional and patient physician. I was nervous about my eye issue and he really makes you feel comfortable with the experience. He is honest when explaining the situation and also takes the time to show me why things happen with a quick diagram.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Delisle on 2019-01-24

I felt it was a thorough appointment and everyone was pleasant. The only reason I gave it a nine instead of a 10 was for the wait I had before the doctor actually came in the room to examine my eyes.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Kloepfer on 2019-01-23

Excellent place. Extremely knowledgeable staff. Well worth the stop!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Matsvayi on 2019-01-23

Staff is very courteous. Dr. Dombrowski was very nice and explained everything very clearly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-01-23

Dr D is the BEST!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Herman on 2019-01-22

Dr Petcov is very professional and great at explaining the assessment of your condition.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Celines Huertas on 2019-01-22

Always very pleasant atmosphere & staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-01-18

Dr. Dombrowski and all of his staff are very professional, efficient, and personable. Dr. Dombrowski and his associate took the time to explain each step of my eye exam and explain to the information that they derived from those tests. I am eager for my new lenses to arrive. Dombrowski Eye Associates have been taking care of my eyes for years, I have been very happy with every contact lens and glasses prescription that they have provided for me. My husband is also a happy patient.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kristine Frey on 2019-01-18

Dr Wolaiuk is knowledgeable, professional and very caring.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-01-17

When we had emergency they got my son in ASAP and did the best job at keeping him calm and got the metal out of his eye very easy .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Shirley Gorner on 2019-01-17

My visit with Dr. Petcov was very satisfying. He explains everything in terms I can understand. He gives me confidence in his findings and assured everything I am doing is helping me in the long run. I feel very lucky to have him for my eye doctor.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-01-15

The staff is always pleasant and professional. Dr. Petcov is very thorough, explains things well, and is easy to talk to.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Randall White on 2019-01-15

Dr. Dombrowski and his team did an excellent job of taking care of my needs. Extremely friendly and courteous. Explained everything in detail so that I would understand and be able to make an informed choice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-01-08

Best place there is!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Cluck on 2019-01-04

On time, friendly and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Webster on 2018-12-28

I was pleased with the attentiveness of the staff at Dombrowski Eye Associates. I had completed a patient questionnaire prior to my arrival. My information was scanned into their system and I did not have to re-answer any questions. Each person I interacted with was pleasant and knowledgeable. Dr. Dombrowski took time to show me pictures of my eyes, explaining them to me. He answered all of my questions. I came away feeling that I had received a thorough exam.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Daniel Richard Delgiorno on 2018-12-23

Excellent personalized, non-rush service. Knowledgeable and super nice people. Highly recommend.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia Vogel on 2018-12-20

Terrific doctor and terrific customer service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by C. Victor Schreck on 2018-12-20

Very thorough exam.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Harold Blackwell on 2018-12-18

They have excellent customer service and the employees are very nice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Veronica Ottaviano on 2018-12-12

Great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mitchell Williams on 2018-12-12

Fast ,professional,and the Dr. took his time and explained everything g to me very well. The team was equally professional and friendly. I will definitely be back.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Gilbert on 2018-12-06

Very professional and detailed exam. Always on time and doctors make sure patients are thoroughly checked out.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-12-04

I appreciated your help in finding the best price for my new glasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Leah McCowan on 2018-11-29

Always a very nice experience at Dombrowski Eye Associates. The entire team is kind, efficient, and cares about their clients.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-11-29

Friendly team....great technology. I'm very pleased with my decision to change over to Dombowski Eye.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Cody Howry on 2018-11-27

Love Dr Petcov

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jelethia Eager on 2018-11-22

I never give highest rating only because I believe there is always a little room for improvement in anyone. I have never had a bad experience in all the years I have been coming to this place

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Ella Conner on 2018-11-22

The staff were welcoming and the dr was very informative, friendly, and wonderful with my shy five year old. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Fiona Hart on 2018-11-21

As always a wonderful experience. Thoroughly checked. Honest and caring.

NPS:

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★★★★★★ by Charles Reading on 2018-11-21

Always friendly, caring, and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Ruiz on 2018-11-20

I have been a patient of Dombrowski Eye Associates for several years and each year my experience is great. Dr. Petcov is by far one of the most thorough doctors I have ever met with. Each year he goes through a detailed analysis of my eye health and why things are changing as I get older. I "geek out" on the details and he is always happy to show me all of the information they gather to put together my full assessment. Dombrowski Eye Associates has a great selection of frames and lens types and accept a wide array of health insurance to help with the cost of eye-ware. I couldn't see going anywhere else!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Polizzi on 2018-11-19

Friendly staff. Love Dr. Petkov!! He's extremely intelligent and knowledgeable. Love how he takes time with his patients and doesn't rush them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alan Manheim on 2018-11-17

Extremely responsive when I urgently needed to see a doctor for an eye infection. Called the office at 8:30 and saw the doctor at 10:30!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-11-17

Professional, thorough and friendly office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Wolfe on 2018-11-16

I have been going here for years and am quite pleased with the vision care I receive. Everyone is quite friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-11-15

The staff is always pleasant and efficient.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Heisey on 2018-11-15

Professional and thorough

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patrick Brady on 2018-11-13

Always professional, efficient, and timely.

NPS:

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★★★★★ by Amber Port on 2018-11-08

Wonderful experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharyn Tuell on 2018-11-07

My wait time to see the Doctor was shorter than it usually is. Which was great!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-11-07

Both the doctor and the optician (Chris) were super! Dr. W. was kind and caring and explained the exam process as we went along. It was a great experience picking new glasses with Chris's knowledgeable assistance!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gregory Jones on 2018-11-06

As always, my annual visit was more pleasurable than the last, the staff was very courteous and accommodating, and I can't say enough about Dr. Petcov, and his genuine concern with the well being of my eyesight, his thorough exam and explanations of everything that encompassed my visit are unparalleled. You folks rock, thank you!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Walter Thomas on 2018-11-01

Doctors and staff far exceeded my expectations!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amy Shea on 2018-10-31

Everyone on staff is very personable, efficient and helpful. Dr. Dombrowski is thorough and on point with examinations and recommendations for the right eye care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Madelyn Velasquez on 2018-10-31

Great Service! Friendly Staff! Dr. Dombrowski was very friendly, knowledgeable and thorough.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-10-25

Always a pleasant experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Victoria Tran on 2018-10-24

Staff was very informative with everything!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-10-17

Very good

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lori Taylor on 2018-10-16

Prompt, thorough and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carie Michael on 2018-10-12

Great

NPS:

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★★★★★ by Anon on 2018-10-11

they were running late, and I didn't see Dr Petcov until an hour after my appointment time. I got there early, and was offered coffee, but not forewarned how far behind schedule they were. Would have been nice to know so I could affect my personal schedule! The staff was very efficient and pleasant though!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bruce Denlinger on 2018-10-11

Professional and thorough. I do always need to ask for my prescription which I forgot this time.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-10-10

Dr. Dombrowski takes the time to explain what is happening with my eyes in terms that are easy to understand. He answers all my questions.

NPS:

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★★★★★ by Amy Campbell on 2018-10-10

So pleased. He was able to refine my prescription so well that reading glasses are not needed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-10-09

Excellent..

NPS:

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★★★★★ by Anon on 2018-10-08

My visits are always quick, professional and helpful. A little pushy to pay extra for tests not covered by insurance but I know they are looking out for my eye health.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Fannin Jr on 2018-10-08

Best eye care office I have ever been to!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Knee on 2018-10-06

^COURTEOUS. AND PROFESSIONAL STAFF. NICE CLEAN AND SPACIOUS OFFICE AND OPTICAL SHOWROOM. DR DIMBROWSKI IS FREINDLY, CARING AND KNOWLEDGEABLE

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Denise Spayd on 2018-10-05

The staff is so friendly and every one of the doctors are excellent. Very thorough exam, answers all questions.

NPS:

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★★★★★ by Bernadette D'Angelo on 2018-10-05

Very professional and well done examine.

NPS:

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★★★★★ by Patricia Carpenter on 2018-10-02

Always professional. On time is much appreciated

NPS:

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★★★★★ by Shawn Pennington on 2018-10-01

Very thorough, efficient and pleasant.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Harry Druck on 2018-10-01

Nice office, good experience getting contacts for my old eyes. Shout out to Dr. Debra Wolaniuk for her expertise and patience in getting them right.

NPS:

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★★★★★ by James Benson on 2018-09-26

Excellent complete appointment covering all aspects of my eye history.

NPS:

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★★★★★ by Daniel Richard Delgiorno on 2018-09-24

Excellent service, friendly staff.

NPS:

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★★★★★ by Olga Diaz on 2018-09-22

The moment I went in the office I was greeted with courtesy and respect. I had a great experience. Everybody was nice to me. Nice atmosphere. I felt comfortable. I would recommend Dombrowski eye associate to anybody.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joy Leister on 2018-09-22

Everyone is always nice, great help in picking my frames !!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Sourbier-Gusic on 2018-09-19

I am bad on names but the girl that helped me find frames was terrific. I only found one pair on the racks that I liked and fit so she said at my appointment she would have more to choose from on the computer. I told her, you did your job. I was impressed

NPS:

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★★★★★ by Anon on 2018-09-19

Friendly staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Madison Layton on 2018-09-18

The staff is extremely friendly and helpful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Louise Fitzpatrick on 2018-09-16

Always pleasant, Through with your eye exams or testing & answers any questions you may have about your eye health..

NPS:

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★★★★★ by Laura Shaida on 2018-09-15

I very much appreciate the depth of testing done at Dombrowski's. And that I am treated as a Person (not just a cache of symptoms).

NPS:

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★★★★★ by Anon on 2018-09-14

I had a very thorough eye exam and follow up for several chronic eye problems.

NPS:

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★★★★★ by Patricia Winters on 2018-09-12

I always feel that the staff and Dr. Dombrowski are truly looking out for my best interest each and every visit. Thank you.

NPS:

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★★★★★ by James Fannin Jr on 2018-09-07

They are the best eye care office I have ever been to! They are incredibly kind and always make me feel like I am the only patient they have!!

NPS:

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★★★★★ by Hope Howry on 2018-08-28

Dr Petcov the best!

NPS:

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★★★★★ by Anon on 2018-08-25

Very good customer service and took the time to answer all questions

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Mummert on 2018-08-23

Always a pleasant experience as soon as you walk in the door. Courteous and professional.

NPS:

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★★★★★ by Mary Veitch on 2018-08-22

I was taken for my exam shortly after arriving in the office. All personnel are very friendly and helpful. After all of my initial screenings Dr. Dombrowski examined my eyes and we had a discussion about my vision. I opted to get new glasses and received such great help in selecting new frames. Can't say enough good things about my experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jayana Hilton on 2018-08-22

We always receive great service from all of the staff. We get to see Dr. Dombrowski and he always provides superb service in a timely manner.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Terry Lee on 2018-08-21

Everything was perfect.

NPS:

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★★★★★ by Ashley Wozniak on 2018-08-15

Everyone in the office is so polite, professional, & helpful! Shoutout to Christine for taking so much time to help my husband and I pick out the perfect pair of glasses! Tip of the hat to Diane for dealing with our frustrating insurance company. Thanks for always making our visits an enjoyable experience. :)

NPS:

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★★★★★ by Anon on 2018-08-12

Wonderful experience as always. The doctors and their team are always kind, helpful and professional. I highly recommend this office to anyone in need of an optometrist and eyewear!

NPS:

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★★★★★ by Kara Housman on 2018-08-10

Dr. Pevco is the best- the staff is wonderful - will not go anywhere else

NPS:

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★★★★★ by Anon on 2018-08-07

Dr. Was exceptional. Administrative staff could use improvement.

NPS:

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★★★★★ by Erin Himes on 2018-08-06

Have been going here for several years. Great customer service and great care to the patients.

NPS:

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★★★★★ by Robert Hammock on 2018-08-04

Very impressed

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tracy Hickey on 2018-08-04

Really appreciate the time that the entire staff took before during and after the appointment. Thank you for the great experience! Will definitely recommend you to others.

NPS:

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★★★★★ by Pamela Wiley on 2018-08-02

Great

NPS:

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★★★★★ by Anon on 2018-07-24

The doctor took his time with me, and the staff was excellent. They even gave me a cup of tea and no one was upset when I was late because of the weather.

NPS:

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★★★★★ by Jennifer Walker on 2018-07-22

nice staff, no upselling, very professional

NPS:

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★★★★★ by Catherine Schall on 2018-07-18

The Dr. and staff are awesome. I would recommend this eye Dr. to anyone that needs an eye Dr. They really care what you have to say and give you very good explanations for your care.

NPS:

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★★★★★ by Robert Kloepfer on 2018-07-17

Excellent first class eye care!

NPS:

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★★★★★ by Francine Rice on 2018-07-11

Excellent doctor Explains everything Great doctor I recommend this practice.

NPS:

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★★★★★ by Timothy Anderson on 2018-07-05

excellent

NPS:

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★★★★★ by Shirley Gorner on 2018-07-01

Everyone in the office is so efficient and knowledgeable, it is a pleasure to have them as my eye doctors. My daughter recommended them to me and I recommended them to my other daughter. A family affair - very pleased with their excellent care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Sandra Beachler on 2018-06-30

Professional, courteous staff. My eye doctor is very knowledgeable, and takes time to explain things during the exam. I would highly recommend Dombrowski Eye Associates.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sylvia Stewart on 2018-06-27

Great job!

NPS:

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★★★★★ by Julia Stewart on 2018-06-27

Great job!

NPS:

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★★★★★ by Charles Combs on 2018-06-27

Hands down the best place in Lancaster County for your vision needs!

NPS:

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★★★★★ by Robin Leed on 2018-06-27

Excellent doctor and staff.

NPS:

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★★★★★ by Kristen Zulkosky on 2018-06-26

Dr. Petcov is very thorough and provides excellent patient teaching.

NPS:

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★★★☆☆ by Anon on 2018-06-26

Dr. Petcov was very knowledgeable and explains every thing to you. Came back for glasses and waited 20 minutes until some one helped me as I was sitting. Then was told a different price than the previous day. Luckily I had my paper work to show the figures. A little disappointing.

NPS:

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★★★★★ by Kathleen Waltman on 2018-06-26

Everyone was pleasant and professional

NPS:

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★★★★★ by Henry Bretherick on 2018-06-22

Excellent service and knowledge.

NPS:

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★★★★★ by Nancy Bricker on 2018-06-22

I called Friday and was given an appointment for the following Monday. I was greeted by name upon arrival, all staff were courteous, professional and thorough. This is standard operating procedure for Dombrowski Eye Associates. We have been their patients for years and highly recommend them without any reservation.

NPS:

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★★★★★ by Henrietta Daniels on 2018-06-21

i look forward to my appointments. The Staff Bedside manners remains intact with smiling faces a warm welcome and excellent care. Keep up the great work.

NPS:

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★★★★★ by Brian Sweet Jr on 2018-06-20

My doctor could not have been more attentive. He went out of his way to make sure that I was satisfied by the time I left.

NPS:

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★★★★★ by Courtney Riegen on 2018-06-20

I saw Dr. Dombrowski yesterday as a new patient just for a routine eye exam. I have been looking for a new eye doctor and haven't seen one in over 5 years since I didn't have vision insurance. After doing research on what providers would take my Insurance and reading reviews, I decided to request an appointment online with Dombrowski Eye Associates because the reviews were amazing. I just had to see for myself how amazing Dombrowski Eye Associates truly was. I requested an appointment online and within less than 24 hours, I had an email back with a day and time. It was able to be scheduled in a couple days for a new patient. I called into the office and spoke with Andrea, who has many rolls in the office. She was nothing but pleasant, helpful and friendly. When I walked into my appointment yesterday, I was

greeted with a smile and a good morning from the front desk and Andrea was there. It was nice to finally put a face to the name. I had to complete some paperwork which is normal and didn't mind it. They informed me that I was more than welcome to get coffee while I wait. I only waited a several minutes and then Amanda, one of the techs took me back. She was very friendly, pleasant and helpful. She explained everything she was going to do before she did it. She made the appointment relaxing. I then met Dr. Dombrowski. Where do I start... he was so kind, very thorough, took the time to explain in depth and showed me pictures of me and explained what I was looking it. He also made the appointment very relaxed and easy. I also had to get new glasses and Andrea was once again helping me. She was so patient with me as I was unable to figure out which glasses I wanted. She was honest with her opinions on which ones looked good. They weren't trying to force any sales on me, they just truly wanted to help me and do what was in my best interest. Normally, when I go to the doctors, I have very bad anxiety and I get very worked up. Which is funny since I work in healthcare. I also wasn't having a good morning. However, from the moment I made my appointment, until I left the office, it was an amazing experience. They truly care about you as a person and not just a patient aka number. You can see and tell how compassionate they are about what they do and how they treat everyone. It's rare to leave a doctors appointment smiling and knowing that you are in good hands. I have been telling my family and friends about my experience yesterday and will continue to tell people. Everyone in that office was just wonderful and I can't thank them enough for making me feel comfortable. You are all wonderful! Thank you for what you do! Keep up the great work! -Courtney C. Riegen

NPS:

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★★★★★ by Carlene Landis on 2018-06-19

A lot of new employees,, but they asked question when unsure

NPS:

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★★★★★ by Deborah Polizzi on 2018-06-19

Everyone is very pleasant.

NPS:

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★★★★★ by Anon on 2018-06-19

The front staff is always hospitable, and Dr. Petcov is always friendly, understanding, compassionate, and explains everything very thoroughly. Dr. Petcov was so knowledgeable and personable with my mother during her eye issues, so it was only right to have the same doctor when my husband had vision concerns.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Diane Mowery on 2018-06-19

Everyone is always so considerate, answering questions, taking the time to listen. Dr. Dombrowski is the nicest person. Thank you for everything.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-06-15

greatest doctor office i deal with

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Theresa Aulestia on 2018-06-15

Personalized and professional care. Excellent!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joseph Crissman on 2018-06-13

Eye exam was very thorough and everyone was pleasant and explained the whole process-from exam to choosing frames.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lisa Zimmerman on 2018-06-12

Always a pleasant experience at Dombrowski Eye. Dr. Petcov takes his time to explain EVERYTHING to you. The office staff has always been very friendly as well.

NPS:

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★★★★★ by Maggie Sieklicki on 2018-06-09

Dr. Petcov was great! Excellent service from the front desk as well!

NPS:

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★★★★★ by Anon on 2018-06-09

Everyone is friendly and professional. They are very knowledgeable. I have complete faith and trust in Dr Dombrowski and the staff. I highly recommend Dombrowski Eye Associates.

NPS:

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★★★★★ by Monica Kase on 2018-06-09

Very thorough and took time to answer all my questions. All the staff were friendly and professional

NPS:

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★★★★★ by Ronald Eastep on 2018-06-05

I have visited other eye care providers but none compare to the attention I received here. Dr. Petcov walked me through the assessment explaining the images, what they indicate and my current eye health. The better/worse exercise actually was a better experience because he didn't hurt my assessment. If you are needing an eye check, I suggest you visit Dombrowski Eye Associates.

NPS:

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★★★★★ by Anon on 2018-06-02

Excellent service with detailed, clear descriptions of the findings

NPS:

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★★★★★ by Christine Harsh on 2018-06-01

Everyone was very nice ad the Dr. explained everything to me

NPS:

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★★★★★ by Kelly Seidle on 2018-06-01

Dr. Dombrowski is a true professional.....I know my eyes are getting the best care!

NPS:

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★★★★★ by Anon on 2018-06-01

Very friendly and helpful staff

NPS:

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★★★★★ by George Mathew on 2018-06-01

Very friendly staff. Dr. Petcov was very nice, explained the tests he was doing and results.

NPS:

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★★★★★ by Barbara Leap on 2018-05-24

This was my first visit and I was more than pleased with the whole process. The receptionist was welcoming, personal and made me feel quite comfortable. The tech thoroughly explained every exam that she was doing. Dr Dombrowski gave me all the options I have for cataract surgery. I would recommend Dr Dombrowski and his staff for care of your eyesight.

NPS:

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★★★★★ by Glen Trezise on 2018-05-23

As I expect, Dr. Petcov always makes my eye health a priority. He explains what is going on with my eyes as it relates to aging and/or genetics and makes my prognosis easy to understand. Amanda does a great job compiling all the info the doc needs to do a thorough evaluation. Great teamwork and great care and attitude.

NPS:

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★★★★★ by Anon on 2018-05-23

The appointment was easy to schedule and Dr. Dombrowski was professional, thorough and friendly. Christine was a pleasure to work with. Front desk staff were pleasant and helpful.

NPS:

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★★★★★ by Anon on 2018-05-18

Professional and knowledgeable staff and an excellent physician.

NPS:

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★★★★★ by Ann Smith on 2018-05-16

I really appreciate the time taken to go over what was seen on my last check up. It gave me peace of mind to know there was no issues.

NPS:

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★★★★★ by Thomas Hart on 2018-05-15

Every aspect of my visit was excellent from registration, to testing, to my eye exam thru choosing new frames. Couldn't have been better!

NPS:

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★★★★★ by Richard Oppe on 2018-05-13

I had a really good experience with the staff

NPS:

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★★★★★ by Robert Nonnenmocher on 2018-05-12

Everyone is very Professional and kind. The Doctors always take extra time to answer any questions I have.

NPS:

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★★★★★ by Emily Pellini on 2018-05-12

I always feel welcomed and I will plan to travel between states to keep my doctor.

NPS:

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★★★★★ by Sherry Flora Rivera on 2018-05-10

Everyone friendly & informative

NPS:

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★★★★★ by Anon on 2018-05-10

Everyone is pleasant and the tests are very detailed and thorough. Results are explained well and understood.

NPS:

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★★★★★ by James Cluck on 2018-05-04

Accommodated a short schedule post cataract surgery to meet my needs.

NPS:

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★★★★★ by Kyle Swift on 2018-05-02

Very pleased! This was my first visit and it was very enjoyable. Everyone took the time to explain the tests and Dr. Petcov took the time to walk me through all the photos of my eyes that were taken. Would definitely recommend!

NPS:

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★★★★★ by Henrietta Daniels on 2018-05-01

Always a pleasure

NPS:

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★★★★★ by Anon on 2018-05-01

Excellent service. Everyone was very nice and friendly. Dr. Petrova is the best. Very informative. Would highly recommend Dombrowski Eye Assoc.

NPS:

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★★★★★ by Melanie Myers on 2018-04-28

Thank you.

NPS:

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★★★★★ by Karen Kilheffer on 2018-04-27

As always, staff was wonderful. My experience was very good and my time choosing new glasses was especially smooth and pleasant.

NPS:

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★★★★★ by Anon on 2018-04-25

I always get good service here.

NPS:

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★★★★★ by Rachel Kraybill Stahl on 2018-04-24

It is always a pleasure - I am greeted, welcomed, moved through all tests without waiting and Dr. P. Is a joy to visit with. He thoroughly explains and demonstrates test results, and a pleasure to talk with. Choosing frames and lenses is also a breeze, with warm, friendly technicians. And I love being able to confirm appointments on-line. All-around - a great experience!

NPS:

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★★★☆☆ by Lori Murray on 2018-04-22

For the First time in many years as a patient of Dombrowski Eye Associates I have to say I was disappointed in my whole exam. I feel like they were trying to sell contact lenses, more than cater to my real issues and needs. The lady who did all the prep work before seeing Dombrowski also wanted to know about contact lenses before we

even started My eyes were not dialated.. Dr Dombrowski never mentioned if my current glasses were still good to use although I had a slight eye change. IN the past a slight change I was told not enough that I need a new pair. Just checked me out and told me to wait for lady to help with new glasses. He Also wanted to know if I had prescription sunglasses to be updated.

NPS: N/A

★★★★★ by James Ruebman on 2018-04-22

Dr. Petcov is an excellent doctor. He checks my eyes and reviews all current and past data. I really appreciate how he manages my eye health every six months.

NPS:

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★★★★★ by Anon on 2018-04-20

Doctors provide Great follow up and explanation of my ongoing eye conditions, friendly staff, and Christine is fabulous at advising on which frames are flattering!

NPS:

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★★★★★ by Amy Millhouse on 2018-04-20

wonderful staff, friendly, helpful.

NPS:

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★☆☆☆☆ by Daniel Helwig on 2018-04-19

Excellent eye evaluation and prescription glasses with maintenance when needed.

NPS:

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★★★★★ by John Lefever on 2018-04-17

Visit with doctor was very informative.

NPS:

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★★★★★ by Denise Hollister on 2018-04-13

Would send my family and friends in a hot minute

NPS:

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★★★★★ by Maria Melendez on 2018-04-13

The dr was very patient , helpful , informative , and professional

NPS:

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★★★★★ by Linda Mummert on 2018-04-07

Always a pleasant experience. Professionalism from the moment you walk in the door!

NPS:

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★★★★★ by Wayne Devan on 2018-04-05

Everyone is friendly, polite and professional

NPS:

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★★★★★ by Bonnie Brinkman on 2018-04-05

I was taken care of very quickly and kindly.

NPS:

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★★★★★ by Ann Smith on 2018-03-31

I had an appointment to check my eyes for a diabetic eye test, and I was very happy with the detailed examine I received and the education provided. Thank you

NPS:

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★★★★★ by Mildred Zeamer on 2018-03-30

It's always a great experience thanks to Dr. D and his competent and welcoming staff!

NPS:

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★★★★★ by Valerie Swift on 2018-03-29

Dr. Petcov was very knowledgeable and took the time to explain everything to me in detail and in a way I could understand.

NPS:

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★★★★★ by Anon on 2018-03-28

The front desk staff was very welcoming and the office was clean. I was very impressed with the staff as well as Dennis Dombrowski. They were timely, answered all my questions, and I didn't feel rushed. I would absolutely recommend them to anyone.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Smentek on 2018-03-27

Complete

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Katelyn Frey on 2018-03-22

Every part of my experience at this office was fantastic. Every person I spoke to and helped with my appointment was very kind and knowledgeable. The doctor explained everything so well and was incredibly friendly. I will recommend this office to anyone! Thank you so much for everything!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-03-18

Dr Dombrowski and his associates provide excellent eye care. They are considerate and helpful. He takes the time to explain things.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia White on 2018-03-17

I appreciate the professional, but personable, efficiency of the staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephen Staman on 2018-03-16

Friendly and excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Warner on 2018-03-13

Excellent staff.....very courteous and professional. Dr. Petcov is awesome.....takes time to explain test results in an understandable way. Highly recommend Dombrowski Eye Associates.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by William Taylor on 2018-03-13

Dr. D is the best and Christine is excellent with glasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Michael Day on 2018-03-10

thank you for taking the time to explain in detail about my eyes that is very much appreciated

NPS:

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★★★★★★ by Jeffrey Rieker on 2018-03-07

very thorough

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Anon on 2018-03-07

Very professional staff who always take time to explain things and answer any questions you may have. Wait time is minimal. Everyone is very friendly. Had been a previous patient of another well known eye group in Lancaster. That group can't compare to Dombrowski group. Dombrowski's group is a cut above the rest.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anthony Kidd on 2018-03-07

Friendly service

NPS:

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★★★★★ by Rita Reidenbach on 2018-03-03

dr petkov is the best and friendly staff

NPS:

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★★★★★ by Christene Truett on 2018-03-01

I feel like the doctor and office staff are very friendly and helpful

NPS:

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★★★★★ by Louis DiPerna on 2018-02-28

It's always been a real pleasure at my appointment. The news of Joann leaving to retire was a real shock. Good luck to her. She is surely going to be missed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Antoine Gendy on 2018-02-28

Thank you so much Dr. Petcov for taking time to discuss my treatment plan in details

NPS:

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★★★★★ by Ira Book on 2018-02-28

Always a positive experience

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jackie Briggs on 2018-02-27

Quick and easy! Very friendly and knowledgeable.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Carole Muisse on 2018-02-23

Excellent time with Dr. W. However, I waited almost an hour before I saw her.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Amy Swett on 2018-02-23

Dr. Dombrowski is a great eye doctor and always listens to my concerns. His staff is always upbeat and friendly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joshua Deering on 2018-02-23

I had a good experience and everything was smooth. The wait times at each component of the visit were minimal and the visit was completed in a timely fashion.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Luann Bleich on 2018-02-21

Friendly staff,

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-02-21

In and out in less than 1 hr

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dale Schultz on 2018-02-21

very thorough exam. very good with patients. new glasses are very comfortable and work very well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-02-20

Dr. Vlad is the best, coolest, eye doctor in the world. He should be President.

NPS:

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★★★★★ by Melinda Fineberg on 2018-02-17

Dombrowski Eye Associates it an excellent eye practice, from start to finish. Dr. Petcov took time to answer all my questions, about myself and my daughter. Everyone on staff is highly qualified and very friendly. I really enjoy my visits.

NPS:

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★★★★★ by Melvin Lapp on 2018-02-17

very good and friendly experience

NPS:

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★★★★★ by Kylie Jones on 2018-02-16

The staff at Dombrowski Eye Associates is outstanding. Dr. Dombroski went above and beyond in taking care of me; even found me a practice near my hometown (out of state) which I could visit in the event I had any trouble.

NPS:

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★★★★★ by Anon on 2018-02-15

Friendly, helpful staff. Dr. Petcov is very thorough and knowledgeable and explains things well! I would definitely recommend their office.

NPS:

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★★★★★ by Eileen Arndt on 2018-02-14

I am always given great service.

NPS:

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★★★★★ by Beverly Piscitelli on 2018-02-10

I always feel comfortable and confident that I will receive the utmost professional care when I come for my annual eye exam with Dr Petcov. Thank you for your service and professionalism.

NPS:

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★★★★★ by Jeanne Moran on 2018-02-09

I recommend this practice wholeheartedly. The staff is professional and friendly, the facility is clean, the scheduling is prompt. Wide selection of frames with personalized service, and the same staff person helping you each time you go in! Quite unlike the chain eyeglass places. Old-fashioned quality and service.

NPS:

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★★★★★ by Donna Benson on 2018-02-07

Good visit. Professional and caring.

NPS:

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★★★★★ by Alivia Green on 2018-02-06

Dr. Petcov was great with my kids. I will tell all of my friends and family about our exceptional experience. Dr. Petcov was patient, engaging, and my kids really liked him. He also did a fantastic job explaining the exam to me and detailing every process of the exam.

NPS:

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★★★★★ by Anon on 2018-02-06

Excellent

NPS:

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★★★★★ by Annie Claire Campbell on 2018-02-02

Two words: they care!

NPS:

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★★★★★ by Anon on 2018-02-01

Always courteous and professional staff, glasses specialist always finds a good fit for my face!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by William Porr on 2018-01-31

I do not go anywhere else, been going there since 2010...

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-01-30

Another great experience

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dennis Klos on 2018-01-30

Professional and congenial staff

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-01-27

Dr. Petcov is excellent! He spends time explaining everything thoroughly and is always pleasant. I never feel as though I am being rushed through. I highly recommend Dr Petcov and the entire staff!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Philip Stone on 2018-01-27

Dr. D and his staff provide the best medical experience of any office I visit. I have been a patient since they opened the practice and I have never been disappointed. I have always been happy with the selection and assistance on choosing my glasses and frames.

NPS:

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★★★★★ by Denise Miller on 2018-01-25

Pleasant, thorough, professional

NPS:

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★★★★★ by Diane Coyle on 2018-01-24

Everyone at this practice is warm, welcoming and willing to answer any questions. I wouldn't want anyone else overseeing my eye health.

NPS:

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★★★★★ by Donna Knepp on 2018-01-24

I had great interaction with choosing my new frames! The staff is always helpful and professional! Everything was explained to me at each step Of my exam. Thanks to all of you

NPS:

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★★★★★ by Nancy Herman on 2018-01-23

Dr Petcov is great at assessing and communicating with patients.

NPS:

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★★★★★ by Barbara Melhorn on 2018-01-22

COULDN'T ASK FOR A MORE ENJOYABLE VISIT.

NPS:

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★★★★★ by Patricia Getchell on 2018-01-20

Dr. Petcov was extremely professional and explained everything to me as always.

NPS:

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★★★★★ by Anon on 2018-01-19

Almost no wait time once checked in. Was put through general testing very quickly prior to doctor coming in to see me. There was maybe a 10 minute wait for doctor, but that was the only wait time I experienced. Everyone was very pleasant and answered my questions.

NPS:

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★★★★★ by Madeline Mercado on 2018-01-18

Ladies in the office just makes you feel comfortable, very friendly, Welcome in the office, also So helpful in finding the best fitting glasses, also the best eye exam, so through!!

NPS:

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★★★★★ by James Springborn on 2018-01-18

Excellent...great staff!

NPS:

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★★★★★ by Paul Broomell on 2018-01-17

Great!

NPS:

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★★★★★ by Christene Truett on 2018-01-16

Everyone was very good and took all the time needed to be sure that I was pleased with the exam and helped me in selecting new frames . I have been a patient with them since 1990 and have always received great service.

NPS:

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★★★★★ by Nancy McGeehan on 2018-01-16

It's always nice to visit this office. It's welcoming, clean, and professional.

NPS:

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★★★★★ by Anon on 2018-01-16

I was seen in a timely manner, had a thorough evaluation and was able to begin treatment right away.

NPS:

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★★★★★ by Douglas Deihm on 2018-01-16

Dennis is the best and the staff is friendly and helpful

NPS:

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★★★★★ by Anon on 2018-01-15

It was a pleasure to meet a staff that is professional, friendly and very helpful. Dr Vlad thank you for educating and giving me an outstanding experience.

NPS:

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★★★★★ by Gordon Grant Shultz on 2018-01-13

Very thorough, to the point, informative and on time!

NPS:

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★★★★★ by Carole Muise on 2018-01-12

A very good experience. Everyone from Checking in to Dr. W. to being fitted for new glasses were pleasant and made you feel very comfortable.

NPS:

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★★★★★ by Anon on 2018-01-11

My son isn't the easiest patient and you were very good with him. Thank you. Your office also got us in at the last minute and that was appreciated.

NPS:

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★★★★★ by John Meyer on 2018-01-10

The entire staff is friendly and knowledgeable.

NPS:

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★★★★★ by Dwight Brooks on 2018-01-10

Thanks you for everything, I love coming to see you, and you make me feel like family. Dwight Brooks

NPS:

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★★★★★ by Stephen Wiley on 2018-01-10

Always a terrific experience. Very professional, courteous and on time. Great team!!!

NPS:

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★★★★★ by Brian Wassell on 2018-01-10

great service as always.

NPS:

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★★★★★ by Francine Rice on 2018-01-09

Excellent care. Everything was explained to me. Doctor showed me what was actually going on in my eyes. Would highly recommend this practice.

NPS:

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★★★★★ by Derek Colton on 2018-01-06

Staff was friendly and very professional. They recommended a great LASIK surgeon that has made my eye sight better than it was with glasses. I am happy to have an awesome eye doctor just minutes away from my house.

NPS:

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★★★★★ by Anon on 2018-01-06

Good appointment

NPS:

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★★★★★ by Denise Kennedy on 2018-01-03

I always have a great experience at Dombrowski Eye Associates and this visit was no exception. Christine helped me select great frames and sunglasses; I really appreciate the attention she provides each customer!

NPS:

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★★★★★ by Adam Norgaard on 2018-01-02

Dr was wonderfully informative and reviewed everything with me so I made a good decision on my contacts.

NPS:

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★★★★★ by Connie Polisoto on 2017-12-30

The doctor is so clear and easy to understand describing the health of my eyes , he really makes it interesting

NPS:

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★★★★★ by Janet Diaz on 2017-12-29

The Doctor was very good in explaining everything and helpful.

NPS:

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★★★★★ by Linette Arroyo on 2017-12-25

Everyone is always so nice and helpful. The facility is clean and I can always get in fast for an appointment.

NPS:

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★★★★★ by Anon on 2017-12-25

My visit was extremely helpful. I was looking for a second opinion of a diagnosis my "former" eye doctor gave me. Dr. Petcov was precise and very informative in his examination. He lifted a huge weight off my shoulders and explained in great detail what I have and how it will affect me in years to come. He assured me I was doing the right thing to help prevent this condition from progressing farther and offered several other suggestions on what I can do to help myself keep my current eye sight. Thank you for taking me on as a new patient. My daughter recommended I see Dr. Petcov for a second opinion and I am extremely grateful she did. I was totally impressed with his knowledge and interaction with me (and my husband) as a new patient.

NPS:

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★★★★★ by David Nesbitt on 2017-12-22

Always friendly and professional. Excellent service, no wait.

NPS:

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★★★★★ by Anon on 2017-12-21

No problems

NPS:

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★★★★★ by Brady Eberly on 2017-12-21

Friendly & knowledgeable staff! Great experience, prompt & personable service!

NPS:

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★★★★★ by Robert Jones on 2017-12-20

Pleasant staff and efficient process!

NPS:

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★★★★★ by Shelby Haverstick on 2017-12-19

Informative visit

NPS:

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★★★★★ by Dave Widdowson on 2017-12-18

Eye awakening experience

NPS:

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★★★★★ by Kimberly Ulaky on 2017-12-18

Associates are always pleasant, courteous and helpful. Dr. Dombrowski is thorough, pleasant and tells you what you need to know about your eye health!

NPS:

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★★★★★ by Anon on 2017-12-16

Dr. Petkov was very pleasant and attentive and did a great job of explaining things. The office staff was kind and helpful with making the appointment and greeting me. I will recommend Dr. Petkov, for sure!

NPS:

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★★★★★ by Ann Smith on 2017-12-15

I've used Dombrowski Eye Associates for years and have always been satisfied with their caring approach to eye care. I feel my eyes are in good hands and will look forward to my next visit.

NPS:

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★★★★★ by Anon on 2017-12-10

The visit was fine. Since I opted for my eyes to be dilated instead of a picture I had to wait for a while once they put me in the room after the drops had set in. Otherwise it was good.

NPS:

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★★★★★ by Anon on 2017-12-10

Very competent and efficient staff. Super friendly. Dr Petcov always offers thorough explanation of all test results and what to look out for in future.

NPS:

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★★★★★ by Joseph Crissman on 2017-12-09

My entire exam and glasses selection experience was terrific! Explanations and patience with my questions were very much appreciated! Thank you to Dr. Petcov, Andrea and Christine!

NPS:

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★★★★★ by Joseph Crissman on 2017-12-09

My entire exam and glasses selection experience was terrific! Explanations and patience with my questions were very much appreciated! Thank you to Dr. Petcov and Christine!

NPS:

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★★★★★ by Daniel Lenox on 2017-12-06

Well done

NPS:

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★★★★★ by Craig Fausnacht on 2017-12-05

Friendly, caring and knowledgeable staff.

NPS:

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★★★★★ by Anon on 2017-12-02

Very nice people

NPS:

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★★★★★ by Sherry Smith on 2017-12-02

She was very helpful in helping me understand and select the correct sunglasses for my condition.

NPS:

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★★★★★ by Anon on 2017-11-30

Wonderful office and staff. I was seen on time, had my questions answered and have a plan for future care.

NPS:

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★★★★★ by Mary Kay Mulcahy on 2017-11-28

The atmosphere is always welcoming and the staff members are always friendly and courteous. Dr. Petrov's examination is very thorough as he explains every facet of the results with a personal flair.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Ruiz on 2017-11-21

I have been using Dombrowski Eye Associates for as long as I have lived in Lancaster and I continue to be impressed. Dr. Petcov is one of the most thorough and friendly doctors I have ever met and I could not see going anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-11-18

I was most impressed with the staff and especially the doctor that took care of my eyes. His demeanor (and humor) set me at ease, he explained all of his findings in a way I could understand, and gave sufficient time for any questions I had.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Peggy Suydam on 2017-11-18

Great staff, very professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Victor Schall on 2017-11-16

I thought that the service was excellent, and the Dr, and help were very thorough. I am so glad we came to Dr. Drombrowski's for our eye care, and will keep coming back.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Eugene Stein on 2017-11-11

I just love Dr. Petcov! I have every confidence in him. He always takes his time to review the results of my examination with me and explains his findings as well as provides a diagnosis of problems I have experienced since last year's visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Eugene Stein on 2017-11-11

I just love Dr. Petcov. I have every confidence in his examination of me and the results that he thoroughly discusses with me. He always extends me the time needed to relay his findings and to diagnose any problems that I have been experiencing since last year's visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-11-09

My over all visit was nice and insightful. They were very informative on the conditions and problems that could arise. Educational to say the least. Was a little taken back by the out of pocket cost since I have insurance.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lorie Burkland on 2017-11-07

I was seen in a timely manner. The exam is very thorough and Dr Petcov explained everything well. The woman that helps you select your glasses was very helpful as well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Natalie Olenik on 2017-11-05

Dr. Petcov is wonderful. Natalie was rather nervous about the appointment and she ended up giddy and happy. Thank you for giving her such kind attention. It was very comforting!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Justin Steager on 2017-11-02

We didn't have a wait time for the apointment and everyone was very professional and kind.

NPS:

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★★★★★ by Liam Findley on 2017-10-31

My son was an emergency exam (pencil to the eye). They fit us in EFFORTLESSLY on their busiest day. They couldn't have been more helpful or pleasant! Their attitude and fantastic customer service along with the excellent eye care is the best in Lancaster county!

NPS:

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★☆☆☆☆ by Ellen Pollock on 2017-10-31

Very cheerful and respectful staff. Dr Petcov explains what he is doing and why, and is very direct and clear about test results.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-10-20

Dr Wolaniuk always gives full attention to my exam and helping me to understand what's going on. I truly feel that I am getting the benefit of all her experience and skill to deal with my vision issues. I really appreciate that!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gregory Jones on 2017-10-17

The visit for my yearly exam was as usual, very pleasant and my doctor very thorough with explaining his findings and my results from the numerous test given, overall, the staff and the atmosphere made for an easy quick visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Matthew Pisano on 2017-10-17

Dr. Petcov was terrific! He took a lot of time with me and answered ALL my questions.

NPS:

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★★★★★ by Georgann Hecker on 2017-10-17

Everyone is always courteous, attentive and professional.

NPS:

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★★★★★ by George Stadler on 2017-10-17

My afternoon appointment started on time. The staff members were pleasant and efficient. Dr Dombrowski said I was close to needing new glasses, but didn't push it.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Gooden on 2017-10-17

Very happy with the doctors and staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-10-15

Doctor was great but receptionist was rude.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-10-15

Dr. Wolanuik was very helpful and friendly. She found the best contacts for me and also provided me with samples to try.

NPS:

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★★★★★ by Victor Aulestia on 2017-10-14

Impressive set of technologies. Great personal attention to client

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-10-12

I really appreciated Dr Dombrowski taking the extra time to explain the blood vessels of the back of the eye and what a healthy eye should look like.

NPS:

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★★★★★ by Anon on 2017-10-11

Very pleasant visit. Staff very nice and professional. Doctor very efficient, professional, knowledgeable and friendly.

NPS:

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★★★★★ by Richard Sieglitz on 2017-10-11

I have been coming to Dombrowski's for years as I know I will get a thorough eye exam. All the employees are courteous and it is so good to see familiar faces which is a testimony to the quality of the work place to keep these skilled employees all these years.

NPS:

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★★★★★ by Linda Mummert on 2017-10-10

Had an issue with eye, called the office and described the issue. Was seen that afternoon. Immediate care provided.

NPS:

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★★★★★ by Anon on 2017-10-09

I have always been satisfied with my care.

NPS:

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★★★★★ by Susan Leese on 2017-10-07

Great staff and love Vlad!!! Wonderful at explaining what is happening to my eyes as the years go by. Interacts really well with my daughter. So positive and friendly.

NPS:

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★★★★★ by Joan Lewis on 2017-10-04

I was extremely satisfied at my first appointment at Dembroski Eye Associates who were recommended to me by a valued friend. Each of the staff I met with was professional, friendly/courteous and each answered all my questions and guided me when I was unsure. Dr. Dembroski's examination and evaluation was more thorough

than any prior ones that I have had in years. (I am 81 and have worn glasses since I was 14 and have been to 5 optometrists/optomologists in 3 states.) He answered my questions and I left knowing that I am in good hands, with my apprehensions relieved, and knowing my eyes are receiving the best of care. My sincere commendations to all.

NPS:

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★★★★★ by Anon on 2017-10-04

It's amazing how they work with the customer

NPS:

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★★★★★ by Vanessa Torres on 2017-10-03

Excellent

NPS:

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★★★★★ by Beverly Wiseman on 2017-10-03

I received a very thorough eye exam and a more clear explanation of the condition of my eyes than I have ever had, even from a specialist. Everyone in the office is very friendly which I appreciate very much. I am completely satisfied with my visit to your office.

NPS:

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★★★★★ by Theresa Graybill on 2017-09-30

I had a bit of an eye "emergency" last week, and I just wanted to thank Dr. Wolaniuk for her patience and concern, as well as for her competence in resolving my eye issue. She was wonderful, and I so appreciated her care! A big thank you also to JoAnn, and to the rest of the staff, you're the best!

NPS:

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★★★★★ by David Slater on 2017-09-30

Excellent service and friendly people!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Leah McCowan on 2017-09-29

My experience at Dombrowski Eye Associates is always a pleasant experience. The doctors are experienced and nice and so is their staff. I highly recommend them for your vision needs. Lots of options.

NPS:

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★★★★★ by James Fannin Jr on 2017-09-27

It was incredible!! I was called because there was a cancellation and they saw me right away! Then, the staff was truly amazing and so very kind! It was an amazing experience and now Dombrowski Eye Associates is my eye care office!!! Thanks so much for an experience that makes me want to come back!!

NPS:

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★★★★★ by Patricia Carpenter on 2017-09-26

Very professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sunil Joshi on 2017-09-26

Good..

NPS:

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★★★★★ by Elizabeth Sutherland on 2017-09-26

Everyone was so friendly and pleasant. The doctor was thorough and explained things in a clear way, as well as friendly!

NPS:

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★★★★★ by Carolyn Morris on 2017-09-21

I was very well cared for! Great help in picking out glasses, too!

NPS:

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★★★★★ by Laura Shaida on 2017-09-19

I appreciate Dr. D's attention to detail and being willing to describe things. I have the need to know what's going on. I am disappointed that the practice isn't covered by my insurance

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-09-19

Excellent service. Knowledgeable and friendly staff. love love love Dr Petkov...

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Louis DiPerna on 2017-09-16

The office staff is attentive your needs when you arrive. Thanks!

NPS:

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★★★★★ by Anon on 2017-09-15

Great people to work with!

NPS:

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★★★★★ by Jean Rarig on 2017-09-13

Friendly staff and everything went very smoothly.

NPS:

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★★★★★ by Patricia Winters on 2017-09-12

Staff is friendly and respectful. Dr. Drombowski is the best. Always asks about my husband. Dr. D. is always professional and SINCERELY cares about my eye health and myself personally. He has CARING "bedside manner". I don't know if you use that phrase with a doctor who does not see you in the hospital or not. Everything runs on time and smoothly. Thanks to Dr. d and the whole staff.

NPS:

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★★★★★ by Anon on 2017-09-12

Staff was great from check in to check out. Smiles and encouraging words.

NPS:

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★★★★★ by Anthony Burke on 2017-09-07

It was my first time coming here. The women who took my calls were very nice and patient and were very accommodating to my appointment needs. The Dr was excellent. She was thorough and explained everything clearly. She wasn't rushing to get it over with to move on to the next patient like other Drs I've dealt with. I told my wife about this place and she will be switching eye Drs as well.

NPS:

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★★★★★ by Terese Wolek on 2017-09-02

Staff was very knowledgeable and very nice

NPS:

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★★★★★ by Laura Shaida on 2017-09-01

While I am happy with the service at Dombrowski's, I also am unhappy that my insurance plan is not covered. I'm not sure if this is your choice of that of UPMC for Life. I would be happy to recommend your service to a friend if they are covered.

NPS: N/A

★★★★★ by Gary Hostetter on 2017-08-30

exceeded expectations

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kara Housman on 2017-08-29

Excellent service and care

NPS:

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★★★★★ by Katrina Fausnacht on 2017-08-28

The office staff were able to schedule an appointment for me quickly when I was having a problem with my eyes. Dr. Dombrowski was very nice and explained what he was looking for concerning normal and abnormal findings. He took the time to

answer my questions. The best news is, the eye drops he recommended have significantly improved the problem. Thank you.

NPS:

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★★★★★ by Sharlene Long on 2017-08-28

Everyone is always so friendly.

NPS:

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★★★★★ by William Lenhart on 2017-08-26

I have had many eye exams over the year and by far this was the best I have ever had.

NPS:

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★★★★★ by Jamin Fritz on 2017-08-26

Very professional and friendly! Highly recommended!!

NPS:

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★★★★★ by Cheryl Bell on 2017-08-26

The experience was excellent. The staff members are courteous, caring, and knowledgeable. The review of the information of the screenings is thorough and in terms easily understood. As a patient, I always feel special, but that is the minimum standard of care for everyone!

NPS:

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★★★★★ by Erika Maust-Neiderer on 2017-08-25

Great doctor

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eileen Arndt on 2017-08-24

All the people who have contact with me are friendly and courteous. I enjoy conversing with them.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sandra Mummaw on 2017-08-23

Pleasant and thorough.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-08-19

Very courteous staff. Minimal wait time. Willing to answer questions and concerns. Helpful in picking glasses. Rated 4 stars bc feel like they need to have more 'fun' glasses options.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jennifer Sharp on 2017-08-19

They are always on time or even early for appointments. Everyone is very kind and knowledgeable. Visit is efficient and everything is explained in a way you can understand. They were super accommodating when I needed to bring my 2 toddlers to the appointment with me.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-08-19

As always, I was very pleased with the professionalism and expertise by the staff.

NPS:

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★★★★★ by Danielle Zulkosky on 2017-08-19

Overall it was a great experience.

NPS:

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★★★★★ by Patricia Marks on 2017-08-12

I was taken on time and everything went smoothly. I left without a copy of my new prescription. Will appreciate having it mailed to me. Otherwise, I was extremely pleased.

NPS:

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★★★★★ by Anon on 2017-08-06

Staff was very pleasant. All procedures and tests were explained clearly. No long wait times.

NPS:

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★★★★★ by Fiona Hart on 2017-08-06

Such a pleasant and professional experience. I would definitely recommend this optician to friends and family.

NPS:

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★★★★★ by Anon on 2017-08-05

Excellent service!!!

NPS:

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★★★★★ by Shawna Fritz on 2017-08-05

Dr. Petcov does a wonderful job explaining various aspects of your eye health, in a easy to understand way. I appreciate how comfortable everyone in the office makes you feel, and how knowledgeable the team is.

NPS:

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★★★★★ by Anon on 2017-08-04

Congenial and professional staff!

NPS:

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★★★★★ by Louis DiPerna on 2017-08-03

I always feel welcomed when I am in the office and receive great care during my exam.

NPS:

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★★★★★ by Denise Miller on 2017-08-01

Pleasant people, thorough exam, communicates well, I feel like an informed patient.

NPS:

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★★★★★ by Anon on 2017-07-27

As always excellent service; helpful, polite and knowledgeable staff; outstanding care by Dr. Dombrowski.

NPS:

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★★★★★ by Gretchen Smith on 2017-07-25

A very positive experience. I especially appreciated the detail in which everything was explained to me.

NPS:

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★★★★★ by Anon on 2017-07-22

Very professional and informative appt

NPS:

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★★★★★ by Anon on 2017-07-22

Excellent, thorough, quick and friendly. What's more could you ask for? I find them a bit heavy on the text and email appointment alerts and review asks, but most places are like that nowadays. Dr. Petcov will keep me coming back as long as I have eyes. Have never had such a great eye doctor.

NPS:

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★☆☆☆☆ by Terry Jack on 2017-07-21

Very friendly

NPS:

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★★★★★ by Sharon Hohenwarter on 2017-07-17

I was so pleased that Dr. Dombrowski didn't force me to conduct the Field Screen Test due to the fact that I don't have any eye insurance OR health insurance. He was very understanding of my situation, which I truly appreciated. The specialist who did the testing at the beginning of my eye visit was also very understanding of my situation and also only conducted the necessary functions. Dr. Dombrowski also asked his staff to check my glasses for loose screws, eye pads, etc. at no charge.

NPS:

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★★★★★ by Shannon Smith on 2017-07-17

The entire staff was friendly and Dr. Dombrowski was very thorough with my eye exam. I had a great experience and will be returning for future appointments. Thank you!

NPS:

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★★★★★ by Douglas Deibler on 2017-07-17

Very thorough, friendly and professional. Great visit

NPS: N/A

★★★★★ by Robert Nonnenmocher on 2017-07-14

Dr Dombrowski associates are always willing to spend the time it takes to explain questions involving eye care.

NPS:

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★★★★★ by Anon on 2017-07-12

Dr.Petcov is awesome.

NPS:

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★★★★★ by Anon on 2017-07-11

Always friendly and professional

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Linda Spence on 2017-07-11

My total experience with everyone I came in contact with was totally awesome! The young lady that took my call was extremely nice and very responsive to my call. I placed the call after 11:00 in the morning and she came back with can you be here by 12:15? Thank you Alice! Dr. Dombrowski was very informative and continued to have me sent to the Lancaster Rentina Specialist center with a packet for the Dr. Brod to review. . Keep in mind I am typing this with one good eye at this moment. The whole experience was amazing from start to finish. I researched doctors on the intranet and Dr Dombowski had nothing but good reviews. I feel very fortunate to have made the right decision in selecting him (and his staff) as my eye doctor. Thank you to everyone!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Scott Ruhl on 2017-07-11

very efficient and timely

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David Huemmrich on 2017-07-08

Staff was very polite, courteous, and thorough. I will use them as my primary optometrist as this was the first that I've tried since relocating to the area. Only reason I gave 4 stars was the men's eye glass frame selection was a little limited for me; probably fine for most people. Would definitely recommend!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David Gregory on 2017-07-01

I appreciate how Dr Petcov explains everything in great detail where I can understand what's happening and he always answers my questions as if I'm the only patient he has. Everyone at Dombrowski Eye Associates are so friendly and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Timothy Anderson on 2017-07-01

great office

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tina Hench on 2017-07-01

I am always treated with respect and kindness. A hugh thanks to the office staff for calling me to let me know my contact order is on back order it is very thoughtful and truly appreciated.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Corrine Deppert on 2017-07-01

Wonderful and polite staff. Dr. Petcov spent time with me and explained everything very thoroughly. I've never had an eye doctor review things the way Dr. Petcov did. He made things very easy for me to understand. My only complaint would be that the contact exam was a little pricy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-06-30

Very pleased with the thorough exam and patience I experienced at my appointment. I will definitely recommend Dombrowski Eye Associates to my friends and family!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Maribelle Spickler on 2017-06-30

All personnel were really caring and friendly! I felt comfortable!!! I will come back again!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-06-28

My experience was wonderful. Each staff member I came in contact with was excellent, pleasant and easy to work with.

NPS:

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★★★★★ by Glen Trezise on 2017-06-27

My exam was the usual thorough one. I went in for a specific problem and I feel it was diagnosed and treated with all the usual knowledge and professionalism I have come to expect from Dombrowski Eye Associates. What I didn't expect was for 45 minutes to elapse before my exam began. From my perspective this was too long 1) because I'd made the appointment six months before 2) I was 10 minutes early. I have not experienced this type of inconvenience before but felt it necessary to bring up in a satisfaction survey.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Charles Combs on 2017-06-27

Hands down the most sincere and professional place for all your optical needs! I travel longer and pass several other eye doctors SIMPLY because these folks are the best.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Leese on 2017-06-27

This was my first visit to Dombrowski and I can say it was a pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kristen Zulkosky on 2017-06-27

Even though they were short staffed and behind on my appointment everyone was very kind and apologetic. Dr. Petcov still took time to explain to me why it is hard to get perfect vision with mono-vision lens. He did not let his lack of time get in the way of my appointment. Kudos!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-06-23

Always great Customer service .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lee Potts on 2017-06-21

GREAT EXPERIENCE

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Marie Kinch on 2017-06-21

I always appreciate when Dr. P. explains the mechanics of what is (or is not) taking place within my eyes, because it clarifies many of the questions I have. He makes suggestions about ongoing care but does not try to pressure me into anything. It makes my appointments downright enjoyable. :) I also enjoy interacting with all of the ladies at the front desk.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robin Thomas on 2017-06-21

The eye exams are very high tech and thorough. Associates are very helpful in selecting glasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Harold Blackwell on 2017-06-20

Dombrowski Eye Associates offers top notch customer service and would recommend them to my family and friends.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Peggy Magee-Guagliano on 2017-06-19

From the moment I stepped into the office, the staff greeted me and were welcoming. The Dr. was friendly, professional, and thorough with the exam and his explanations to my questions. I would definitely recommend this office for eye exam and eyewear.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Beachler on 2017-06-18

Staff are very courteous and professional. They answer any questions you have about your eye health. They explain everything , so you can understand it.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dwight Algoe on 2017-06-15

I just like the people there.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Bashaw on 2017-06-13

Everyone was extremely pleasant and helpful .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deborah Polizzi on 2017-06-10

Extremely customer oriented staff. They were the most friendly staf I've ever been in contact with. Thank you for making our experience very welcoming!!

NPS:

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★★★★★ by Eric Dumm on 2017-06-08

Everyone there is very friendly and professional. The front desk staff is welcoming and efficient. We were seen in a timely manner. Joanne does the testing, which is comfortable and quick. Then we saw Dr. Dombrowski . He is very good at explaining the test results and then does the exam to get your prescription for glasses. He answered all of my questions well. Next we saw Christine, the optician. She is wonderful at helping you choose frames that are a good look for your face from their many options. I really like her help. My husband and I did our appointments one after the other and were very pleased. I do recommend Dombrowski Eye Associates to my friends and family.

NPS:

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★★★★★ by R Edward Gordon on 2017-06-07

They do a great job using tools to evaluate eyes, watching for trends in order to be proactive, which is key in protecting long-term eye sight.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Smith on 2017-06-06

Always a professional experience.

NPS:

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★★★★★ by Lisa Zimmerman on 2017-06-06

I have found all of the staff at Dombrowski Eye Associates to be extremely friendly. Dr. Petcov is very thorough and takes his time to explain everything. I would refer this office to anyone!

NPS:

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★★★★★ by Richard Smentek on 2017-06-03

Excellent service. Very satisfied.

NPS:

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★★★★★ by Monica Kase on 2017-06-03

The whole experience was an A+. Friendly, comfortable, and I was given expert information on my tests. The Dr. gave quality time in explaining his findings

NPS:

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★★★★★ by Anon on 2017-05-27

Acommodating, friendly, thorough and punctual.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-05-26

The staff was friendly and accommodating.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jessica Appel on 2017-05-23

I had a great experience. The doctor took addequit time with me and explained things in detailed... Chris made picking out my glasses fun and easy. Thank you!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★☆☆ by Anon on 2017-05-20

Good service but do NOT recommend if you wear contacts. The eye doctor insisted I have to stop wearing 2 week lenses and must wear daily lenses. (The daily lenses dry out before the end of the day). They do not sell the 2 week lenses while other eye doctors still sell them and even monthly lenses. They also wouldn't give me a prescription to get them elsewhere. I won't be going back...

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David Hernandez Gonzalez on 2017-05-20

Very good

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-05-15

Great place! I just wish they could accept NVA, National Vision Administrators insurance.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sandra Provost on 2017-05-15

Everyone in the office is extremely polite, attentive and very helpful. I always dread picking out new frames but they made it very easy.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Donata Katalina on 2017-05-13

Dr. Wolaniuk took considerable time with me. She made me feel comfortable and addressed my concerns. The staff was efficient and courteous.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Gregory Eck on 2017-05-11

I waited 15 min. past my appointment time to be taken back. They did some preliminary testing that took 10 min. Then they took me to another room to be tested by the Dr. I waited another 15 min. I had mistakenly made a dentist appointment that day an hour and a half later. Thinking an hour would be plenty of time I never rescheduled. So after waiting 15 min. in the exam room I left and explained my situation and was told the Dr. was with another patient and they didn't know how long it would take. I was forced to reschedule. Looking for another eye Dr.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary Hetrick on 2017-05-05

Dr. Dombrowski is very thorough and listens to any concerns I may have at every visit. I have been coming to this practice for over 25 years and have been well cared for!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cynthia Conner on 2017-05-04

I had Dr Petcov and has help get my eye straighten out with the scratched cornea.. he is very informative and knowledgeable!

NPS:

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★★★★★ by Natalyn Heinaman on 2017-05-04

Everyone was very helpful and so very nice.

NPS:

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★★★★★ by David Wise on 2017-05-03

My wife and I had our first visit Dombrowski Eye Associates and we're very pleased with the professional care and service we had. We will highly recommend you to our family and friends.

NPS:

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★★★★★ by Anon on 2017-04-29

My experience at the Dombrowski Eye Associates was excellent. They are always very professional and helpful with any questions or concerns that I have. Awesome experience!!!

NPS:

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★★★★★ by Mitchel Erb on 2017-04-29

Great experience, everyone was pleasant and considerate of my time. Dr. Petcov was very thorough and engaging during the exam.

NPS:

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★★★★★ by James Gooden on 2017-04-27

Very pleased with doctor and technician. Pro active on making sure of my sight.

NPS:

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★★★★★ by Henry Rittenhouse on 2017-04-26

Was able to ask questions and given clear understandable responses.

NPS:

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★★★★★ by Anon on 2017-04-25

Always a pleasure to deal with.

NPS:

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★★★★★ by Kari Miller on 2017-04-22

Wonderful customer care. Dr. Petcov was nothing short of amazing.

NPS:

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★★★★★ by David Nesbitt on 2017-04-22

On time, professional service.

NPS:

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★★★★★ by Anon on 2017-04-21

The doctor was very helpful and kind. I loved her! One complaint I had was receiving a call to pick up lenses until 7 pm on a Monday. I arrived at 6:40 and the office was

closed. That was disappointing, especially since I made the extra trip and work until 5 during the week.

NPS:

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★★★★★ by James Ruebman on 2017-04-18

I feel that I get an excellent evaluation of my eye care from Dr. Petcov. He explains all the test results and shows the results for many years. Since I have both diabetes and glaucoma I think Dr. Petcov gives me excellent care.

NPS:

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★★★★★ by Ashlee Jones on 2017-04-13

I will never go anywhere else!

NPS:

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★★★★★ by Anon on 2017-04-12

Great Dr. With a special attention to special optic circumstances!

NPS:

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★★★★★ by Lisa Fellenbaum on 2017-04-10

The staff was very pleasant and helpful. I went in for a second opinion on Lasik and/or other options, as well as an eye exam. Dr. Dombrowski took the time to answer each and every one of my questions. I did not feel rushed at all.

NPS:

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★★★★★ by Linda Mummert on 2017-04-01

Everyone was pleasant and professional. They demonstrated a calm confidence while explaining each step and results. Completely satisfied with my first visit.

NPS:

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★★★★★ by Anon on 2017-03-30

Front desk older ladies are not polite. Eye glasses picking help is not good enough & helpful.

NPS:

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★★★★★ by Lisa Eshleman on 2017-03-29

All questions answered and prompt service.

NPS:

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★★★★★ by Vanessa Torres on 2017-03-28

I really like the way he explain to me the problem I have in my eye

NPS:

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★★★★★ by Anon on 2017-03-28

My experience was excellent. The staff was very friendly and efficient. The staff took the time to explain each test or analysis that was done. My experience with choosing frames as also excellent. They provided input on the style as well as ordered in a different color of the frame for me to see.

NPS:

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★★★★★ by Laurie Lefever on 2017-03-28

Annual eye exam with Dr. Petkov. He is very informative reviewing all my eye screenings in words I could understand. He is caring and personable. The other staff was friendly and helpful as well.

NPS:

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★★★★★ by Jeanette Rice on 2017-03-25

Very caring and thorough. So important!

NPS:

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★★★★★ by Brian Williams on 2017-03-22

Great staff, very thorough exam.

NPS:

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★★★★★ by Joanne Meiskey on 2017-03-21

Very laid-back and comfortable experience.

NPS:

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★★★★★ by Kurt Bemederfer on 2017-03-21

Had a very nice first visit.

NPS:

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★★★★★ by Anon on 2017-03-21

Great visit - but didn't see Dr. Dombrowski until about 40 minutes into my booked appointment which I was called back for 20 minutes after it was scheduled for.

NPS:

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★★★★★ by Lisa Sandhaus on 2017-03-21

I had a concern with something in one eye. Dr. Dombrowski took his time and checked everything out thoroughly. I never feel like he is rushing through the appointment. And always explains the situation.

NPS:

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★★★★★ by Patrick Gehris on 2017-03-17

Very informative and professional. Felt like I was in a room with an intelligent and caring person.

NPS:

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★★★★★ by Joseph Dilorio on 2017-03-17

Prompt, curtious and professional.

NPS:

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★★★★★ by Robert Stewart on 2017-03-15

Super eye care! Very impressed with all of the new technology.

NPS:

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★★★★★ by Craig Reed on 2017-03-08

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NPS:

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★★★★★ by Anon on 2017-03-08

Staff and doctor very friendly. Enjoyable experience.

NPS:

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★★★★★ by Anon on 2017-03-06

I have seen Dr. Dombrowski for years. He is always patient and thorough, and very personable. I highly recommend him and his practice.

NPS:

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★★★★★ by Anon on 2017-03-03

Always great care and service. I like that there is an option not to dilate.

NPS:

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★★★★★ by Eileen Arndt on 2017-02-23

Your staff is always pleasant and helpful. We are blessed to be able to be a part of your patient group.

NPS:

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★★★★★ by James Devine on 2017-02-22

As always. Everyone was professional, friendly and attentive. What's not to like.

NPS:

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★★★★★ by Melissa Destefano on 2017-02-21

As always, very thorough exam, courteous staff and professional service.

NPS:

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★★★★★ by Dale Kreider on 2017-02-20

Very thorough eye exam. The Physician explained everything about my exam in great detail.

NPS:

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★★★★★ by Ashlee Jones on 2017-02-15

Dr. Dombrowski is the only eye doctor I will ever go to.

NPS:

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★☆☆☆☆ by Anon on 2017-02-14

I have been to Dombrowski before and was very satisfied with the appointment, but this appointment was very disappointing. I had requested to receive a prescription for my contact lenses and then had to defend why I wanted to purchase the contacts from an online website instead of buying the contacts from the office. It is my right to purchase my contact from any place I choose and not have to defend my choices. I also was also very dissatisfied that I had to defend why I wanted to use my own glasses that I have had for the last 5 years, instead of purchasing new glasses. I was surprised how rude everyone was and everyone complained how tired and busy they were. I understand that some days are busy but that should never be seen by the customer. I was very disappointed about the customer service. I have never had a problem with the office and I don't want to go somewhere else but would seriously consider going to another office after this last visit!

NPS:

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★★★★★ by Anon on 2017-02-13

Staff and doctor were prompt, helpful, friendly and knowledgeable. Very good care!

NPS:

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★★★★★ by Jacob Miller on 2017-02-12

Everyone was courteous and very friendly The exam was thorough and anything that may cause problems in the future was explained well. I had great help picking out frames! Keep up the excellent work!!!

NPS:

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★★★★★ by Kevin Keeley on 2017-02-11

Dr Petkov is excellent!

NPS:

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★★★★★ by Melvin Breitenbach on 2017-02-09

Had a good experience and was well taken care of

NPS:

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★★★★★ by Jeremy Shertzer on 2017-02-08

Very professional and knowledgeable. Very nice people to talk to.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Miller on 2017-02-07

Everyone was so helpful and kind.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Debra Hefflefinger on 2017-02-07

Dr. Petcov is the best! He takes the time to explain things in detail, and makes sure my questions are answered. He always makes time for me and never makes me feel rushed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-02-06

Staff was courteous and prompt. Explained everything to my little girl. Frames were a bit on the expensive side; only had a selection of like 2 or 3 that my \$130 allowance that my insurance would cover for the kids and ladies.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gordon Grant Shultz on 2017-02-02

Very good experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-02-01

The staff is very friendly and professional. Dr Dombrowski is very thorough and explains everything to me about the exam results.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Randalynn Kennedy on 2017-01-31

Dombrowsku Eye Associates was a great choice. The staff were courteous and friendly, and the doctor was very knowledgeable and personable. Would definitely recommend to a friend.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-28

While planning an upcoming snorkeling vacation, we discovered that our daughter would require "custom" lenses for her mask. Diane expedited a visit and Christine processed the order. We are thankful for the team at Dombrowski Eye. Our daughter will be able to clearly "see" the amazing life under water.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Glen Trezise on 2017-01-24

I wanted the most current prescription before spending money on new glasses. Dr. Petcov was extremely thorough and took his time examining me, explaining everything he was doing. Great experience, as always. The whole staff is very helpful and friendly. Would recommend their care to anyone.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mike Griffith on 2017-01-24

Excellent!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-21

Knowledgeable doctor who took time to explain his findings and recommendations.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Suzanne Hoffman on 2017-01-20

I was referred by my work associates at InteriorsHome. Happy to see a long time friend and fellow associate , Joanne Wilson is an Employee. And I was very comfortable with the professionalism of Dr. Debra Wolaniuk. I will return to the office for future eye care. Thanks again. Sincerely, Suzanne

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gwen Ober on 2017-01-18

The doctor was very thorough and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Leon Kirk McElroy on 2017-01-18

In and out in efficient ,manner and feel well informed about about my condition.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Seibert on 2017-01-18

Enjoy the professionalism and especially the friendliness of the entire staff, from Dr. Dombrowski on down. Thanks to everybody for the treatment I receive....

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Ferrara on 2017-01-18

Very helpful. Answered all my questions on perhaps getting LASIK and provided the benefits and drawbacks. Also when asked provided their honest opinion on the procedure and recommended practitioners.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jerome Smith on 2017-01-13

Service was great. Didn't have a long wait before seen. Staff very professional .

NPS:

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★★★★★ by Christene Truett on 2017-01-13

I was very pleased with the service,the staff was professional and courteeous

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-12

The staff are friendly, knowledgeable and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lori Findley on 2017-01-11

As always, an outstanding experience. I recommend them to everyone!

NPS:

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★★★★★ by Anon on 2017-01-10

I am usually very pleased, but I waited quite a long time at each step this time. I arrived at 3:40 and left at about 5:20.

NPS:

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★★★★★ by Nancy Herman on 2017-01-10

Dr P is very professional and does a great job of explaining everything.

NPS:

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★★★★★ by Kent Gardner on 2017-01-10

On time and friendly. Everything was explained in terms that I understood.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-10

Dr Dombrowski is friendly and helpful. He carefully explains what is going on with my eyes and he never rushes through the eye exam. Christine was very helpful and considerate in helping me find new frames and lenses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Landis on 2017-01-10

Great service! The doctors really take their time when going over your eye conditions. Visits are fast and thorough.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephen Wiley on 2017-01-09

Always very professional and friendly staff. Products and services excellent.

NPS:

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★★★★★ by Craig Conserva on 2017-01-08

Dr Dombrowski is a consummate professional, very thorough and detailed. Everyone is truly professional. Thank you!

NPS:

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★★★★★ by Richard Greiner on 2017-01-06

Just great!

NPS:

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★★★★★ by Brian Wassell on 2017-01-04

Great visit as always. Extremely helpful and on time. Great relationship and great people. have a great 2017

NPS:

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★★★★★ by Nancy Hedricks on 2016-12-28

I had a great eye exam

NPS:

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★★★★★ by Anon on 2016-12-25

Staff members were friendly, courteous, knowledgeable and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Gilbert on 2016-12-23

Very professional experience and thorough examination.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-12-21

Wonderful experience - everyone is very professional and friendly!

NPS:

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★★★★★ by Cody Howry on 2016-12-21

Eye dr very nice

NPS:

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★★★★★ by Lee Potts on 2016-12-20

Taken in close to appointment time. Had a thorough exam and everything explained completely. Very pleasant experience.

NPS:

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★★★★★ by Anon on 2016-12-20

Dr Petcov was friendly, thorough in his explanations, and provided one of the best optometry experiences I've ever had. I was a first time patient with Dombrowski and left with more understanding of my eyes than I've ever had in over 20+ years of eye care services.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bonnie Brinkman on 2016-12-17

I appreciate the time taken to explain everything thoroughly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★☆☆ by Anon on 2016-12-15

The services seem expensive, and cheaper alternatives are not suggested or offered.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Terry Jack on 2016-12-15

Great service

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Ann Smith on 2016-12-15

The care and service I get at Dombrowski Eye Assoc, has always left me feeling that my eyes are in good hands. They care about their patients health.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Timothy Hood on 2016-12-14

Good knowledgeable staff and doctors, made me feel very comfortable.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Danielle Brunozzi on 2016-12-14

Great experience, very friendly staff, very knowledgeable doctor, would recommend this practice to anyone! Very pleased with my service!

NPS:

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★★★★★ by Pamela Musser on 2016-12-06

Excellent care! Friendly staff!

NPS:

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★★★★★ by Kimberly Ulaky on 2016-12-03

All the personnel are very attentive to the patients, courteous and just nice to be around. Dr. D. is very thorough and tells you the outcome of your exam so that you know your status. He is knowledgeable AND personable; I'm very appreciative of that! The techs that help you pick and fit eyeglasses are awesome too! All in all, I think it's a great practice and wouldn't consider going anywhere else!

NPS:

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★★★★★ by Heather Shenk on 2016-11-30

I am so happy that I made the switch to Dombrowski Eye Associates! Everyone was friendly, knowledgeable, and very helpful. I appreciate the time Dr. Dombrowski spent explaining things to me as well as the thoroughness of the examination. I will be telling all of my friends and family!

NPS:

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★★★★★ by Mary Kay Mulcahy on 2016-11-29

I am always greeted warmly every time I come in at the front desk. The technicians are very courteous as my eyes are being checked when explaining the directions. I am always made to feel comfortable during every aspect of my exam. Also, I feel as if I can ask any question getting a thorough explanation if needed.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Alex Redcay on 2016-11-29

Dr. Petcov was smart, funny & kind. He explained each test clearly & efficiently. I would definitely recommend him. The front desk staff were kind, patient & helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-11-22

Thank you!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joseph Ruiz on 2016-11-22

Dombrowski Eye Associates has been our family eye doctor for over 10 years. The staff is friendly and the doctors are extremely thorough during their examination of your eyes. I find it refreshing they take the time to review the results of tests taken during the visit to allow you to fully understand the health of your eyes. Their level of service is consistently excellent and my recent visit with Dr. Petcov was another example of how well they treat their patients. I wouldn't trust my eyes with anyone else.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lee Potts on 2016-11-19

Very positive and pleasant experience. Everything explained clearly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary Anne Weber on 2016-11-19

My husband had been a patient after seeking a practice that accepted the VSP Insurance... after his visit, he came home very impressed by the treatment/service he received. So when I noticed my vision had changed I called for an appointment. I, too, was very impressed by the friendliness, kindness and professionalism of the staff and Doctor Petcov. Everything was thoroughly explained and I had no outstanding questions upon leaving the office. Thank you all!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jeanne Moran on 2016-11-19

The staff is courteous and professional. Because of some eye irritation, I was given an appointment within 24 hours. The doctor was thorough and reassured me that the problem wasn't serious. Absolutely recommended!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gordon Gency on 2016-11-18

Everyone was very friendly and efficient and well organized. The staff was on schedule and did not have to wait, Dr. Dombrowski was great as usual and so was picking out new glasses. Thank you

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-11-15

The entire staff is friendly and knowledgeable which makes for a pleasant experience.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★★ by Melanie Myers on 2016-11-12

The best.

NPS:

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★★★★★★ by Anon on 2016-11-10

Very short wait time.helpful staff.

NPS:

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★★★★★★ by Tina Hensch on 2016-11-09

The staff is always friendly and helpful. Thanks for all the hard work you all do

NPS:

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★★★★★★ by Patricia Vogel on 2016-11-08

Terrific as always. On time, efficient, and nice people.

NPS:

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★★★★★ by Anon on 2016-11-05

Clean office, polive staff. They explained each step of the exam to me.

NPS:

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★☆☆☆☆ by Anon on 2016-10-31

Front staff was not very helpful or knowledgable.

NPS:

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★★★★★ by Sharyn Tuell on 2016-10-28

As most people my eyesight is very important to me. I know that every test you do and every recommendation that is made is in my best interest.

NPS:

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★★★★★ by Anon on 2016-10-27

Excellent customer service

NPS:

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★★★★★ by Anon on 2016-10-22

First visit and completely satisfied. JoAnn(a) was great, Dr. Petcov is awesome, took the time to explain everything and answered all of my questions. Christine spent an amazing amount of time helping me find the right glasses. Thank you all, I will not hesitate to refer you to others...

NPS:

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★★★★★ by Barbara Smentek on 2016-10-19

Thanks for taking my son on such short notice. We appreciate your time and the good care you gave him. He had a great first experience at the eye doctor despite a corneal abrasion. Thanks again.

NPS:

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★★★★★ by Sara Prescott on 2016-10-19

Dr. Petcov is a true professional. Explained everything quite thoroughly and was very kind.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patricia Winters on 2016-10-12

Dr. Dombrowski and his entire staff make me feel like I am their only patient. I know they really care about my wellness in eye care. Dr. D as I call him is dedicated and on top of things. I love that he cares about me and my diabetic condition. Thank you to all of you.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-10-10

I always feel comfortable there.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sara Prescott on 2016-10-09

Dr. Petcov explained everything so clearly. Was very happy with my experience.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Nancy Herman on 2016-10-08

Very professional and informative.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Laura Waldman on 2016-10-04

Very little wait time Friendly and informative doctor and assistant Felt like everything was explained fully

NPS:

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★★★★★ by Lisa Hollywood on 2016-10-04

Friendly & helpful staff. Prompt service. Absolutely impressed with Dr. Petcov. He takes the time to talk with you not just as a patient, but as a person. He is excellent at educating you on the findings of your exams and thoroughly answers all questions. His warm, kind and personable demeanor are truly an asset to this office.

NPS:

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★★★★★ by Anon on 2016-10-03

Everyone is always nice and prompt

NPS:

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★★★★★ by Anon on 2016-10-03

friendly staff, great exam with Dr Petcov.

NPS:

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★★★★★ by James Benson on 2016-10-01

Excessive appointment reminders by email and text.

NPS:

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★★★★★ by Anon on 2016-09-30

Everyone was very nice and I was in and out in ma timely fashion.

NPS:

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★★★★★ by Anon on 2016-09-28

Everyone are very friendly. Love Dr Dobrowski, he is very professional and thorough.

NPS:

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★★★★★ by William Kowalsky on 2016-09-27

As always the visit went very well. My vision care was provided with the highest level of professionalism and courtesy by a great staff and doctor.

NPS:

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★★★★★ by William Lenhart on 2016-09-24

First I would like to say what a pleasure it has been to use your services for my eye care needs. My initial conversation was with Alice who was very quick at getting me into your office as a new patient. I literally called and she got me that day! Once I was there the service was great. I very much enjoyed the cup of coffee, as well as the personal assistance that I received when it came to selecting a pair of glasses. I tip my hat to Christine who gave me extraordinary service. We went back-and-forth over what frame best fit my personality even when the store selection left me still undecided, Christine went through and picked some frames from her online database. The wait resulted in an amazing pair of what I call my "cream soda" glasses. Thank you to all at Dombrowski Eye for your fast and friendly service.

NPS:

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★★★★★ by Anon on 2016-09-21

Friendly and courteous staff as usual and Dr. Dombrowski is always thorough.

NPS:

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★★★★★ by Thomas Rogers on 2016-09-17

Review for VLAD PETCOV, O.D.

Greasers experience I've ever had at the eye doctors!!!!

NPS:

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★★★★★ by Dale Walton on 2016-09-16

Review for VLAD PETCOV, O.D.

Dr. Petcov is Very thorough in his explanations. I was pleasantly surprised that he did not recommend new glasses for me this year. The fact that he did not assures me that Dr. Petcov is not letting the "profit margin" of the practice influence his clinical decisions.

NPS:

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★★★★★ by Dwight Algoe on 2016-09-16

Review for DEBRA WOLANIUK OD

excellent people working there

NPS:

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★★★★★ by Theresa Aulestia on 2016-09-14

Review for DENNIS DOMBROWSKI OD

Helpful and courteous.

NPS:

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★★★★★ by Anon on 2016-09-13

Review for DENNIS DOMBROWSKI OD

Worked with me to get best option for my vision

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-09-13

Review for VLAD PETCOV, O.D.

5 star

NPS:

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★★★★★ by Meghan Ryan-Keller on 2016-09-13

Review for VLAD PETCOV, O.D.

As always, my experience for my routine exam was great.

NPS:

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★★★★★ by Terry Lee on 2016-09-12

Review for DENNIS DOMBROWSKI OD

Always professional.

NPS:

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★★★★★ by Anon on 2016-09-03

Review for VLAD PETCOV, O.D.

Dr. Vlad is so good at what he does. He likes to educate the patient, and explains all that he does.

NPS:

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★★★★★ by Richard Rothan on 2016-09-02

From the reception area to the complete exam and the eyeglass fittings the staff are wonderful and the quality of care is really great.

NPS:

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★★★★★ by Lori Murray on 2016-09-02

Review for DEBRA WOLANIUK OD

great eye care. Expensive Frames. I don't think its necessary to get a new pr of frames when your eyes have a very slight change. Was encouraged more to pick out a new frame rather then Change my lenses in my brand new frames from last year.

NPS:

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★★★★★ by Peter Privitera on 2016-09-01

Review for VLAD PETCOV, O.D.

Great

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Frerichs on 2016-08-31

Review for DENNIS DOMBROWSKI OD

Friendly and knowledgeable staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Wendy Allshouse on 2016-08-31

Review for DENNIS DOMBROWSKI OD

I was impressed by how thorough and comprehensive the examination was. Dr. Wolaniuk was very knowledgeable and informative. All of those with whom I came in contact in the office were pleasant, helpful and efficient. It was my first time to this office and doctor, but will not be my last.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Beverly Hatfield on 2016-08-30

Review for VLAD PETCOV, O.D.

I really felt comfortable with the staff. They were pleasant and answered any questions I had. Doctor Petcov was very nice and quite knowledgeable. Nothing was a bother for anyone there. He answered my questions and was thorough with me .He took his time, which I appreciated. I definitely will be going to this practice the next time for my exam. Very good experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marcia Campbell on 2016-08-30

Review for VLAD PETCOV, O.D.

I saw Dr. Vlad Petcov at this practice. He was very informative and thoroughly discussed options with me regarding my eye care. I came away with confidence that I was getting the best eye care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kara Housman on 2016-08-30

Review for VLAD PETCOV, O.D.

Overall, this practice is so kind and gracious. From the front desk, to the pre work up and then to the optician, everyone is excellent, friendly and caring. Dr. Petcov is so kind and caring and truly cares for his patients. He listens

and recommends options in a non biased way. I enjoy this group very much and highly recommend them

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-30

Review for VLAD PETCOV, O.D.

Very friendly and caring! Had to wait in the room for awhile before the doctor came in but everything else was great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Hope Howry on 2016-08-27

Review for VLAD PETCOV, O.D.

Very nice eye doctor

NPS:

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★★★★★ by Anon on 2016-08-27

Review for DENNIS DOMBROWSKI OD

Prompt, courteous and professional. As always a satisfying visit where my needs were met by an easy to talk to and knowledgeable staff from reception through technician to the doctor

NPS:

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★★★★★ by Gary Hostetter on 2016-08-27

Review for VLAD PETCOV, O.D.

Thorough explanation of my eyes comparing past and current plus my time was valued, no sales pressure.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★★ by Anon on 2016-08-26

Review for VLAD PETCOV, O.D.

Absolutely impressed and pleased with the quality and time provided.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★★ by Patricia Winters on 2016-08-26

Review for DENNIS DOMBROWSKI OD

It is always such a great experience to visit with your office and staff. Everyone seems like a family there. I feel really blessed that a doctor like Dr.Dombrowski REALLY CARES about my eye health. As you get older you seem to appreciate more people who honestly care about you. Thanks for always making me feel welcome and well taken care of.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★★ by William Lenhart on 2016-08-24

Review for DENNIS DOMBROWSKI OD

Fantastic customer service!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-08-24

Review for VLAD PETCOV, O.D.

Friendly staff, very patient with my 8 month old in the waiting room! Loved the OD...he was fast, but friendly...and very informative!

NPS:

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★★★★★ by Mary Ann Oberholtzer on 2016-08-24

Review for DENNIS DOMBROWSKI OD

Very helpful and friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laura Shaida on 2016-08-20

Review for VLAD PETCOV, O.D.

I appreciate that your firm has technicians performing prelim tests so the doc has that information when he/she sees me. I really like Dr. Vlad's approach. He is personable, explains things in terms that I can understand ...actually that he explains things at all! (I've had doctors who have obviously thought either I couldn't possibly understand or just weren't work explaining to.) And as much time as he took to explain, I still was out of the office in about an hour.

NPS:

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★★★★★ by Eugene Stein on 2016-08-17

Review for VLAD PETCOV, O.D.

Very thorough exam!

NPS:

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★★★★★ by Karen Gerth on 2016-08-16

Review for DENNIS DOMBROWSKI OD

I trust them w/my eyes! Great technology to help make sure my eyes are healthy as I age!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cheryl Bell on 2016-08-13

Review for VLAD PETCOV, O.D.

The care is always thorough and explanations are provided in such a way that a "non-medical" person can understand the information. When I arrived, I was told that the appointments were behind. I appreciated that information and, as a customer, I certainly understand that can happen for a variety of reasons. Being provided this information is helpful in order to be able to plan and/or adjust appointments that follow.

NPS:

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★★★★★ by Terry Lee on 2016-08-12

Review for DENNIS DOMBROWSKI OD

As always everything and everyone were great!

NPS:

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★★★★★ by Anon on 2016-08-11

Review for DEBRA WOLANIUK OD

Great Doctor and staff!

NPS:

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★★★★★ by Anon on 2016-08-09

Review for VLAD PETCOV, O.D.

Have been very impressed by the professionalism displayed by every member of the staff at Dombrowski Eye Associates, the thoroughness of the exam, and the explanation of all aspects of the diagnosis.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-09

Review for VLAD PETCOV, O.D.

I was very pleased with my first appointment at Dombrowski Eye Associates. Each person took their time in answering all of my questions, and they were very thorough with my exam. I've seen many eye doctors, but I learned a lot about the health of my eyes at this first appointment. Very impressed.

NPS:

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★★★★★ by Joseph Dilorio on 2016-08-03

Review for DENNIS DOMBROWSKI OD

Positive Experience. Punctual, professional and friendly.

NPS:

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★★★★★ by Christene Truett on 2016-08-03

Review for DENNIS DOMBROWSKI OD

Staff was courteous and very easy to talk to. The doctor was very concerned about my vision and explained things to me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-02

Review for VLAD PETCOV, O.D.

Everyone is very nice & helpful

NPS:

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★★★★★ by Anon on 2016-08-02

Review for DENNIS DOMBROWSKI OD

I'm always impressed by the smooth, professional and thorough way my eye exam and eye glass selection processes are handled.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Denise Miller on 2016-07-28

Review for DEBRA WOLANIUK OD

Great staff = great service. The staff is friendly and helpful. My exam is always thorough and the doctor takes the time to answer all my questions. I never feel rushed. My eyes are very important to me and I feel I am getting the best possible care for them.

NPS:

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★★★★★ by Anon on 2016-07-23

Review for VLAD PETCOV, O.D.

Very quick yet thorough, explained everything they were doing so that I could understand it, answered all questions honestly!

NPS:

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★★★★★ by Lee Chilcoat on 2016-07-22

Review for DEBRA WOLANIUK OD

Dr. Wolaniuk was very knowledgeable and took the time to explain everything to me during the examination. Afterwards, Alice was helpful during the frame selection.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jennifer Eberly on 2016-07-20

Review for DENNIS DOMBROWSKI OD

Very professional, thorough, friendly, & caring!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Glen Trezise on 2016-07-18

Review for VLAD PETCOV, O.D.

Had a thorough, unhurried exam by Dr. Petcov. He explained various illustrations and images taken of my eyes and I left the office satisfied that my annual exam was worth the time and expense. Staff is accommodating and professional as well. No reason to go anywhere else.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by James Boyer on 2016-07-16

Review for DENNIS DOMBROWSKI OD

Dr. Vlad Petcov is the best. He really cares and takes time to answer all questions. Ask for him! I would not trust anyone else!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Elena Audiffred on 2016-07-15

Review for DEBRA WOLANIUK OD

It was awesome at first I had trouble with my glasses but everything runs smoothly now. Thank you now I really see much better thanks again

NPS:

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★★★★★ by Nancy Bricker on 2016-07-14

Review for DEBRA WOLANIUK OD

Dombrowski Eye Associates have provided quality eye care to many members of our family for many years. Service is always prompt, procedures well explained in a friendly and welcoming setting. We continue to recommend to anyone looking for a eye care professionals in the Lancaster area. NB

NPS:

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★★★★★ by Ronnie Dissler on 2016-07-13

awesome doctors very knowledgeable helped me with my eye problems. Staff went above and beyond my expectations with flexibility and helpful with scheduling. I would recommend this practice to my closest friends and family.

NPS:

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★★★★★ by John Vitti on 2016-07-12

Review for VLAD PETCOV, O.D.

It was a very good experience with friendly and informative people

NPS:

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★★★★★ by Kathy Mancino on 2016-07-12

Review for VLAD PETCOV, O.D.

Excellent

NPS:

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★★★★★ by Jeffrey Ratcliffe on 2016-07-09

Review for VLAD PETCOV, O.D.

Everyone was very helpful and kind.

NPS:

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★★★★★ by Robin Thomas on 2016-07-05

Review for DEBRA WOLANIUK OD

I always get good care at Dombrowski Eye Associates. Exams are thorough and use current technology. Personnel are friendly and helpful.

NPS:

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★★★★★ by Anon on 2016-07-04

Review for VLAD PETCOV, O.D.

I really enjoyed meeting Dr. Petcov. He was very thorough, explained everything and was very nice.

NPS:

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★★★★★ by Annie Claire Campbell on 2016-07-01

Review for DEBRA WOLANIUK OD

The staff was very courteous and caring. In my opinion, Dr. Debra Wolaniuk is outstanding!

NPS:

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★★★★★ by Ronnie Dissler on 2016-07-01

Review for DEBRA WOLANIUK OD

Great customer service and knowledgable helpful doctors.

NPS:

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★★★★★ by Anon on 2016-06-30

Review for DENNIS DOMBROWSKI OD

The exam and screening were good. The doctor was excellent. The check in and out experience was efficient and friendly. However, I did not like the pressure that I felt to buy glasses while I'm there. When I told the frame salesperson that I didn't want to shop for glasses at that time she was almost angry with me. Awkward. Not sure if I'll go back.

NPS:

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★★★★★ by Paul Ovadek on 2016-06-29

Review for DENNIS DOMBROWSKI OD

I had a great experience the whole process was quick easy and professional

NPS:

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★★★★★ by Donald Sherick on 2016-06-29

Review for DENNIS DOMBROWSKI OD

I was very pleased with the thoroughness and efficiency of my examination.

NPS:

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★★★★★ by Anon on 2016-06-29

Review for DENNIS DOMBROWSKI OD

Staff is very friendly and service oriented.

NPS:

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★★★★★ by Robin Leed on 2016-06-29

Review for DENNIS DOMBROWSKI OD

Excellent place to go.

NPS:

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★★★★★ by Melinda Fineberg on 2016-06-28

Review for DENNIS DOMBROWSKI OD

I have been seeing Dr. Dombrowski for years, following a LASIK procedure. His staff is always prompt and courteous, and he is very thorough and knowledgeable. I trust them completely with regards to my eye health.

NPS:

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★★★★★ by Timothy Anderson on 2016-06-28

Review for DENNIS DOMBROWSKI OD

Awesome

NPS:

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★★★★★ by Henry Bretherick on 2016-06-20

Review for VLAD PETCOV, O.D.

Excellent service, knowledgeable people, and a great experience each visit.

NPS:

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★☆☆☆☆ by Anon on 2016-06-19

Review for DENNIS DOMBROWSKI OD

All staff professional and friendly. Any and all questions I may have had were answered.

NPS:

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★★★★★ by William Miller on 2016-06-17

Review for DENNIS DOMBROWSKI OD

very satisfied

NPS:

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★★★★★ by Barbara Zimmerman on 2016-06-17

Review for DEBRA WOLANIUK OD

great personalization. explanation of results.

NPS:

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★★★★★ by Anon on 2016-06-17

Review for DENNIS DOMBROWSKI OD

I had a pleasant experience with Dr. Dombrowski visit. Staff was courteous and friendly and Dr. Dombrowski is an awesome physician that makes you feel comfortable and very knowledgeable in his field. Highly recommend this office.

NPS:

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★★★★★ by Min Ja Lee on 2016-06-16

Review for VLAD PETCOV, O.D.

Dr. Petcov is SO professional. We always appreciate his kindness and totally trust his judgment. I would recommend him to anyone. Thank you Dr. Petcov for showing us that you care and for your knowledge and guidance. You are truly the best!!!!

NPS:

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★★★★★ by Glen Trezise on 2016-06-16

Review for DENNIS DOMBROWSKI OD

Great customer service. They fit me in two weeks ahead of my regular check-up to address a concern I had with my right eye. Dr. Dombrowski assessed the situation and provided the medication I needed to clear up what turned out to be an infection. I was very thankful to be able to get treated so quickly.

NPS:

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★★★★★ by Anon on 2016-06-15

Review for DENNIS DOMBROWSKI OD

Everyone is courteous and knowledgable. I trust Dr Dombrowski and everyone working there.

NPS:

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★★★★★ by Susan Morgenroth on 2016-06-11

Review for DENNIS DOMBROWSKI OD

I enjoy the personal attention from everyone in the office it's also very nice that they know my name when I walk in the door!

NPS:

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★★★★★ by Donna Benson on 2016-06-07

Review for DENNIS DOMBROWSKI OD

They fit me in right away for an issue I was having. Questions were answered after a thorough exam.

NPS:

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★★★★★ by Thomas Ulmer on 2016-06-06

Review for DENNIS DOMBROWSKI OD

Short wait time; comprehensive; takes time to explain and answer questions with your personal visuals

NPS:

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★★★★★ by Sandra Beachler on 2016-06-05

Review for VLAD PETCOV, O.D.

Good customer service!

NPS:

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★★★★★ by Robin Thomas on 2016-06-02

Review for DEBRA WOLANIUK OD

I've been going to Dombrowski Eye Associates for about 20 years and always get good care and service. Their technology is top notch, and personnel are very friendly.

NPS:

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★★★★★ by Elena Audiffred on 2016-06-01

Review for DENNIS DOMBROWSKI OD

evrything was how i expected. thanks

NPS:

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★★★★★ by Chet Beiler on 2016-05-28

Review for DENNIS DOMBROWSKI OD

Top notch in every way!

NPS:

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★★★★★ by Robert Bender on 2016-05-24

Review for DENNIS DOMBROWSKI OD

Great last minute emergency appointment for a piece of steel in my eye .
I'm back to work thank you!

NPS:

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★★★★★ by Frances Braun on 2016-05-20

Review for DENNIS DOMBROWSKI OD

Amazing staff. Warm welcome.

NPS:

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★★★★★ by Annmarie Dumm on 2016-05-20

Review for DENNIS DOMBROWSKI OD

Everyone there was very friendly and acted professionally. I was greeted and seen in an on time manner. Dr Dombrowski was very thorough in explaining all the parts of my exam and that was very helpful. I had glasses made here before and this was my first eye exam. Christine was very good at helping me choose new frames for my glasses and I look forward to returning to get them when they are ready. I would definitely recommend them for eye care.

NPS:

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★★★★★ by David Hernandez Gonzalez on 2016-05-17

Review for DENNIS DOMBROWSKI OD

Great service as usual

NPS:

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★★★★★ by Anon on 2016-05-17

Review for DENNIS DOMBROWSKI OD

Good experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robin Leed on 2016-05-17

Review for DENNIS DOMBROWSKI OD

Always a good experience and they are very thorough.

NPS:

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★★★★★ by Amy Breighner on 2016-05-15

Review for VLAD PETCOV, O.D.

Very friendly staff, and I appreciate the way Dr Petcov takes the time to explain everything in detail. I would recommend Dombrowsli Eye Associates to anyone.

NPS:

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★★★★★ by Kris Jones on 2016-05-13

Review for DENNIS DOMBROWSKI OD

First time getting an eye exam and it couldn't have gone better. They explained the process and everything went smooth. Everyone was very polite and accommodating. I'm excited to finally see without enlarging everything.

NPS:

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★★★★★ by Donata Katalina on 2016-05-12

Review for DENNIS DOMBROWSKI OD

It was a pleasant experience from beginning, being greeted with a smile, to the end meeting Dr. Dombrowski and having the eye exam. There have been visits to other doctor appointments where I've felt pushed to do this or that, but this visit I felt comfortable and that there was concern for the health of my eyes. I appreciate the time taken to answer my questions also. Only disappointment was that they don't take Care Credit. It makes the payment aspect easier.

NPS:

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★★★★★ by Doug Desmond on 2016-05-11

Review for DENNIS DOMBROWSKI OD

Dr Dombrowski handled my emergency condition from initial consultation, immediate treatment, subsequent transfer to a specialist to complete the

repair and I was back to work all within hours of my call. A true example of exceptional service by him, his staff and colleagues.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-05-11

Review for DENNIS DOMBROWSKI OD

Professional team for regular eye exam.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-05-10

Review for VLAD PETCOV, O.D.

Always pleasant and thorough

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by William Quinn on 2016-05-06

Review for DENNIS DOMBROWSKI OD

Always a nice experience with the staff and the Doc.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patricia Giron-Lopez on 2016-05-03

Review for VLAD PETCOV, O.D.

Dr. Petcov answers all my questions and is always very pleasant. I really like the staff , never had a problem .

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Linda Risser on 2016-05-03

Review for VLAD PETCOV, O.D.

Service was fast and excellent.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★☆☆ by Anon on 2016-04-30

Review for VLAD PETCOV, O.D.

I felt forced to pay for things out of pocket. It was hard to find your office. The staff was rude. On the paperwork I asked not to be emailed or texted and I was anyway.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Linda Duffey on 2016-04-30

Review for DENNIS DOMBROWSKI OD

GREAT SERVICE!!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Connie Kreider on 2016-04-29

Review for DENNIS DOMBROWSKI OD

Very happy with the concern I received from everyone and extremely happy with how thorough the doctor examined my eye left feeling confident that he checked everything and trust that what he told me was wrong was correct

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Timothy Hood on 2016-04-29

Review for VLAD PETCOV, O.D.

Friendly, knowledgeable staff, a wide selection of frames, and state of the art opthamology equipment. It was an amazing experience!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Rupp on 2016-04-27

Review for DENNIS DOMBROWSKI OD

This was the first time that I had Dr. Petcov and I can not speak highly enough about him. He would receive an Excellent rating. He took his time with me and explained everything especially what I was looking at on the photos of my eyes, etc. I recommend him. The only reason I did not give an over all excellent rating is: after my exam Dr. Petcov said my current glasses needed to be tightened up. I had to wait for over 1/2 hour for this to be done. The girl behind the desk tried to tighten them up, but said could not. And had to wait. They finally where tightened and I left the office. Later when I took my glasses off to clean them I noticed three small scratches on the lens that where not there before. I have a feeling they were from the tool used to fix my glasses. Lucky the scratches are not in my viewing area.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-26

Review for VLAD PETCOV, O.D.

Very informative and thorough!!! I appreciated the detail of the information I received.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-23

Review for DENNIS DOMBROWSKI OD

Friendly professional Take time to explain things to you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Gerber on 2016-04-20

I have been a patient of Dr. Dombrowski for over sixteen years. I find them very professional and competent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Yurejfcic on 2016-04-19

Review for VLAD PETCOV, O.D.

went to dombrowski eye to get a better eye examination then i had gotten at my previous eye doctor. Dombrowski was very thorough and exceeded my expectations.all steps and results of the eye examination were explained in detail and the people working there were very professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alisa Bergen on 2016-04-19

Review for VLAD PETCOV, O.D.

Friendly, efficient service. Great personalities!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharyn Tuell on 2016-04-13

Review for DENNIS DOMBROWSKI OD

My wait was not very long. Everything was explained so that I could understand and all were very amicable. The office was very clean as well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kent Gardner on 2016-04-12

Review for VLAD PETCOV, O.D.

Very helpful with showing up on the wrong time on my part. The doctor explained every medical issue in detail that was easy to understand

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-05

Review for DENNIS DOMBROWSKI OD

Great experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Louis DiPerna on 2016-04-03

Review for DENNIS DOMBROWSKI OD

Joanne help me through a difficult test and I thank her very much.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Johann McKee on 2016-04-02

Review for VLAD PETCOV, O.D.

Excellent visit, as always....friendly and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-01

Review for DEBRA WOLANIUK OD

My glasses broke and I do not have a replacement pair. I was very grateful that they could get me in the same day for an eye exam and order new glasses. Everyone was so very helpful and considerate! I have told all my family and friends about them! Thank you for all of your help!!!!

NPS:

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★★★★★ by Charles Combs on 2016-03-30

Review for DENNIS DOMBROWSKI OD

Dr.Dombrowski and his staff were EXACTLY what I was looking for when searching for a new eye doctor after moving to Lancaster from my hometown near Tampa, FL. If six stars were possible, I would give them seven.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Franz Braun on 2016-03-30

Review for DENNIS DOMBROWSKI OD

I expressed to Dr. Dombrosky more than once what a good staff he has. I have always walked away with a pleasant feeling. I also believe that the atmosphere in an establishment is set by the leadership of an organization. They are the once that set the tone.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Timothy Hood on 2016-03-29

Review for VLAD PETCOV, O.D.

Excellent service and extremely knowledgeable staff and doctor. I was provided with every plausible piece of information about my exam, technology far beyond my expectations, I was blown away!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Henrietta Daniels on 2016-03-20

Review for DENNIS DOMBROWSKI OD

The service is superb as always. Thanks to all of you for your caring, kindness and professionalism. Thank you again Henrietta Daniels

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Pamela Wiley on 2016-03-18

Review for DENNIS DOMBROWSKI OD

Makes me feel very comfortable. Everyone is very knowledgable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-03-16

Review for DENNIS DOMBROWSKI OD

Everything performed in a minimum of time. Services done correctly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Geoffrey Rohrer on 2016-03-16

Review for DENNIS DOMBROWSKI OD

Very nice and great people!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Claire Magalski on 2016-03-15

Review for VLAD PETCOV, O.D.

Dr. Petcov is so great with kiddos! And thorough with his exams. I can see that he loves what he does and it is reflected in his care. :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nadezhda Gorlenkova on 2016-03-15

Review for VLAD PETCOV, O.D.

Excellent, fast service. Dr. Petcov is a very professional, knowledgeable person, friendly and willing to answer your questions and concerns. Highly recommend!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amanda Newell on 2016-03-12

Review for DENNIS DOMBROWSKI OD

Overall wonderful experience. All staff very friendly and helpful. Dr Dombrowski was great and Christine is really awesome and knowledgable.

NPS:

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★★★★★ by Mildred Zeamer on 2016-03-08

Review for DENNIS DOMBROWSKI OD

Excellent as always! Everyone is warm and welcoming. Dr. Dombrowski is superb!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Arlene Petrucciello on 2016-03-02

Review for DENNIS DOMBROWSKI OD

This was my first visit to the office. Everyone on staff was friendly, professional and helpful. The office is modern and very well kept.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Modene on 2016-03-01

Review for DENNIS DOMBROWSKI OD

Staff were very helpful and knowledgeable. Optometrist was very thorough. Smooth visit. The woman who helped me pick new frames was very patient and helpful in the selection of my new glasses. Thanks to all

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Margaret Seagers on 2016-03-01

Review for DENNIS DOMBROWSKI OD

The staff at Dombrowski Eye Associates is fabulous!! Everyone is very polite and professional. Joanne always takes great care to explain everything that is being done.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-02-27

Review for DEBRA WOLANIUK OD

Office staff were very professional and kind. Dr. W. Took the time to explain findings during exam and was also very professional and kind and extremely knowledgeable. Very glad I made the change to Dombrowski Eye Associates!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Weaver on 2016-02-25

Review for DEBRA WOLANIUK OD

Dombrowski Eye Associates are professional, courteous, and timely once I arrive; I have full confidence in them, as my eye care provider.

NPS:

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★★★★★ by Anon on 2016-02-24

Review for DENNIS DOMBROWSKI OD

Very nice customer service. Dr. Dombrowski was very patient with my daughter and explained what he was doing so she could understand.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Benson on 2016-02-22

Review for DENNIS DOMBROWSKI OD

As usual, the Doctor and staff were top notch. I appreciate all they do and I was pleased with the exam and follow-up.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Douglas Camens on 2016-02-20

Review for DENNIS DOMBROWSKI OD

The service was excellent.

NPS:

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★★★★★ by Susan Landis on 2016-02-19

Review for DEBRA WOLANIUK OD

Outstanding as usual!!

NPS:

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★★★★★ by Anon on 2016-02-18

Review for DEBRA WOLANIUK OD

Comprehensive, caring and courteous service as always

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Morgenroth on 2016-02-17

Review for DENNIS DOMBROWSKI OD

Everyone is always so nice, accommodating, pleasant, patient and very friendly.

NPS:

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★★★★★ by Theresa Graybill on 2016-02-14

Review for DENNIS DOMBROWSKI OD

Great, as always :)

NPS:

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★★★★★ by Stephen Myers on 2016-02-13

Review for VLAD PETCOV, O.D.

Friendly atmosphere staff is excellent

NPS:

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★★★★★ by Wayne Hoffman on 2016-02-09

Review for VLAD PETCOV, O.D.

I continue to be pleased with Dombrowski Eye Associates. They are very professional and friendly. They take a sincere interest in my care during my visits.

NPS:

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★★★★★ by Anon on 2016-02-06

Review for VLAD PETCOV, O.D.

The staff and Dr were all amazing!

NPS:

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★★★★★ by Carolyn Miller on 2016-02-04

Review for DENNIS DOMBROWSKI OD

everyone was very helpful and pleasant made you feel comfortable.

NPS:

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★★★★★ by Jacob Miller on 2016-02-03

Review for DENNIS DOMBROWSKI OD

All the girls are helpful and knowledgeable and the exam went smoothly without a hitch.

NPS:

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★★★★★ by Ainsley Ott on 2016-02-03

Review for DENNIS DOMBROWSKI OD

Everyone at dr. Dombrowski's office is amazing! I would highly recommend this practice! Dr. Dombrowski is patient and kind. He takes his time to understand how his patients are seeing and does everything he can to make sure they are prescribed the appropriate prescription. I have 4 children ranging in age from 12-4 and dr. Dombrowski was able to make each child feel comfortable during their eye examination. The dr. was able to personally relate to each child and give them the best possible eye care.

NPS:

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★★★★★ by Debra Hefflefinger on 2016-02-02

Review for VLAD PETCOV, O.D.

Dr. Petcov is great. He takes the time to explain everything. You don't feel like just a number, or that he's in a hurry to get you out of there.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-02-02

Review for VLAD PETCOV, O.D.

Our first visit left a great impression. The staff was great and patient worth my daughter's first eye doctor visit. I already recommended Dombrowski Eye Associates.

NPS:

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★★★★★ by Katherine Erb on 2016-01-31

Review for DEBRA WOLANIUK OD

Staff are knowledgable and friendly.

NPS:

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★★★★★ by Ruth Ferguson on 2016-01-29

Review for DENNIS DOMBROWSKI OD

I felt that the attention I received was very comprehensive, based on the most up to date information available for my conditions. My eyes are 'in good hands'.

NPS:

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★★★★★ by Matt Bowman on 2016-01-29

Review for DEBRA WOLANIUK OD

My experience was excellent. This was my first time there and they went above and beyond to make sure I was happy and comfortable with my contacts. Thanks again for the excellent customer service.

NPS:

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★★★★★ by Anon on 2016-01-27

Review for DENNIS DOMBROWSKI OD

Friendly and helpful staff. Dr Dombrowski was caring and answered all our questions. There was no waiting.

NPS:

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★★★★★ by Emily Book on 2016-01-27

Review for DENNIS DOMBROWSKI OD

This was my first visit to the practice and I was extremely impressed. The staff was friendly and helpful from the very beginning. They provided me with lots of information about my own eyes and questions I had about LASIK surgery. Dr. Dombrowski was helpful with fitting my contacts and glasses! Overall great experience!

NPS:

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★★★★★ by Anon on 2016-01-27

Review for DENNIS DOMBROWSKI OD

I wouldn't trust my vision with anyone else. Competent, knowlegable and friendly Doctors and staff.

NPS:

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★★★★★ by Anon on 2016-01-26

Review for VLAD PETCOV, O.D.

Dr. Petcov was very professional and made sure we understood every step of the exam, I would recommend him to averyone.

NPS:

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★★★★★ by Erik Hefflefinger on 2016-01-26

Review for VLAD PETCOV, O.D.

Dr. Petcov is great. He takes the time to explain everything to you

NPS:

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★★★★★ by Nancy Herman on 2016-01-23

Review for DENNIS DOMBROWSKI OD

Professional and convenient location

NPS:

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★★★★★ by Adam Ferreira on 2016-01-20

Review for VLAD PETCOV, O.D.

Staff Always professional and helpful .

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-01-20

Review for VLAD PETCOV, O.D.

Dr. Petcov is awesome. Great listener. Thorough explainer. A true asset to the business. I am only giving an average rating to the business because my interactions w/ Dr. Dombrowski haven't been as positive.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Katrina Erb on 2016-01-19

Review for VLAD PETCOV, O.D.

Staff are really nice and knowlegable

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Katrina Erb on 2016-01-19

Review for VLAD PETCOV, O.D.

Staff are really nice and knowlegable

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Beverly Piscitelli on 2016-01-18

Review for VLAD PETCOV, O.D.

Great service. Great staff. Always professional, personable and kind.

NPS:

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★★★★★ by Robert Seibert on 2016-01-15

Review for DENNIS DOMBROWSKI OD

Always enjoy my visit to Dombrowski Eye Assoc., knowing that I'm receiving the best of personal care.

NPS:

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★★★★★ by Anon on 2016-01-09

Review for VLAD PETCOV, O.D.

Everyone was very friendly and professional. I think I had a very thorough exam, and appreciated how everyone took the time to explain the procedures and results.

NPS:

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★★★★★ by Donald Spica on 2016-01-05

Review for VLAD PETCOV, O.D.

Great experience through out my visit!! Don Spica

NPS:

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★★★★★ by Elaine Olson on 2015-12-22

Review for VLAD PETCOV, O.D.

The care I received yesterday was prompt, effective and friendly. My questions were answered and I received an extra pair of glasses nose pads, which I keep breaking. Thank you, Elaine Olson

NPS:

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★★★★★ by Robert Gamble on 2015-12-17

Review for DENNIS DOMBROWSKI OD

I am pleased with appt. but not sure why coming back a week later. The Dr, is always helpful and pleasant. The tools/eqp are awesome.

NPS:

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★★★★★ by Mary Kathleen Gloss on 2015-12-16

Review for VLAD PETCOV, O.D.

I am always pleased with the service, and find everyone very pleasant and personable.

NPS:

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★★★★★ by Christene Truett on 2015-12-16

Review for DENNIS DOMBROWSKI OD

Very professional, and the staff treats me with dignity. I have been a patient for over fifteen years and have never had a problem.

NPS:

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★★★★★ by Rhonda Shindle on 2015-12-16

Review for DENNIS DOMBROWSKI OD

I would recommend Dombrowski Eye Associates to anyone. They are always pleasant, professional and make you feel like part of their family.

NPS:

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★★★★★ by Anon on 2015-12-13

Review for VLAD PETCOV, O.D.

Professional and competent staff.

NPS:

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★★★★★ by Karen Mastrippolito on 2015-12-12

Review for VLAD PETCOV, O.D.

Dr. Petcov was very good explaining the results of my eye tests. He is personable and knowledgeable.

NPS:

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★★★★★ by Alan Manheim on 2015-12-12

Review for VLAD PETCOV, O.D.

Truly outstanding and professional service

NPS:

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★★★★★ by Anon on 2015-12-07

Review for DENNIS DOMBROWSKI OD

Everyone was pleasant and so very helpful. Dr. Dombrowski explained everything and was very helpful. The person that fitted my glasses went out of her way in helping me with insurance coverage and adjusting my glasses.

NPS:

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★★★★★ by Kathleen Waltman on 2015-12-03

Review for DEBRA WOLANIUK OD

Everyone was very pleasant and responsive.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Timothy Smeltz on 2015-11-24

Review for VLAD PETCOV, O.D.

Friendly and accommodating. Visual condition thoroughly explained by doctor

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-11-22

Review for DENNIS DOMBROWSKI OD

Staff was interested in my history, explained all current conditions and options, provided exactly the patient experience I was looking for. Great attention to patient needs and cooperative atmosphere. Facilities spotless and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Muise on 2015-11-20

Review for DEBRA WOLANIUK OD

Thorough professional exam in pleasant surroundings.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Luise Reading on 2015-11-18

Review for DENNIS DOMBROWSKI OD

great service as usual. the entire office and Dr's are very professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Ruiz on 2015-11-17

Review for VLAD PETCOV, O.D.

The staff at Dombrowski Eye Associates is always professional and courteous. They are always on time and I have never had to wait more than a minute before being called back for my exam. Also, during the exam they do an excellent job of explaining the health of your eye and take time to review the images they take at the beginning of your appointment. I always leave feeling informed about my eyes.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-11-15

Review for VLAD PETCOV, O.D.

Very quick, thorough, and without those dilation drops!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-11-14

Review for VLAD PETCOV, O.D.

Professional, convenient, expedient

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Francine Rice on 2015-11-14

Review for VLAD PETCOV, O.D.

Great Experience. The staff met my needs and helped me beyond any I have ever received from a doctor office in Lancaster Dr. Petcov took his time in explaining all my test results and did not make me feel rushed as so many other doctor have in Lancaster. He did not make me feel like I was just a number and that he was pushing me along so that he could meet a quota of patients in order to make the most money he could. He was very informative and explained all the test results and spoke to me in a way so that I could understand what each test was for and how it related to me. I would recommend this eye practice to any one in need of their services giving them a 100% rating.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bobbi McCully on 2015-11-14

Review for DENNIS DOMBROWSKI OD

Thorough eye exam, pleasant office, Dr. Dombrowski is great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-11-11

Review for DENNIS DOMBROWSKI OD

Chris was very helpful. She spent a good bit of time trying to fix my son's glasses and, when unsuccessful, was able to find a more cost effective solution than total frame replacement.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Soost on 2015-11-03

Review for DENNIS DOMBROWSKI OD

Taken well care of. Re-inserted lens in glasses and got a new pair for computer use with new prescription

NPS: N/A

★★★★★ by Anon on 2015-11-03

Review for DENNIS DOMBROWSKI OD

The staff was friendly and made each test go smoothly and efficiently.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Anon on 2015-11-01

Review for DEBRA WOLANIUK OD

Staff was very friendly. Nice clean office. Doctor seemed pretentious. But the killer was the \$90 out of pocket fee I was uninformed about, even as I was checking out! There was another out of pocket fee I was quoted "about \$30" which was more like \$40. I expecting to be charged my co-pay and an extra \$30 and was blown away with a bill over \$200!! I will not be coming back and will not recommend anybody to your office. I work in another area of health care and believe the extra "contact lens exam" to be another greedy way for you to squeeze extra money from your patients. Shame on you, especially in this economy! If I would've known of this fee prior to my appointment I would have canceled.

NPS: N/A

★★★★★ by Phillip Bechtel on 2015-10-30

Review for VLAD PETCOV, O.D.

Dr. Petcov is super friendly and has a great chair-side manner. I always feel as though he truly cares about your eyes and will take the time to explain things thoroughly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rachel Kraybill Stahl on 2015-10-27

Review for VLAD PETCOV, O.D.

I was greeted immediately, checked-in asapest, and all around treated with efficiency and kindness. Thank you! It meant a lot when I was worried about a possible problem with my eye. Dr. Petkov (sp?) is the best--I love that he explains everything and helps me make good and informed decisions about my eye care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-10-27

Review for DENNIS DOMBROWSKI OD

As always, Dombrowski Eye Associates were courteous, professional, and helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Daniel Samilo on 2015-10-27

Review for DENNIS DOMBROWSKI OD

I appreciated the care that I received and Professional Advice!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Gerber on 2015-10-25

Review for DENNIS DOMBROWSKI OD

I have been a patient of Dombrowski Eye Associates for over fifteen years. I continue to be impressed by he high quality of concern and care exhibited by Dr. Dombrowski and his staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-10-24

Review for DENNIS DOMBROWSKI OD

I was very pleased with my experience here. Dr. Dombrowski was nice and explained everything well. The lady that assisted my with choosing new frames was very helpful and the process went smoothly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-10-24

Review for VLAD PETCOV, O.D.

Dr. Petcov is great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carie Michael on 2015-10-23

Review for DENNIS DOMBROWSKI OD

Always a relaxing experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Sunderland on 2015-10-20

Review for DENNIS DOMBROWSKI OD

I found all of the staff i meet very friendly and knowledgeable. It is a good environment also. I have already told a friend about you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Antonio Huertas on 2015-10-16

Review for DENNIS DOMBROWSKI OD

Dr. Dombrowski is an excellent physician that makes you feel comfortable. He shares his knowledge with you and explains very clearly so I am able to understand what I need to know. His staff is friendly and also knowledgeable to help explain things as well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Charles Reading on 2015-10-14

Review for DENNIS DOMBROWSKI OD

very friendly and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Adams on 2015-10-14

Review for DENNIS DOMBROWSKI OD

I am always pleased with the professionalism of Dombrowski Eye Associates. I have been a patient there for a long time and I feel like I have friends there. I would recommend them to my friends looking for an eye doctor.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Devine on 2015-10-13

Review for DENNIS DOMBROWSKI OD

It was good to SEE YOU. Service was great as usual. What's not to like ?

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Bricker on 2015-10-10

Review for DEBRA WOLANIUK OD

Always a good experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lisa Williams on 2015-10-07

Review for DENNIS DOMBROWSKI OD

Great service and deliver on their promises.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Catherine Vantash on 2015-09-30

Review for VLAD PETCOV, O.D.

Great experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Craig Conserva on 2015-09-26

Review for DENNIS DOMBROWSKI OD

Very professional and attentive. Everything was explained to me every step of the way. Dr. Dombroski and his staff are excellent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Theresa Graybill on 2015-09-25

Review for DENNIS DOMBROWSKI OD

Excellent care, as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-25

Review for DENNIS DOMBROWSKI OD

Very kind and patient with a rather wild 6 year old with significant sight issues. Also took the time to speak to me privately. Thank you.

NPS:

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★★★★★ by Deborah Dattisman on 2015-09-23

Review for DENNIS DOMBROWSKI OD

Always excellent care and informative info provided. I wouldn't go anywhere else and highly recommend Dr. Dombrowski.

NPS:

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★★★★★ by Patricia Getchell on 2015-09-23

Review for VLAD PETCOV, O.D.

Dr. Petcov is personable and knowledgeable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Sandra Beachler on 2015-09-22

Review for VLAD PETCOV, O.D.

Dr. Petcov explained everything fully. Thank you to everyone in the office for fitting me into the schedule on Monday, 9/21/15.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kimberly Barocco on 2015-09-19

Review for DENNIS DOMBROWSKI OD

Dr. Dombrowski is very thorough and the entire staff is excellent. I'm a previous patient of Eye Associates of Lancaster and there is no comparison !

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-18

Review for VLAD PETCOV, O.D.

Great and friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-16

Review for VLAD PETCOV, O.D.

Great service...very friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michelle Nonnemocher on 2015-09-16

Review for VLAD PETCOV, O.D.

Staff was very friendly and interested in my eyesight

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Charlene Wittmaier on 2015-09-15

Review for DENNIS DOMBROWSKI OD

This is my second year with Dr. Dombrowski and his practice. Everyone is very friendly and professional and they make you feel like an important

client. I most definitely will remain a happy client of Dombrowski Eye Associates for years to come!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-15

Review for VLAD PETCOV, O.D.

Very friendly and give a thorough eye exam

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol McDonald on 2015-09-12

Review for DENNIS DOMBROWSKI OD

Great staff and doctors! Everyone is kind, caring and extremely competent!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Holly Allen on 2015-09-10

Review for DENNIS DOMBROWSKI OD

had a great time at the office couldn't believe how bad my eye were

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-08

Review for DENNIS DOMBROWSKI OD

Personalized service with convenient hours. Dr. Dombrowski is straight forward with his advice and does not jump on the "bandwagon". He will provide or suggest services that are tailored for you needs and not just a "routine" visit. You can be confident that the eyecare at this practice is what is in your best interest.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-09-02

Review for DENNIS DOMBROWSKI OD

Very friendly, efficient and professional

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-09-02

Review for DENNIS DOMBROWSKI OD

give yourselves a 10 across the board.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-09-02

Review for VLAD PETCOV, O.D.

Very good service! Dr. Petcov is very kind and knowledgeable. I like that he explained everything about my eye health to me.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Melissa Houser on 2015-09-02

Review for VLAD PETCOV, O.D.

I had a wonderful first encounter with Dombrowski Eye Associates. It began with the woman I spoke with to schedule my appt and followed through the length of my exam. Everyone's attentiveness and pleasant demeanor made my first visit comfortable. I felt the Dr did a very thorough job of explaining my results, as well as, made them "user friendly" (so that I was fully aware of what he was communicating to me). Thank you for a positive experience!

NPS:

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★★★★★ by P Kevin Wenger on 2015-08-27

Review for DENNIS DOMBROWSKI OD

As always, the staff were friendly and prompt in helping me. My brief visit this time was simply to purchase more of the Boston Contact lense kits at the front office.

NPS:

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★★★★★ by Toya Mahapatra on 2015-08-26

Review for DENNIS DOMBROWSKI OD

I'm pleased and satisfied with the diagnosis and highly recommend of Dr Drombowski 's group.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gregory Jones on 2015-08-22

Review for VLAD PETCOV, O.D.

The thoroughness of the eye exams that the staff provides is unparalleled. From the moment you walk in the door you're put at ease by the friendly staff and the comfortable surroundings, overall it's a pleasant experience going to Dombrowski's and that speaks volumes about going to your doctor appointments.

NPS:

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★★★★★ by Brendan Szczepkowski on 2015-08-19

Review for DENNIS DOMBROWSKI OD

Excellent, compassionate care as always. I came with my 3 children and we were treated with kindness , warmth and respect, and there was no waiting!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brendan Szczepkowski on 2015-08-19

Review for DENNIS DOMBROWSKI OD

Excellent, compassionate care as always. I came with my 3 children and we were treated with kindness , warmth and respect, and there was no waiting!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Diane Mowery on 2015-08-16

Review for DENNIS DOMBROWSKI OD

Best place to have your eyes examined. Latest technology, friendly employees, great doctors.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Theresa Holton on 2015-08-15

Review for DENNIS DOMBROWSKI OD

I have been a patient for years and I have always been pleased with the professionalism and quality of the staff and services. Everyone is always very friendly and knows their job well. I know my eyes are being taken care of!

NPS:

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★★★★★ by Laura Shaida on 2015-08-15

Review for VLAD PETCOV, O.D.

Dr. P was upbeat; he explained problems, reassured me that my eyes were healthy, he was polite, personal but not intrusive. The session was enjoyable. I left feeling good.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Heather Grimm on 2015-08-15

Review for VLAD PETCOV, O.D.

Highly recommend Dr. Petcov. He is knowledgeable and his bedside manner is amazing with kids and adults alike.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-08-15

Review for VLAD PETCOV, O.D.

Dr. Petcov is so good. He's careful, considerate, and happy to answer questions. Highly recommend. Receptionist lacks warmth in a big way. She never cracked a smile and seemed oddly irritated and dismissive "Mmmhmm that's on you to work that out" when my husband asked an insurance reimbursement question. That said, Dr. P. and woman who runs tests are lovely and that more than makes up for the greeter/coder. Maybe the receptionist was just having a bad day.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-08-14

Review for DEBRA WOLANIUK OD

Thankful for the calm approach taken during visual field testing. Explanations were clear and concise. The entire appointment was organized. Appreciate the entire team.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gary Hobday on 2015-08-14

Review for DENNIS DOMBROWSKI OD

Brought my broken glasses in for a repair or replacement, and though the job is not yet finished, I was completely satisfied with the help I got.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-08-13

Review for DEBRA WOLANIUK OD

Great Doctors and friendly staff. Strongly recommend it.

NPS:

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★★★★★ by John Ripic on 2015-08-12

Review for VLAD PETCOV, O.D.

Very friendly staff! Dr. Petcov very good at explaining overall eye exam.

NPS:

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★★★★★ by Anon on 2015-08-11

Review for VLAD PETCOV, O.D.

Care was prompt, courteous. All questions were answered and everything was very clearly explained. Good visit!

NPS:

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★★★★★ by Gary Hostetter on 2015-08-11

Review for DENNIS DOMBROWSKI OD

New glasses fit great, many choices and quick service

NPS:

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★★★★★ by Katrina Fausnacht on 2015-08-07

Review for DENNIS DOMBROWSKI OD

Everyone was very pleasant and I was seen in a timely manner. Christine was incredibly patient and helpful when it came to deciding what type of progressive lens would be best for me and also in deciding on frames. I really appreciate the time that she spent with me.

NPS:

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★★★★★ by Anon on 2015-08-06

Review for DENNIS DOMBROWSKI OD

Great! I really feel Dr. Dombrowski listened to my concerns and did a thorough eye exam.

NPS:

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★★★★★ by Wayne Hoffman on 2015-08-06

Review for VLAD PETCOV, O.D.

I've always been pleased with Dombrowski Eye Associates. Everyone is friendly, courteous and professional. They take the time to listen and treat you with respect as they care for you.

NPS:

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★★★★★ by Adam Gosik on 2015-08-05

Review for DENNIS DOMBROWSKI OD

Very professional and informative experience.

NPS:

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★★★★★ by Zachary Hawkes on 2015-08-04

Review for DENNIS DOMBROWSKI OD

Extremely nice and helpful. Loved my experience

NPS:

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★★★★★ by Kent MacKinnon on 2015-07-30

Review for DENNIS DOMBROWSKI OD

Knowledgeable and professional team. A pleasure to be a patient at Dombrowski Eye Associates!!

NPS:

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★★★★★ by Anon on 2015-07-29

Review for DENNIS DOMBROWSKI OD

Great service and doctors!

NPS:

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★★★★★ by Anon on 2015-07-29

Review for VLAD PETCOV, O.D.

Thorough exam. Doctor took time to explain findings and rationale.

NPS:

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★★★★★ by Jay Ingram on 2015-07-28

Review for DENNIS DOMBROWSKI OD

Excellent. Personal and professional. Enjoyed my session.

NPS:

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★★★★★ by John Parker on 2015-07-27

Review for DEBRA WOLANIUK OD

The entire office staff is courteous, knowledgeable and efficient. In addition over many years I have found Dr. Debra Wolaniuk an excellent professional.

NPS:

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★★★★★ by Olivia Fry on 2015-07-25

Review for DENNIS DOMBROWSKI OD

Everyone was extremely friendly and very knowledgeable. Glad I came back!

NPS:

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★★★★★ by Dale Walton on 2015-07-24

Review for VLAD PETCOV, O.D.

Dr Petcov is kind and patient and explains everything in detail. Answers all questions clearly. The person (Joanne?) who performs alot of the tests is accurate, efficient and pays close attention to infection control measures. The office staff is polite as well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Terri Kutz on 2015-07-24

Review for DENNIS DOMBROWSKI OD

Always greeted with a smile when arriving for my appointment. They take the time to answer any questions you may have. Very courteous staff and eager to help.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-07-23

Review for DENNIS DOMBROWSKI OD

in and our in a timely manner. took time to answer my questions

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jason McDougall on 2015-07-22

Review for VLAD PETCOV, O.D.

Thank you all so much you made the LASIK eye surgery post op check so easy and everyone was so helpful! Thank you all!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathleen Pauzer on 2015-07-21

Review for VLAD PETCOV, O.D.

Friendly staff. Dr. Petcov was wonderful. He answered all of my questions and concerns thoroughly. He has a very positive attitude and kind demeanor. I appreciated Christine's honesty with her opinions while I was making selections in the optical shop. My only complaint is even with good insurance and discounts, the cost for glasses is quite expensive. However, that being said, I know from past experience I will be happy with my purchases.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cheryl Bell on 2015-07-20

Review for VLAD PETCOV, O.D.

The staff was professional, courteous, kind, and helpful. The appointment was also completed in a timely manner.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Erika Maust-Neiderer on 2015-07-17

Review for DENNIS DOMBROWSKI OD

Excellent as usual

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by John Carpenter on 2015-07-15

Review for DENNIS DOMBROWSKI OD

Wait was too long. Did not handle my prescription as I requested.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-07-14

Review for DENNIS DOMBROWSKI OD

It's always a great experience at Dombrowski Eye Associates. The appointment started right on time and I was not kept waiting at any point during the experience. I highly recommend them to anyone!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Henry Bretherick on 2015-07-11

Review for VLAD PETCOV, O.D.

Everyone is professional and very helpful. Overall good experience with exam visit including picking and receiving new glasses. Text message reminders about appointments and when new glasses are ready make it easy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Andrew Sheaffer on 2015-07-08

Review for VLAD PETCOV, O.D.

It was a very educational eye exam.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marcia Campbell on 2015-07-08

Review for VLAD PETCOV, O.D.

Dr. Petcov explained in layman's terms what he was looking for as my eyes age. Very reassuring. Both he and the technician were friendly, efficient, and informative.

NPS:

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★★★★★ by Anon on 2015-07-06

Review for DENNIS DOMBROWSKI OD

My experiences at Dombrowski Eye Associates have always been positive. I am taken in for my exam shortly after my arrival. Questions regarding my overall health--medications, health problems, etc. are asked before the exam. And when I am finished, Dr. Dombrowski takes time to answer questions and discuss options for any treatments..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mildred Zeamer on 2015-07-03

Review for DENNIS DOMBROWSKI OD

Warm, personal and professional as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donald Sherick on 2015-07-01

Review for DENNIS DOMBROWSKI OD

They made me feel comfortable and went the extra mile to get an insurance issue resolved without me even asking. Dr Dombrowski was very careful to explain everything I should know about my eyes, and the aging process. In my book, "He's Great"!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Shelby Jorkasky on 2015-06-26

Review for DENNIS DOMBROWSKI OD

staff members are cheerful and friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dale Walton on 2015-06-23

Review for VLAD PETCOV, O.D.

Dr. Petcov is patient and kind. He explains everything thoroughly and to my satisfaction. JoAnne who does the initial measurements and tests is extremely competent and efficient and friendly. I am a health care provider and wish I had someone like her set my patients up for me! :). The staff that helps you choose glasses were competent and friendly as well. I am sorry I do not recall the name of the women who assisted me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-06-23

Review for DENNIS DOMBROWSKI OD

Always a nice visit and the people are very friendly and get excellent service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marylou Lebo on 2015-06-19

Review for DENNIS DOMBROWSKI OD

Very caring and professional. A comfortable atmosphere that makes me feel confident in the doctors and their staff. As a new area resident looking for an eye doctor, I feel fortunate that I found Dombrowski eye associates. Once and done.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Basinger on 2015-06-17

Review for DENNIS DOMBROWSKI OD

I always get great customer service and attention to any special needs for my eyes

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jessica Kling on 2015-06-13

Review for DENNIS DOMBROWSKI OD

Quick, professional, and thorough!

NPS:

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★★★★★ by Belinda Shultz on 2015-06-10

Review for DENNIS DOMBROWSKI OD

I was able to get an appointment on short notice... much appreciated. My wait time was short and my experience was excellent!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-06-09

Review for DENNIS DOMBROWSKI OD

Very good and thorough.

NPS:

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★★★★★ by Robin Thomas on 2015-06-03

Review for DENNIS DOMBROWSKI OD

As always the staff was friendly and helpful and the care is excellent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Daniel Samilo on 2015-05-28

Review for DENNIS DOMBROWSKI OD

Very Good Appointment! I Really Appreciated the Explanations! Thank You.

NPS:

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★★★★★ by Maryanne Degrasse on 2015-05-28

Review for DENNIS DOMBROWSKI OD

I had a wonderful experience during my consultation for wearing contacts. I came in feeling quite apprehensive, but left feeling confident that I would get used to it.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Hetrick on 2015-05-20

Review for DENNIS DOMBROWSKI OD

Very friendly, efficient and helpful staff. Very willing to explain my insurance benefits and best options for glasses and contacts.

NPS:

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★★★★★ by Anon on 2015-05-19

Review for DENNIS DOMBROWSKI OD

The staff is always friendly and pleasant. I did not have to wait past my appointment time. Each exam was explained to me before hand and went smoothly.

NPS:

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★★★★★ by David Hernandez Gonzalez on 2015-05-13

Review for DENNIS DOMBROWSKI OD

Usual prompt, courteous, professional service.

NPS:

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★★★★★ by Anon on 2015-05-12

Review for VLAD PETCOV, O.D.

Dr. Petcov explained everything very well. He was extremely thorough. He comes highly recommended. Only bad thing was the initial waiting room delay!! The help picking out glasses was awesome and the process was seamless.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Allissa McDonald on 2015-05-12

Review for VLAD PETCOV, O.D.

The staff was incredibly friendly and helpful. They were knowledgeable and open to any questions I had throughout my appointment. It was easily one of the best experiences I have had at a doctor's office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Garriet Oliver on 2015-05-12

Review for DENNIS DOMBROWSKI OD

Excellent, friendly, professional service.

NPS:

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★★★★★ by Anon on 2015-05-12

Review for DENNIS DOMBROWSKI OD

Very professional. Answered all my questions.

NPS:

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★★★★★ by Zachary Starry on 2015-05-10

Review for VLAD PETCOV, O.D.

Speedy staff that is extremely knowledgable and friendly. Found my regular Optomotrist!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by E Donald Searle on 2015-05-07

Review for DENNIS DOMBROWSKI OD

I would rather not discuss it

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lauren Droege on 2015-05-06

Review for VLAD PETCOV, O.D.

Great place

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by James Ruebman on 2015-05-05

Review for VLAD PETCOV, O.D.

Minimal testing since eyes do not change from year to year. Very good conversation with Dr. about eyes and diabetes. Comparing results year to year very helpful in understanding them.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Alisa Bergen on 2015-05-05

Review for VLAD PETCOV, O.D.

Very professional and informative.

NPS:

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★★★★★ by Thomas Ulmer on 2015-05-05

Review for DENNIS DOMBROWSKI OD

As always, Dr. Dombrowski and his staff are thorough and take the time to listen and answer any and all questions. I never feel rushed. I have the highest confidence that his analyses and actions are based on a complete understanding of my history, not just on the latest data.

NPS:

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★★★★★ by James Hyson on 2015-05-03

Review for DEBRA WOLANIUK OD

Very warm and positive visit.

NPS:

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★★★★★ by Luis Vasquez on 2015-05-01

Review for DENNIS DOMBROWSKI OD

Staff was excellent and Dr.dombrowski was exceptionally excellent took his time explaining things to me so that I can understand better. I would recommend to friends.....the downside is I fell the frames were a little too pricey otherwise excellent job

NPS:

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★★★★★ by Trinda Shomper on 2015-04-28

Review for DENNIS DOMBROWSKI OD

Most amazing care ever! I have loved coming to this office for the past few years. I am moving away and will miss my experience here. Always friendly, informative and professional!

NPS:

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★★★★★ by Teresa Reisinger on 2015-04-18

Review for VLAD PETCOV, O.D.

I always receive the best of care. Everyone is very personable. It is like visiting family.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-04-17

Review for DENNIS DOMBROWSKI OD

Kind and caring staff. They are knowledgeable and offer quality products. Nice environment. Thanks.

NPS:

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★★★★★ by Shelby Jorkasky on 2015-04-15

Review for DENNIS DOMBROWSKI OD

The staff at the desk are always friendly and cheerful, the display where you pick out frames is bright and appealing to the eye. Dr. Dombrowski is wonderful and always displays a professional manner and always explains the pictures of the eye and lets you know about changes that are occurring with the eye. KUDOS TO ALL!!!!

NPS:

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★★★★★ by Jesse Gerber on 2015-04-09

Review for DEBRA WOLANIUK OD

I was very nervous after previous experiences with other optometrists and suffer from white coat syndrome. Every one was great and treated me like I was the priority. Was truly the ideal office visit.

NPS:

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★★★★★ by Sharlene Beckwith on 2015-04-08

Review for DENNIS DOMBROWSKI OD

I have been going to the doctors at Dombrowski Eye Associates ever since I began to require assistance with my eyesight. The doctors are outstanding and very knowledgeable, patient with questions and concerns, and considerate and caring. The staff is outstanding as well. I trust Dombrowski Eye Associates with the health of my eyes and vision improvement.

NPS:

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★★★★★ by Adam Ferreira on 2015-04-02

Review for VLAD PETCOV, O.D.

Very pleased with service and attention . We Always have a pleasant experience with the doctors and staff for 3 family members that have visited this practice for years . Thank you

NPS:

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★★★★★ by John Ciccone on 2015-04-01

Review for DENNIS DOMBROWSKI OD

Everyone very professional and polite would recommend to everyone

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Beth Smith on 2015-03-31

Review for VLAD PETCOV, O.D.

Always professional, thorough and courteous. Very happy with my experience.

NPS:

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★★★★★ by Lisa Williams on 2015-03-29

Review for DENNIS DOMBROWSKI OD

Very thorough visit. My husband found Dr. Dombrowski and we are new to the area. Very satisfied with the service provided.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brian Williams on 2015-03-29

Review for DENNIS DOMBROWSKI OD

Very thorough. First visit, new to the area and very satisfied and glad we found the right eye Dr.!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Johann McKee on 2015-03-28

Review for VLAD PETCOV, O.D.

Great check-up as always.

NPS:

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★★★★★ by Mandy Stover on 2015-03-24

Review for VLAD PETCOV, O.D.

Everyone was very nice

NPS:

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★★★★★ by Karen Hirte on 2015-03-24

Review for DENNIS DOMBROWSKI OD

Everyone in the office is very professional. They answer all questions easily and willingly.

NPS:

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★★★★★ by Wayne Hoffman on 2015-03-18

Review for DENNIS DOMBROWSKI OD

Very professional and courteous service. I always feel good when I walk out knowing the status of my eyes.

NPS:

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★★★★★ by William Taylor on 2015-03-18

Review for DENNIS DOMBROWSKI OD

I was seen promptly. Dr. Dombrowski diagnosed my dry eye issue and recommended several solutions. Christine adjusted my glasses perfectly. She does the adjustments better than anyone in Lancaster County. Great office staff too.

NPS:

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★★★★★ by Celines Huertas on 2015-03-18

Review for DENNIS DOMBROWSKI OD

Had a positive experience, as always. Very efficient. I got there about 45 minutes and was taken care of way ahead of time.

NPS:

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★★★★★ by Stephen Curran on 2015-03-18

Review for DENNIS DOMBROWSKI OD

I've been using Dombrowski Eye Associates for many years now and have always had a great experience.

NPS:

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★★★★★ by Mary Hetrick on 2015-03-15

Review for DENNIS DOMBROWSKI OD

I was interested in getting new glasses made, but was given good information about the cost and risk of using my old frames. Christine also explained my insurance coverage to me so that I could make a good decision about when to get my new glasses. Thank you!

NPS:

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★★★★★ by Darlene Garreth on 2015-03-14

Review for DEBRA WOLANIUK OD

Both doctors and staff make for a pleasant experience. They are friendly and helpful in answering any questions and I wouldn't hesitate to recommend them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-03-10

Review for DENNIS DOMBROWSKI OD

I received excellent care at Dombrowski Eye Associates. Everyone I talked to that morning was friendly, informative, and kind. I would highly recommend them for any of your eye care needs.

NPS:

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★★★★★ by Zach Devlin on 2015-03-03

Review for DENNIS DOMBROWSKI OD

Friendly helpful staff. Easy to make appts.

NPS:

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★★★★★ by Thomas Shindle on 2015-02-25

Review for DENNIS DOMBROWSKI OD

Quick, efficient and very friendly.

NPS:

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★★★★★ by Diane Coyle on 2015-02-24

Review for DENNIS DOMBROWSKI OD

My experience with all of you is ALWAYS excellent! Thank you!

NPS:

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★★★★★ by Anon on 2015-02-18

Review for VLAD PETCOV, O.D.

Excellent service, professional and courteous. Very thorough exam with detailed pictures that the doctor reviewed with me.

NPS:

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★★★★★ by William Soost on 2015-02-17

Review for DEBRA WOLANIUK OD

Everything was just great. No complaints or concerns, but frankly, surveys and many visit reminders before I visit are getting annoying. getting 3 or 4 reminders AFTER I said I will visit as scheduled is annoying. If I am not happy, I will let someone know. OK?

NPS:

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★★★★★ by Ryan Maisano on 2015-02-16

Review for DENNIS DOMBROWSKI OD

Everyone at the office was very professional, punctual, and pleasant. Our questions were answered, and we had a very positive experience.

NPS:

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★★★★★ by Anon on 2015-02-14

Review for VLAD PETCOV, O.D.

This was my very first eye appointment ever! I was treated with kindness and compassion. Usually when I go to the doctors office, I feel uncomfortable and nervous. That wasn't the case here. I felt right at home.

NPS:

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★★★★★ by Anon on 2015-02-13

Review for DENNIS DOMBROWSKI OD

As always, great care.

NPS:

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★★★★★ by Jane Witwer on 2015-02-07

Review for VLAD PETCOV, O.D.

On recommendation from my husband and daughter I made an appointment at Dombraskie Eye Associates. The exam was thorough and everything was shown and explained to me in easy to understand ways. I felt like I was really being cared for.

NPS:

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★★★★★ by Carolyn Miller on 2015-02-04

Review for DENNIS DOMBROWSKI OD

Very well

NPS:

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★★★★★ by Jacob Miller on 2015-02-04

Review for DENNIS DOMBROWSKI OD

Very good

NPS:

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★★★☆☆ by Anon on 2015-02-04

Review for DENNIS DOMBROWSKI OD

The office staff are very kind and helpful, but Dr Dombrowski's "bedside manner" could be better. I think he pushes patients towards the more expensive options instead of considering cheaper alternatives.

NPS:

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★★★★★ by Alexzandria Mercado on 2015-01-30

Review for DEBRA WOLANIUK OD

Doctors were outstanding. Very pleased.

NPS:

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★★★★★ by Beverly Piscitelli on 2015-01-28

Review for DENNIS DOMBROWSKI OD

Always have a ppositive experience. Dr Petcov is an asset to the practice. He is professional, knowledgeable and personable. Great at explaining what is happening as regards the health of the eye.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Dilorio on 2015-01-22

Review for DENNIS DOMBROWSKI OD

Seen on time. Great people. Always a pleasure!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-01-20

Review for DENNIS DOMBROWSKI OD

Friendly staff, seen within 30 minutes of appointment time

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lynn Fisher on 2015-01-20

Review for VLAD PETCOV, O.D.

Quick, friendly and very knowledgable experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Matthew Stoner on 2015-01-17

Review for DENNIS DOMBROWSKI OD

I was really concerned and felt my exam was thorough and the doctor took the time to listen.

NPS:

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★★★★★ by Johanna Kreibick on 2015-01-15

Review for DENNIS DOMBROWSKI OD

thank you excellent service as always!

NPS:

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★★★★★ by Mike Griffith on 2015-01-14

Review for DENNIS DOMBROWSKI OD

Friendly, efficient, and knowledgeable

NPS:

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★★★★★ by Andrew Waldman on 2015-01-13

Review for VLAD PETCOV, O.D.

Best eye doctors I have ever been to. The Optometrists are extremely friendly, very good at their job and take time to explain ever detail covered in the exam. Way more than I was use to when I was going to a different Optometrist.

NPS:

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★★★★★ by Anon on 2015-01-06

Review for DENNIS DOMBROWSKI OD

I had a 9:15 appointment and showed up at 9:05 to check in. There was only myself and one other person in the waiting room yet I was not seen until 9:50am. By the time the appointment was over I had no time to actually pick out frames, requiring another visit. This has not been my usual experience and my time with the doctor was very informative.

NPS:

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★★★★★ by Scott Danehower on 2014-12-24

Review for DENNIS DOMBROWSKI OD

Dr Dombrowski and all of the staff are highly skilled and provide top quality eye care. They are friendly and caring and focused on helping all their patients. I would highly recommend them to anyone!

NPS:

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★★★★★ by Anon on 2014-12-18

Review for VLAD PETCOV, O.D.

Terrific experience, helpful and knowledgable staff. Thanks!

NPS:

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★★★★★ by William Porr on 2014-12-13

Review for DENNIS DOMBROWSKI OD

Friendly, on top of their game, did not push me into anything I did not want to have.. highly recommend Dombrowski to anyone ...

NPS:

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★★★★★ by Benjamin Larsen on 2014-12-11

Review for DENNIS DOMBROWSKI OD

Always a pleasure working with this staff.

NPS:

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★★★★★ by Glen Trezise on 2014-12-09

Review for DENNIS DOMBROWSKI OD

Great service and care. Prompt response to my appointment time but the doctor did not rush through the exam. I felt like I was valued as a patient.

NPS:

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★★★★★ by Anon on 2014-12-09

Review for DENNIS DOMBROWSKI OD

Dr petcov was outstanding and a real pleasure as always.The rest of your staff should follow his lead,they could learn a lot about customer service!

NPS:

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★★★★★ by Anon on 2014-12-09

Review for VLAD PETCOV, O.D.

front desk people disinterested and somber. Not very helpful and made us feel bothersome with questions. Only shining spot was my eye doctor, he was wonderful and very thorough and helpful. Sales lady for glasses was having a bad day or depressed.

NPS:

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★☆☆☆☆ by Anon on 2014-12-07

Review for VLAD PETCOV, O.D.

The only reason to continue to have my eye exams done here are because of the eye doctor we see here. The office staff are unpleasant and disengaged, and definitely don't make you feel welcomed, and are not very helpful, almost not wanting to be bothered. The person in eyeglass sales and fitting seemed depressed. This should be a warmer more inviting experience but it is not and I wish that could change. Again, if the eye doctor we see was not so outstanding we would have changed eyecare places a long time ago. Please read this and make some changes.

NPS:

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★★★★★ by Anon on 2014-11-27

Review for DENNIS DOMBROWSKI OD

After my recent visit I think of it as a benchmark service in all areas. Kudos to everyone-jim

NPS:

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★★★★★ by Connie Polisoto on 2014-11-22

Review for DENNIS DOMBROWSKI OD

I absolutely love Dr . Petcov, he explains everything to you and is so easy to understand. I think he and the other doctors I have had there do a great job. I highly recommend them.

NPS:

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★★★★★ by Patricia Vogel on 2014-11-22

Review for VLAD PETCOV, O.D.

Love this place! Vlad is excellent and the staff are sooooo helpful. Always on time and always wonderful!!

NPS:

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★★★★★ by Darlene Diorio on 2014-11-20

Review for DENNIS DOMBROWSKI OD

Excellent service from every caring staff member. They spent extra time helping me pick the perfect glasses! Everyone is friendly and helpful. My whole family are patients at Dombrowski Eye Associates.

NPS:

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★★★★★ by Sheridan Riva on 2014-11-19

Review for DENNIS DOMBROWSKI OD

Very professional and friendly!

NPS:

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★★★★★ by Anon on 2014-11-19

Review for DENNIS DOMBROWSKI OD

Good service. Very professional.

NPS:

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★★★★★ by Anon on 2014-11-19

Review for DENNIS DOMBROWSKI OD

Way overcharged.

NPS:

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★★★★★ by Lyndon Girvin on 2014-11-18

Review for VLAD PETCOV, O.D.

The doctor took his time to listen to my issues and offered several options and implemented several for me to try.

NPS:

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★★★★★ by Anon on 2014-11-16

Review for VLAD PETCOV, O.D.

The staff here are all extremely friendly and helpful. I have seen two doctors here (Dr. Wolaniuk and Dr. Petcov) and loved both of them. They make you feel comfortable and have your best interest in mind with all that they do. They are extremely knowledgeable in what they do and will answer any questions you might have. I recommend them to everyone I know!

NPS:

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★★★★★ by Richard Rothan on 2014-11-12

Review for VLAD PETCOV, O.D.

Quality care and quality eye glasses. Staff is very polite and helpful. Appointment wait is quite minimal.

NPS:

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★☆☆☆☆ by Marilyn Perry on 2014-11-12

Review for DENNIS DOMBROWSKI OD

I have not been to your clinic - you have the wrong email address. I will continue to rate you very poor if I continue to get your emails. So stop the harrasment

NPS:

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★★★★★ by Anon on 2014-11-12

Review for DENNIS DOMBROWSKI OD

Relaxed atmosphere, stress free exam, everyone was friendly and helpful.

NPS:

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★★★★★ by John Fudge on 2014-11-11

Review for DENNIS DOMBROWSKI OD

I have not had an exam for many years so I didn't know what to expect. Dr. Petcov and his optical assistant explained the procedures they were doing and were very thorough. Everyone from the receptionist to the woman helping me pick out frames were courteous and very professional. I will be a regular customer from now on.

NPS:

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★★★★★ by Louis DiPerna on 2014-10-31

Review for DENNIS DOMBROWSKI OD

Very ggod care

NPS:

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★★★★★ by Bobby Ruble on 2014-10-30

Review for DEBRA WOLANIUK OD

It was excellent !!

NPS:

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★★★★★ by Anon on 2014-10-27

Review for DENNIS DOMBROWSKI OD

Personable, helpful, eager to explain about my eyes and health.

NPS:

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★★★★★ by Cynthia Hall on 2014-10-25

Review for DENNIS DOMBROWSKI OD

Just love the quality service we receive here. Great use of technology! Ultra high tech and smart doctors.

NPS:

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★★★★★ by Caileb Howse on 2014-10-22

Everyone is great that works here. My experiences have always been great.

NPS:

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★★★★★ by Anon on 2014-10-18

Review for VLAD PETCOV, O.D.

The staff was very friendly. Dr. Petcov was great to work with. Will definitely return next year.

NPS:

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★★★★★ by Anon on 2014-10-18

Review for VLAD PETCOV, O.D.

Very friendly staff. Dr. Petcov was excellent with my son's exam! Will definitely be back again next year.

NPS:

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★★★★★ by Jonas Commero on 2014-10-14

Review for VLAD PETCOV, O.D.

The staff was professional, did a great job explaining things to me and my son. We will definitely be back!

NPS:

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★★★☆☆ by Jacqueline Ackerman on 2014-10-09

Review for DENNIS DOMBROWSKI OD

I was referred by a friend who swears by your service. The service was exceptional except for one thing. My review would be much more positive if the person to schedule my first appointment had inquired about being diabetic. Although I did mention it to the screening person upon my arrival I was not given a specific test that I was later told was required by Dr. Dombrowski in order to complete the report required by my family physician in reference to being diabetic. My time was limited and the test required my eyes to be dilated. I was not comfortable having my eyes dilated just two hours before returning to my work as a professional driver so I scheduled a separate appointment which was not available until two weeks later. It seems to me that better training and a simple screening on intake would have been sufficient for them to discuss the need to dilate upon my visit, so I would have been better informed in order to plan the timing for the appointment based on my specific needs. Will return, but will be more assertive about expectations and requirements.

NPS:

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★★★★★ by Anon on 2014-10-08

Review for DEBRA WOLANIUK OD

Everything went smoothly and efficiently, with friendly staff and excellent professional care.

NPS:

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★★★★★ by Mary Christian on 2014-10-03

Review for DENNIS DOMBROWSKI OD

I love Dombrowski Eye Associates. The staff is so "on it", there's no wait time, everyone is so nice. Dr. Dombrowski is very skilled in his assessment of your eye exam as well as your eye health. The staff works together to help you pick out frames that look best on you, and will tell you if the frame you pick, really does not suit your complexion, size of your face, etc. I feel I really get personalized service when I go there. Dr. Dombrowski discovered a very serious eye problem that needed attention immediately and they got me in with a doctor right away. I thank him for saving what sight I still have in that eye.

NPS:

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★★★★★ by Anon on 2014-10-01

Review for DENNIS DOMBROWSKI OD

Dr Dombrowski was thorough and explained the condition of my eyes. As always he was friendly and took the time to answer all my questions.

NPS:

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★★★★★ by Marcia Campbell on 2014-10-01

Review for DEBRA WOLANIUK OD

Great service!

NPS:

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★★★★★ by Anon on 2014-10-01

Review for VLAD PETCOV, O.D.

Dr Petkov is wonderful with kids! He talks to them on their level without condescending. Keep up the good work!

NPS:

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★★★★★ by Anon on 2014-09-30

Review for DENNIS DOMBROWSKI OD

Thanks for sending our rx's . Unfortunately I can't open it. So maybe you can send it in the mail or another way to email it to me. I'm not too sharp on the computer. We enjoyed our office visit yesterday. Raymond just didn't understand the charge for checking his contact lens when nothing was done with his contact. He is fine about it though. Thank you Rita Good

NPS:

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★★★★★ by Mary Angeline on 2014-09-29

Review for DENNIS DOMBROWSKI OD

The appointment was conducted on time. The personnel were friendly and professional. They explained what the different tests were for. Dr. Dombrowski explained my situation and what could be done for me. Very informative and friendly experience.

NPS:

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★★★★★ by Leah McCowan on 2014-09-27

Review for DENNIS DOMBROWSKI OD

Been there twice...always have a great experience.would highly recommend.

NPS:

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★★★★★ by Sydney Leese on 2014-09-24

Review for DENNIS DOMBROWSKI OD

Everyone from beginning of experience to the end is so friendly and helpful. Doctor P. is very knowledgeable, friendly, and a great teacher. He was very positive and patient helping my daughter learn to put her contacts in and picking the correct brand for her comfort. It was a pleasure to visit the office because of the entire staff's friendly, helpful, and courteous attitude. Thank you everyone.

NPS:

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★★★★★ by Judith Gerber on 2014-09-22

Review for DENNIS DOMBROWSKI OD

I found Dr. Dombrowski and his staff yo be caring and competent. I would like to especially thank Jo-Ann Wilson for here kindness .

NPS:

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★★★★★ by Kathleen Waltman on 2014-09-20

Review for DENNIS DOMBROWSKI OD

Everyone was very nice and attentive - went out of their way to make sure that I was happy with my appointment and the new glasses I ordered. I am so excited to get them, by the way!

NPS:

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★★★★★ by Karen Hurley on 2014-09-15

Review for DENNIS DOMBROWSKI OD

The best people to take care of my eye care needs. Love these folks!

NPS:

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★★★★★ by James Benson on 2014-09-14

Review for DENNIS DOMBROWSKI OD

Fine exam and had all my questions answered.

NPS:

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★★★★★ by Dennis Young on 2014-09-12

Review for DENNIS DOMBROWSKI OD

Always a pleasure to see the gang very professional

NPS:

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★★★★★ by Louis DiPerna on 2014-09-04

Review for DENNIS DOMBROWSKI OD

Always receive great care and personal attention.

NPS:

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★★★★★ by Anon on 2014-09-03

Review for DENNIS DOMBROWSKI OD

My experience at Dombrowski Eye was a wonderful. From tests administered by Joanne to exam by Dr. Dombrowski was professional, but friendly. Everything was explained clearly and I never felt rushed. Have already recommended you to several others.

NPS:

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★★★★★ by Nancy Price on 2014-09-03

Review for DENNIS DOMBROWSKI OD

Love the care I receive when I have my appointments. They treat me like I am one of the family which is helpful when the Dr. And his staff explain to me what is on my x-rays and during my exams. I can't imagine ever going anywhere else. They are very professional and caring. Love them!

NPS:

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★★★★★ by Anon on 2014-08-27

Review for DENNIS DOMBROWSKI OD

Polite and professional care.

NPS:

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★★★★★ by Kendra McGuire on 2014-08-24

Review for DENNIS DOMBROWSKI OD

I needed an appointment on a busy Friday afternoon and they seamlessly made it happen. I am so grateful for their professionalism and abilities. Great staff, great docs. Great experience!

NPS:

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★★★★★ by Keith Nagley on 2014-08-23

Review for DENNIS DOMBROWSKI OD

Dr. Petcov is very knowledgeable and explains your eye health to you in detail.

NPS:

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★★★★★ by Ann Smith on 2014-08-23

Review for VLAD PETCOV, O.D.

I always like the attention given to my vision and the tools used to see everything they can to help me have good vision.

NPS:

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★★★★★ by Donna Book on 2014-08-19

Review for DENNIS DOMBROWSKI OD

The staff are all very professional and friendly. Dr Dombrowski is through, kind and offers an opportunity to learn about keeping your eyes healthy. The optical staff are helpful and honest and make choosing a pair of glasses an enjoyable experience. Thank you for helping to keep my eyes healthy!

NPS:

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★★★★★ by Laura Shaida on 2014-08-16

Review for VLAD PETCOV, O.D.

I appreciated Dr. P's explaining what was happening in my eyes quite thoroughly. In addition, his telling me that I am "ahead of the curve", i.e. my eyes are a bit younger than my years, made me feel great, even though that's nothing I've done or can do about it. The experience was very good.

NPS:

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★★★★★ by Theresa Holton on 2014-08-16

Review for DENNIS DOMBROWSKI OD

As always, staff was friendly and professional. I am confident that my eyes were checked thoroughly and accurately. My eyes are in "good hands" at Dombrowski Eye Associates.

NPS:

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★★★★★ by Anon on 2014-08-10

Review for DENNIS DOMBROWSKI OD

Everything about the appointment was handled professionally and promptly. All questions were fully and understandably answered. It is a pleasure to be a patient here.

NPS:

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★★★★★ by Anon on 2014-08-09

Review for DENNIS DOMBROWSKI OD

Everything was great. With the exception of many references to Snail Mail. Being the reason for delay in receiving lens. I work for the USPS and my salary pays for my new lens. Also I was in USPS uniform. So I guess they are upset because they have to use USPS due to insurance I was told. I have no idea why the reference was made the lens were not delayed. ??? I guess they don't want USPS \$\$\$

NPS:

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★★★★★ by Anon on 2014-08-09

Review for DENNIS DOMBROWSKI OD

Most staff is lovely, but head doctor borders on rude, pushing for optional scans and purchases in house. Nurse mentioned scan and explained it and I refused. I asked if it was necessary and she assured me that it was not, that the doctor would examine the back of the eye closely. Once in room

with head doctor, he noted that no scan had been done then said "You must not be concerned about the back of the eye health today then." Requests for scripts for glasses are met with rudeness too, but glasses and contacts are overpriced in house. (Saved \$300 buying glasses for child elsewhere, \$125 savings on my 6 mo supply of contacts online- same brand.) It's a shame, because other doctors and staff are very caring and kind. I would recommend practice but urge patients to see one of the partners, and comparison shop for glasses or contacts.

NPS:

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★★★★★ by Gregory Jones on 2014-08-07

Review for VLAD PETCOV, O.D.

The examination by far was the most thorough exam I've ever had, everyone who was involved in my appointment was simply wonderful.

NPS:

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★★★★★ by Louise Fitzpatrick on 2014-08-06

Review for DENNIS DOMBROWSKI OD

it is always a pleasant visit....everyone is friendly and helpful....the place is spacious and has a calming , relax feel too it....pretty good selections on eyeware!! thanks again!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-08-06

Review for DEBRA WOLANIUK OD

Great care in a friendly environment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Hollister on 2014-08-05

Review for DENNIS DOMBROWSKI OD

The staff is wonderful! My young daughter has a prescription which changes every 6 months, so we have been in several times. She is comfortable in the office and everyone treats her so kindly. My daughter leaves feeling well cared for and special. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cindy Sisto on 2014-07-23

Review for DENNIS DOMBROWSKI OD

We have been with these doctors for 25 years....enough said! Not only them, but their entire staff also.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Hall on 2014-07-19

Review for VLAD PETCOV, O.D.

I have been a client of Dombrowski Eye Associates for many years (at least 9 years), and have always been pleased with their service. Eyeglasses can be purchased on premises or a prescription given to go elsewhere. 2 out of 3 of my eyeglasses have been purchased at Dombrowski Eye Assoc. The cost is a little more for the glasses but the quality and service is very good. Where I purchase my glasses is more dependent on my budget at the time. I would highly recommend DEA. My husband used to be a client elsewhere but after we were married he tried DEA because I was so pleased and he switched over to DEA as well. Now my mom is a client and soon my sister will be a client as well.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-18

Review for DENNIS DOMBROWSKI OD

Very Knowledgeable of the product line I purchased and a pleasure to do business with!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Beth Smith on 2014-07-16

Review for DENNIS DOMBROWSKI OD

Excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Henrietta Daniels on 2014-07-14

Review for VLAD PETCOV, O.D.

Your service is impeccable as always. Doctor Dombroski, our prayers are with you and family as you mourn the life of one so precious and dear to your heart. Henrietta Daniels

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brooke Haldeman on 2014-07-12

Review for DENNIS DOMBROWSKI OD

Excellent service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-10

Review for VLAD PETCOV, O.D.

Very friendly. On time appointment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia Getchell on 2014-07-07

The entire staff at Dombrowski are not only highly skilled professionals, they're caring individuals. I have some specific health issues and they've always been more than willing to work with me to provide the best eye care I've ever received. I highly recommend them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Theresa Graybill on 2014-07-05

Review for DENNIS DOMBROWSKI OD

My children and I have been patients at Dombrowski Eye Associates for about 20 years now, and we can highly recommend this practice as always competent and caring. Everyone we have dealt with is always friendly and helpful, and we trust Dr. Dombrowski completely with our eye care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lisa Hollywood on 2014-07-01

Review for DENNIS DOMBROWSKI OD

Comprehensive, informative & an overall pleasant experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donald Sherick on 2014-07-01

Review for DENNIS DOMBROWSKI OD

My experience was pleasant and the examination very thorough. I never have any concerns about getting my eyes checked at your facility, it just feels right.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Kissinger on 2014-07-01

Review for DENNIS DOMBROWSKI OD

Excellent service. The doctor explained things so I was able to understand.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Bentley on 2014-06-30

Review for DENNIS DOMBROWSKI OD

My wife and I have been coming there for years and we have never been disappointed. The actual eye exam is thorough and informative. The past few years we have been examined by Doctor Petcov and we both enjoy our visits with him. All of the doctors and staff are professional and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cheryl Bell on 2014-06-29

Review for VLAD PETCOV, O.D.

Everyone was extremely helpful and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert White on 2014-06-24

Review for DEBRA WOLANIUK OD

A-one !!!

NPS:

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★★★★★ by Richard Rothan on 2014-06-21

Review for VLAD PETCOV, O.D.

Top Quality eye care and glasses. Short wait times when showing up for your appointments. Friendly staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-06-20

Review for VLAD PETCOV, O.D.

Ver pleasant

NPS:

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★★★★★ by Anon on 2014-06-18

Review for VLAD PETCOV, O.D.

I was immediately greeted upon arrival and did not feel rushed as I looked for a new pair of frames. I must have tried on every pair!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Darlene Garreth on 2014-06-13

Review for VLAD PETCOV, O.D.

All the staff was very friendly and very helpful. Dr. Petcov took time to answer all my questions and made me feel at ease about seeing someone new.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-06-06

Review for DEBRA WOLANIUK OD

Excellent doctors and staff. All the latest equipment allows for an eye exam without dilation, and a glaucoma test without that annoying puff of air being shot into your eye. Most comfortable eye exam ever!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-06-05

Review for DENNIS DOMBROWSKI OD

Very prompt and professional-helpful with providing access to insurance coverage as well as rebates.

NPS:

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★★★★★ by Anon on 2014-06-05

Review for DENNIS DOMBROWSKI OD

My experience was great!!, very professional staff, Dr Debra was very nice and professional, she is sending me to a retina specialist to diagnose what is going on with my eye, she was wonderful, showing the pics of my eye and giving detailed info of what might be going on with my eye, they have newer equipment that they used so I did not have to have drops to dilate my pupil, wonderful experience.

NPS:

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★★★★★ by Robin Thomas on 2014-06-04

Review for DENNIS DOMBROWSKI OD

My office visit was on-time and efficient. Everyone is friendly and helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cheryl Bell on 2014-05-23

Review for DENNIS DOMBROWSKI OD

I was given an emergency appointment immediately and was treated professionally and kindly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-05-23

Review for VLAD PETCOV, O.D.

Everyone at Dombrowski Eye Associates was friendly and professional; highly recommended.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-05-21

Review for DENNIS DOMBROWSKI OD

I've been a patient at Dombrowski Eye Associates for three years and have always been very pleased with my experience. The team is extremely professional, courteous and efficient. My eye exams have always been very thorough and my results are reviewed and explained to me. I would highly recommend the Dombrowski eye team.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bruce Hirte on 2014-05-21

Review for DENNIS DOMBROWSKI OD

Competent and friendly staff. Exam performed in an efficient manner.

NPS:

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★★★★★ by James Hyson on 2014-05-20

Review for DEBRA WOLANIUK OD

Excellent as always.

NPS:

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★★★★★ by Kristina Oswald on 2014-05-20

Review for DENNIS DOMBROWSKI OD

Staff is friendly and thorough, but whenever I visit the practice I am not seen promptly. My appointment was at 4:00 pm. I filled out my paperwork prior to my visit in order to move the process along. I was not taken back to a room until 4:40 pm.

NPS:

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★★★★★ by Cynthia Conner on 2014-05-15

Review for DENNIS DOMBROWSKI OD

Your office is very professional. I used to have problems with my contacts not being just right, and Dr. Dombrowski has corrected that. And you give a complete exam.. I'm happy to have returned to your office!!

NPS:

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★★★★★ by Rita Reidenbach on 2014-05-13

Review for VLAD PETCOV, O.D.

Dr. Petcov is wonderful. He is very thorough and explains everything. I would definitely recommend him.

NPS: N/A

★★★★★ by Anon on 2014-05-13

Review for DENNIS DOMBROWSKI OD

They have good technology that helps them to monitor my eye health. They provide me with a thorough analysis of any changes to my eyes. The Doctors and staff are efficient, helpful and friendly.

NPS:

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★★★★★ by Jessica Simon on 2014-05-09

Review for DENNIS DOMBROWSKI OD

My appointment went well, I feel like the front desk ladies were professional and caring. The woman who did the various tests before the doctor came in, Joanne, was excellent and helped me feel more relaxed about the visit. Dr. Dombrowski is a great doctor and took the time to answer my questions and educate me about my eye health. My complaint is that during check out I ordered contact lenses-which I assumed would be a year supply and be mailed to my house. Neither were done! I picked up my order when they came in-and when I got home realized I was only given a 6 month supply. I called the office to ask if the order was correct-which it was-then I made the comment that I thought I would get a year supply since I go their annually. I was asked if I wanted them to order 6 more months-I declined and asked if I could have a copy of my rx so that I could order them from a different source. I was told the rx would be available for me to pick up at the front desk. It's just a bit annoying that a one year supply wasn't ordered for me-I feel like in the past I was always given a year supply. I have been a long term patient of the practice and do appreciate the services they provide and all of the staff have been courteous and friendly towards me.

NPS:

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★★★★★ by Elizabeth Roberts on 2014-05-09

Review for DENNIS DOMBROWSKI OD

I found the staff very friendly and i was also very impressed with the detailed eye exam. Made my first visit to this practice an overall pleasurable experience.

NPS:

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★★★★★ by Michael Conner on 2014-05-07

Review for DENNIS DOMBROWSKI OD

Exceeded expectations. Very professional. This was the most thorough eye exam I ever had. Friendly and easy to work with. Cannot come up with a single negative comment. I have complete confidence that my eye care is in good hands. Just switched eye doctors and not looking back. Easy 5 stars.

NPS:

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★★★☆☆ by Margaret Sheckard on 2014-05-07

Review for DENNIS DOMBROWSKI OD

Unfortunately I was very disappointed with my visit. My appointment was scheduled for 3:30 pm. I arrived at 3:20 pm to allow for any paperwork that needed filled out. From start to when I decided it was time to leave it was 2 hrs and 15 min and there was still no one available to help me pick out new frames. I asked if they always ran this far behind, the staff apologized and tried to explain something happened that set them behind schedule. I think as a courtesy to their patients they should have called me and told me they were running pretty far behind and given me the option of rescheduling. As a result of their running behind I missed a 5 pm appointment that I had scheduled when I figured by allowing 1 1/2 hrs for my appointment would be enough time to get in, be seen and get out. I also had to leave work early to be there by 3:30, what about us billing them for our time?

NPS:

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★★★★★ by Denise Trupe on 2014-05-07

Review for DENNIS DOMBROWSKI OD

They are always wonderful at getting me in at the last moment for immediate needs! Love you guys!

NPS:

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★★★★★ by Anon on 2014-05-07

Review for DENNIS DOMBROWSKI OD

The staff are extremely friendly, helpful, and always professional. I wouldn't dream of going anywhere else.

NPS:

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★★★★★ by Anon on 2014-05-06

Review for VLAD PETCOV, O.D.

I like Dr Petcov, the girl who gave my testing was also good. I didnt care for the girl that took care of taking my order. I believe her name was Chris. She was not friendly, she made my feel like I was cheap by getting new lenses in my old frames, which I happen to really like. I felt she was just in it for the money...not a good experience. My overall rating of 5 was due to my experience with her...

NPS:

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★★★★★ by Rachel Kraybill Stahl on 2014-05-06

Review for DENNIS DOMBROWSKI OD

From start to finish, my visit to Dombrowski Eye Associates was flawless. Easy check-in; great interactions with each of the very friendly staff members; efficient, but very thorough processing of my order of new glasses--all the technical pieces, the personal preferences, the cost factors, insurance coverage--everything was explained and documented in the detail I needed and asked for. Check-out was also a pleasure, and the whole thing from start to finish was only a little more than an hour--including 4 computerized eye exams! As someone who has worked in a medical office myself, I'm impressed! Thank you!

NPS:

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★★★★★ by John Weierbach on 2014-05-01

Review for DEBRA WOLANIUK OD

My visit yesterday was excellent. The staff was courteous and efficient. Dr. Dombrowski took her time and her eye examination was very thorough. I am excited to receive my new glasses with my new prescription.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Thomas Scott on 2014-04-30

Review for DENNIS DOMBROWSKI OD

Very impressed.

NPS:

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★★★★★ by Dale Kreider on 2014-04-29

Review for DENNIS DOMBROWSKI OD

Dr. Dombrowski described explained everything he was doing and spent a significant amount of time with me. He was very thorough with my examination. The young lady that fitted me for my glasses did an excellent job.

NPS:

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★★★★★ by Shannon Bender on 2014-04-25

Review for DENNIS DOMBROWSKI OD

From my initial phone call to my leaving the office I was impressed by the high level of polite professionalism with every different interaction. Each member of Dombrowski Eye Associates listened to my vision concerns and helped ease my anxiety. I would recommend Dombrowski Eye Associates without hesitation.

NPS:

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★★★★★ by Jacob Hertzler on 2014-04-22

Review for VLAD PETCOV, O.D.

Great service, great doctors, overall a great place to get corrective lenses or receive an eye exam.

NPS:

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★★★★★ by Steve Patterson on 2014-04-21

Review for DENNIS DOMBROWSKI OD

As always a very thorough and excellent exam. Great service and very capable and friendly staff.

NPS:

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★★★★★ by Judith Basinger on 2014-04-20

Review for DENNIS DOMBROWSKI OD

Everyone at Dombrowski is Always friendly and Very Helpful

NPS:

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★★★★★ by Elizabeth Overly on 2014-04-18

Review for DENNIS DOMBROWSKI OD

It couldn't have been better! The appointment was for my daughter who bumped into a floor lamp and injured her the night before. I was unhappy that her eye had a laceration on it. But I could tell that we were in good hands at her appointment. Every person in the office was friendly and professional from the front office staff to the doctor.

NPS:

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★★★★★ by David Nesbitt on 2014-04-16

Review for DENNIS DOMBROWSKI OD

No waiting. Cordial staff. Friendly and professional.

NPS:

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★★★★★ by Amy Watts on 2014-04-13

Review for DENNIS DOMBROWSKI OD

I felt very good and I liked the people who work there.

NPS:

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★★★★★ by Anon on 2014-04-10

Review for VLAD PETCOV, O.D.

My visit was excellent. Didn't have to wait, everyone was very friendly, doctor was most impressive (providing detail of my "condition") and on top of all of that, I got the best of news I could have on my eyesight!

NPS:

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★★★★★ by Anon on 2014-04-03

Review for DENNIS DOMBROWSKI OD

I had an eye emergency, and even though I had never been to your office (through my wife has been), I was able to see Dr. Dombrowski the next day. Dr. Dombrowski was very professional and treated the condition very well.

NPS:

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★★★★★ by William Taylor on 2014-04-02

Review for VLAD PETCOV, O.D.

Excellent doctors and staff. Experienced, competent and friendly. I would recommend that anyone should trust their eyes to Dombrowski Eye Associates. William Taylor

NPS:

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★★★★★ by Anon on 2014-04-02

Review for DENNIS DOMBROWSKI OD

All the receptionists and doctors were wonderful to work with. Very pleasant and helpful in every way. Would definitely recommend to all! Really take care of you and explain everything. Just great people.

NPS:

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★★★★★ by Margaret Bradford on 2014-04-01

Review for DENNIS DOMBROWSKI OD

Appreciate fast reliable service. Love Dr. Petcov, very thorough and explains in detail what is going on. Negative is poor frame selection, and price on the frames. Did not buy glasses there for this reason.

NPS:

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★★★★★ by Kristin Campbell on 2014-03-30

Review for DENNIS DOMBROWSKI OD

Great Eye Doctor!

NPS:

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★★★★★ by Lisa Sandhaus on 2014-03-29

Review for DEBRA WOLANIUK OD

staff is friendly. usually do not leave me waiting long. Dr. Dombroski is always patient. I must go in every 6 months for glaucoma testing. He explains everything very well.

NPS:

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★★★★★ by Anon on 2014-03-27

Review for Amy Desmond, O.D.

Dr. Desmond knows her stuff.

NPS:

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★★★★★ by Anon on 2014-03-27

Review for DEBRA WOLANIUK OD

Clean office, extremely friendly staff and physicians!!! Great service!!!

NPS:

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★★★★★ by E. Eileen Johns on 2014-03-26

Review for DEBRA WOLANIUK OD

I was very pleased with the thorough examinations that were performed for me. The decor of the office was very neat & clean The staff was helpful in every way.

NPS:

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★★★★★ by Sheila Bardol on 2014-03-25

Review for DENNIS DOMBROWSKI OD

Top-Notch office from Doctors to the entire staff. It is a pleasure to go there for my visit!

NPS:

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★★★★★ by Laura Waldman on 2014-03-25

Review for DENNIS DOMBROWSKI OD

The staff was friendly and helpful. The doctor was wonderful. He was knowledgeable, informative, patient and pleasant. It was a good experience all around.

NPS:

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★★★★★ by Kristen Zulkosky on 2014-03-25

Review for DENNIS DOMBROWSKI OD

Efficient visit.

NPS:

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★★★★★ by Sandra Beachler on 2014-03-23

Review for DENNIS DOMBROWSKI OD

I liked the education about the eyes. It was very interesting. Thank you Dr. Petcov!

NPS:

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★★★★★ by Clinton Sonier on 2014-03-21

Review for VLAD PETCOV, O.D.

Excellent from start to finish. Will continue to use as my primary vision center and will recommend.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Adams on 2014-03-21

Review for DENNIS DOMBROWSKI OD

It is always a pleasure to come to Dombrowski Eye Associates. I feel as though I am among dear friends. Thank you for all your tender loving care of my eyes. Mary

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-03-20

Review for DENNIS DOMBROWSKI OD

Office was neat and clean. Staff was friendly. Dr was personable. Best eye Dr visit for me in a long time.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Andrew Waldman on 2014-03-20

Review for DENNIS DOMBROWSKI OD

Staff was professional, personable and knowledgeable. I couldn't ask for more.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Audrey Butts on 2014-03-18

Review for DENNIS DOMBROWSKI OD

Caring, knowledgeable staff !!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Angeline on 2014-03-17

Review for DENNIS DOMBROWSKI OD

I was examined right on time. No long waiting in the lobby. Everyone was courteous and answered any questions.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathleen Merrill on 2014-03-15

Review for VLAD PETCOV, O.D.

Examination was thorough. Joanne was very cordial and I especially liked that Dr Petcov(?) was so thorough in his explanations.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-03-15

Review for VLAD PETCOV, O.D.

Very professional and friendly staff and doctors. Everyone is willing to take the time an listen to your concerns, etc.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Denise Trupe on 2014-03-14

Review for DENNIS DOMBROWSKI OD

They were great at getting me in quickly for an issue and ended up receiving a brand new prescription to test that seems to be amazing!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Benson on 2014-03-12

Review for DENNIS DOMBROWSKI OD

I needed a quick repair to my glasses and this was accomplished with speed and expertise. I dropped in to see if the rapair was possible and it was completed quickly and expertly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Angela See on 2014-03-07

Review for DENNIS DOMBROWSKI OD

They are always polite, helpful, and courteous. They fully explain all options and billing issues.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tricia Erb on 2014-03-05

Review for DENNIS DOMBROWSKI OD

Everyone was very nice

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-03-03

Review for DENNIS DOMBROWSKI OD

They were very professional and I like the modern technology which makes for a much better experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Cluck on 2014-03-01

Review for DENNIS DOMBROWSKI OD

Always impressed by the updated diagnostic techniques in combination with the traditional methods.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kara Housman on 2014-02-27

Review for DENNIS DOMBROWSKI OD

The staff was excellent and took their time. The provider was very patient despite being busy and gave me great personalized care. The opticians were helpful in me picking out contacts and glasses. They took the time to ensure I was getting a good deal and worked with my insurance company for best possible values! Definitely recommend.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Basinger on 2014-02-27

Review for DENNIS DOMBROWSKI OD

Always Great always helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-02-26

Review for DENNIS DOMBROWSKI OD

The check in process was easy, the personnel are great and the exams are thorough. I really have confidence that my eye glass prescriptions are exactly what I need.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Vicki Baciotti on 2014-02-26

Review for DENNIS DOMBROWSKI OD

Came here two years ago and was very happy. Due to insurance issues at work I was forced to go elsewhere the following year. That was a big mistake! I came right back to Dombroski this year and I am very happy once again. I have reccomended this office to many. Thank you for a great experience and " I can see !!! "

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lauren Pogue on 2014-02-19

Review for DENNIS DOMBROWSKI OD

Always a positive experience! Everyone there is friendly and helpful, and Vlad is great.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Samantha Didyoung on 2014-02-19

Review for DENNIS DOMBROWSKI OD

Yearly eye exam. They are very friendly and explain all the tests and results as they go through the process.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jeffrey Rieker on 2014-02-19

Review for DENNIS DOMBROWSKI OD

It is always a great experience at your office. Joanne does a very nice job in my testing, along w/Dr Dombrowski, whom I have the utmost faith in when it comes to any diseases of my eyes on this maturing

athlete. Finally, Christinne provided me with plenty of advice/patience /measuring for my ordered pair of prescription sunglasses. Take care and I remain: Sincerely, Jeff Rieker

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-02-13

Review for DENNIS DOMBROWSKI OD

Everyone was very nice and very helpful. Thank you all very much.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-02-11

Review for DENNIS DOMBROWSKI OD

Always friendly, personable, professional and they do accurate good work.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Maryanne Degrasse on 2014-02-09

Review for DENNIS DOMBROWSKI OD

As a new patient and the very last patient of the day, I felt welcomed and comfortable. The eye exam was thorough and all questions were answered. Can't wait to pick out my new frames this week!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Rothan on 2014-02-09

Review for DENNIS DOMBROWSKI OD

Courteous staff, timely in being seen for my appointment, and excellent medical care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lamar Weaver on 2014-02-07

Review for DEBRA WOLANIUK OD

I was pleased.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Weaver on 2014-02-07

Review for DEBRA WOLANIUK OD

Everyone was professional and courteous; I highly recommend this office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Kilheffer on 2014-01-31

Review for DENNIS DOMBROWSKI OD

All staff was friendly and professional and willing to assist in any way during my visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Millhouse on 2014-01-28

Review for DENNIS DOMBROWSKI OD

From the minute I walked in the door for my first visit I was treated with kindness and respect. Your staff is very professional and friendly at the same time. I appreciated that very much. The surroundings are beautiful. Everything is very attractive, clean and new. I also found a great pair of

eyeglass frames. The selection was pretty good. I suppose you could have had a few more to choose from but I did find a pair I like a lot. Thank you so much. Elizabeth

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sara Keener on 2014-01-28

Review for DENNIS DOMBROWSKI OD

My past experience was disappointing when I had to give up when I tried to fill the prescription which was ordered in another doctors office. I am grateful that I was able to have clear vision again after a thorough examination. I appreciate the relaxed atmosphere you present by you color scheme and the steps you take toward keeping the wireless media to a minimum. Thanks for your personal care, Friend

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Beverly Piscitelli on 2014-01-22

Review for DENNIS DOMBROWSKI OD

Thank you for all your good work. Always receive excellent professional insight and knowledge. Personable manner and positive personality

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Benjamin Smith on 2014-01-22

Review for DENNIS DOMBROWSKI OD

I had to wait a half hour from my scheduled appointment time and that was frustrating. Everything else was well done.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Maureen Klingaman on 2014-01-22

Review for VLAD PETCOV, O.D.

great in every way!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Hollister on 2014-01-15

Review for DENNIS DOMBROWSKI OD

Appointment was on time, staff handled my 9 year old with compassionate professionalism, waiting area was very nice where all tolerated my busy 5 year old. I am very happy with our experience and my child's eye exam.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Beth Smith on 2014-01-15

Review for DENNIS DOMBROWSKI OD

Professional, friendly service and staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Theresa Nye on 2014-01-14

Review for DENNIS DOMBROWSKI OD

Always a pleasant experience. Staff is exceptional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-01-12

Review for DENNIS DOMBROWSKI OD

EVERYONE IS VERY HELPFUL

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Katherine Howse on 2014-01-08

Review for DENNIS DOMBROWSKI OD

The entire staff is wonderful! Thank you all for your kindness and expertise. I will continue to choose Dombrowski Eye for many years to come.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-01-08

Review for DENNIS DOMBROWSKI OD

Excellent service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Connie Kreider on 2014-01-07

Review for DENNIS DOMBROWSKI OD

Everyone treated me wonderfully

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Darla Cardin on 2014-01-07

Review for DENNIS DOMBROWSKI OD

Appt. was 1/6/14 @ 3:30 however never received e-mail or call prior to appt. as a reminder. Office called 1/6 @ 8:30 to confirm appt. I had the feeling my appt. was "missed" however told to come as scheduled. Office staff always congenial / professional & accomodating. Dr. D. Dombrowski always willing to explain & take time fielding questions. Would recommend to family / friends.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-01-05

Review for DENNIS DOMBROWSKI OD

As always, I was treated with respect and concern. My appointment was punctual, but not rushed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robin Thomas on 2014-01-03

Review for DENNIS DOMBROWSKI OD

I stopped by to order prescription sunglasses. The associates were very helpful in helping me decide on which style to choose. And, there were many styles from which to choose.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-01-01

Review for VLAD PETCOV, O.D.

Christine was very helpful to me when I was picking frames. She stayed very late after closing to help me. A few weeks later another staff person was very helpful in fitting my eyeglasses. I don't remember her name but she is a petite woman with long dark hair. Thank you, Kathy Thomas

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Johann McKee on 2013-12-31

Review for DENNIS DOMBROWSKI OD

Perfect!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-12-31

Review for VLAD PETCOV, O.D.

One of the best eye doctors, they always get my prescription perfect for contacts. Very professional, and detail oriented. Love learning about my eyes when I go.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Umenhofer on 2013-12-30

Review for DENNIS DOMBROWSKI OD

Good experience .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-12-28

Review for DENNIS DOMBROWSKI OD

Love Dr. Petcov

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Glenn Snader on 2013-12-27

Review for VLAD PETCOV, O.D.

They are a 10 from start to finish

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brittany Helm on 2013-12-24

Review for DENNIS DOMBROWSKI OD

The staff at dombrowski eye associates are always so polite and welcoming every time I am there, I was in and out of the office within 30 minutes from the time of my appointment to the time I paid and walked out the door. I am very pleased with the service I receive at your office. I wish you all a very merry Christmas and a happy healthy new year! Thank you for all you do!

NPS:

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★★★★★ by James Jordan on 2013-12-19

Review for DEBRA WOLANIUK OD

Doctor discussed all test results relative to eye health thoroughly. Technician that fitted glasses had good advice relative to frame selection, didnt push more expensive choices, was meticulous in taking measurements to assure proper fit. I pointed out error in overcharge relative to insurance coverage.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Armstrong on 2013-12-14

Review for DENNIS DOMBROWSKI OD

The testing methods used are well explained and seem to give an excellent image of any problems that you may have. Friendly and courteous people make the exam process a good one. Looking forward to getting my new glasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Luise Reading on 2013-12-13

Review for DENNIS DOMBROWSKI OD

Comfortable clean office; friendly staff; well-informed Dr. Fine experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Craig Sylves on 2013-12-10

Review for DENNIS DOMBROWSKI OD

Always a great experience. I never have to wait for my appointment, everyone is very friendly and helpful and Dennis knows his stuff, so what is not to like!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Manner on 2013-12-06

Review for DENNIS DOMBROWSKI OD

Great service. Staff was extremely knowledgeable and helpful

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-11-24

Review for VLAD PETCOV, O.D.

This place is the BEST! Always on time and always very thorough!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Heather Georgy on 2013-11-17

Review for DENNIS DOMBROWSKI OD

I enjoyed the free tea in the waiting area. I didn't care for the videos showing on eye disorders, it made me feel anxious. I did appreciate the help with picking out glasses, the lady that checked me in at the front desk helped me out. I don't remember her name, but her glasses had sparkles across the top.

NPS:

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★★★★★ by Anon on 2013-11-06

Review for DENNIS DOMBROWSKI OD

The office staff is professional and courteous. Pleasant environment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Kontra on 2013-11-05

Review for DENNIS DOMBROWSKI OD

Competent, caring, and efficient professional staff with that personal touch that is so hard to find.

NPS:

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★★★★★ by Craig Sylves on 2013-10-30

Review for DENNIS DOMBROWSKI OD

They know what they are doing, they are always on time and everyone who works there is friendly. I trust my eyes to them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Landis on 2013-10-26

Review for DENNIS DOMBROWSKI OD

Wonderful people and outstanding service. They don't take my insurance, however I won't trust my eyes to anyone else!

NPS:

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★★★★★ by Anon on 2013-10-23

Review for DENNIS DOMBROWSKI OD

Service was decent, but they charged me for a test I probably didn't need and asked me to come back for another evaluation, which will cost me again.

NPS:

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★★★★★ by Anon on 2013-10-21

Review for VLAD PETCOV, O.D.

My recent experience with Dombrowski Eye Associates couldn't have been more rewarding. All of the office personnel were extremely professional, engaged and attentive to my concerns, I would not hesitate to recommend Dombrowski Eye Associates.

NPS:

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★★★★★ by Sarah Williams on 2013-10-18

Review for DENNIS DOMBROWSKI OD

Everyone there is so friendly!

NPS:

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★★★★★ by Glenn Snader on 2013-10-17

Review for DENNIS DOMBROWSKI OD

top notch

NPS:

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★★★★★ by Anon on 2013-10-15

Review for DENNIS DOMBROWSKI OD

I went to Doctor Petcov for the first time and he is so nice! I always have great service at Dombrowski Eye Associates!

NPS:

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★★★★★ by Charles Garrett on 2013-10-15

Review for DENNIS DOMBROWSKI OD

Great service from the moment I entered until I left!

NPS:

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★★★★★ by Nelson Smith on 2013-10-11

Review for DENNIS DOMBROWSKI OD

The staff is ALWAYS so friendly and the place is so immaculate. It is a pleasure to walk in the door. The care and concern of the doctor is also great.

NPS:

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★☆☆☆☆ by William Amico on 2013-10-10

I have been receiving emails for MONTHS, which I have not subscribed. I live in LOS ANGELES, this business is in Lancaster, PA. I've "unsubscribed," called, emailed, everything I could to get out of their spam. No such luck. So maybe a negative review will get them to adjust their crappy business tactics.

NPS:

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★★★★★ by Patrick Brady on 2013-10-08

Review for DENNIS DOMBROWSKI OD

Service was prompt and efficient. Eye health status was explained clearly in appropriate detail.

NPS:

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★★★★★ by Clifton Mays on 2013-10-03

Review for DEBRA WOLANIUK OD

The Doctor and the staff were absolutely excellent. They went above and beyond to assist with any issues or questions I had. Without exaggeration, this was no doubt the best Doctor's visit I have ever had in regards to the professionalism, caring, and overall service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Anon on 2013-10-03

I think the staff should be more trained in the insurance part of things. When a client comes in with a discount card and it is not this particular office the doctor works at does not take it they should inform client ASAP so that it does not cost \$600 for glasses and exam for a college student

NPS: N/A

★★★★★ by Maryellen Poff on 2013-10-02

Review for DENNIS DOMBROWSKI OD

Great!!!

NPS:

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★★★★☆ by Rhonda Shindle on 2013-10-02

Review for DENNIS DOMBROWSKI OD

Very courteous and explained everything they did and where going to do.

NPS:

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★★★★★ by Rita Good on 2013-09-28

Review for DENNIS DOMBROWSKI OD

Everything and everyone were very nice and it was a good visit. I was going to call Dr. Dombrowski on Monday and share with him what happened to me when I left your office. We went to pick up Raymond's car and I had to drive mine home. When I got on the by-pass all of a sudden the center lines were coming right at me and the cars coming towards me seemed like two coming right towards me. I had to drive home with my right eye closed. It was very frightening. If he has any suggestions as to why this is happening, please let me know. We were both very pleased with the exam, just so I can see with the new lenses. Thank you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Hernandez on 2013-09-27

Review for DEBRA WOLANIUK OD

Excellent doctors and staff. Always a pleasure to visit!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Gerber on 2013-09-26

Review for DEBRA WOLANIUK OD

I was pleased with the time and care that I received at my visit. The technician who took care of me was very competent and did a great job .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-09-19

Review for DEBRA WOLANIUK OD

Excellent and thorough.

NPS:

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★★★★★ by Mary Angeline on 2013-09-18

Review for DENNIS DOMBROWSKI OD

I did not have to wait long for my appointment. The staff is very friendly and professional. They explained the tests that were being done and what they were for. The check in and the check out were easy. Would recommend this office to anyone.

NPS:

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★★★★★ by Lyndon Girvin on 2013-09-17

Review for DENNIS DOMBROWSKI OD

Dr D is always the professional with our health as his priority.

NPS:

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★★★★★ by Ronald Stepanchick on 2013-09-16

Review for DEBRA WOLANIUK OD

excellent experience with new OD, Vlad Petcov, very clear detail information of the exam results, felt comfortable and relaxed with his approach , Vlad is an asset to the group

NPS:

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★★★★★ by L Arlene Hughes on 2013-09-14

Review for DENNIS DOMBROWSKI OD

Great service and friendly staff.

NPS:

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★★★★★ by Renee Hunter on 2013-09-11

Review for VLAD PETCOV, O.D.

I saw Dr. Petcov. I was seen for a routine eye exam. I have never had eye problems so didn't know what to expect. The exam was very thorough and I was tested with updated equipment (according to the nurse). It was very interesting. Dr. Petcov took a lot of time with me to exam my eyes and explain the results to me in a very comprehensive manner. He is very pleasant and I would return to see him again. He took the time to thoroughly answer and questions that I had. This was a good experience and I would recommend this practice to anyone.

NPS:

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★★★★★ by Joyce Rohrer on 2013-09-07

Review for DENNIS DOMBROWSKI OD

Very good yearly check-up! Always enjoy chatting with the friendly staff!

NPS:

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★★★★★ by Anon on 2013-09-07

Review for VLAD PETCOV, O.D.

Great and thorough exam! I love the fact each step in the exam is explained as it is completed. Also, they provide a thorough explanation of my eye health to help me understand my options.

NPS:

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★★★★★ by Richard Pasterchick on 2013-09-06

Review for DENNIS DOMBROWSKI OD

friendly, comfortable, personable, knowledgeable at every level

NPS:

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★★★★★ by Anon on 2013-09-04

Review for DENNIS DOMBROWSKI OD

Excellent exam and professional, knowledgeable staff.

NPS:

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★★★★★ by John Ciccone on 2013-09-01

Review for DENNIS DOMBROWSKI OD

Excellent service will always recommend you guys

NPS:

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★★★★★ by James Bricker on 2013-08-31

Review for DENNIS DOMBROWSKI OD

Annual checkup.

NPS:

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★★★★★ by Frances Sangrey on 2013-08-30

Review for DENNIS DOMBROWSKI OD

Very friendly and very helpful.

NPS:

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★★★★★ by Judy Saylor on 2013-08-29

Review for DENNIS DOMBROWSKI OD

I was very impressed by the office setting and also the fact that everyone was so prompt. The entire office staff were courteous and seemed genuinely interested in helping you. It is wonderful to walk into an office for the first time and get such wonderful service. Hats off to the entire staff. I will be referring you to anyone looking for a GOOD eye physician.

NPS:

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★★★★★ by Nancy Price on 2013-08-28

Review for DENNIS DOMBROWSKI OD

Love the family friendly atmosphere. As someone who is super sensitive about my eyes, I appreciate the patience in which you treat me. I know that everything that can be done to improve my sight will be done by Dr. Dombrowski. And his staff. You can't put a price on that kind of care! Thank you all so much!

NPS:

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★★★★★ by Joseph Reed on 2013-08-28

Review for VLAD PETCOV, O.D.

Everyone there is very nice and professional. Dr Wolaniuk was very kind and informative. I had a very good experience there, and I heartily recommend them.

NPS:

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★★★★★ by Anon on 2013-08-28

Review for DENNIS DOMBROWSKI OD

We were there for a long time, but the people are very, very nice!

NPS:

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★★★★★ by Patricia Getchell on 2013-08-27

Review for DENNIS DOMBROWSKI OD

As always the staff was delightful and went out of their way to accommodate my needs. Everyone at Dombrowski is such a professional!

NPS:

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★★★★★ by Anon on 2013-08-27

Review for VLAD PETCOV, O.D.

I was very satisfied with the service I received.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-26

Review for DENNIS DOMBROWSKI OD

Office staff and doctors are very friendly and attentive. Doctors spend extra time if needed and try to find the best solutions for each person.

NPS:

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★★★★★ by E Donald Searle on 2013-08-20

Review for DENNIS DOMBROWSKI OD

prompt courteous service

NPS:

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★☆☆☆☆ by Anon on 2013-08-14

Review for DENNIS DOMBROWSKI OD

Waited 50 minutes before someone even told me they were running behind. Finally was helped but didn't get out of there until an hour and a half later. Also, the glasses I had previously ordered from them kept getting bent and when I went back for repairs they scratched the lens both times. They did order replacement lenses but they were for my old glasses which seemed unnecessary. I told them I didn't want replacement lenses since I was getting a new pair. I simply asked for a discount for my new pair of glasses but they kept saying the doctor would give me an answer and he never did. So now I will have two new glasses when I only wanted/needed one. Will most likely not be returning.

NPS:

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★★★★★ by Anon on 2013-08-10

Review for DENNIS DOMBROWSKI OD

My experience was outstanding. I was taken within minutes of arriving. All involved-assistants, doctor, and front office staff were polite, informative and professional. All my questions were answered clearly and in understandable language. I would recommend Dombrowski Eye Associates without reservation to anyone needing eye care.

NPS:

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★★★★★ by Carol McDonald on 2013-08-09

Review for DENNIS DOMBROWSKI OD

I find the personnel to be courteous, kind, caring, and extremely knowledgeable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-08

Review for DENNIS DOMBROWSKI OD

Excellent experience all around!

NPS:

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★★★★★ by Rebecca Anderson on 2013-08-08

Review for DENNIS DOMBROWSKI OD

As always, Dr. Petcov is attentive, thorough and informative!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-07

Review for DENNIS DOMBROWSKI OD

Staff very professional.

NPS:

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★★★★★ by Kathleen Waltman on 2013-08-06

Review for DENNIS DOMBROWSKI OD

Dr. Petcov was very attentive and took his time explaining every detail of my examination to me. I really appreciated that. All involved in choosing my new frames were very helpful too.

NPS:

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★★★★★ by Barbara Smentek on 2013-08-06

Review for DENNIS DOMBROWSKI OD

Thanks to everyone for helping me get just the right prescription and the perfect glasses. I really appreciated the time Dr. Petcov took to review the issues with my retina and discuss my concerns. Thanks a lot!

NPS:

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★★★★★ by Anon on 2013-07-31

Review for DENNIS DOMBROWSKI OD

The staff at Dombroski Eye Associates are very friendly and knowledgeable. They even took the time to look into additional insurance benefits to ensure I was quoted the correct price and presented with the most affordable option for my eyeglasses. I would recommend them to anyone looking for an Optometrist.

NPS:

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★★★★★ by Lauren Mae Husbands on 2013-07-29

Review for DENNIS DOMBROWSKI OD

The staff are always pleasant. They take the time to listen and help you.

NPS:

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★★★★★ by James Bricker on 2013-07-27

Review for DENNIS DOMBROWSKI OD

I appreciate that you got me in so soon as I felt I had something in my eye.

NPS:

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★★★★★ by Anon on 2013-07-26

Review for DENNIS DOMBROWSKI OD

feel very confident they are taking good care of my eyes

NPS:

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★★★★★ by Brooke Haldeman on 2013-07-25

Review for DEBRA WOLANIUK OD

I was very impressed with the thorough exam my daughter had. Debra L. Wolaniuk, O.D. was excellent with my daughter and really listened to my concerns. Extremely satisfied with the whole experience for my daughter's first visit to the eye doctor and then helping her pick out glasses.

NPS:

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★★★★★ by Laura Shaida on 2013-07-25

Review for DENNIS DOMBROWSKI OD

My experience was very satisfying. The doctor explained, answered my questions, was personable. I wouldn't hesitate to recommend the practice to friends.

NPS:

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★★★★★ by Anon on 2013-07-24

Review for DENNIS DOMBROWSKI OD

Took both of my boys in for appointments. Dr. Petkov was fantastic with both of them and also did a great job explaining things to me. Everyone in the office is always pleasant.

NPS:

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★★★★★ by Diane Mowery on 2013-07-23

Review for DENNIS DOMBROWSKI OD

This group is so friendly. Dr. Dombrowski explains everything so you can understand. The ladies are always fun to talk with and that really puts a person at ease.

NPS:

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★★★★★ by Gina Brubaker on 2013-07-23

Review for DENNIS DOMBROWSKI OD

As always my visit to Dombrowski Eye Associates was perfect. Everyone so helpful and very detailed. Thank you for your patients and thoroughness.

NPS:

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★★★★★ by Sally Ream on 2013-07-23

Review for DENNIS DOMBROWSKI OD

Was very impressed with Dr Petkoff. He took time to explain things and give a very thorough exam. Staff was great in helping pick eyeware selection. Pleasant experience! :-)

NPS: N/A

★★★★★ by Edward Novakoski on 2013-07-22

Review for DENNIS DOMBROWSKI OD

As always... from beginning to end... it was a well-oiled machine and Dombrowski!

NPS:

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★★★★★ by Lyndon Girvin on 2013-07-11

Review for DENNIS DOMBROWSKI OD

Dr. D is always a kind professional who has our health at the top of his agenda.

NPS:

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★★★★★ by Jayana Hilton on 2013-07-10

Review for DEBRA WOLANIUK OD

Jayana's experience was great the eye doctor she saw was very knowledgeable. She took her time and performed multiple eye exams to make sure if my daughter needed glasses or not. She was really nice and patient.

NPS:

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★★★★★ by Anon on 2013-07-09

Review for DENNIS DOMBROWSKI OD

Pleasant and helpful staff. Everything is explained well.

NPS:

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★★★★★ by Mary Kellenberger on 2013-07-06

Review for VLAD PETCOV, O.D.

Dr. Petcov is knowledgeable, explains everything in a down to earth manner, and friendly. He makes you feel comfortable.

NPS:

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★★★★★ by Mandy Stover on 2013-07-06

Review for DENNIS DOMBROWSKI OD

everyone was very nice and willing to help no matter what

NPS:

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★★★★★ by Kathy Mancino on 2013-07-02

Review for DENNIS DOMBROWSKI OD

Excellent experience.

NPS: N/A

★★★★★ by Bernadine Hershey on 2013-06-29

Review for DENNIS DOMBROWSKI OD

Although it cost extra, being able to see pictures of my optic nerve and the circulation of the eye was great. Also not being dialated was terrific!

NPS:

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★★★★★ by Sharyn Tuell on 2013-06-28

Review for DENNIS DOMBROWSKI OD

My experience was great. The technician explained everything she was doing and why. The minimal wait time was very much appreciated.

NPS:

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★★★★★ by Anon on 2013-06-26

Review for DENNIS DOMBROWSKI OD

Doctor was very qualified and the medical advice sound. Administration was lacking as I was asked to fill

NPS: N/A

★★★★★ by Nicole Hohenwarter on 2013-06-25

Review for DENNIS DOMBROWSKI OD

My apt was good and the Dr. was great and took time to answer my questions and was very nice. Thank you

NPS: N/A

★★★★★ by Melvin Lapp on 2013-06-25

Review for DENNIS DOMBROWSKI OD

Was treated very promptly and profesionally and the DR.explained everything very good.

NPS:

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★★★★★ by Carol Loshnowsky on 2013-06-22

Review for DENNIS DOMBROWSKI OD

Dr Dennis is. The best!!!! Thanks !

NPS: N/A

★★★★★ by Dennis Klos on 2013-06-21

Review for DENNIS DOMBROWSKI OD

Staff is congenial and takes the time to provide sufficient information adn answer questions. Dr. D is personalable, very informative, and straightforward. Great demeanor!

NPS:

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★★★★★ by Anon on 2013-06-21

Review for DENNIS DOMBROWSKI OD

The staff was courteous and prompt. You can post my review above with my name. I am listing anonymous as you are not allowing a means to share an area in need of review privately. It does not need to be posted on a website.

NPS:

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★★★★★ by Judith Basinger on 2013-06-19

Review for DENNIS DOMBROWSKI OD

My experience at Dombrowski is Always Great. Everyone is so Friendly and Always Helpful. If I have any problems they help me right away and are very informative on what I need to do. That's why I keep coming back and tell all my Friends about them.

NPS:

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★☆☆☆☆ by Anon on 2013-06-19

Called and asked for help several times and was told, sorry we can't help you, no one is available. The problem was caused by the Dr not willing to work with anyone who is purchasing glasses or contacts outside their office.

NPS: N/A

★★★★★ by Gina Brubaker on 2013-06-18

Review for DENNIS DOMBROWSKI OD

Once again perfect and I am grateful for the quick appointment for my eye issues.

NPS:

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★★★★★ by Aarin Deibler on 2013-06-18

Review for DENNIS DOMBROWSKI OD

The entire staff is warm and friendly. I feel like I am truly valued as a customer.

NPS: N/A

★★★★★ by Melinda Fineberg on 2013-06-17

Review for DENNIS DOMBROWSKI OD

My experience at this office has been nothing but exceptional. All employees are professional and courteous. The care I have received is excellent, and I highly recommend the practice to everyone who asks.

NPS:

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★★★★★ by William Southward on 2013-06-13

Review for DENNIS DOMBROWSKI OD

Great experience. Very thorough.

NPS:

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★★★★★ by Thomas Ziegler on 2013-06-13

Review for DENNIS DOMBROWSKI OD

Always friendly and courteous employees working there.

NPS:

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★★★★★ by Diane Mowery on 2013-06-12

Review for DENNIS DOMBROWSKI OD

People are friendly. Dr. Dombrowski makes you feel very comfortable. Explains everything to you and answers any questions you have. Best up to date equipment.

NPS:

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★★★★★ by Douglas Young on 2013-06-12

Review for VLAD PETCOV, O.D.

Great Experience.

NPS: N/A

★★★★★ by Beth Groff on 2013-06-11

Review for DENNIS DOMBROWSKI OD

I had a very pleasant experience, everybody was nice. I didn't have to wait long!

NPS:

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★★★★★ by Theresa Greatti on 2013-06-07

Review for DENNIS DOMBROWSKI OD

Everything went well!

NPS:

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★★★★★ by Margaret Neal on 2013-06-07

Review for DEBRA WOLANIUK OD

A welcoming Staff; knowledgeable professionals ... the most thorough eye exam one can ask for!

NPS:

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★★★★★ by Lisa McLeod on 2013-06-06

Review for DENNIS DOMBROWSKI OD

I had a very enjoyable first visit. So happy that I was referred and switched. Dr. Petcov and the ladies in the office were awesome!!!

NPS:

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★★★★★ by Lee Hawthorne on 2013-06-05

Review for DENNIS DOMBROWSKI OD

Thorough examination, knowledgeable doctors, pleasant staff, easy on and off Route 30.

NPS:

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★★★★★ by Ann Scott on 2013-06-04

Review for VLAD PETCOV, O.D.

My eye exam was top notch, but what you tried to charge me for the frames, lenses, etc was absolutely out of sight. I went to B J's and paid \$124.00 and you were charging me \$452 even with the \$200 Geisinger Gold allowed me. I learned a lesson on being taken advantage of. Ann Scott

NPS:

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★★★★★ by Jennifer Hollister on 2013-05-31

Review for DENNIS DOMBROWSKI OD

I was warmly welcomed, my first time in the office. Everyone was professional, and the office has a friendly and soothing atmosphere. I look forward to being in the care of this practice.

NPS:

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★★★★★ by Connie Kreider on 2013-05-24

Review for DENNIS DOMBROWSKI OD

Always a greata experience. Everyone is very friendly and helpful.

NPS:

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★★★★★ by Anon on 2013-05-21

Review for DENNIS DOMBROWSKI OD

Excellent service. Friendly staff.

NPS:

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★★★★★ by Stacy Brubaker on 2013-05-21

Review for DENNIS DOMBROWSKI OD

Dr. Petcov was so professional. He said he loves what he does which was evidenced by the time he took to explain things, and his thoroughness in finding the perfect contacts for me. All of my experiences at Dombrowski Eye Associates have been positive ones. They come highly recommended!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Henrietta Daniels on 2013-05-17

Review for DENNIS DOMBROWSKI OD

My appointments are always a pleasure. Visiting with you and staff are like coming home. Thank you for making what could be a difficult time, a wonderful experience. Henrietta Daniels

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cindy Sisto on 2013-05-16

Review for DEBRA WOLANIUK OD

Wonderful as usual. Have been with them for ?20? Years.

NPS: N/A

★★★★★ by Dale Walton on 2013-05-15

Review for VLAD PETCOV, O.D.

The Doctor I saw seemed a little rushed. He explained what he saw during my exam and his expertise was good, but he did not seem interested in listening to my complaints about my eyes. The last Doctor I saw was very interested in my questions and comments and took time to listen to me. The front desk and both the optomotrist and the technician conducting pre exam tests were kind, patient and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dale Walton on 2013-05-15

Review for VLAD PETCOV, O.D.

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NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Darlene Garreth on 2013-05-15

Review for DENNIS DOMBROWSKI OD

Everyone was pleasant and professional and the doctor took time to answer my questions without making me feel rushed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-05-15

Review for DENNIS DOMBROWSKI OD

I am disappointed that for a second year in a row, only 6 months worth of contact lenses were ordered for me. At the time of checkout I specifically asked to receive a year's amount of lenses, was assured that I would, and then received only 6 month's amount of lenses. Otherwise, the doctor and staff are excellent.

NPS:

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★★★★★ by Anon on 2013-05-14

Review for DENNIS DOMBROWSKI OD

The eye doctor and staff were great. Very thorough and explained each step. The only reasons for 4 stars instead of 5 were the on-line information form and difficulty finding office. I'd almost completed the online form when it all disappeared and I had to start over. Then when I arrived at the office a few hours later, the staff told me they wouldn't have access to the form yet since I completed it that afternoon. Actually they were able to access it. In terms of finding the office, the street numbering on Estelle Drive is very strange.

NPS:

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★★★★★ by Lori Landis on 2013-05-14

Review for DENNIS DOMBROWSKI OD

Great Experience and Service!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rachel Kraybill Stahl on 2013-05-09

Review for DENNIS DOMBROWSKI OD

Your staff persons are outstanding! I had not made an appt to get my glasses adjusted, but I was greeted and served immediately, and a bookkeeping snafu that showed a balance due of \$150 + was researched in depth and in a most gracious manner when I indicated that I was paid up-to-date, without questioning. When it turned out to be a discount the computer had not applied correctly, My checkout process was done in speedy manner, without making me wait. I really appreciate being treated with respect and dignity. Your staff rocks!

NPS: N/A

★★★★★ by Rita Reidenbach on 2013-05-09

Review for DENNIS DOMBROWSKI OD

We like Dr. Petcov very much he is very thorough and explains everything in detail. The staff are very nice also. I'm glad the one person that takes care of the glasses is gone, she made it a very negative experience.

NPS:

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★★★★★ by Anon on 2013-04-30

Review for VLAD PETCOV, O.D.

I left a message around 7:30 AM for someone to call me ASAP because of an issue I was having with my right eye. The office opens at 8:30. I was called by 8:40 and had an appointment for 9:30 that morning. Now that is what I call service! Everyone is so professional. It is a pleasure to do business with this group of eye doctors and staff.

NPS:

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★★★★★ by David Hernandez Gonzalez on 2013-04-30

Review for DENNIS DOMBROWSKI OD

Usual courteous, friendly, prompt, and professional service.

NPS:

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★★★★★ by Franz Braun on 2013-04-29

Review for DENNIS DOMBROWSKI OD

Staff is absolutely professional and friendly.

NPS:

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★★★★★ by Denise Trupe on 2013-04-24

The staff at the office are always so helpful to take care of the customer's need and work around my schedule. Dr Dombrowski takes personal interest in his patients and always asks about my business at the Dutch Apple which I certainly appreciate as well.

NPS:

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★★★★★ by Anon on 2013-04-12

Excellent Service!

NPS:

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★★★★★ by Anon on 2013-04-11

No wait for appointment (which was a first and appreciated). The staff is always friendly and helpful.

NPS:

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★★★★★ by David Nesbitt on 2013-04-10

Friendly and professional staff. No wait.

NPS:

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★★★★★ by Nelson Smith on 2013-04-10

Just as usual, I had an excellent experience with your friendly staff.

NPS:

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★★★★★ by Anon on 2013-04-08

I really appreciated getting an appt within 2 hours due to an eye infection.

NPS:

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★★★★★ by Kent Gardner on 2013-04-07

I had something my eye and they took me right away.

NPS:

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★★★★★ by Craig Sylves on 2013-04-07

Always a pleasant experience

NPS:

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★★★★★ by Carolyn Reisinger on 2013-04-06

excellent service very friendly

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-04-06

Dr petkov was excellent. However person at billing desk was not pleasant. A little argumentative. Felt uncomfortable.

NPS: N/A

★★★★★ by Richard Sieglitz on 2013-04-06

Technical services and equipment are excellent! Everyone is courteous and knowledgeable. Showed up 10 minutes early for my appointment and was not called on until 20 minutes after my appointment time. This is an area for improvement that would rate you 5 stars in my book.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-04-02

Dr. Petcov is excellent with young children in the way he explains the process of the exam to the kids and parent. I highly recommend him to other parents.

NPS: N/A

★★★★★ by Sage Smeltz on 2013-03-29

Our experience was great! Everyone was kind and personable and very well educated.

NPS: N/A

★★★★★ by Richard Opplé on 2013-03-28

great service very friendly

NPS:

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★★★★★ by Rohan Fernando on 2013-03-28

I will try to make it very short, The entire time I spent was something meaningful, I was taken in sharp on time, this is very rare, generally for doctors appointments you got to give at least 20 mts, for you to be called in. Special mention to the lady who did the preliminary work, highly professional, what I felt was that she took pride in her work and made me feel that am in the best place,whereas other places I truly felt I was just a another patient asking the routine question,and writing down the answers even before I give them. The Doc was spot on,friendly,I could ask questions, All in all a friendly and a professional outfit KEEP IT UP.....

NPS: N/A

★★★★★ by Johann McKee on 2013-03-27

I always leave my appointment with complete information on the health of my eyes explained in understandable terms.

NPS:

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★★★★★ by Thomas Casey on 2013-03-27

I always enjoy my visit to Dombrowski's. All the personal are friendly and helpful. The office is clean and cheerful. There is a wide range of frames to choose from.

NPS:

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★★★★★ by Karen Prue on 2013-03-27

Everyone is very courteous and helpful. I didn't spend much time waiting to be seen. It was a professional and pleasant visit.

NPS:

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★★★★★ by Marlene Lankford on 2013-03-23

Everyone was kind and explained everything thoroughly.

NPS:

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★★★★★ by Frances Braun on 2013-03-23

Wonderful doc's and staff.

NPS:

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★★★★★ by Mary Adams on 2013-03-15

I love coming into Dombrowski Eye Associates for my eye exam. It is like coming in to see old and dear friends. Everyone in the practice is professional and caring. This practice has the state of the art technology to properly diagnose any issues with your eyes. The doctor explains everything in detail about the results of these high tech tests. Thank you all for all your tender loving care of my eyes. Mrs. Adams

NPS:

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★★★★★ by Jaterra Williams on 2013-03-14

I BROUGHT TWO OF MY DAUGHTERS IN FOR THEIR FIRST VISITS FOR EYE EXAMS. FROM THE TIME WE CHECKED IN UNTIL THE TIME WE CHECKED OUT I THOUGHT THE SERVICE WAS WONDERFUL. EVERYONE WAS SO HELPFUL AND ATTENTIVE, THE EYE DOCTOR HIMSELF WAS GREAT AND ANSWERED ALL OF OUR QUESTIONS AND CONCERNS AND HAD THE BEST BED SIDE MANNERS. BEFORE I LEFT I MADE TWO MORE APPOINTMENTS FOR MYSELF AND MY YOUNGER SON SINCE THE EXPERIENCE WAS SO GOOD, I WOULD DEFINATELY RECOMMEND SENDING ANYONE I KNOW TO DOMBROWSKI EYE

ASSOCIATES SO THEY COULD EXPERIENCE THE SAME GREAT CARE MY FAMILY HAS RECIEVED...

NPS:

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★★★★★ by Kristen Zulkosky on 2013-03-09

Besides the wait before the appointment, it was excellent

NPS:

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★★★★★ by Stephen Riley on 2013-03-06

Always professional and courteous throughout.

NPS:

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★★★★★ by Stephen Curran on 2013-03-06

Always a great experience! Staff is very wonderful!

NPS:

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★★★★★ by Anon on 2013-03-05

positive experience

NPS:

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★★★★★ by Anon on 2013-03-04

Good experience in choosing new frames--extremely helpful tech. She helped me to be budget-minded (I have no insurance) as well as stylish!

NPS:

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★★★★★ by Anon on 2013-03-04

Excellent! All questions were answered and tests were reviewed thoroughly. This is the first time in nearly 30 years that I was not required to change my glasses due to a slight change in my vision (I have only been with Dombrowski for a year). Not only did this save me money on new glasses but it reinforced that your service is there to help me not just to get more of my money. Thank you!

NPS:

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★★★★★ by Gina Tooth on 2013-03-04

Excellent care!

NPS:

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★★★★★ by Anon on 2013-03-01

A fantastic experience, as always!

NPS:

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★★★★★ by Mary Veitch on 2013-02-27

Wonderful, professional staff. State of the art diagnostic tools.

NPS:

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★★★★★ by Anon on 2013-02-27

I was very happy with my daughter's appointment! Everyone was friendly and patient. Also, I liked that Dr. Petcov took time to explain details to us about my daughter's eye

exam and didn't try to sell us glasses she didn't really need! We will be back and my husband and I will begin going too!

NPS:

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★★★★★ by Patricia Coletti on 2013-02-24

I had a very good experience, and will continue there, and recomend others.

NPS:

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★★★★★ by Wayne Hoffman on 2013-02-23

Excellent visit. Everyone was very professional, courteous and friendly.

NPS:

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★★★★★ by William Porr on 2013-02-23

Very friendly and CLEAN. I have been going there for years and suggest Dom. for everyone

NPS: N/A

★★★★★ by Anon on 2013-02-22

Service is excellent. Most of the staff is friendly. Couldn't find an adult size pair of glasses under \$100.

NPS:

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★★★★★ by Thomas Shindle on 2013-02-19

Very friendly and accommodating. Everything is explained in a very clear manner. I wish all doctor's offices were run so efficiently.

NPS:

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★★★★★ by Carl Strait on 2013-02-19

Dr petcov is one of the nicest docotors I have ever met. He listens to you and is sincerely empathetic. He is gentle, caring, and intelligent. I would recommend him to anyone. The office staff is courteous and efficient.. Dombrowski eye group have been a lifesaver to me. I can't express enough the gratitude I feel. I appreciate all of you immensely and thank u from the bottom of my heart. Truly, Carl

NPS: N/A

★★★★★ by Warren Titcomb on 2013-02-18

Service was excellent ! All staff were personable and professional.

NPS:

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★★★★★ by Trinda Shomper on 2013-02-16

Always a pleasant experience.

NPS:

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★★★★★ by Lori Findley on 2013-02-16

Courteous, professional and friendly!

NPS: N/A

★★★★★ by Patricia Coletti on 2013-02-15

I was very pleased with the helpfull staff, and they were very friendly, Thank you !

NPS:

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★★★★★ by Anon on 2013-02-13

Had not had my eyes checked in quite some time. Impressed with the staff and the new technology. Actually called my wife after the appointment to say how impressed I was with Dr. Petcov. Learned a lot of good info and will make sure I come every year from now on.

NPS:

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★★★★★ by William Taylor on 2013-02-13

Excellent and thorough eye exam.

NPS: N/A

★★★★★ by Anon on 2013-02-13

Just fine. Please stop asking. I will let you know if there is anything I am not happy with. I have better things to do than answeireing surveys for everyone I visit etc.

NPS: N/A

★★★★★ by Christina Myers on 2013-02-10

My visits are always pleasant, exams are thoroughly explained and I am treated with care.

NPS:

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★★★★★ by James Cluck on 2013-02-09

Best equipment and up-to-date techniques. Always get straight answers and unusual issues resolved.

NPS:

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★★★★★ by Anon on 2013-02-09

This was the best eye exam I have had in a long time. The technician and the doctor were very thorough and took their time. The equipment they use is truly state of the art and to me, that means that they take eye health very seriously and that they do care. The front office staff are all very pleasant and helpful.

NPS:

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★★★★★ by Luise Reading on 2013-02-08

Courteous, caring Drs. and staff. I always feel welcome and secure in their care. Always up-to-date on new ways to make eye care and health better for us. Thanks so much!

NPS:

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★★★★★ by Patricia Winters on 2013-02-07

I just did this review on my last visit a couple of months ago and my feelings haven't changed. Excellent. Which is why my husband and I continue to come back.

NPS:

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★★★★★ by Charles Ezren on 2013-02-06

PROMPT AND COURTESY SERVICE. NICE TO FEEL LIKE A PERSON RATHER THEN JUST A NUMBER. THANK YOU. THANK YOU. CHARLES EZREN, JR.

NPS:

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★★★★★ by Anon on 2013-02-06

Very professional staff. Always a friendly atmosphere. Years of good service... Highly recommended!

NPS:

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★★★★★ by Lauren Pogue on 2013-02-05

This was my first time to Dombrowsky Eye Associates, and everyone was so kind and so helpful. It was also nice to be able to walk out with my prescription contact lenses, rather than having to wait weeks just for the trial pair (like my old eye doctor's). Great experience!

NPS: N/A

★★★★★ by Michael Bentley on 2013-02-05

I am never disappointed with the service and personal attention that I receive at Dombrowski Eye Associates.

NPS:

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★★★★★ by Karen Reen on 2013-02-05

Dr. Petcov is excellent. He is very thorough, and I like that he takes the time to explain things to me. I also like the fact that this office keeps up with the latest technology.

NPS:

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★☆☆☆☆ by Anon on 2013-02-05

Billed for services not requested at time of examination. Provider never indicated that "additional" services were being provided. When I went to pay, there were a number of extra services included in the bill. When I questioned the bill I was told that the extra services were additional exams. Dr. Dombrowski never indicated he was doing anything other than a routine exam. They will try to get you to come back for all kinds of additional tests, whether needed or not. The tests always cover a high price tag and Domrowski does not particiapte in a number of the more common vision insurance providers. Would recommend anyone try another provider before going to Dombrowski.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Neal Roth on 2013-02-04

Very friendly and great customer service

NPS: N/A

★★★★★ by Sara Keener on 2013-02-02

Great work!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-02-02

Good experience!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patricia Winters on 2013-01-31

Dr. Dombrowski and the whole staff are great. Everyone's SINCERE concern about my health makes me glad I picked Dombrowski Eye Associates when I moved here. Thanks to you all.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Robert Shenk on 2013-01-29

Staff is friendly and i love the way the eye is scanned and then shown on the computer.

NPS:

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★★★★★ by Susan Scales on 2013-01-25

It was a great experience, especially when I got such great care the whole way through. It was my first time getting contacts and I was scared. They made it so easy and reduced my anxiety to where it was a great experience. I know I'm in good hands when I am there from the front desk all the way through.

NPS:

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★★★★★ by Sharon Hines on 2013-01-25

Eye exam was very thorough and Dr. Dombrowski took time to explain what he was seeing in my eyes. He also took the time to discuss some new bifocal contacts that came out. I may consider looking into them next year.

NPS:

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★★★★★ by Kermit Rishell on 2013-01-24

It was informing and very nice people

NPS: N/A

★★★★★ by Anon on 2013-01-21

The exam from Dr.Petcov was very thorough and informative. I'll certainly trust him for my eye care in the future. The glasses and contacts selection process was confusing and expensive. I have to take that portion of my business elsewhere.

NPS: N/A

★★★★★ by Beverly Piscitelli on 2013-01-19

Excellent service and professionalism. Staff welcoming and attentive. I especially appreciate the expertise and knowledge of Dr. Petcov. He is a wonderful addition to the practice. He takes time to explain his findings and is informative regarding his procedures. Thank you.

NPS:

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★★★★★ by Robert Seibert on 2013-01-19

Always a good experience. Personable and knowledgeable staff. All questions answered immediately.

NPS:

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★★★★★ by Gavin Freeman on 2013-01-17

They were very helpful when my son was picking out his glasses. They wanted to ensure he would be happy with them.

NPS: N/A

★★★★★ by Joan Maxey on 2013-01-17

Always a positive experience!

NPS: N/A

★★★★★ by LeeAnn Loreto on 2013-01-11

Very good experience, friendly and professional staff.

NPS: N/A

★★★★★ by Larry Neiderer on 2013-01-10

great care thank you

NPS:

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★★★★★ by Thomas Rundell on 2013-01-09

I really appreciate the highly competent, friendly staff and their ability to assess and meet my optical needs.

NPS:

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★★★★★ by Anon on 2013-01-08

On time appointment and timely visit. Great help selecting frames that I am so excited to get. Wish I didn't have to wait for them.

NPS:

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★★★★★ by Anon on 2013-01-08

Dr Petcov is great!!!

NPS: N/A

★★★★★ by Anon on 2013-01-08

As always, excellent professional care - very thorough. The staff helping me to choose frames were terrific!

NPS:

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★★★★★ by Glen Trezise on 2013-01-06

Easy check-in, nice reception, attention & follow-up. A bit long in the exam room waiting for the doctor, but hey, my problem has been rectified and that is what it's all about. Overall very impressed with service and results. I will be a regular patient.

NPS:

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★★★★★ by Meghan Ryan-Keller on 2013-01-04

Fantastic eye care with friendly staff!

NPS: N/A

★★★★★ by Anon on 2012-12-29

After a horrible experience with an eye exam at Pearle Vision over the summer, I came to Dombrowski Eye Associates at the recommendation of my mother. I will never go anywhere else! I needed an appointment because I was having a problem with my vision. They were able to schedule me quickly and I got an appointment for the next day. The doctor was fantastic and took time to explain my eye condition and answer all of my questions. Everyone was very caring and professional, as well as knowledgeable about insurance issues.

NPS:

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★★★★★ by Robert Kellenberger on 2012-12-29

Dr. Petcov is very knowledgeable and explains everything so the patient understands the procedures.

NPS:

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★★★★★ by Brittany Helm on 2012-12-25

Great service

NPS:

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★★★★★ by Larry Neiderer on 2012-12-21

your organization is awesome thank you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Thomas Ziegler on 2012-12-21

Always pleasant employees to handle all situations.

NPS: N/A

★★★★★ by Robert White on 2012-12-20

Super friendly, very efficient, gives information as to type of test that is being done.

NPS:

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★★★★★ by Melanie Maldonado on 2012-12-20

Pleasant, efficient, professional, personable. Thank you.

NPS:

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★★★★★ by Brad Chivington on 2012-12-20

Very good service and complete exam and eye care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2012-12-19

This was my first visit to Dombrowski Eye Associates. The overall eye exam experience was good but I felt rushed when picking out glasses. And the glasses fitting process left much to be desired.....I ended up leaving with crooked glasses (although I was told they were straight). So now I have glasses that I don't wear because they are very uncomfortable.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dwane Smith on 2012-12-18

Visit at your office was just great. Keep that young doctor busy, he is a good man.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cheryl Desmond on 2012-12-15

All care provided was excellent, caring, and very detailed.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2012-12-14

Appointment was ontime, efficient and unhurried. I feel that I have time to process information from the exam and ask questions before I am out the door.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mildred Zeamer on 2012-12-14

It was wonderful to go back to Dombrowski Eye Associates yesterday. I recently moved back into the area, and although I hadn't had an appointment for several years, I was greeted like an old friend. The appointment was punctual, professional and efficient. I was so happy I didn't have to get my eyes dilated due to your high tech systems and even more pleased with a positive outcome! You got me in and out of the office in my requested time - fyi: Zack and Kyle both won their matches! Thanks so much! Elli Zeamer

NPS:

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★★★★★ by Glen Trezise on 2012-12-12

Great service and treatment. Highly recommended.

NPS:

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★★★★★ by Gordon Grant Shultz on 2012-12-12

All went well.

NPS:

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★★★★★ by Janet Bohls on 2012-12-12

I appreciated the time that all of you gave me during my recent appointment. I had questions that I finally got answers to: it was about floaters. Christine (hope I have her name correct) spent a lot of time helping me to find the perfect frames. She was wonderful. It was a great appointment. Your staff is very friendly.

NPS:

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★★★★★ by Robert Nonnenmocher on 2012-12-11

Very professional, top notch staff. The Doctor took extra time out of his busy schedule to answer questions. may God bless.

NPS:

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★★★★★ by Imani Johnson on 2012-12-11

From the time I walked into the door until the time I left, the service was impeccable. The staff is all very knowledgeable and make you feel as though you are the only one there. I did not have to wait long for anything, in fact, I was a bit late to my appt and was seen very quickly after I arrived. I saw Dr. Dombrowski specifically and I highly recommend him, so laid-back and chill. As a new patient, I definitely recommend Dombrowski Eye Associates!!

NPS:

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★★★★★ by Anon on 2012-12-10

Was happy with the visit. Waited a little long after being taken back, especially for no one being in the waiting room when I was there.

NPS:

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★★★★★ by Donna Benson on 2012-12-10

Very professional and friendly. Thank you and Merry Christmas.

NPS:

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★★★★★ by Debra Johnstin on 2012-12-08

Excellent service, prompt attention with minimal wait time. Very skilled and efficient staff.

NPS:

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★★★★★ by Christene Truett on 2012-12-07

The staff was friendly and helpful, I did not have to wait a long time until I was taken back for my appointment. I have been a patient of Dr. Dombrowski for a long time and would not consider changing. I am very pleased with his service.

NPS:

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★★★★★ by Ken Weeks on 2012-12-07

Great friendly service! Ken

NPS: N/A

★★★★★ by Kimberly Barocco on 2012-12-06

Very thorough exam. Professionalism throughout. I wish I'd made the change to Dombrowski Eye Associates years ago.

NPS:

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★★★★★ by Douglas Young on 2012-12-06

The Dr was excellent, had a great bedside manner, took his time to go over everything and really made it as enjoyable as you can for an eye Dr appointment.

NPS:

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★★★★★ by Mary Ann Wassel on 2012-12-06

I worked with Christine on getting a prescription filled and she was very nice to deal with. Very professional and efficient. She offered good advice.

NPS:

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★★★★★ by Glen Trezise on 2012-12-02

Well received as a new patient, plenty of attention and immediate diagnosis of my (thankfully) benign condition. Will definitely be going back as my needs arise.

NPS: N/A

★★★★★ by William Taylor on 2012-11-30

My corrected vision has never been sharper since I have been with Dr. Dombrowski. The staff is excellent. If you haven't visited these folks your not seeing at 20/20.

NPS: N/A

★★★★★ by Joell Ketcham on 2012-11-28

I Love the help and attention to detail I get when I go into Dombrowski Eye Associates. Thank You Everyone!

NPS: N/A

★★★★★ by Gary Hostetter on 2012-11-28

very professional staff and Dr Dombroski explains details in a easy manner.

NPS: N/A

★★★★★ by David Slater on 2012-11-20

I continue to be impressed by the professionalism and caring of your organization

NPS: N/A

★★★★★ by Anon on 2012-11-13

Appointment on November 9 ,excellent service and expert knowledge of my eye problem. Thank you for all your good work.

NPS: N/A

★★★★★ by Lisa Adams on 2012-11-06

Great experience yesterday! Staff was friendly and Dr.Petcov couldn't be nicer. He took so much time with me explaining to me about my vision and I really appreciated his time and concern.

NPS: N/A

★★★★★ by David Slater on 2012-11-04

My first visit was a wonderful experience. Everyone I met was friendly and professional. The examination was the most complete exam I have ever had. Particularly the hands on vision exam by the DR. Great work glad I found your office.

NPS: N/A

★★★★★ by Patricia Vogel on 2012-11-03

Just got my annual eye exam. It was fast, painless, and informative. I love this place. They are efficient and have cutting edge technology so that your experience is the best. My referral was "misplaced" and they followed up through resolution without bothering me. Love it... and them!!

NPS: N/A

★★★★★ by Tracey Walsh on 2012-10-26

It was easy to schedule an appointment online and I got a confirmation e-mail right away. When I arrived for the appointment, I was seen promptly and given a thorough exam. When it became apparent that a test from a previous visit was not on file, the test was redone at no extra charge. I appreciated that small perk.

NPS: N/A

★★★★★ by Tracey Gullaksen on 2012-10-24

I was very pleased with my appointment. I got in quickly, the process was very smooth and thorough once there and the doctor explained what he was doing and what he found very well.

NPS: N/A

★★★★★ by Cynthia Herr on 2012-10-23

Staff fit me in on the day I called for a problem I felt may be a problem with my eyes. Appreciated the service

NPS: N/A

★★★★★ by Lynn Fisher on 2012-10-16

Explained process well throughout the examine and was on time with appointment. Office staff very friendly.

NPS: N/A

★★★★★ by Henrietta Daniels on 2012-10-15

Thanks to each and everyone of you who make my visits so awesome. You guys always have a smile on your face and are ready to help in any way you can. And I know that there are many days that you just don't feel like smiling, but you do it anyway, so this is a BIG SMILE & THANK YOU coming your way, to the entire STAFF.

NPS: N/A

★★★★★ by Diane Mowery on 2012-10-10

Dr. Dombrowski is very caring and explains everything so you can understand what he is talking about. Thank you.

NPS: N/A

★★★★★ by Gregory Stuck on 2012-10-10

Very professional and courteous staff. Dr. Wolaniuk took the time necessary to identify and "dial in" my prescription and offer solutions to correct my astigmatism. Christine, the optometric assistant, was extremely helpful in selecting the perfect pair of eyeglasses.

NPS: N/A

★★★★★ by Thomas Ziegler on 2012-10-09

Always a very comforting visit. Great employees.

NPS: N/A

★★★★★ by Caileb Howse on 2012-10-04

My son's experience was awesome. The whole staff was great! Will definitely recommend youe office look forward to coming back!

NPS: N/A

★★★★★ by Christine Weaver on 2012-10-04

Dr. Wolaniuk did an excellent job with my actual exam and Joanne was very kind and thorough during my take-in when checking the pressure of my eye, etc. The only thing I didn't appreciate is that I was on my break when I came in for this appointment. I was about 5 min late. After 20 min of waiting, I asked when I would be brought back and explained I had been waiting for 20 min. The woman at the counter told me that because I was a few minutes late, they took the woman who had an appointment after me. Now if that were the case, I would have been seen 5 min after I had gotten there because it doesn't make sense that a woman would go in before me and I would still have to wait 20 min. So I felt lied to in essence. This is someone new that I have never met and this experience won't keep me from coming back, but if someone is going to tell me I'm being pushed back, then I hope they are accurate. And I hope you don't allow others to go in front just because they are a few minutes late, unless your appointments are that close together.

NPS: N/A

★★★★★ by Celeste Heckman on 2012-10-03

High quality care with a personal touch

NPS: N/A

★★★★★ by Anon on 2012-10-02

Friendly and competent staff and doctors.

NPS: N/A

★★★★★ by Charles Garrett on 2012-10-02

I am always impressed by the staff and doctors in your office. The staff are professional and the doctors do a great job explaining all procedures. Thanks!

NPS: N/A

★★★★★ by Christine Cotchen on 2012-09-29

Calm Kind Approach from all staff Smiling and Helpful All questions answered Dr P. Reviewed my films and script with me and answered all questions and provided reference information regarding up to date trends and procedures. Only element to offer suggestion is the office could use some bargain price frame choices for clients Thanks

NPS: N/A

★★★★★ by Nelson Smith on 2012-09-19

Dr. Dombroski is a very knowledgable professional. He takes the time to talk and explain any problems one may have. I would recommend him highly.

NPS: N/A

★★★★★ by Anon on 2012-09-18

Thanks again for great service.

NPS: N/A

★★★★★ by Brady Zuber on 2012-09-13

My son is only 4 years old and they treated him so nicely and took really good care of him.

NPS: N/A

★★★★★ by Nancy Price on 2012-09-07

Every yearly appointment that I have feels like a visit to family and friends. They take such good care of every aspect of my eye health care. I trust them beyond measure and know that I am in good hands. It is fun to catch up with the growth of their children. You are in and out. The plus is you always walk away with something free! Thank You Dombrowski Eye Ass.!

NPS: N/A

★★★★★ by Joyce Martin on 2012-09-02

I have been going to Dombrowski Eye Assoc. for several years and am very pleased with the care I receive there. The caring attitude and the diagnostic equipment they have available insure a thorough examination and revealed the cause of a problem I am having that requires monitoring. This makes me feel confident that my eye health will be given the utmost consideration.

NPS: N/A

★★★★★ by Ronald Stepanchick on 2012-08-30

thorough eye exam, very professional ,comfortable setting and pleasant experience, reviewed current and future needs... recommend their services to all

NPS: N/A

★★★★★ by Robin Kreider on 2012-08-30

everyone from the staff to the doctors are wonderful.

NPS: N/A

★★★★★ by Katherine Moore on 2012-08-25

Very thorough exam. Everything was explained in detail. Super experience!

NPS: N/A

★★★★★ by Kathryn Buehrle on 2012-08-25

Great Experience, can't wait to get my new glasses.

NPS: N/A

★★★★★ by Ronald Smith on 2012-08-23

The staff is very competent and polite. My examination was very thorough and every procedure was explained to me. I was given assistance in choosing my new frames. I will recommend Dombrowski Eye Associates to family and friends.

NPS: N/A

★★★★★ by Tina Hench on 2012-08-20

As always the care was professional & friendly

NPS: N/A

★★★★★ by Julie Gutierrez on 2012-08-17

I have repeatedly experienced a good, thorough, and informative exam and after many years, have never been disappointed. Dr. Dombrowski and his entire staff are professional from start to finish. I have high expectations for my eye care and have come to trust Dr. Dombrowski to meet my concerns. I walk away with great confidence that I have received excellent health care!

NPS: N/A

★★★★★ by Anon on 2012-08-15

I would recommend this practice to anyone seeking professional eye care. The staff was very friendly. Appointment scheduling was fast and convenient. They were also very eager to provide answers to all of my questions.

NPS: N/A

★★★★★ by Joseph Ruiz on 2012-08-14

Great experience!! I was able to get an appointment when I had a vision problem over the weekend. Very professional staff!!

NPS: N/A

★★★★★ by Karen Hurley on 2012-08-13

I have great confidence in knowing my eye health is given great care. Very thorough, state of the art equipment and folks that greet you with a smile and professionalism. I can't trust anyone else with my eye exams!

NPS: N/A

★★★★★ by Carol Leed on 2012-08-11

Great visit--all questions answered--all concerns addressed

NPS: N/A

★★★★★ by Richard Rothan on 2012-08-07

It is always a pleasure having my eye problems taken care of by the staff. Not a long wait and I always receive top quality treatment. Emergencies are taken care of promptly.

NPS: N/A

★★★★★ by Ronald StDenis on 2012-08-06

My doctor took plenty of time and explained every step off exam.

NPS: N/A

★★★★★ by Peter Astorino on 2012-08-04

went good..... always impressed with the scope of evaluation done on my eyes

NPS: N/A

★★★★★ by Anon on 2012-08-03

Very professional, very clean, and very efficient! After dealing with Wal-Mart eye vision for several years and barely being able to understand what they were saying/selling (everything was in Spanish), it was refreshing to have personal care with great variety of frames to choose from that I could understand! Will come again!

NPS: N/A

★★★★★ by Chloe Kline on 2012-08-03

Everybody was very nice and professional. Waiting to get my new glasses. Thanks!
chloek

NPS: N/A

★★★★★ by Carie Michael on 2012-08-02

Best eye appointment! I felt like I was taken care of, not rushed through the process. The staff really listened to me.

NPS: N/A

★★★★★ by Terrence Michalson on 2012-08-01

Dr. Dombrowski, Joanne, and staff were very pleasant, but more importantly, took the time to explain all of the procedures and the results making my decision making extremely easy. It was a most enjoyable experience. Not only were they very helpful in explaining they also provided options which allowed me a bit of cost control regarding which exams I determined as not necessarily required but, provided me the best information upon providing me with valuable knowledge regarding my vision health.

NPS: N/A

★★★★★ by Bruce OByrne on 2012-08-01

I thoroughly was pleased with my visit. JoAnn was professional and personable. I like Dr. Dombroski, very knowledgeable and helpful. Thanks Dombroski Eye Associates!

NPS: N/A

★★★★★ by Marsha Taylor on 2012-07-31

The staff very friendly and welcoming to the office. The staff were also efficient including everyone from the receptionist to the doctor to the glasses technician. I feel it was an excellent examination that provided me what I need to hear living with Type I diabetes for 31 years. Thank you to all the staff.

NPS: N/A

★★★★★ by John Hall on 2012-07-30

great service, cute free gifts, it is always a pleasure not to have my pupils dilated.

NPS: N/A

★★★★★ by Erin Himes on 2012-07-27

My appointment went very well. Everyone was very friendly and helpful.

NPS: N/A

★★★★★ by Kylie Chivington on 2012-07-26

The service was good and the staff was very pleasant.

NPS: N/A

★★★★★ by Karen Davis on 2012-07-25

Once again, I walked away with the thought that I just received the best exam. Everyone on your entire staff is both friendly and professional.

NPS: N/A

★★★★★ by William Soost on 2012-07-24

Monday was just fine. See you again this Friday.

NPS: N/A

★★★★★ by Anon on 2012-07-22

Everyone was polite and patient. My appointment was on time and the doctor did a thorough exam, explaining things so it was easy to understand.

NPS: N/A

★★★★★ by Flavel Rogers on 2012-07-22

Very satisfied with service. Dr. Wolaniuk wa very thorough, and took time to answer any question I had.

NPS: N/A

★★★★★ by Anon on 2012-07-20

I woke up with a puffy sore eye. Felt I should have it checked ASAP. I called the office and was able to get in the same day. Diagnosed and treatment plan issued immediately. On the road to recovery!

NPS: N/A

★★★★★ by Brad Hawkins on 2012-07-17

Worn glasses for over 45 years, and contacts for over 30. Most thorough exam I've ever had, anytime/anywhere. State-of-the-art equipment, personable consultation, and comfortable atmosphere. Don't bother looking elsewhere because this is the place to be for eye care.

NPS: N/A

★★★★★ by Julia Ryan on 2012-07-17

After visiting another optometrist my problem wasn't solve.Then I find Dr.Petkov and from the first minute I know it that I will be taking care of.THANK YOU Dr.Petkov.

NPS: N/A

★★★★★ by Margaret Neal on 2012-07-15

As expected, using the latest technology, I received a thorough eye exam and felt confident in the findings as discussed with Dr. Wolaniuk. I recommend Dombrowski Eye Associates to everyone!

NPS: N/A

★★★★★ by Anon on 2012-07-14

From the moment I entered the office until departing every person acted in an extremely professional manner. It was the kind of service that said "I know what I'm doing, and am here to give you the best possible examination".

NPS: N/A

★★★★★ by Christine Ruhl on 2012-07-14

Dr W. was patient in finding the correct contact lens for me. I am thrilled with the results. Thank you for your patience. My vision is fantastic. (Just in time for my second round of graduate classes.) The suggestion of fish oil has made my use of contacts even better. My dry eyes are greatly improved.

NPS: N/A

★★★★★ by Richard Rothan on 2012-07-02

Never a long wait for the doctor. Exam went smoothly. I had to get new glasses and the wait was a little long but I came at a busy time of day. And the person ahead of me just couldn't make up their mind as to what glasses they wanted. Nut I was not in a hurry.

NPS: N/A

★★★★★ by Steve Patterson on 2012-06-30

Christine Funk continues to provide the best service and selection ideas. Her fashion instinct is spot on. She is a tremendous asset to your firm, but you already know that.

NPS: N/A

★★★★★ by Anon on 2012-06-27

Never met Dr Petcov, and I was very impressed. He provided me with more explanation of my condition and why he was suggesting my new perscription.

NPS: N/A

★★★★★ by Diane Mowery on 2012-06-27

Great staff. Dr. Dombrowski is terrific. Latest in eye technology.

NPS: N/A

★★★★★ by Anon on 2012-06-19

outstanding congenial service! Thanks for the great experience.

NPS: N/A

★★★★★ by Michael Bentley on 2012-06-18

If it's possible to really enjoy an eye exam, my wife and I did so at your office. The staff is very friendly and professional. They make you feel relaxed and comfortable. The eye exam itself is comprehensive and the doctor does an excellent job of explaining everything.

NPS: N/A

★★★★☆ by Michael Turek on 2012-06-15

As usual a pleasant visit. On time. Well organized. Thorough. Left me confident that I was being taken care of well. Only downside was the cost. Office visit, new lenses for my glasses and a year's supply of contacts cost over \$1000. Seems a lot.

NPS: N/A

★★★★★ by Amy Horst on 2012-06-14

I am a regular patient with Dr. Dombrowski and am never disappointed. The staff is friendly, always on time and Dr. D takes his time and always answers all my questions. Thank you!

NPS: N/A

★★★★★ by Roxanna Strine on 2012-06-13

Excellent service all staff is friendly fixed me right Up

NPS: N/A

★★★★★ by Thomas Ziegler on 2012-06-12

Excellent response from the ENTIRE staff!

NPS: N/A

★★★★★ by Richard Rothan on 2012-06-12

Able to get in quickly when I needed a physician to look at my eye for possible infection. Not a long wait in the waiting room. All staff were very friendly and helpful. Physician who saw me was very thorough, explaining everything pertinent to care of my eye and very patient friendly. I would highly recommend this practice.

NPS: N/A

★★★★★ by Diane Mowery on 2012-06-09

Dr. Dombrowski is so nice. He explains so you can understand. The ladies are also fun to talk to and very professional.

NPS: N/A

★★★★★ by Trinda Shomper on 2012-06-09

Always a great experience. I'm so glad I picked this place.

NPS: N/A

★★★★★ by Anon on 2012-06-08

As always, they took me for my appointment on time. Everyone I encountered was friendly, helpful, and professional. In the past, when I've had any problems with my eyes, Dr. Dombrowski thoroughly treated me efficiently and effectively. I'll remain a loyal patient!

NPS: N/A

★★★★★ by Thomas Ziegler on 2012-06-05

I just want to say that it is always a pleasure to come into that office for treatments and tests. The staff is always so very pleasant.

NPS: N/A

★★★★★ by Cimone Weeks on 2012-05-26

Great experience. Compared to what we've experienced recently visiting your office was a blast!

NPS: N/A

★★★★★ by Anon on 2012-05-26

It has been at least two years since I have been their and I finally got to go back this year! I have been to several eye doctors and am thrilled they now take my insurance. They treat you like a person not a pay check. Only down side I have is they are a little pricier but I would rather pay the money and be treated like a human being than go back to those cheap unprofessional eye care places like Colombia eye care or Centerville Optical. You wont regret your visit here.

NPS: N/A

★★★★★ by Anon on 2012-05-23

wonderful & pleasant staff, always making you feel at ease, & very well explained examination!!

NPS: N/A

★★★★★ by Robin Thomas on 2012-05-22

I'm always impressed with the high-tech examination equipment used at Dombrowski Eye Associates. I feel like I'm getting a top notch exam, and the staff takes the time to explain what is being done and the results. The staff is friendly and helpful in selecting eyewear, also.

NPS: N/A

★★★★★ by Anon on 2012-05-20

Loved the "eye scan"! No need to have your eyes dilated....yahoo! Very thorough exam and everything shown & explained, extremely interesting as well!

NPS: N/A

★★★★★ by Justine Rogevich on 2012-05-16

Great experience. On time. Good service

NPS: N/A

★★★★★ by David Hernandez Gonzalez on 2012-05-08

The service was very good as usual. The staff was courteous and helpful.

NPS: N/A

★★★★★ by Karen Prue on 2012-05-08

walked in / greeted very nicely/ lenses were ready for me to pick up/paid invoice. In & out. Thanks

NPS: N/A

★★★★★ by Roy DeRemer on 2012-05-02

After many years of routine exams and small tweaks in perscription, I found myself with a medical condition that brought on type one diabetes. A very new experience for me, my vision began to change rapidly. As my vision changed, I would call for an appointment. Somehow the office always found a way to get me in quickly and Dr.D was always able to find contacts that would bring things back into focus. After many months of these yo yo changes in vision, my eyes have found a stable script and at my last visit he was able to get mono vision just right for 20-15 and I can see better than ever. I really appreciate his kindness and compassion as well as his attention to detail and expertise to keep my vision as clear as possible during all of the changes. A few years ago I moved to the Harrisburg area and Dr. D offered to recommend someone close to where I live. After all of these years, why would I change? I'm very glad that I stayed and would drive a much greater distance to remain a patient of Dombrowski Eye Associates. I am grateful for their excellent eye care.

NPS: N/A

★★★★★ by Steve Patterson on 2012-05-02

THEY HAVE THE BEST TECHNOLOGY AND A VERY FRIENDLY AND KNOWLEDGEABLE STAFF. SO FAR I AM VERY SATISFIED WITH MY EXPERIENCE AND CANNOT WAIT TO GET MY NEW FRAMES! THE STAFF IS WHAT MAKES THE DIFFERENCE, WHICH IS WHY I WOULD NOT GO TO THE CHAIN STORES OR DEPARTMENT STORE VISION CENTERS. YES, YOU CAN GET LOWER PRICES SOMEWHERE ELSE, BUT YOU CANNOT GET BETTER SERVICE OR A MORE PROFESSIONAL DIAGNOSIS. I WOULDN'T TRUST MY EYES TO ANYONE ELSE!

NPS: N/A

★★★★★ by Elise Olson on 2012-05-01

I was extremely impressed by my first visit to Dombrowski Eye Associates. I truly appreciated that I did not require dilation drops and instead was introduced to the computerized system. The appointment was educational and I left with a better understanding of my eye health.

NPS: N/A

★★★★★ by Kyle Wassell on 2012-05-01

Dr. Petcov is wonderful and has an incredible way with children. My 7 year old loved his visit and were happy to learn his vision was perfect to date! Thank you!

NPS: N/A

★★★★★ by Frances Braun on 2012-04-25

A very special thank you to the doctor for seeing me on Sunday at the request of the ED. The doctor was kind and calming in the face of a new diagnosis.

NPS: N/A

★★★★★ by David Hernandez Gonzalez on 2012-04-24

Excellent and courteous service as usual.

NPS: N/A

★★★★★ by Darlene Garreth on 2012-04-22

I am generally somewhat anxious about my appointments, but the staff at your office is very friendly and accommodating, which helps put me at ease. Dr. Dombrowski always takes the time to explain things and I appreciate that.

NPS: N/A

★★★★★ by Justine Mulay on 2012-04-20

This was my first visit and the overall experience was great. Professionalism, timeliness, clear and concise discussion of exam results, courteous service. Highly recommended.

NPS: N/A

★★★★★ by Sharon Ward on 2012-03-30

I was not taken back as promptly on this visit and was left dilating longer than I would have liked. But, on the whole it was a good experience.

NPS: N/A

★★★★★ by Michael Seachrist on 2012-03-29

The examination and personnel were very friendly, informative and professional. I will continue to visit this office for future exams, especially as yearly examinations are needed to stay ahead of issues related to diabetes.

NPS: N/A

★★★★★ by Dale Walton on 2012-03-29

I could not be more impressed. All of the staff was friendly and communicated very well. I was informed of all charges up front and given a thorough explanation of my Insurance benefits. I was politely asked if I wanted some high tech exam options that were not covered by my Insurance prior to them proceeding. Dr. Petcov performed a very thorough exam, was very kind and explained everything he did. I ask a lot of questions, but he answered all of my questions before I needed to ask. The Doctor spent a very long time with me, I am sure that he cannot always spend that much time, but he did because he could. The appt took so long I had to leave and come back later to finish and pay. They completely trusted that I would in fact return. This was a healthcare experience that was Very positive. I have referred several friends and colleagues already and look forward to referring our pt's as well. - From another Health Care Provider.

NPS: N/A

★★★★★ by Johann McKee on 2012-03-26

Everyone in the group is top notch and willing to take the time to explain all of the tests and the results immediately. I didn't need glasses this time, but if I did, the experience would have been equally satisfying. Great care is taken to make sure the glasses fit well and look good. It's amazing how often people compliment me on the glasses I wear. The credit goes to the person who helped me pick them out.

NPS: N/A

★★★★☆ by Ray Taltoan on 2012-03-25

In bringing my children for the eye exam, I was very pleased the doctor was informative and very professional. However, when it came to choosing eyewear (frames) the lady proceeded to show eyewear \$100 over what the plan would cost instead of informing me initially so I could make a good decision, I had to look up the covered cost myself. She then seemed upset when we went with a pair closest to the covered amount versus what she was trying to show. Very pleased with the doctor, but my experience was not so great when it came to choosing eyewear

NPS: N/A

★★★★★ by Michael Irwin on 2012-03-25

The doctors and staff are very professional and know their business. Office is modern and well equipped. I think the doctors are doing a great job with my specific sight issues. I appreciate the care they take to understand the underlying causes for the problem. Thanks

NPS: N/A

★★★★★ by Mary Kathleen Gloss on 2012-03-23

Everyone was very friendly & helpful, as always.

NPS: N/A

★★★★★ by Maryellen Poff on 2012-03-22

greats done in to pick up granddaughter after school. See you next week

NPS: N/A

★★★★★ by Anon on 2012-03-21

The staff members performed their duties in a professional way. I did not have to wait long for my appointment. Very satisfactory visit.

NPS: N/A

★★★★★ by Anon on 2012-03-21

I was offered tea upon arrival. Nice touch! The exam with Dr. Petcov was thorough and enjoyable and informative. The glasses available are trendy, and they have a wide selection. The only slight drawback is the prices, but you get what you pay for, and it was worth it to me again this time.

NPS: N/A

★★★★★ by Dale Koser on 2012-03-07

I don't live in Pa and have never been to DEA

NPS: N/A

★★★★☆ by Anon on 2012-02-29

Everyone is very nice in this office. However, at my last visit I had to wait an extremely long time back in the exam room.

NPS: N/A

★★★★★ by Carolyn Miller on 2012-02-24

Every one was very nice even the lady that had to put the drops in my eyes told her they burnt. She said that she was sorry for that.

NPS: N/A

★★★★★ by Sharlene Beckwith on 2012-02-24

My visit was prompt and efficient. Dr. Dombrowski is excellent - very knowledgeable and personable. I have gone to Dombrowski Eye Associates for many many years and would not consider going anywhere else for my eye care. The staff is friendly and knowledgeable as well. I highly recommend Dombrowski Eye Associates!

NPS: N/A

★★★★★ by Joe Mills on 2012-02-24

I always receive excellent service from everyone at Dombrowski. From start to finish they are courteous, helpful, and thorough in all phases of the exam.

NPS: N/A

★★★★★ by Brian Smith on 2012-02-23

I felt the staff was very friendly and courteous. They got me through the process very quickly. Dr. D was very thorough and explained everything to me in a language I understand. I have referred many of my friends to the practice and look forward to a longstanding relationship with the office.

NPS: N/A

★★★★★ by Stephen Boyer on 2012-02-23

I think I've had my last check-up at Dombrowski Eye Associates. I've stayed this long because of the state-of-the-art equipment at your office. However, the cost, the doctor's air of superiority, then writing a script & telling me to come back for it at

another time. At least the receptionist had the presence of mind to hand me the script. It's time to go to a friendlier place. Please cancel my appointment for next year.

NPS: N/A

★★★★★ by Gariet Oliver on 2012-02-17

Friendly, professional, great to work with.

NPS: N/A

★★★★★ by Sherrie Blackwell on 2012-02-17

STAFF VERY FRIENDLY - DR DOMBROWSKI WENT OVER EVERYTHING WITH ME IN GREAT DETAIL

NPS: N/A

★★★★★ by Jacob Miller on 2012-02-10

Every one was very helpful and very friendly.

NPS: N/A

★★★★★ by Theresa Nye on 2012-02-06

great service and respect. Great communications and friendly doctors and assistants.

NPS: N/A

★★★★★ by Judith Gerber on 2012-02-02

I was apprehensive about my exam. Everyone was very pleasant and my apprehension soon vanished. The staff took time to explain each procedure. Dr. Wolaniuk was great and took time to make this a pleasant experience for me.

NPS: N/A

★★★★★ by Anon on 2012-02-01

My appointment started right on time and my time with the doctor was spent thoughtfully interpreting the tests that were performed. I did not feel rushed at all. Pleasant experience.

NPS: N/A

★★★★★ by Anon on 2012-01-28

Darn good or I wouldn't go there.

NPS: N/A

★★★★★ by Anon on 2012-01-19

I was pleasantly surprised. Young Dr Petkov (sp?) is amazing. Super high tech equipment w/ great images of the eye. I will be back!

NPS: N/A

★★★★★ by Anon on 2012-01-18

Staff is welcoming and cheerful. All are professional in their manner and interactions with patients. We are fortunate to have the quality and expertise of Dombrowski EYE Associates in our community

NPS: N/A

★★★★★ by Edgar Derr on 2012-01-15

Professional yet personal!! You are treated more like a friend than a customer. Very knowledgeable in all aspects of vision. Couldn't see myself going anywhere else for my vision needs!!

NPS: N/A

★★★★★ by Trinda Shomper on 2012-01-07

Ive just started visiting this office and so far I love it! The technology and service are better than I've experienced before. It's also incredibly close to my home so it's amazing for me to find such a great place thats so convenient. Thank you.

NPS: N/A

★★★★★ by Susan Scales on 2011-12-31

I had pain in my eye and they saw me immediately. They took good care of me when I got in the door with thorough caring and friendly service. It doesn't get any better than that!

NPS: N/A

★★★★★ by Megan Berryman on 2011-12-25

Every single person that we came in contact with was very friendly and also knowlegeable about their job. Also, the docter was running on time, which was great. We personally know Dr. Dombrowski - our daughters are friends. He was very nice and professional and we will be back!

NPS: N/A

★★★★★ by Kathryn Ederati on 2011-12-22

great service, friendly, timely, great explanations

NPS: N/A

★★★★★ by Anon on 2011-12-20

very congenial and professional staff

NPS: N/A

★★★★★ by Renneth Jarrett on 2011-12-18

Everyone was very nice and very helpful. I am not sure though why I was in the exam room for so long alone. One other suggestion is this I feel some time for the vision test(eariler visit) the letters are to small at the time of the final choices, blurier or blurest usually winds up being my best choice. I wish it would be clear and not so clear for my choice, then go to smaller size and see if it still is fine for me. Maybe a different type of font would better, or a cross hatch grid might also be a great idea when you flip from one setting to another to find which is best.

NPS: N/A

★★★★★ by Richard Rothan on 2011-12-14

Staff are always pleasant and helpful, Care by physicians and tech staff is top quality.

NPS: N/A

★★★★★ by Karen Prue on 2011-12-14

Everything went well and ran on time. THANK YOU

NPS: N/A

★★★★★ by Richard Hoffman on 2011-12-12

Doctor was very knowledgable and took time to explain findings in detail. Office technology is simply amazing.

NPS: N/A

★★★★★ by Anon on 2011-12-11

Great staff. Clean office. Love the displays in the office.

NPS: N/A

★★★★★ by Karen Prue on 2011-12-08

everything was fine with the exception that I was there at 1:15pm for my 1:15pm appt and did not see the doctor until 2pm. Once de came in the room my appt took 10 minutes This is a problem for me since I am a receptionist and someone else has to do my job in my absence. Also, I am not salaried and lose pay to come during standard business hours.

NPS: N/A

★★★★★ by Thomas Saurer, Jr on 2011-12-04

As always, treated with stellar service by all who work at Dombrowski Eye Associates. Love them there!

NPS: N/A

★★★★★ by Mary Youtz on 2011-12-02

Dr. Dombrowski is efficient in completing the eye exam and does a good assessment. The staff are attentive to your needs and demonstrate care of the patient. The only complaint I have is the amount of time you wait to see the Dr. On two recent office appointments, I waited 35 and 50 minutes to see the Dr. My time is just as valuable as the Doctor's time, especially when I have to take off work for the appointment.

NPS: N/A

★★★★★ by Henrietta Daniels on 2011-12-01

My experience at Dr. Dombrowski Eye Associates has been a very wonderful and rewarding one. Smiles and conversation when I walk in the door, until I wave goodbye as I am leaving. All my eye care needs are met, and my questions are answered. One test I really don't like, but I know that it's for my own good, but working with such a kind group of people makes the test seem a little easier to deal with. I don't mind it so much anymore. Thanks to all of you, Henrietta Daniels

NPS: N/A

★★★★★ by Thomas Ziegler on 2011-12-01

It is without saying, that I totally enjoy the services and personnel at Dombrowski's. Totally awesome!!

NPS: N/A

★★★★★ by Mildred Henderson on 2011-12-01

Everything was well handled and the doctors very knowledgeable and pleasant.

NPS: N/A

★★★★★ by Charles Garrett on 2011-11-29

As usual the whole experience was enjoyable. Everyone was easy to talk to and the doctor answered all my questions. Great teamwork. Thanks

NPS: N/A

★★★★★ by Christine Ruhl on 2011-11-25

I went in expecting to get a prescription for new glasses. I expected to have to return for a contact fitting. However, that was all done in one visit.

NPS: N/A

★★★★★ by Charles Devenburgh on 2011-11-24

As a long time patient, I continue to be pleased with the timely, courteous, knowledgeable, and professional treatment received by Dr. Dombrowski and his staff.

NPS: N/A

★★★★★ by Angela Shade on 2011-11-22

Not only did I have a complete exam, but I also was well educated. I would recommend everyone experience Dombrowski!

NPS: N/A

★★★★★ by John Rogenmuser on 2011-11-18

Friendly and couteous staff with a very streamlined process. They seem to keep up with the latest technology to help assess the condition of your eyes.

NPS: N/A

★★★☆☆ by Anon on 2011-11-08

Waited approx 40 min after appt time to see Dr. Than I went to the waiting room for what was supposed to be 10-12 min. This turned out to be 30 min than waiting in exam room for another 20 min to see Dr again. My entire time there was 1hr and 45 min. The time with the Dr was 30-40 min. Not very efficient!

NPS: N/A

★★★★★ by Robert White on 2011-11-02

Very informative, DR. Dom. was good at explaining results of the scans taken. It was also fun to kid around with his asst's

NPS: N/A

★★★★★ by Frank Miller on 2011-10-30

I have been going to Dr. Dombrowski for many years. I saw Dr. Petcov for the first time this year. I was impressed by his knowledge and explanation of the condition of my eyes. This and the helpful person, who helped fit my new glasses made for a very positive experience.

NPS: N/A

★★★★★ by Nancy Henderson on 2011-10-18

Sunlit, comfortable waiting room. Friendly, helpful staff listens & addresses all concerns. Dr. Petcov is very approachable, listened, & answered all my questions. Lots of frames available in a well-lit room & the stylist was very patient while I found just the right pair. I never feel hurried, they even offer coffee. I no longer live in this area but return for great service & product.

NPS: N/A

★★★★★ by Kerry Johnson on 2011-10-18

Very friendly staff and efficient appointment. Dr. Dombrowski is very thorough with his explanations of what is going on during the exam process.

NPS: N/A

★★★★★ by Daniel Samilo on 2011-10-14

My eye appointment today went very well! Got some Great Advice from Dr. Dombrowski and His Associates also do a Great Job and are Very Professional. My eye sight is Very Important to me, so this is Greatly Appreciated!

NPS: N/A

★★★★★ by Thomas Saurer, Jr on 2011-10-13

I've been going to Dombrowski Eye Associates for quite some time. I am always impressed by the staff friendliness and support. Dr. Dombrowski has given me so much time and attention. I commend his dedication. My past visit I had to see Dr. Petcov. I was impressed that he walked into the room knowing everything about me and my condition. I didn't have to repeat anything to him at all. You don't get that in a lot of offices. I would 100% recommend Dombrowski Eye Associates to everyone.

NPS: N/A

★★★★★ by Theresa Holton on 2011-10-13

As always, I was greeted by friendly smiles and treated with great courtesy. All of the staff from the front desk to the doctors are professional and they know their jobs well. I am confident that I receive the best care everytime I have an appointment.

NPS: N/A

★★★★★ by Pamela Gingrich on 2011-10-11

I have always been treated courteously, professionally and felt safe leaving my eyes in the custody of The Dombrowski staff. In the end I always need advice in choosing frames. Chris is an expert, along with the rest of the staff input, I end up receiving many compliments on my glasses.

NPS: N/A

★★★★★ by Denise Trupe on 2011-10-08

This team is the best in the area and has nothing but customer service in mind. I called because my eye had been bothering me for a few days and just wanted sure if there was something in it or a scratch, and they had an appointment for me within 10 minutes. And not only did i get the appointment, there was no waiting in the reception area because it was an immediate appointment. I can't recommend Dr. D and his staff enough!

NPS: N/A

★★★★★ by Carol Cooley on 2011-10-04

Dr. Petcov is great - he explains things very well and is very thorough and professional, as well as being very personable. The staff is also very friendly and professional. I feel well taken care of with them and with all the great diagnostic equipment and computer graphics.

NPS: N/A

★★★★★ by Nancy Smith on 2011-10-01

Nelson and I had were very pleased with our recent visit to Dr. Dombrowski's Office. EVERYONE was so nice and friendly and also very efficient. We were both pleased to know that we didn't need to purchase new lenses/frames at this time. Things have been a bit costly, lately,(we had a lot of unexpected expenses) and so that was very good news to hear that we didn't have to spend any more money at this time. Thank you so much.

NPS: N/A

★★★★★ by Kevin Lutz on 2011-09-21

DR.VLAD PETCOV GAVE ME A VERY GOOD EXAM,TOOK HIS TIME AND EXPLAINED TO ME WITH DETAIL MY CONDITION WITH DRUSSEN IN MY LEFT EYE,ALSO I ALWAYS LOOK FORWARD TO SEEING CRISTINE FINK SHE IS SO VERY PERSONABLE AND HELPS ME TO PICK OUT THE RIGHT GLASSES FOR ME AND I ALWAYS APPRICIEAT HER INPUT,OVERALL YOU ARE LUCKY TO HAVE SUCH PROFESSIONAL STAFF.

NPS: N/A

★★★★★ by Josephine Walpole on 2011-09-19

eye exam was very thorough and explained to me and the frame stylist Christina was exceptional in helping me chose the right frames,making sure they fit and very personable !!!!

NPS: N/A

★★★★★ by Ronald StDenis on 2011-09-15

Most comprehensive exam I have ever recieved. Great explanations of every step and procedure.

NPS: N/A

★★★★★ by Anon on 2011-09-13

The doctor took the time to explain vision and answer all my questions.

NPS: N/A

★★★★★ by Thomas Casey on 2011-09-05

I throughly enjoyed my visit to your facility All personal were polite and helpful. Dr Petcock was very informative on all aspects of my eyes and answered all my questions.I will highly recommend you to any of my friends.

NPS: N/A

★★★★★ by Anon on 2011-08-31

Answered questions and adjusted glasses. Great visit.

NPS: N/A

★★★★★ by Celeste Heckman on 2011-08-26

I am new to your practice. I have been very happy with the care that I have received. Your office provides a calm, relaxing atmosphere and you don't feel like "a number". My daughter is also a new patient and she was so impressed that Dr Dombrowski took the time to explain her tests. She said it was like a science class! Also appreciate up to date computer system and the ability to schedule appointments online.

NPS: N/A

★★★★★ by Kimberly Metz on 2011-08-25

I had great service and they have very nice staff.

NPS: N/A

★★★★★ by Theresa Holton on 2011-08-17

I have been a client of Dombrowski Eye Associates for over 4 years now and I can say with certainty that you will get the best care possible from a very friendly staff!

NPS: N/A

★★★★★ by Darlene Diiorio on 2011-08-16

I would highly recommend Dombrowski Eye Associates. My whole family are patients and we couldn't be happier. The entire staff is helpful, thorough and professional.

NPS: N/A

★★★★★ by Karen Davis on 2011-08-05

Very friendly and professionally run office.

NPS: N/A

★★★★★ by Thomas Saurer, Jr on 2011-08-04

This is my all time, 100%, favorite doctor's office to visit. The staff is extremely friendly and Dr. Dombrowski is wonderful. He's very patient and really takes his time with you. I've always had a positive experience there.

NPS: N/A

★★★★★ by Bernadette D'Angelo on 2011-08-03

As always, my visit there was prompt, courteous, and professional. Been with you since you opened. Will give you a 5. Keep up the good job.

NPS: N/A

★★★★★ by Wayne Evans on 2011-08-02

I had the pleasure of visiting Dombrowski Eye Associates for the first time today and it was a great experience. From the time I walked in the door until I left, everyone was extremely friendly, knowledgeable, and helpful. I will never go anywhere else again. This place is worth the trip. You will not be dissapointed.

NPS: N/A

★★★★★ by Daniel Helwig on 2011-08-01

Excellent high tech screening and care Thank you Dan Helwig

NPS: N/A

★★★★★ by Crystal Walp on 2011-07-30

The only thing I have a problem with is the air purifier, I have asthma, every thing else is great, your wait is none, everyone is so nice

NPS: N/A

★★★★★ by Jade Huynh on 2011-07-28

I had an issue with my eye for about 3 weeks now. I called other eye doctors to be seen, but all of them were unable to see me. I was referred to Dombrowski Eye Associates by another eye doctor who worked in Mechanicsburg. I called them up, and they were able to see me without any hesitation. Not only did they see me that day, but they saw me earlier than my scheduled time. Amy Desmond was professional as well as knowledgeable about what was wrong with my eye. She eased my mind, because I was afraid I needed surgery. She prescribed medication and asked to see me back in a week. I would recommend Dombrowski Eye Associates to anybody that was in search of a new eye doctor.

NPS: N/A

★★★★★ by William Soost on 2011-07-26

Everything during my visit was just fine. I arrived early and enjoyed a good cup of coffee while reading before my appt.

NPS: N/A

★★★★★ by Anon on 2011-07-23

This visit was the first time I met Dr. Vlad Petcov. Even though I was his last appointment on a Friday afternoon, he spent a lot of time explaining everything to me and he had a very pleasant manner. I will not hesitate to request him in the future.

NPS: N/A

★★★★★ by Jerald Witkosky on 2011-07-23

Dr. Dombrowski was great as always in every sense of a professional! The staff was AWESOME as well.

NPS: N/A

★★★★★ by Jodi Bencak on 2011-07-22

I had been having pressure in my eye all day at work and couldn't stand it anymore. I called Dombrowski Eye Assoc. around 3:15 in the afternoon and they were able to see me at 4pm. Was only there for about five minutes before they took me to an exam room. They did an excellent, very thorough exam. Everyone was very nice. Dr. Dombrowski's diagnosis was right on target. They take care of all the people in my family. They sell excellent products too.

NPS: N/A

★★★★★ by Anon on 2011-07-22

was completely professional. explained everything in complete detail

NPS: N/A

★★★★★ by Daniel Samilo on 2011-07-19

Excellent Experience! The Doctors and the Entire Staff were Very Professional! They answered my questions with Candor and gave me Good Advice! I would Highly Recommend Dombrowski Eye Associates to my Family, Friends and to Everyone! I am looking forward to getting my New Glasses!

NPS: N/A

★☆☆☆☆ by Anon on 2011-07-17

An eye exam should not take two hours and be that overpriced. Also I felt pressured to have an optional screening that I had already said no too. I will never go there again, considering this was my second bad experience there.

NPS: N/A

★★★★★ by Anon on 2011-07-13

Staff and doctors are knowledgeable, courteous and attentive. I had to re-schedule my daughter's appointment, and we were switched from one doctor to the other, which I was not aware of. Her appointment was at 10:15. We went through all the preliminary exams at that time. However, Dr. Wolaniuk did not get to us until 11:15, and we got no apology for the wait. But when he finally arrived, I was very pleased. He had a great chair side manner with my shy 7 year old. Overall, I was pleased. But, as a cash paying customer (no vision insurance) I would prefer not to wait so long.

NPS: N/A

★★★★★ by Michael Turek on 2011-07-05

Good place. Always on time with appointments. Thorough, efficient, quick but not hurried. Always willing to consult if I have questions.

NPS: N/A

★★★★★ by Anon on 2011-07-05

As always my appointment was great and very helpfull. Just wish I had better insurance because it is very expensive an hour appointment 260.00.

NPS: N/A

★★★★★ by Anon on 2011-07-04

I Highly recommend both doctors in this office! They are top of the line professionals and highly educated in their field. They genuinely care about their patients here and the office staff is equally amazing!

NPS: N/A

★★★★★ by Carly Fronczak on 2011-06-26

Again wonderful experience and service.

NPS: N/A

★★★★★ by Jacqueline Hosler on 2011-06-22

I appreciated everyone being so accommodating and informative!

NPS: N/A

★★★★★ by Greta Messner on 2011-06-22

My new contact lenses arrived today, and I must take a moment to thank everyone at Dombroski for a very good experience. I was particularly happy with Dr. Wolaniuk, who permitted me to take home two different lens prescription samples and decide for myself what worked for me in my daily life. All staff members were very friendly, knowledgeable, and incredibly helpful. If I can ever provide a testimonial for your office, please call me.

NPS: N/A

★★★★★ by Gordon Grant Shultz on 2011-06-21

Was on time & all went well!

NPS: N/A

★★★★★ by Anon on 2011-06-19

Excellent appointments in all aspects of the office visits.

NPS: N/A

★★★★★ by Richard Sieglitz on 2011-06-10

Appointment was easy to schedule and confirm on line. Appointment was on time and all employees were friendly and courteous. State of the art equipment is used to ensure eye exam is complete.

NPS: N/A

★☆☆☆☆ by Jane Rehder on 2011-06-09

Hi to the DOMBROWSKI office, I was so suprised to get an email announcing ..appts., etc. I was outfitted w/ contact lenses, couldn't see but dbl.-triple, tried another Rx,,,,, same difficulty and all along I was oddly rec'd when walking in EVEN when I had an appt. and would always announce myselfw/ name. With the new /diff. Rx a month later - it still didn't work for me at all. I was told to get use to them. That never happened. Please DO NOT send me any other emails or announcements. I was referred to your office... .but I will NOT be referring Dombrowskis to any one-ever.*** This would not take w/o star rating. Negative STAR rating. Jane R.

NPS: N/A

★☆☆☆☆ by Anon on 2011-06-08

felt the doctors were salespeople more than doctors concerned for my vision

NPS: N/A

★★★★★ by Loraine Liuzzo on 2011-06-07

As always, friendly and professional. I know I receive a very thorough eye exam.

NPS: N/A

★★★★★ by Margaret Neal on 2011-06-02

The Staff was outstanding, as usual! I was very pleased how promptly my visit went underway after my arrival. My only problem was waiting for Dr. Wolaniuk, however, she sincerely apologized for the delay. Trust after my visits I know the health of my eyes as I trust their knowledge and experience and dedication to their profession.

NPS: N/A

★★★★★ by Anon on 2011-05-30

-Excellent service -Clean -Comfortable -Friendly

NPS: N/A

★★★★★ by Reed Dambach on 2011-05-28

great th e best highley recommened. thanks fof everyting reed

NPS: N/A

★★★★★ by Thomas Ziegler on 2011-05-26

Everything went great. Courteous people work there.

NPS: N/A

★★★★★ by Diane Mowery on 2011-05-24

Very friendly. Easy to talk with.

NPS: N/A

★☆☆☆☆ by Anon on 2011-05-16

IT WAS THE SINGLE WORST EXPERIENCE WITH A HEALTH CARE PROVIDER EVER!! DOMBROWSKI NEVER WROTE THE PRESCRIPTION I WENT THERE FOR AND CHARGED ME TWICE WHAT I WAS QUOTED. HE DOES NOT LISTEN TO PATIENT. STAFF WAS RUDE AND UNPROFESSIONAL. BUYER BEWARE!!

NPS: N/A

★★★★★ by Joseph Reed on 2011-05-11

Good people, good service. I especially like Dr Vlad, he's dreamy.

NPS: N/A

★★★★★ by Anon on 2011-05-11

Overall, the staff is very friendly and welcoming. Dr. Petkov is enthusiastic and excited about his profession. He is very knowledgeable and open to answer any question. Never have I had to wait more than 10 minutes. The only negative point. .the 1990's decor.

NPS: N/A

★★★★★ by Cynthia Donell on 2011-05-09

Always a good experience. The staff is professional and relaxed, addressing clients personally. I went with my 10 year old daughter, who was a bit anxious. The staff was able to make her feel comfortable and ease her anxiety. Dr. Dombrowski is clear and concise in his explanation of his evaluation. Dr. Dombrowski does not rush through his interaction, although you can tell that his schedule is very full; you feel as if you are the only patient in the office.

NPS: N/A

★★★★★ by B Anderson on 2011-05-05

nice office! service top notch. thanks. very impressed. keep it up. and thanks for the great care.

NPS: N/A

★★★★★ by Anon on 2011-05-04

The Dombrowski team comes highly recommended and continues to do wonderful work and instill confidence.

NPS: N/A

★★★★★ by Anon on 2011-05-03

Everyone is very friendly and they answer all your questions so you can understand exactly what they are doing. The newest equipment for a great exam.

NPS: N/A

★★★★★ by Daniel Morris on 2011-04-30

Pleasant personnel. State-of-the art equipment. Great with kids. Appts. are done on time and very thorough. Would recommend.

NPS: N/A

★★★★★ by Abigail Bittner on 2011-04-30

The Doctor and other professionals were very informative and helpful during my eye. Dr. Petcov even took the time to educate me on the anatomy of the eye and my nearsightedness. I was reassured in know that I'm in very good hands at Dombrowski Eye Associate.

NPS: N/A

★★★★★ by David Hernandez Gonzalez on 2011-04-29

Staff was courteous as usual; no long waits; procedures explained. Excellent service in all respects.

NPS: N/A
