



ACKNOWLEDGMENT of PAYMENT POLICY & 24-HOUR CANCELLATION POLICY

Our Payment Policy

Payment is due when services are rendered. Your eyeglass lenses are custom made for your prescription and the frame that you choose. We do not offer refunds or frame exchanges on processed orders.

Our Cancellation Policy

Your appointment time is reserved for you and we greatly appreciate a 24-hour notice for appointment cancellations and/or changes. A \$25 service fee could be applied.

Patient Signature *(parent's signature if patient is a minor)*

Date

Michael Rosner, OD • Anna Wu, OD

1811 Ygnacio Valley Road, Walnut Creek, CA 94598
(925) 933-1344 www.optodoc.biz