



# WELCOME TO BLOUNT COUNTY EYE CENTER

ID #: \_\_\_\_\_

DATE: \_\_\_/\_\_\_/\_\_\_

## WHO ARE YOU?

Name \_\_\_\_\_ DOB \_\_\_/\_\_\_/\_\_\_ Age \_\_\_\_\_  
Name You Go By \_\_\_\_\_ SSN \_\_\_\_\_

## ABOUT YOU

Address \_\_\_\_\_ City \_\_\_\_\_  
State \_\_\_\_\_ Zip \_\_\_\_\_ Email \_\_\_\_\_  
Phone (type) \_\_\_\_\_ Alternate Phone (type) \_\_\_\_\_

I am Currently:

Employed  Student  Retired  Disabled  Not Employed  Other \_\_\_\_\_

Occupation \_\_\_\_\_ Employer/School \_\_\_\_\_

Race (Optional):

American Indian or Alaskan Native  Asian  Native Hawaiian  Hispanic  
 White (Hispanic)  White (Not Hispanic or Latino)  African American  
 Other Pacific Islander: \_\_\_\_\_  Other: \_\_\_\_\_

How did you hear about us?  Insurance  Mailer  Referred by Family or Friend  
 Community Event  Other: \_\_\_\_\_

## ABOUT INSURANCE

Primary Medical Insurance \_\_\_\_\_  Self  Spouse  Parent  Other  
Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_

Secondary Medical Insurance \_\_\_\_\_  Self  Spouse  Parent  Other  
Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_

Vision Benefit Plan \_\_\_\_\_  Self  Spouse  Parent  Other  
Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_

## CONTACTING YOU

Please select the way(s) in which you would like Blount County Eye Center to attempt to contact you for appointment reminders, questions on your account, eye wear job status, etc.

Phone  Email  Mail  Text

## TODAY'S VISIT

Accompanied Today By: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Last Eye Exam: \_\_\_\_\_ Where?: \_\_\_\_\_

Were you referred to BCEC today by another physician?  No  Yes: \_\_\_\_\_

Briefly describe why you are seeking an eye exam today: \_\_\_\_\_  
\_\_\_\_\_

## MEDICATION

Please list all medications you are currently taking including all eye drops. Include any over-the-counter medications and / or supplements. Please indicate if you've provided a current list for today's exam.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Medication Allergies: \_\_\_\_\_

Other Allergies: \_\_\_\_\_

## VITALS

Height: \_\_\_\_\_ feet and \_\_\_\_\_ inches. Weight: \_\_\_\_\_ pounds.

## SOCIAL HISTORY

Smoking History:  No History of Smoking

Current Smoker. Amount/Day: \_\_\_\_\_  Former Smoker. Amount/Day: \_\_\_\_\_

Drug Use:  No  Yes: \_\_\_\_\_

Alcohol Use:  No  Yes. Frequency: \_\_\_\_\_

## FAMILY MEDICAL HISTORY

Does a member of your family have, or have they had, any of the following conditions? Please indicate who next to the appropriate condition.

Cancer \_\_\_\_\_  Diabetes \_\_\_\_\_  Cataracts \_\_\_\_\_  
 Glaucoma \_\_\_\_\_  Macular Degeneration \_\_\_\_\_  
 High Blood Pressure \_\_\_\_\_  Other \_\_\_\_\_

## REVIEW OF SYSTEMS

Check any of the following conditions that apply to you:

### CONSTITUTION

- Cancer
- Headache
- Developmental Disabilities

### EAR / NOSE / THROAT

- Sinus Condition
- Hearing Loss
- Dry Mouth
- Laryngitis

### NEUROLOGICAL

- Migraines
- Epilepsy
- Tumor
- Stroke
- Multiple Sclerosis
- Cerebral Palsy
- Autism Spectrum Disorder

### PSYCHOLOGICAL

- ADD / ADHD
- Depression
- Anxiety
- Bipolar Disorder

### MUSCULOSKELETAL

- Fibromyalgia
- Arthritis
- Muscular Dystrophy
- Gout

### RESPIRATORY

- Bronchitis
- Sleep Apnea
- Asthma
- Emphysema
- Cigarette Smoker
- Chronic Obstruction

### GASTROINTESTINAL

- Colitis
- Crohn's Disease
- Celiac Disease
- Acid Reflux
- Ulcer

### GASTROURINARY

- Kidney Disease
- Prostate Disease / Cancer
- STD
- Benign Prostate
- Hypertrophy
- Pregnant
- Nursing
- Herpes
- Chlamydia

### CARDIOVASCULAR

- Heart Disease
- High Blood Pressure
- Vascular Disease
- Congestive Heart Failure

### INTEGUMENTARY

- Rosacea
- Shingles
- Psoriasis
- Eczema
- Cold Sores

### ENDOCRINOLOGY

- Type 1 Diabetes
- Type 2 Diabetes
- Thyroid Condition
- Hormone Disorder

### BLOOD DISORDER

- Anemia
- High Cholesterol
- Larger Volume Blood Loss
- Ulcer

### IMMUNOLOGICAL

- Lupus
- Rheumatoid Arthritis
- Sjogren's Syndrome
- Drug Allergies
- Environmental Allergies

Primary Care Physician: \_\_\_\_\_ Do You Need One?  Yes  No

Other Medical Conditions: \_\_\_\_\_

Surgical History: \_\_\_\_\_

## CONSENT FOR MESSAGES

I give permission to the physicians and their staff at BCEC to (initial chosen options):

### TEXT AND VOICE MESSAGES FOR GENERAL HEALTHCARE INFORMATION:

\_\_\_\_\_ Leave text and voice messages at the following phone numbers for appointment reminders, office hours, general office reminders, and point of care notifications regarding my healthcare when I am not available.

\_\_\_\_\_ Leave voice messages regarding my health information including results and diagnostic information, payments of balance, care plans, referrals, when I am not available at the following number.

Cell \_\_\_\_\_ Phone \_\_\_\_\_

### SHARING OF YOUR HEALTH INFORMATION AND RESULTS

\_\_\_\_\_ I give permission to the physicians and staff at BCEC to share my health information including results, diagnoses, and appointment information with the following person(s).

*The persons you list will also be permitted to pick up prescriptions on your behalf if you are unable.*

Name	Relation	Phone Number
_____	_____	_____
_____	_____	_____
_____	_____	_____



**If all of the information listed is accurate, please sign below.  
Thank you for choosing BCEC!**

Patient Signature: \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_

Parent Signature: \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_



# PRACTICE POLICY AGREEMENT

Name: \_\_\_\_\_

ID #: \_\_\_\_\_ D.O.B. \_\_\_/\_\_\_/\_\_\_

## AUTHORIZATION FOR INSURANCE PAYMENTS

Initials: \_\_\_\_\_

We request your signature on file in the event the office files insurance for you. This clause applies to all insurance and vision benefit carriers. This signature will serve as authorization for the lifetime of the patient for which it is on file. I request that payment of authorized carrier of Medicare benefits be made either to me or on my behalf to Blount County Eye Center, PLLC for any services furnished me by this/these doctors. I authorize any holder of medical information about me to be released to the Centers for Medicare and Medicaid Services and its agents any information needed to determine these benefits or the benefits payable for related services.

## NOTICE OF PRIVACY PRACTICE ACKNOWLEDGMENT

Initials: \_\_\_\_\_

I have had the opportunity to receive a copy of this practice's Notice of Privacy Practices. The notice provides the uses and disclosures of my protected health information that may be made by this practice, my individual rights, how I may exercise those rights, and the practices legal duties with respect to my protected health information. I understand that the practice may change the terms of its Notice of Privacy Practices and that any changes apply retroactively to information created while the current notice is in effect. I understand I can obtain this practice's current Notice of Privacy Practices upon request.

## INSURANCE RELATIONSHIP AND PATIENT RESPONSIBILITIES

Initials: \_\_\_\_\_

BCEC, PLLC has contractual agreements in place with insurance companies and/or vision benefit plans which state BCEC will provide covered services and bill for those services appropriately. The patient has a contractual agreement in place with their insurance provider and/or vision benefit provider which entitles them to some extent of coverage and/or benefits with the use of their plan. BCEC, PLLC does not work for the patient's insurance company and/or vision benefit plan. As a courtesy to their patients, BCEC files appropriate claims to insurance companies and/or vision benefit providers for services and materials provided so that debts incurred to BCEC on the patient's behalf may be met. However, the patient is ultimately responsible for meeting all of their debts incurred with the practice. When a patient disputes an action by an insurance company and/or vision benefit plan, it is ultimately the responsibility of the patient to work with that company resolve the issue(s).

Both vision benefit and medical insurances cannot be billed on the same date of service without risk of denial and balances being transferred to patients. Our physicians will address the most pressing eye health issue and bill appropriately in their professional judgment, but this may require multiple visits to completely care for your eye health care needs. You will be informed when this is the case whenever possible.

## ACCOUNT PAYMENT & RESPONSIBILITIES

Initials: \_\_\_\_\_

I understand that all fees for products and/or services not covered by insurance and co-pays are due at the time of service. I understand that any balances not covered by my insurance or vision benefit plan will be my responsibility. Outstanding balances will be sent in statement form via USPS. Delinquent accounts will be turned over to collections when necessary, and I will be responsible for both my account balances as well as any fees incurred on behalf of BCEC, PLLC from the collections agency. Orders for eyewear products cannot be placed until payment is made.

## REFUND POLICIES

Initials: \_\_\_\_\_

Professional fees for exams and/or professional services cannot be refunded once performed. Product refunds must be processed and will be issued by check. In the event of returned eyewear, there may be a frame and/or lens restocking and return fee. By signing below, I acknowledge understanding and acceptance of these policies.

## EYEWEAR PRESCRIPTION POLICIES

Initials: \_\_\_\_\_

Eyewear prescriptions are valid for a defined period as dictated by your eye doctor. BCEC, PLLC will not fill a prescription that has expired. An eyewear prescription is not legally valid until your eye doctor has deemed it finalized and signed off on that prescription as being such. Failure to complete a fitting with your doctor will result in an unfinalized prescription that is not valid to be filled, so it is important that you comply with your doctor's orders. BCEC, PLLC owns all eyewear prescriptions until payment has been received in full for that prescription. Patients are welcome to a copy of their eyewear prescriptions at any time following receipt of payment and until a date on which the prescription expires.

## PRACTICE CULTURE AND PATIENT RESPONSIBILITIES

Initials: \_\_\_\_\_

Blount County Eye Center, PLLC has built a proud tradition of inclusion and respect that we will always adhere to. We reserve the right to refuse service to anyone who we believe violates this, and we reserve the right to dismiss any patient who behaves in a manner that violates our cultural standards of behavior. We ask that when disputes arise regarding your care, your eyewear or your accounts that you handle them in a manner that is respectful to our hardworking staff members and doctors. Vulgar, degrading or violent behavior and/or language will never be tolerated within our practice and we reserve the right to prosecute violators to the fullest extent of the law when appropriate.

Please Sign Here: \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_

Relationship to Patient if Guardian: \_\_\_\_\_