



## Contact Lens Agreement

Contact lenses are **medical devices**, which have advantages as well as limitations. Contact lenses are not suitable for wear in all conditions or for all patients. It is important that you exercise good judgment while wearing and caring for your contact lenses. **To ensure your safety and eye health, annual eye examinations, refractions, and contact lens fittings are in your best interest and required.** Eye health problems associated with contact lenses can arise without noticeable symptoms of pain or blurry vision. However, if you do experience pain, blurred vision, redness, discharge or any unusual symptoms before your next scheduled appointment, remove your contact lenses and report to us immediately, as these are not normal experiences in wearing contact lenses. **Failure to follow these instructions can lead to infection, damage to your eyes, and loss of vision.** We want your contact lens experience to be a successful one, so please do not hesitate to ask questions.

### **Our professional contact lens services include the following:**

1. Testing, fitting, and evaluating your eye health associated with contact lens fit and experience.
2. Review of past and current contact lens experience.
3. All necessary training in lens handling.
4. Prescription adjustments if needed within the first 30 days of the initial fitting and evaluation.  
\*After 30 days, you may be subject to an office visit charge. Office visits for injury, infection, and non-contact lens related problems are not included and will be charged at regular prices. We will not be responsible for prescription adjustments for contact lenses obtained from sources outside our clinic.

### **Cosmetic and Theatrical Contact Lenses**

We strongly suggest you be sure of the style you are choosing because all sales of cosmetic and theatrical contact lenses are final - no refunds, exchanges, or exceptions.

### **Contact Lens Return Policy**

If during the first 30 days after your contact lens prescription is finalized you should decide to change your type of contact lenses or discontinue wearing contact lenses:

- you may receive a merchandise credit for the cost of unopened, unmarked, and undamaged contact lens materials to be used at your discretion for yourself or a family member
- no credit or exchange will be given for opened, marked, or damaged boxes
- professional service fees will not be credited or refunded