

Alpine Vision

Contact Lens Consent, Fitting, Agreement, and Return Policy

Thank you for choosing Alpine Vision of Colorado Springs, Falcon, and Windsor for your contact lens care. We will do our very best to make your contact lens wearing experience clear, healthy, comfortable, and enjoyable.

Contact lenses are an excellent alternative and have many advantages over spectacles. They are, however, a medical device, which has certain limitations. Contact lenses are not suitable for wear in all conditions or for all patients. It is important that you exercise good judgment while wearing and caring for your lenses. To ensure your safety and eye health, annual examinations are in your best interest and are required. Eye health problems associated with contact lenses can arise without noticeable symptoms of pain or blurry vision. However, if you do experience pain, blurred vision, redness, discharge or any unusual symptoms before your next scheduled appointment, remove your contacts and report to us immediately, as these are not normal experiences in wearing contact lenses. Failure to follow these instructions can lead to infection, damage to your eyes, and loss of vision. We want your contact lens experience to be a successful one, so please do not hesitate to ask questions. Any member of our staff will be happy to help you.

Your contact lens professional services include the following:

1. Fitting and evaluation of your eye health associated with wearing contacts.
2. Review of past and current contact lens experience.
3. Appropriate testing to evaluate your eye health and contact lens fitting options.
4. Prescription adjustments if needed within the first 30 days of exam (after the 30 days, you may be subject to an office visit charge).
5. All necessary training in lens handling.
6. Office visits for eye injury, infection, and non-contact lens related problems are not included and will be charged at regular prices. **We will not be responsible for prescription adjustments for lenses obtained from sources outside our clinic.**

Cosmetic Contacts

When purchasing cosmetic lenses, we strongly suggest you are sure of the color you are choosing.

All purchases of cosmetic lenses are final, regardless of comfort, color, or any other issue. There are no refunds or exchanges for color lenses.

Initials: _____

Contact Lens Return Policy

If during the first 30 days after the final prescription is determined you should decide to change your type of contact lens or discontinue contact lens wear, you may receive a merchandise credit for the cost of the unopened and undamaged contact lens materials to be used as you wish for yourself or another family member. **No credit or exchange will be given for opened boxes.** Professional fees are not credited or refunded.

I have read and understand the Consent, Fitting Agreement, and Return Policy.

Patient/Guardian _____ Date _____