

SPECTRUM EYE CARE, INC, PS

Nathan Scott, OD

Diplomate, American Board of Optometry

PO Box 3142

Wenatchee, WA 98807-3142

www.spectrumeyecarechelan.com

Exciting Announcement from Spectrum Eye Care and Dr. Nathan Scott

Beginning December 2023, Spectrum Eye Care will expand its board-certified optometric eye care services into Wenatchee. Please tell your family, friends, and anyone else who would benefit from Spectrum Eye Care's services about the new Wenatchee location.

Also, we have decided to relocate our eye clinic within Chelan in January 2024. To be clear, our Chelan clinic is NOT closing; it is only relocating.

Spectrum Eye Care will no longer sell eyeglasses, contact lenses, or other retail products as part of this process. The good news is that Spectrum Eye Care's established Chelan and new Wenatchee locations are inside the Vision Centers at Walmart, which will provide optical goods and products for purchase, such as eyeglasses and contact lenses. This will allow Spectrum Eye Care to focus solely on all the board-certified optometric eye care services offered.

To be clear, Spectrum Eye Care will continue to provide comprehensive board-certified optometric eye care services for all eye and vision conditions, from straightforward to complex. Optical retail products such as eyeglasses, contact lenses, and more may be purchased from the optical vendor or business of the patient's preference.

PLEASE READ ON FOR ANSWERS TO FREQUENTLY ASKED QUESTIONS

Q: Will Spectrum Eye Care or Dr. Scott still be a preferred provider with my insurance?

A: Yes. The current in-network preferred provider status of Spectrum Eye Care and Dr. Scott will not change whether insurance-related or not. Patients' financials will continue to be managed by Spectrum Eye Care.

Q: Is this due to an ownership change of Spectrum Eye Care?

A: No. Spectrum Eye Care is simply leasing the eye exam area inside the Vision Centers at Walmart. Spectrum Eye Care & Dr. Nathan Scott will provide all optometric eye care services independently.

Q: Will the care Dr. Scott provides be influenced by an outside corporation or entity?

A: No. Dr. Scott's care and discretion regarding how to treat his patients remains his and his alone, without any outside influence, including corporations. Dr. Scott will continue to provide the same board-certified optometric eye care he provides now.

(continued on reverse)

Q: Can I get an eyeglass or contact lens prescription with Dr. Scott and take it or use it at any other optical retailer? What about prescription medications?

A: Yes. Your eyeglasses, contact lens, and medication prescriptions may be used at your chosen optical retailer or pharmacy.

Q: Dr. Scott has been evaluating and managing my non-routine eye care conditions such as cataracts, glaucoma, macular degeneration, vitreous, retina, cornea, eyelid, diabetic eye disease, neuro-ophthalmic conditions, etc. Will he continue to do so at these new locations?

A: Yes. Dr. Scott will continue to provide the same comprehensive board-certified optometric eye care he provides now. All the specialty diagnostic instruments used to evaluate and manage our Chelan patients (visual field, optical coherence tomographer, retina camera, and more) are being transferred to our new Chelan location inside the Vision Center at Walmart. This will result in an undisrupted continuation of care.

Q: Who will possess and manage my eye care records with Spectrum Eye Care?

A: Spectrum Eye Care will continue to use the same electronic health record (EHR) software it has used, so there will be no change to EHR information management. Patients will continue to access their eye care records, including eyeglass and contact lens prescriptions, online 24/7 at our patient access website.

Q: Will the ways I communicate with Spectrum Eye Care change?

A: No. Please continue to contact Spectrum Eye Care using our current phone, fax, website, and email. Additionally, Spectrum Eye Care will continue to send out appointment reminders, recall notices, and financial statements.