

Eyeglasses & Contact Lenses Warranty

Looking Forward

Scott Eye Care, Ltd. wants to ensure that your vision is the best it can be with our eyeglass lenses and eyewear products. Therefore, we offer a Two-Year Limited Warranty from purchase date on our entire eyeglass frames and lenses. Scott Eye Care honors all manufacturer warranties. There will be no charge or co-pay to fill these warranties.

Frames

Most frames come with a two-year from purchase date guarantee against manufacturing defects. Accidental breakage or intentional abuse is not covered under warranty. All original parts must be returned to our office in order to take advantage of warranty. This is one time replacement warranty. Davis Vision frames have one year from purchase date warranty against manufacturer defect.

Scott Eye Care, Ltd. makes every effort to keep up-to-date frames in stock. However, periodically frame manufacturers discontinue frames. When the frame manufacturer discontinues a frame, the warranty no longer exists. If the manufacturer has discontinued a frame, Scott Eye Care will do everything possible to find a similar frame so that the lenses will not need to be remade. If a similar is not available, the patient will be responsible for 50% of the retail price of the new lenses. If the new frame is more expensive than the original frame, the patient will be responsible for the difference in price. We cannot refund money on the difference if the new frame is less than the original frame.

Eyeglass Lenses

Scott Eye Care, Ltd. carries a two year limited warranty from the date of purchase on eyeglass lenses. This guarantee is against defects in treatment (e.g. premium anti-reflective), manufacturer defects, or hairline scratches and is a one-time replacement warranty. Scratches in the eyeglass lens that can be felt with a fingernail or caused by obvious abuse are not covered. Factory anti-reflective treatment is covered for 1 year from date of purchase against manufacturer defects. All of our lenses come with a 6-month from date of service fitting and Doctor's prescription change warranty.

Progressive (No-line Bifocal) Lenses

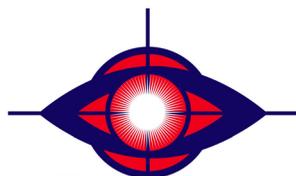
In the event that you cannot adjust to your progressive lenses, we will remake the lenses, one time within 6 months from the date of purchase at no charge. The lenses will be remade to a lined bifocal, single vision lenses or a different type of progressive lens. We cannot refund money on the difference between the types of lenses.

Contact Lenses

All defective disposable contact lenses will be replaced with trial lenses at no charge. If the prescription changes within 6 months of purchase, the original prescription date, unopened boxes of the old prescription may be exchanged for the same quantity of boxes of the new prescription.

Cancellation Policy

All cancelled orders will be subject to a \$25 fee. If eyeglasses have been already started at the lab then lab charges will apply as well.



Scott Eye Care Ltd.

www.Scott-EyeCare.com