## BROOKS EYE CENTER, INC. PROCEDURE FOR COMMUNICATING INFORMATION TO PERSONS WITH SENSORY IMPAIRMENTS

Brooks Eye Center has a low incidence of sensory impaired customers or patients, but in the event, will take such steps as are necessary to ensure that qualified persons with disabilities, including those with impaired sensory or speaking skills, receive effective notice concerning waivers of rights or consent to treatment. All aids needed to provide this notice are provided without cost to the person being served.

For persons with visual impairments: reader/staff will communicate the content of written materials concerning benefits, services, waivers of rights, and consent to treatment forms by reading them aloud to visually impaired persons.

For persons with speech/hearing impairments: Writing materials, typewriters, and computers are available to facilitate communication concerning program services and benefits, waivers of rights, and consent to treatment forms.