

## **Our Contact Lens Promise to You**

The doctors and staff at Ganly Vision Care realize that in today's competitive market, you have many choices on where to get your eyes examined, and where to make your contact lens purchases. With "mega-stores" like Wal-Mart, BJ's Wholesale and Sam's Club, as well as the Internet, it can be very confusing for a patient in search of the "best deal."

First, we want to genuinely thank you for entrusting our office to provide for your care. This is something that we take very seriously and we encourage you to ask as many questions as necessary to feel comfortable with us. We truly mean it when we say, "It's not just Eye Care, but We Care."

Second, we want to assure you that we feel that our contact lens prices are not only competitive, but when all things are considered, provide you with an exceptional value that you won't find anywhere else. A few notes of interest:

1. Contact lenses purchased at our office<sup>1</sup>, come with a complete 30-day money back guarantee. If you are not 100% satisfied with your lenses, we will gladly take back any un-opened boxes for a full refund or re-fit you into another brand that might better suit your visual needs.
2. All "annual-supplies" of disposable contact lenses are warranted and shipped directly to your home or office at no cost to you.
3. We will gladly exchange any contact lenses if your prescription changes prior to your next exam provided that the lenses are in good condition and non-expired.
4. Free starter solution kit and/or rewetting drops with all orders.
5. Purchasing materials through our office allows us to monitor your replacement schedule and possibly suggest better alternatives if and when they become available.

Also, in the interest of your visual health and safety, and in accordance with Federal law, we will not fill prescriptions without a current and valid Rx. This is not true with all Internet companies. Your lenses will also arrive directly from the manufacturer or authorized dealer. Again, not all mail-order companies can make this statement.

**With our prices, guarantees and service, why shop anywhere else? Let us make you happy.**

1. Does not include certain cosmetic or specialty contact lenses