

## Hubbard Eye Clinic Non-Discrimination Statement

Federal and State Hubbard Eye Clinic understands that discrimination is against the law and complies with all applicable civil rights laws. Specifically, we do not discriminate the basis of race, color, national origin, age, disability or sex. We do not exclude patients or treat them any differently based on these factors.

When necessary and free of charge to the patient, Hubbard Eye Clinic:

Provides aids and services to patients with disabilities when necessary to effectively communicate with them

Provides qualified sign language interpreters for hearing impaired patients

Provides language services to those patients who cannot effectively communicate in English. This may include qualified interpreters, telephone interpreters or written information.

If you believe Hubbard Eye Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you may file a grievance with:

Taunya Hawkins  
519 N Willow St.  
Harrison, AR 72601  
870-741-2787  
870-741-6714  
[thub@cox.net](mailto:thub@cox.net)

You may file your grievance in person, by mail, fax or email. If you need assistance filing a grievance, Taunya Hawkins is available to assist you.

You may also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights two ways:

(1) Electronically through the Office of Civil Rights Complaint Portal:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

(2) By mail or phone at:

US Department of Health and Human Services  
200 Independence Ave SW Room 509F, HHH Building  
Washington, DC 20201  
1-800-368-1019 1-800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame 1-866-477-5343

**注意:** 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 TTY: 1-866-477-5343

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-477-5343

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-477-5343

**ة تتوافر لك بالمجان وملحوظة:** إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغو  
1-866-477-5343